City of Burnaby

COMMUNITY POLICING COMMITTEE

HIS WORSHIP, THE MAYOR
AND COUNCILLORS

SUBJECT: PROPOSAL FOR A REVIEW OF BURNABY'S COMMUNITY POLICING MODEL

RECOMMENDATION:

1.   **THAT** Council approve a review of the Community Policing Model at a cost up to $10,000 allocated from the Committees, Boards and Commissions Budget.

REPORT

The Community Policing Committee, at its meeting held on 2008 January 10 received the *attached* memorandum from the Social Planner, prepared by a Working Group comprised of four members of the Community Policing Committee with assistance provided by the Planning Department and RCMP.

The proposed review will determine whether community members are genuinely engaged as partners with the City of Burnaby and the Burnaby RCMP detachment in crime prevention and crime reduction initiatives which are designed to keep Burnaby a safe community.

Arising from discussion, the Committee requested that Council authorize a review of the Community Policing Model at a cost up to $10,000. The funds will be allocated from the Committees, Boards and Commissions Budget.

Respectfully submitted,

Councillor P. Calendino
Chair

Councillor C. Jordan
Vice Chair

Councillor G. Begin
Member

Copied to:	Director Finance
	OIC, RCMP
	Director Planning & Building

Review of Burnaby's Community Policing Model

Introduction

As part of its 2007 Workplan, Burnaby's Community Policing Committee (CPC) identified as a priority an analysis of the effectiveness of Burnaby's Community Policing model. The model was introduced in early 1995. A Working Group, comprised of three citizen members of the CPC, a representative from the Hastings-Brentwood District Community Policing Advisory Council (CPAC), and chaired by Councillor Colleen Jordan, met five times between June and November 2007 to examine the feasibility of conducting an evaluation of the first thirteen years of Community Policing in Burnaby. The citizen members of the Working Group included Ray Allen, Sue From, Rozalyn Harris, and Chris Hildred. Sgt. Murray Hedderson of the Burnaby RCMP Detachment and Joan Selby, Social Planner with the City, staffed the Working Group.

To assess the feasibility of evaluating the model, the Working Group relied on RCMP documents outlining the original purposes for developing a community policing model, and the consequent benefits to be derived from working within such a model. From those documents, the Working Group identified potential indicators of success. For each indicator, the Working Group identified a number of types of data which could provide a measure of success. Efforts were then made to identify sources for those types of data. During the process, some of the indicators and measures were eliminated, as relevant data was not available.

While accessing baseline and other data could be difficult, the Working Group has concluded that a review - as opposed to a formal evaluation - of Burnaby's Community Policing model, focusing on areas which are working well, and areas which need improvement, is feasible. The Working Group proposes that, as a starting point, the review be based on the seven indicators of success, and twenty-eight measures for those indicators outlined in Appendix 1, *attached*. The following is the Working Group's proposal for reviewing Burnaby's community-based policing model.

Purpose of the Proposed Review:

To determine whether community members are genuinely engaged as partners with the City of Burnaby and the Burnaby RCMP detachment in crime prevention and crime reduction initiatives which are designed to keep Burnaby a safe community.

Objectives:

1. To assess the degree to which Burnaby's Community Policing model reflects the principles and objectives originally established for it. Those principles/objectives include:
   - active involvement of citizens in policing their community;
   - community used as source of information and knowledge for strategic police action;
   - direct police accountability to the community;
   - proactive prevention work with a focus on solving underlying problems;
   - broad community consultation on strategic and policing issues;
   - better police service to the community; and

- improved external communication on the part of the RCMP.

2. To highlight components of the Community Policing model which support its objectives, and enhance policing and crime prevention efforts, and which should be maintained and/or expanded upon.

3. To identify components of the Community Policing model which do not support pursuit of the model's objectives, or enhance policing and crime prevention efforts, and which require improvement or revision.

Proposed Methodology:

1. An archival review of activities and accomplishments of the major groups involved with the Community Policing model over the past thirteen years, including:
   - the Community Policing Committee;
   - the Burnaby RCMP detachment;
   - the Community Policing Advisory Councils/ Community Consultative Groups;
   - volunteers and staff at the Community Policing Offices; and
   - volunteers and staff involved with a range of crime prevention programs.

2. A survey/interview process to solicit opinion on the Community Policing model from the following six groups:
   - Community Policing Advisory Council/Community Consultative Group members;
   - other Community Police Office volunteers;
   - other citizens involved in community policing and crime prevention programs;
   - school district representatives;
   - Burnaby RCMP Detachment representatives; and
   - representatives from the local news media.

Tasks:

1. Review and revise, as necessary:
   - proposed objectives for the review;
   - proposed indicators for success;
   - proposed measures of those indicators;
   - proposed methodology.

2. Gather data pertaining to a wide range of problem-solving, crime prevention, and crime reduction initiatives. Primary data sources include:
   - Agendas and Minutes of meetings of the Community Policing Committee;
   - Burnaby RCMP Annual Reports;
   - Burnaby Youth Services Annual Reports;
   - Burnaby RCMP Detachment Files;
   - Other relevant sources e.g., records from the Crime Watch Program.

3. Create and administer surveys/interviews to obtain views on the Community Policing model from the six target groups noted above.

4. Analyze information gathered through archival review and the survey/interview process to assess the success of the Community Policing model in meeting its original objectives.

5. Provide recommendations, as appropriate, for sustaining, and improving Burnaby's Community Policing model.

Resources Required and Timeline for Completion:

It is estimated that the review could take approximately 131 hours – or 18.7 seven hour days – to conduct. At an assumed consultant rate of $75/hour, it would cost approximately $9,825 to engage a private researcher to conduct the review.

It may be possible to access City staff resources to undertake the archival work involved in Task #2, outlined above. It is estimated that the archival work would take about 70 hours. Should that work be undertaken by City staff, with a consultant required for only 61 hours – to develop and administer the surveys and carry out analysis for the entire review – the cost of the review would be approximately $4,575.

Assuming a suitable consultant could be identified and/or staff time could be freed up, the review could probably be completed before summer 2008.

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Review of Burnaby's Community Policing Model Indicators and Measures of Success

	Active Involvement of Citizens in Policing Their Community	Community Used as Source of Information and Knowledge for Strategic Police Action	Direct Police Accountability to the Community	Proactive Prevention Work with Focus on Solving Underlying Problems	Broad Community Consultation on Strategic and Policing Issues	Better Service to the Community	Improved RCMP External Communication
M E	Increase in number of citizen based programs between 1995 and 2007	Evidence of RCMP follow-up to CPAC recommendations to police	Evidence of RCMP reports to CPC and CPACs	Positive feedback on role and effectiveness of School Liaison Officers	Evidence of RCMP use of CPC and CPACs as sounding boards for police priorities	Evidence of "maintenance of order" e.g., absence of riots, NLOs in community	Evidence of co-operative, constructive relationship with news media
A S U R	Increase in number of annual volunteer hours logged between 1995 and 2007	Evidence of RCMP follow-up to CPC recommendations to police	Evidence of RCMP response and follow-up to issues raised by CPC, CPACs, delegations, and citizens at public meetings (see second indicator)	Evidence of successful problem-oriented policing projects		Reduction in crime rate between 1995 and 2007	Evidence of constructive working relationships with service agencies
E S	Increase in number of blocks participating in Block Watch since 1995	Evidence of RCMP follow-up to citizen concerns expressed at public meetings		Increase in number and scope of crime prevention programs		Evidence of establishment of relationships with community to reduce fear of victimization	Evidence of RCMP co-operation with citizen volunteers at CPOs

INDICATORS

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Appendix 1 - Review of Burnaby's Community Policing Model
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INDICATORS

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M E A S U R E S	Increase in number of active volunteers between 1995 and 2007	Evidence of RCMP follow-up to crime concerns raised by delegations to CPC		Increase in RCMP referrals to Burnaby Youth Services		Evidence of rapid response and competent follow-up to emergency situations	
	Evidence of community-based projects or events initiated by CPACs			Evidence of relevant (i.e., prevention-based) structural changes in RCMP		Evidence of "customer satisfaction" with police service	
				Evidence of "outreach" activities on the part of CPOs and CPACs			
				Evidence of "community education" programs launched by CPACs			
				Evidence of RCMP involvement with multi-sectoral problem-solving groups			

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