



|                          |
|--------------------------|
| Item .....               |
| Meeting..... 2010 Jun 21 |

COUNCIL REPORT

---

**TO:** CITY MANAGER **DATE:** 2010 June 15  
**FROM:** DIRECTOR ENGINEERING **FILE:** 36500 03  
**SUBJECT:** **GARBAGE AND YARD WASTE COLLECTION SERVICE - 4500 BLOCK RUMBLE STREET**  
**PURPOSE:** To respond to a petition from the residents on the south side of 4500 block Rumble Street regarding a recent change to the garbage and yard waste collection service.

---

**RECOMMENDATION:**

1. **THAT** Staff be authorized to work with the residents within the subject area based on the proposed solution outlined in Section 3 of this report; and,
2. **THAT** a copy of this report be sent to Mr. Walter Koblbauer, 4532 Rumble Street, Burnaby, BC.

**REPORT**

**1.0 INTRODUCTION**

Included in the Council Correspondence package is a letter dated 2010 June 01 from Mr. Walter Koblbauer regarding garbage and yard waste collection service for the residents on the south side of the 4500 block Rumble Street, Burnaby. In his letter, Mr. Koblbauer notes that the recent change of pick up service from rear lane to front street has caused difficulties to some individual home owners on this block to carry the garbage and yard waste containers up the stairs to the front street (Rumble Street).

Staff have re-examined the service change for this block of Rumble Street and the conclusions and recommendations are outlined in this report.

**2.0 CURRENT SITUATIONS**

Since the beginning of the garbage and yard waste automation program for single and two family residences in 2009 November, staff have undertaken significant effort to ensure that collection of garbage and yard waste is maintained where possible from the same locations as it was for the City's manual collection. The retention of the same pick

To: City Manager  
From: Director Engineering  
Re: Garbage and Yard Waste Service - 4500 block  
Rumble Street

2010 June 15..... Page 2

up location is done to minimize inconvenience and service disruption to the residents. However, in areas where the width of the lane is restricted by fences, retaining walls and significant trees, changes to the pick up location were made as the last alternative to avoid damage to property and to address safety concerns.

The difficulty of servicing the garbage and yard waste containers in the laneway south of 4500 block Rumble Street was identified by the City refuse truck driver when the automated collection program began. The subject lane (Attachment 1) through most of its length has less than 4m (13 ft.) clearance. Standard City lanes including the ones behind 4600–4800 blocks Rumble Street typically have a 4.5m (14.8 ft.) travel width. Several houses on the south side of 4500 block Rumble Street have no driveway access to the lane further limiting the manoeuvring room for the truck and forcing placement of the containers in the travelled portion of the lane.

The new automated trucks require a working width of 3.6m (11.8 ft.) for toter pickup on one side. An additional 0.7m (2.3 ft.) clearance is required if toters are placed on both sides of the lane. Previously when the containers were placed on both sides of the lane by residents on Rumble Street and on Neville Street, the driver had to manually move some of the toters to a central location for access by the truck. An investigation of the site condition was carried out by the division supervisor in April 2010 and confirmed that operational changes to the collection are warranted. Subsequently in May 2010, a letter requesting a change from lane pickup to front street pickup was delivered to all residents on the south side of 4500 block Rumble Street and on the north side of 4500 block Neville Street. The following photos show the width of the subject lane and the limited clearance available with toters located on one side of the lane only.



6 inches clearance from the fence

To: City Manager  
From: Director Engineering  
Re: Garbage and Yard Waste Service - 4500 block  
Rumble Street  
2010 June 15 ..... Page 3



In late May, 2010, the collection service change from lane to front street pick up was implemented. Currently, within the subject block, only Mr. and Mrs. Smith at 4522 Rumble receive lane pick up service. Mr. and Mrs. Smith are in their 90's and their property has an opening in the backyard where the toter can be placed away from the lane and collected by the City automated truck.

The letter received from Mr. Koblbauer bears the signature of all homeowners on the south side of 4500 block Rumble Street except one property owner who was unavailable to sign the petition. The letter requested the City to reverse its decision on front street pick up and to allow the residents in 4500 block Rumble Street to put out their waste for collection in the lane. None of the homeowners on the north side of 4500 block Neville Street have contacted the City regarding the service change.

### 3.0 PROPOSED SOLUTION

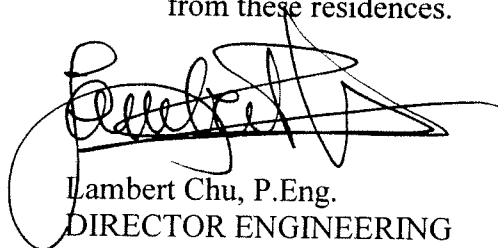
In reviewing the site constraints and available options, staff propose the following resolution and subject to Council approval, would work with the affected residents to achieve a mutually agreeable solution:

1. Reinstate lane pick up service for the homes on the south side of 4500 block Rumble Street except the one at 4516 Rumble Street. Site constraints at this particular location make it extremely challenging to service the garbage and yard waste containers from the rear lane without possibly damaging the rear fence. Alternately, the home owner of 4516 Rumble Street can place his/her containers in the rear lane near adjoining properties if mutually agreeable by the neighbouring homeowner.
2. Maintain the collection of garbage and yard waste containers from front street for residents along the north side of 4500 block Neville Street. These residents have easier access to place their containers at front street than the residents on Rumble Street.

To: City Manager  
From: Director Engineering  
Re: Garbage and Yard Waste Service - 4500 block  
Rumble Street  
2010 June 15 ..... Page 4

#### 4.0 CONCLUSION

In moving forward with the automated garbage and yard waste collection program, staff have attempted wherever possible to maintain the same service location as with previous manual collection process. For the subject petition, staff have inspected the site and have developed a compromised solution to address the concerns raised by the residents of 4500 block Rumble Street. Subject to approval of Council, staff would approach the residents on the south side of 4500 block Rumble Street and the north side of 4500 block Neville Street to seek their acceptance of the proposed solution as outlined in Section 3 of this report and make the necessary changes to the collection of garbage and yard waste from these residences.



Lambert Chu, P.Eng.  
DIRECTOR ENGINEERING

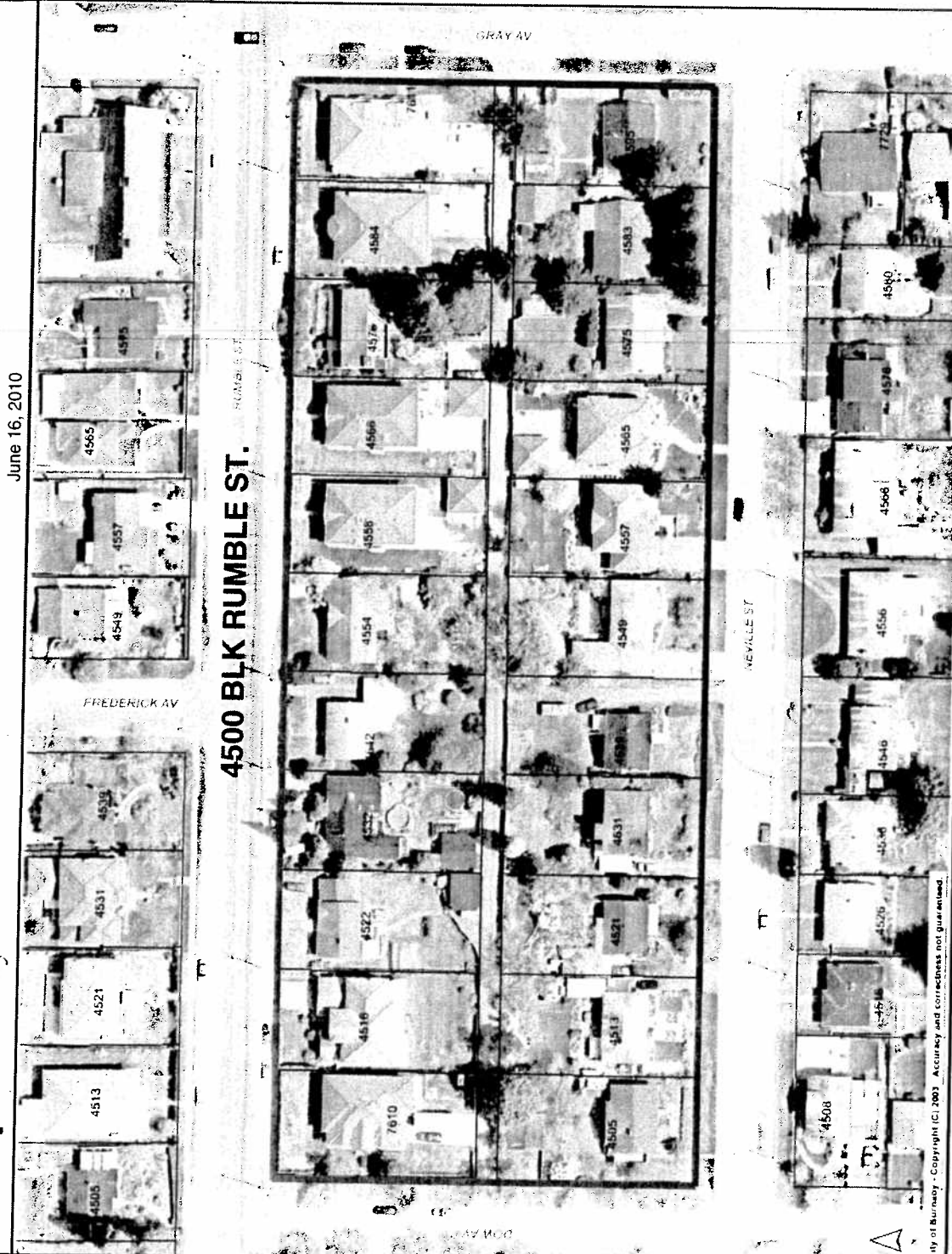
DD/LSC:br

Attachment (1)



# Attachment 1

June 16, 2010



- Strata Units
- Skytrain Stations
- Skytrain Lines
- Air Space Addresses
- Strata Addresses
- Addresses
- Air Space
- Lot
- Street Intersections
- Traffic Signal
- Speed Humps
- Speed Humps
- Roads
- Private
- Residential
- Commercial
- At-Risk
- Freeway
- Colour 2005



This information has been gathered and assembled on the City of Burnaby's computer systems. Data provided herein is derived from a number of sources with varying levels of accuracy. The City of Burnaby disclaims all responsibility for the accuracy or completeness of information contained herein.

Map Scale  
1 : 1250