

CITY OF BURNABY

SOCIAL ISSUES COMMITTEE

*HIS WORSHIP, THE MAYOR
AND COUNCILLORS*

RE: 2004 LOCAL HERO NOMINEES

RECOMMENDATION:

1. **THAT** Council receive this report for information.

REPORT

Council, at the "Closed" Council meeting held on 2004 November 01, received and adopted the attached report containing this years Local Hero nominees.

Arising from discussion, Council requested that a copy of the Local Hero's report be forwarded to the 2004 November 22 'Open' Council meeting for information.

Respectfully submitted,

Councillor D. Johnston
Chair

Councillor L. Rankin
Vice Chair

Councillor S. Dhaliwal
Member

.COPY - CITY MANAGER
- DIRECTOR PLANNING & BUILDING
- DIRECTOR PARKS, RECREATION & CULTURAL SERVICES
- DIRECTOR FINANCE

CITY OF BURNABY

SOCIAL ISSUES COMMITTEE

*HIS WORSHIP, THE MAYOR
AND COUNCILLORS*

RE: 2004 LOCAL HERO NOMINEES

RECOMMENDATION:

1. THAT Council:

a) approve the nominations of the following individuals for receipt of Burnaby Local Hero Awards in 2004:

- Joy Ayers
- Hakam Bhaloo
- Olive and Gino Fera
- Sandra Fesiuk
- Gillian Gallson
- Lois Godfrey
- Helen Hamilton
- Joanna Illerbrun
- Michelle Leong
- John McQuade
- Shirley Mortimer
- Kevin Oxley
- Lou Ryan
- Harminder Sanghera
- Liza Shoda
- Carolyn Sinclair
- Tom Stewart
- Lisa Themson
- Lisa Wong

<p>COPY - CITY MANAGER - DIRECTOR PLANNING & BUILDING - DIRECTOR PARKS, RECREATION & CULTURAL SERVICES - DIRECTOR FINANCE</p>

- b) invite nominees to a Council meeting in November, during Social Planning Month, to be presented with certificates of recognition for their contributions.
- c) approve expenditure of up to \$3,000 from the 2005 Council Committees and Boards Budget for printing and advertising costs for next year's Local Hero program.

REPORT

The Social Issues Committee, at its Closed meeting held on 2004 October 27, received and adopted the *attached* report providing nominations for the 2004 Local Hero Awards. The Committee noted that each nominee satisfied the guidelines for Burnaby Local Hero recognition and contributed strongly to community well being for several years.

Respectfully submitted,

Councillor D. Johnston
Chair

Councillor L. Rankin
Vice Chair

Councillor S. Dhaliwal
Member

TO: CHAIR AND MEMBERS
SOCIAL ISSUES COMMITTEE

2004 October 21

FROM: DIRECTOR PLANNING AND BUILDING

OUR FILE: 1450 01

SUBJECT: 2004 LOCAL HERO NOMINEES

PURPOSE: To recommend a list of individuals for consideration for Local Hero Awards for 2004 and to gain approval for launching a Local Hero program for 2005.

RECOMMENDATION:

1. THAT Council be asked to
 - a) approve the nominations of the following individuals for receipt of Burnaby Local Hero Awards in 2004:
 - Joy Ayers
 - Hakam Bhaloo
 - Olive and Gino Fera
 - Sandra Fesiuk
 - Gillian Gallson
 - Lois Godfrey
 - Helen Hamilton
 - Joanna Illerbrun
 - Michelle Leong
 - John McQuade
 - Shirley Mortimer
 - Kevin Oxley
 - Lou Ryan
 - Harminder Sanghera
 - Liza Shoda
 - Carolyn Sinclair
 - Tom Stewart
 - Lisa Thomson
 - Lisa Wong
 - b) invite nominees to a Council meeting in November, during Social Planning Month, to be presented with certificates of recognition for their contributions.
 - c) approve expenditure of up to \$3,000 from the 2005 Council Committees and Boards Budget for printing and advertising costs for next year's Local Hero program.

REPORT

1.0 INTRODUCTION

Each year since 1997, Burnaby has identified and recognized Local Heroes: people who had made substantial contributions to community well being over several years. In 1997 and 1998, the impetus came from the Social Planning and Research Council (SPARC) of B.C., which invited Burnaby and other municipalities in the province to undertake a Local Hero initiative. Beginning in 1999, the City decided to launch its own annual Local Hero recognition program.

To date, the City has recognized 92 Local Heroes - individuals who represent diverse interests and backgrounds and have contributed to the community in a variety of ways (see list of previous recipients in Appendix 1, *attached*).

This report provides background information and recommendations on the nominees for the 2004 Local Hero program.

2.0 CHANGES TO THE 2004 PROGRAM

The Local Hero Awards program has been growing increasingly popular each year since its inception. In anticipation of the program's continued success, two changes were adopted by the Social Issues Committee in 2004 January regarding the process to develop a list of proposed nominees. The first change involved making it a requirement that nominations be supported by two nominators, whereas only one nominator was required in the past. The second change involved supplying a list of all nominees and nominators to members of the Social Issues Committee, rather than a list of recommended recipients only. In accordance with the second change, a list of all nominees and their nominators has been supplied to Committee members under separate cover.

3.0 LOCAL HERO NOMINEES

As in previous years, the following channels were used to seek nominations for the 2004 Local Hero awards: advertisements in Burnaby's community newspapers, a call for nominations through the City's web site and InfoBurnaby, and requests to participants at various inter-agency meetings to "get the word out" about the initiative. Posters and brochures on the program were circulated through Burnaby schools, City Hall, recreation centres, libraries, and other venues. In addition, Volunteer Burnaby included brochures about the program in several mail-outs to its member agencies, publicized the program at

volunteer management forums and volunteer fairs, included information on the program in media releases, and made phone calls to volunteer managers encouraging them to nominate noteworthy volunteers. A copy of the brochure, which includes the eligibility guidelines and nomination form, is presented in Appendix 2, *attached*.

The deadline for submissions for Local Hero nominations was 2004 October 1. Forty-four nominations were submitted for this year's program. Many strong nominations were received, with each highlighting very worthy candidates for the awards. As stated in the eligibility guidelines, a maximum of 20 Local Heroes may be selected in a given year. In addition, the guidelines indicate that the City aims to recognize a balanced slate of nominees each year (e.g., representation from a diversity of age groups, geographic areas, and activity types). With this in mind, and based on the established criteria, the following nominees are proposed for the 2004 Local Hero Awards:

Joy Ayers: Joy has volunteered at the Canada Way Care Centre for over five years with both intermediate care and Alzheimer residents. She spends three full days a week at the Centre. She helps with bus trips, special events and exercise and gardening programs. She spends many hours visiting with individual residents and will often shop for them. She has also financially supported the Centre. Her nominator states, "She has a great attitude. The loving kindness she shows to residents and staff brightens their day and improves their quality of life."

Hakam Bhaloo: Hakam has served on many civic bodies and non-governmental organizations in Burnaby over the last decade. He was a member of the Burnaby Interfaith Committee and helped to organize the City's centennial celebrations in 1992. He served on the City's Family Court and Youth Justice Committee for six years. He is currently a director of the Burnaby Arts Council and has been a director with the Burnaby Multicultural Society. His current volunteer work also includes organizing the Ismaili Walk for Charity which raises funds for community organizations such as Burnaby Hospital, the United Way, the Greater Vancouver Food Bank and Habitat for Humanity. In the words of his nominator, "Hakam is always there giving a hand to wherever it is needed."

Olive and Gino Fera: Since February 2003, Olive and Gino have volunteered over 1,000 hours for the New Vista Care Home. On Monday and Wednesday mornings, Olive and Gino help move residents from one area of the home to another and assist with their strength training exercises. A large part of their work is providing motivation and companionship for the residents. At lunchtime on Wednesdays they work as feeding assistants in the special care unit for people with severe dementia. They also help to escort residents to medical appointments in the community. They have developed close relationships with many of the residents and have on occasion taken individual residents out for dinner. Prior to working at New Vista, Olive worked at the Extended Care Unit of Burnaby hospital from 1990 until it closed. Gino and Olive have also volunteered at Fellburn Hospital. Their nominators state, "Olive and Gino are indispensable to the staff and residents. Always smiling and upbeat, they never say 'no'. Their kindness and patience is remarkable."

Sandra Fesiuk: Sandy volunteers annually for many community events. Although she is a full-time employee of the Burnaby Public Library, she gives freely of her own time to fund raise for and participate in events such as the 24 Hour Relay, the Heart and Stroke Big Bike Ride, Hats Off Day and Discovery Days. She has also been instrumental in recruiting her work colleagues to become involved with community events. She organizes Christmas hampers for families in need and is a regular canvasser for the United Way. She also spends many hours with Footlight Theatre managing its "front of house" operations and preparing props and painting sets for productions. In the words of her nominators "We have marvelled at Sandy's dedication to giving of her time and effort to further Burnaby public events."

Gillian Gallson: Gillian has been a volunteer with Stride Avenue Community School for over four years. She first became involved by teaching crafts to students in all grade levels, organizing school events and assisting with the school's contribution to the Empty Bowls project. She currently serves as the Chair of the school's community council. In her capacity as Chair, she has raised funds for field trips, organized community clean-ups and has facilitated the involvement of students and parents in broader community events such as the City's Festival of Lights and the Edmonds Santa Claus Parade. She is also the Chair of the Cedar Place Tenants' Association where she lives. As Chair, Gillian has organized toy and clothing swaps as well as a Boys and Girls Club in the housing complex. She liaises with Burnaby Public Library which offers a Reach Out and Read Program at the complex. Her nominators add, "Gilli's tireless commitment to community makes her very deserving of this award."

Lois Godfrey: In 1956, Lois was one of twelve individuals who founded the Burnaby Association for the Mentally Handicapped (recently renamed the Burnaby Association for Community Inclusion or BACI). She has been a member of BACI's Board for twenty years, including four years as its President. Her work has helped to keep individuals with disabilities in their own community. She is currently a member of BACI's Advocacy Committee, Parent Vocational Support Committee and the Seniors' Committee. Through her committee work, she continues to get people involved in creating a more accepting community for people with disabilities. She was also a member of the Committee responsible for forming the Abbeyfield Housing Society which provides twenty units of affordable housing for seniors in north Burnaby. Her nominator states, "Lois truly embodies all that the award stands for; she helps people and organizations to achieve their goals and create a better world for all of us to live in."

Helen Hamilton: Helen has been an active member and volunteer with the Confederation Community Centre for several years. She serves on the Bus and Food Services Committees and spends many hours running the Centre's daily lunch program. She also volunteers as the director and treasurer of the Confederation Seniors Association. She is a member of the north Burnaby Legion where she serves on many committees including the Branch's Poppy Campaign. She holds an accounting degree and assists many seniors with their income tax

returns and offers them advice on their financial matters on a voluntary basis. Her nominators further note that, "Not only does Helen volunteer for all these organizations, she does it with a smile and thanks you for asking for her assistance."

Joanna Illerbrun: Joanna has volunteered at the Community Centred College for the Retired since she retired in 1997. She is currently the coordinator of the College. Her volunteer duties include administration, setting up teaching schedules, and developing budgets. She is at the College on a daily basis. She is self-taught in computer skills and passes on her knowledge to senior students. She has also served on the Burnaby Public Library Board and as a volunteer at St. Michael's Hospital. Her nominators add, "Everything Joanna tackles is well thought out, and capably completed. No stone is left unturned to get the right solution for every situation."

Michelle Leong: Michelle has been a volunteer with her school and in the community since she was thirteen. She is currently the president of the Volunteer and Make a Difference Clubs at Burnaby North Secondary School. The Volunteer Club helps connects students with volunteer opportunities in the community while the Make a Difference Club fund raises throughout the year for organizations such as Unicef and the Greater Vancouver Food Bank. Michelle is also a youth council member with the South Burnaby Neighbourhood House. She assists the Neighbourhood House with multicultural dinners, fund raising for Christmas hampers and administration. She also volunteers with Burnaby Parks, Recreation and Cultural Services with recreation and summer camp programs for elementary school children. In the words of one of her nominators, "When you ask Michelle to do something, she gets it done and more."

John McQuade: Since becoming a Burnaby firefighter twenty-six years ago, John has been instrumental in organizing many of the firefighters' charitable events. He has been involved with the organization of Hats Off Day, the Run on the Heights, and more recently the establishment of the Edmonds Business Association. He has helped the Association organize its Santa Claus parade and community picnic at Richmond Park. Fund raising events that he has organized have benefitted the Muscular Dystrophy Society, St. Michael's Hospital and the Greater Vancouver Food Bank. In addition to his own volunteer contribution, he recruits other volunteers to help promote Fire Prevention Week. In the words of his nominators, "When John is presented with a problem, or a person in need, he doesn't hide; he comes up with solutions and hard work."

Shirley Mortimer: Shirley has served as a peer counsellor for many years, and recently as President of the Burnaby Seniors Outreach Services Society. She is described as a very committed volunteer who demonstrates great empathy with the seniors she counsels. She assists the Society with its management and liaises with other community organizations. She also volunteers with the Loughood Community Police Advisory Council and is the Block Watch captain of her neighbourhood. She has been a director with Burnaby Multicultural

Society, Volunteer Burnaby and the John Howard Society of the Lower Mainland. Her nominators note her ability to recognize and encourage the potential of those around her. They add "Shirley is very dedicated to our program; nothing is too much trouble for her."

Kevin Oxley: Kevin volunteers at the Burnaby Mental Wealth Society Clubhouse in all aspects of its operations. The Society offers a place where people coping with persistent mental illness can join in and be part of the "clubhouse community". Kevin volunteers over 60 hours a month organizing activities, fund raising and helping with custodial duties. He assists in the training of staff and members, and writing policies and procedures for the clubhouse. His nominators add, "We are greatly blessed by Kevin's time and commitment to making the clubhouse what it is today."

Lou Ryan: Lou has been a volunteer for many years with the local chapter of the Sunshine Dreams For Kids organization, a national children's charity which raises funds for children with severe physical disabilities or life-threatening illnesses. Her work with the organization includes attending meetings, organizing fund raising walks around Burnaby Lake, preparing food for events, and organizing an annual Christmas party at the Burnaby Hilton for children involved in the organization. She volunteers once a month serving coffee and cookies at the Kensington Safeway which has chosen Sunshine Dreams for Kids as its charity of choice for the last three years. Lou is also a member of the Burnaby Optimists Club where, among other activities, she helps to distribute art supplies to Burnaby school children. In the words of her nominators, "You can always count on Lou. She is an outstanding volunteer."

Harminder Sanghera: Harminder was one of the original founders of the South Burnaby Neighbourhood House. She was instrumental in establishing a number of the organization's programs and services. She continues to serve on its Board and has assisted with the set up of the organization's storefront location. Her current involvement includes volunteering at Burnaby Bingo Country in support of the organization fund-raising activities and recruiting other members of Burnaby's South Asian community to help with the activities of the Neighbourhood House. She has also served on the Board of Directors of the Burnaby Multicultural Society and has volunteered with the Southeast Burnaby Community Police Office. She currently runs a support group for Punjabi speaking caregivers at the Edmonds Community Centre for the Retired. To quote one of her nominators, "We can always count on Harminder when help is needed."

Liza Shoda: Liza has been a volunteer with SUCCESS' Host Program since 1998. During this time she has assisted ten families of different ethnic backgrounds to settle in Burnaby and Coquitlam. Her volunteer work include such tasks as helping new families connect with community centres, find doctors, apply for library cards and find shopping centres. Her care and concern extends to each member of the families she has helped and continues long after the time required by the program. She encourages new immigrants to take part in volunteer work and assists them in finding jobs. She has also served as a volunteer cashier in the gift shop at Burnaby Hospital. In the words of her nominators, "Liza sets an example for all

volunteers with her pleasant manner and enthusiasm for whatever she is asked to do. She is always ready and willing to help others.”

Carolyn Sinclair: Carolyn has been a volunteer support worker with the Burnaby RCMP Victim Services program since 1999 September. She has completed a 50 hour basic training program and contributed more than 2090 hours to the program. Her duties as a volunteer include contacting clients, intervening in crises, assisting victims with court preparation, helping clients to complete forms and providing ongoing emotional support. She attends crisis intervention call-outs at any time of day or night. She has also been an active volunteer with the City's Emergency Social Services program for the last five years and has responded to many call-outs where she has helped to provide food, clothing and critical incident stress debriefing to many evacuees. One of her nominators states that “Over the years, Carolyn has helped numerous victims overcome crime and trauma. She is truly a Local Hero.”

Tom Stewart: Tom has been an active member of the Stoney Creek Environment Committee for several years. He has worked to revitalize the creek and has played a key role in organizing the Great Salmon Send-Off. Tom has also helped to organize community projects involving students at Stoney Creek Community School. He was instrumental in the creation of a mural depicting salmon in Stoney Creek that was painted at the school over five years ago. Last spring, Tom worked with students to restore the mural and helped them integrate new artwork into the mural. Tom has also spent many years volunteering with Scouts Canada and is a member of the Legion. To quote from his nominators, “Tom is always friendly and respectful of our young people. He is truly dedicated to making our community a better place to live both socially and environmentally.”

Lisa Thomson: Lisa has been a volunteer at Confederation Park Elementary School. She first began volunteering when her children attended the school and has continued even though her children have moved on. She arrives four mornings a week and helps individuals and small groups of children with their reading. Her contribution is valued for the extra time and attention she is able to give to students that teachers are not able to provide. During the past summer she ensured that one child continued to practice her English by taking her to the library and swimming. Her nominators add, “We can't say enough about this outstanding citizen who so quietly and with no expectation of reward, goes about making a huge difference in our school community and inevitably in the larger community of Burnaby and the world.”

Lisa Wong: Lisa has been actively involved as a volunteer with Gilmore Community School over the last six years. Not only does she participate herself, but she encourages others to do so too. She chairs and coordinates the school's hot lunch committee which is responsible for providing a totally volunteer-run lunch program four days a week. She assists with special events that Gilmore hosts and participates in including Halloween fireworks, Breakfast with Santa, Seniors Friendship Teas and Hats Off Day. She is sensitive to the

needs of families who are less fortunate and organizes food drives, Christmas hampers and lunch subsidies. She performs all her volunteer activities in addition to working almost full-time. In the words of her nominators, "Lisa is a dedicated, caring and hard-working volunteer who has made a big difference to our community."

4.0 ASSESSMENT

Based on the established selection criteria, the foregoing twenty nominees satisfy the guidelines for Burnaby Local Hero recognition. In their unique ways, they have all made strong contributions to community well being over several years. It is therefore proposed that they be recognized as Local Heroes for 2004.

5.0 CONCLUSION AND RECOMMENDATIONS

2004 marks the eighth year that Burnaby has recognized Local Heroes, and the sixth year that it has done so as a City initiative (i.e., independent of an invitation from SPARC of BC).

As in previous years, the quality of the submissions and calibre of the nominees for 2004 were high. It is believed that the Local Hero program continues to be a relatively inexpensive, effective vehicle for recognizing citizens who have "gone beyond the call of duty" in contributing to the community over the years.

In conclusion, it is recommended that Council be asked to approve the nomination of the following individuals for receipt of Burnaby Local Hero Awards in 2004:

- Joy Ayers
- Hakam Bhaloo
- Olive and Gino Fera
- Sandra Fesiuk
- Gillian Gallson
- Lois Godfrey
- Helen Hamilton
- Joanna Illerbrun
- Michelle Leong
- John McQuade
- Shirley Mortimer
- Kevin Oxley
- Lou Ryan
- Harminder Sanghera
- Liza Shoda
- Carolyn Sinclair
- Tom Stewart

- Lisa Thomson
- Lisa Wong

It is further recommended that these individuals be invited to a reception followed by a Council meeting in November, during Social Planning Month, to be presented with certificates of recognition for their contributions. As in 2003, recipients, their families, and nominators would be invited to attend. It is also recommended that Volunteer Burnaby be invited to have a display of their organization at the reception in recognition of their support in promoting the 2004 program.

It is further recommended that Council be asked to approve the expenditure of up to \$3,000 from the 2005 Council Committee and Boards for the printing of brochures and posters and placement of newspaper advertisements for next year's Local Hero program.

Given Committee and Council concurrence with these recommendations, staff propose to publish an article on this year's Local Hero recipients in InfoBurnaby and arrange for publication of their names in SPARC News (SPARC of BC's newsletter, which is circulated throughout the province).



J.S. Belhouse, Director
PLANNING AND BUILDING

MM:sa

Attachments (2)

cc: City Manager
Director Parks, Recreation and Cultural Services
Director Finance

P:\Margie\Local Heroes\2004 nominations rpt.wpd

APPENDIX 1

PREVIOUS BURNABY LOCAL HEROES

1997	2000	2003
Barbara Brady Don Brown Beth Chobotuck Don Copan Edie Fisher Maddie Greenlay Barb Peabody	Mark Angelo Lillian Chalmers Glenice English Philip Henderson Grace Jo Les Lee Lowe Barbara Lussier Tony Mauro Doreen Player Joyce Rosteron Carol Roycroft	Jeannette Aadland Keith Beedie Gladys Brundrett Parvin Chami Gillian Chan Paul Colvin John DeForest Jeanne Fike Maureen Francois Ruth Gautschi Lina Hu Pak Wing Kan Carol La Croix Jay McGarva Rajinder Pandher Eric Seto Norman Song Margaret Van Soest Greg von Euw Deb Yaschuk
1998	2001	
Ray Abernethy Allison Dalgleish Bharti Envik Lilac Jung Faye Ku Ruth Loland Anita Loy Melody Marbach Sharon Mudrakoff	Roxy Abernethy Beverly Adams Tracie Buzza Dennis Baker Joan Carne Paulene Hall Christina Lupien Judi Marshall Louise Towell Sandy Twinn Marguerite Wallace	
1999	2002	
Georgie Cole Marjorie Deschner Gloria Inglis Effie Kennedy Erna Kozak Marion Krause Nick Kvenich George McLean Scott Robertson Ken Ryan Rudy Spense Don Steen Barbara Stewart Tim Zimich	Elizabeth Briemberg Steve Cairns Millie Canessa Kenney Chan Jack Cyr Harvey Elder Richard Harvey Reg and Ethel Hawthorne Vivian Henderson Gail Klarer Kenny So Ying Leung Nick Lutz Eleanor MacQueen Merv Magus Sev Morin Regina Ogmundson Hugh Robertson Norm Sandercock Bernice Wiseman	


Is the person being nominated for activities done as a volunteer or paid employee?

- Volunteer
- Paid employee

If a paid employee, please state where the person works:

Why does the nominee deserve to be recognized as a Local Hero?
(Please attach additional pages or supporting materials, if necessary).

Please return completed nomination form to:

 City of Burnaby
2004 Local Hero Recognition
 Social Issues Committee
 c/o City Clerk's Office
 4949 Canada Way
 Burnaby, BC V6S 1M2
Attention: Sid Cleave
 Telephone: 604-294-7290
 Fax: 604-294-7537

Time Lines:

Friday October 1, 2004:

Deadline for submission of nominations.

Late October 2004:

Assessment of nominations by the Social Issues Committee.

Early November 2004:

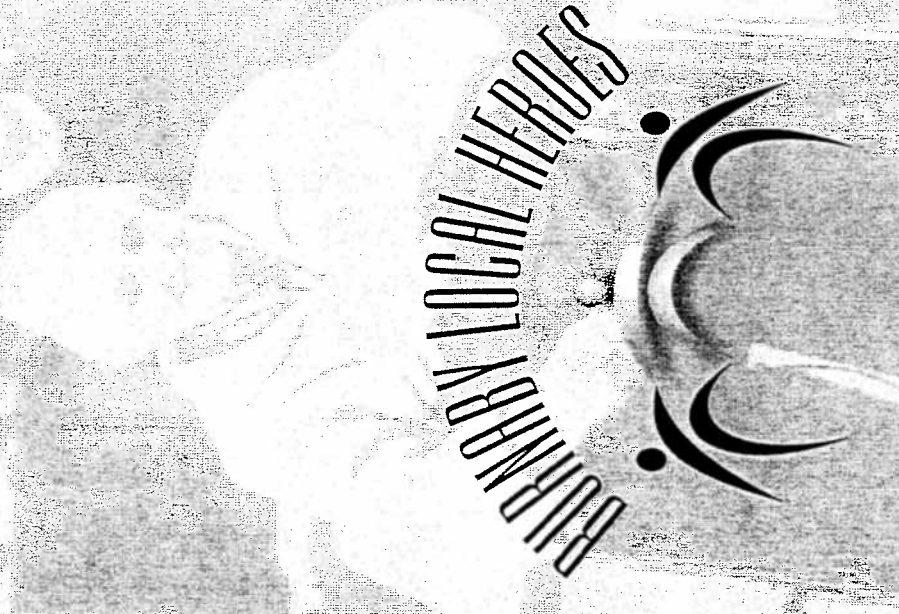
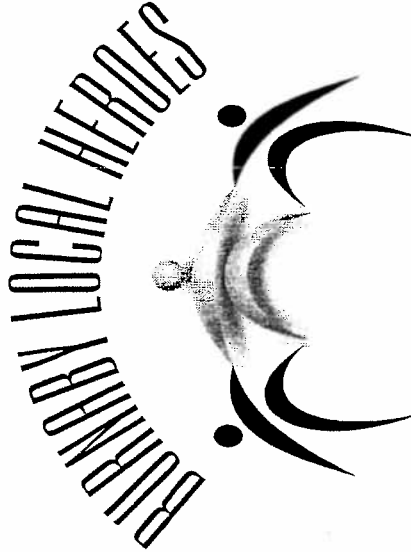
Council decision on annual Local Hero recipients, based on recommendations from the Social Issues Committee.

Late November 2004:

Presentation of recognition certificates to Local Heroes at Council meeting.

Early 2005:

InfoBurnaby article on recipients.



BURNABY LOCAL HEROES

 Call for Nominations

The City of Burnaby is seeking nominations for Local Heroes people who have made outstanding contributions to community well-being in Burnaby. 2004 marks the eighth year that Burnaby will be recognizing its Local Heroes.

The deadline for submission of nominations is October 1, 2004.



BURNABY LOCAL HEROES

Nomination Form



Who is being nominated?

Name: _____

Address: _____

Phone: _____ (home) _____ (work)

Who is making the nomination? (The names of two nominators are required.)

1 Name: _____

Address: _____

Phone: _____ (home) _____ (work)

2 Name: _____

Address: _____

Phone: _____ (home) _____ (work)

What category or categories best describe the nominee's activities (please check all that apply)?

- Health or community services
- Education
- Environment
- Recreation
- Other (describe briefly) _____

continued on reverse

BURNABY LOCAL HEROES



Eligibility: All people living, working, or participating in Burnaby are eligible for recognition.

Nominations: Nominations are invited from community groups, agencies, and the general public. Each nomination must have the support of two nominators.

Selection Criteria: What distinguishes Local Heroes? They are people of any age group or background who have made noteworthy contributions to community well-being in Burnaby.

Priority will generally be given to nominees who have contributed to the community over an extended period of time. Consideration will also be given, however, to those who have made noteworthy contributions over a shorter period (e.g., youths, recent immigrants).

Examples of activities include volunteering for a local agency or community school, participating in environmental initiatives, or helping recent immigrants with settling into the community.

The intent is to recognize volunteers, rather than people who contribute through their paid employment. In exceptional circumstances, however, people who go "above and beyond the call of duty" in their jobs may also be eligible for recognition.

A maximum of 20 Local Heroes will be selected this year. Further, efforts will be made to recognize a balanced slate of Local Heroes, which collectively represent a diversity of:

- age groups,
- geographic areas - i.e., people living in or contributing to various parts of Burnaby, and
- activity types - i.e., participate in a range of activities, rather than a select few.

Recognition:

Local Heroes will be presented with certificates and publicly recognized at a City Council meeting in November. An article on the Local Hero recipients will also be published in the City's information newsletter, InfoBurnaby, in early 2005.

Submission Procedure:

People wishing to submit a nomination are requested to return a completed Nomination Form (attached), along with any necessary supporting materials, to:

2004 Local Hero Recognition
 Social Issues Committee
 c/o City Clerk's Office
 4949 Canada Way
 Burnaby, BC V5G 1M2
 Attention: Sid Cleave

