



To: Acting City Manager  
From: Fire Chief  
Re: Information Report - Fire Department Strategic Plan  
2021 Mar 30 ..... Page 2

- **An Inclusive Community**
  - Serve a diverse community – Ensure City services fully meet the needs of our dynamic community
- **A Thriving Organization**
  - Communication – Practice open and transparent communication among staff, Council and the community

### 3.0 BACKGROUND

Within the 2019 Burnaby Fire Department Needs Assessment, the contracted consultant identified a recommendation for the Department to develop and communicate a 24-month Strategic Plan. This recommendation was provided in order to enhance organization effectiveness and empower the Department to create a continuous improvement paradigm and enable the effective execution of its mission.

This strategic plan has been developed in order to provide greater transparency into the Department's vision and plans. The focus was to establish measurable goals and to facilitate positive organizational change within the Burnaby Fire Department based on the guidance provided from the Needs Assessment.

### 4.0 RECOMMENDATION

It is recommended that Mayor and Council receive the Burnaby Fire Department 2021-2026 Strategic Plan for information, and provide this plan to the Public Safety Committee.



Chris Bowcock  
FIRE CHIEF

:cb

**Attachment**