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**FINANCE AND CIVIC DEVELOPMENT COMMITTEE**

*HIS WORSHIP, THE MAYOR  
AND COUNCILLORS*

**SUBJECT: PARKING TICKET EQUIPMENT**

**RECOMMENDATION:**

1. THAT Council authorize staff to prepare a Capital Works Expenditure Bylaw in the amount of \$315,000 (inclusive of 5% GST) for the supply and installation of a new parking ticket system.

**REPORT**

The Finance and Civic Development Committee, at its meeting held on 2010 April 22, received and adopted the *attached* report seeking Council's funding approval for the replacement of the outdated parking ticket equipment.

New parking ticketing equipment uses handheld devices that can provide wireless real-time communication between the field and office. Other features include built-in camera, potentially voice communication and GPS safety tracking. This equipment will enable more effective parking management and bylaw enforcement.

Respectfully submitted,

Councillor Dan Johnston  
Chair

Councillor Nick Volkow  
Vice Chair

Councillor Colleen Jordan  
Member

Copied to:	City Manager Director Engineering Director Finance Purchasing Manager City Solicitor
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**TO:** CHAIR AND MEMBERS  
FINANCE AND CIVIC DEVELOPMENT  
COMMITTEE

**DATE:** 2010 April 14

**FROM:** DIRECTOR ENGINEERING

**FILE:** 38100 01  
*Reference: Parking Management*

**SUBJECT:** PARKING TICKET EQUIPMENT

**PURPOSE:** To obtain funding approval for the replacement of the outdated parking ticket equipment.

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**RECOMMENDATION:**

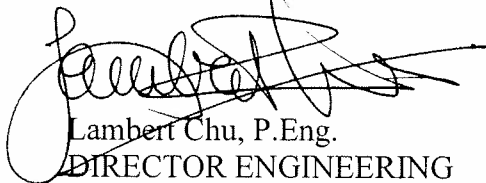
1. **THAT** the Committee recommend to Council that staff be authorized to bring forward a Capital Works Expenditure Bylaw in the amount of \$315,000 (inclusive of 5% GST) for the supply and installation of a new parking ticket system.

**REPORT**

Since 1995, the City has issued parking tickets using handheld units with an integrated printer. These units are used to issue tickets and automate the flow of data from the field to the office. On a daily basis, ticket data would be transferred from handheld units to the backend Clancy system for processing. At the same time, updated scofflaw files would be downloaded to the handheld units for reference by bylaw enforcement officers. The handheld units and related Clancy system are well past their useful life and need to be replaced. Bylaw enforcement officers are currently issuing tickets manually because the handheld units are unreliable and beyond repair.

New parking ticketing equipment now uses handheld devices that can provide wireless real-time communication between the field and office. This increases the bylaw officer's efficiency by providing a wide range of data available in the field. It also improves customer service by allowing office staff the information necessary to respond to any inquiries regarding tickets that may have just been issued. Other features include built-in camera, and potentially voice communication and GPS safety tracking. Combined with a new backend support system, the equipment will enable more effective parking management and bylaw enforcement.

The cost of acquiring the new parking equipment technology is estimated to be \$315,000 (inclusive of 5% GST). Sufficient Capital Reserves are available and these expenditures are included in the Traffic Management component of the 2010 Provisional Financial Plan.



Lambert Chu, P.Eng.  
DIRECTOR ENGINEERING

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Attachment  
Copied to:

City Manager  
Director Finance  
Purchasing Manager