

Item	08
Manager's Report No.	23
Council Meeting	02/09/09

TO: CITY MANAGER

2002 SEPTEMBER 3

FROM: FIRE CHIEF

SUBJECT: BURNABY FIRE DEPARTMENT 2001 ANNUAL REPORT

PURPOSE: To provide Council with the Fire Department's 2001 Annual Report

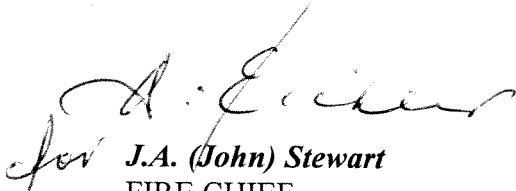
RECOMMENDATION:

1. **THAT** the Burnaby Fire Department's 2001 Annual Report be received for information purposes.

REPORT

The Burnaby Fire Department's 2001 Annual Report has been forwarded to Council under separate cover. It is a summary of the Department's activities within each division and encompasses all aspects of the Department's management and operations.

Copies will be available at all Burnaby Public Library branches.


for **J.A. (John) Stewart**
FIRE CHIEF

JAS:po

The City of Burnaby Archives does not hold the original Burnaby Fire Department 2001 Annual Report submitted to Council.

The following attachment is a convenience copy of the report provided by the Fire Department.



Burnaby Fire Department 2001 Annual Report

THE BURNABY FIRE DEPARTMENT'S PRIMARY RESPONSIBILITIES INCLUDE:

- ◆ ***Ensuring the protection of property and the safety and well-being of the citizens of Burnaby.***
- ◆ ***Providing comprehensive fire, safety, and rescue services both on land and water.***
- ◆ ***Providing the citizens of Burnaby with a high level of first-response emergency medical care.***
- ◆ ***Fulfilling all legislative responsibilities governing the operation of the Fire Department as required under the authority given by the British Columbia Fire Services Act, the Burnaby Fire Services Bylaw, British Columbia Fire Code Regulations and other related Acts.***
- ◆ ***Providing public education and safety information in Fire Prevention and related matters.***



FIRE CHIEF'S MESSAGE



In Remembrance

This year's annual report is dedicated to the firefighters of the Fire Department of New York (FDNY) who died following the terrorist attacks of September 11, 2001.

Three hundred and forty-three died in the line of duty that day, which is the darkest hour the fire service has ever known.

We all felt a sadness in the losses suffered on 9/11. This tragic event provides us with the opportunity to recognize the many instances of heroism, bravery and generosity which have reflected back so strongly on the Fire Service.

On behalf of the Burnaby Fire Department, I would like to pay tribute to the men and women for the way in which they performed their duties under extreme conditions which, unfortunately, led to these individuals sacrificing their lives in an effort to help others.

Firefighters are aware and accept the risks associated with their chosen profession, but no one can prepare or train for a senseless attack of this nature.

The Fire Service remains on-duty and ready to respond on a moment's notice when called upon by the citizens they so proudly serve.

Those who have been lost will never be forgotten due to their unselfish dedication.

J.A. (John) Stewart
Fire Chief

TABLE OF CONTENTS

Distribution of Personnel	1
Fire Stations & Apparatus Deployment	2
Expenditures/Per Capita Costs	4
Revenue	5
Administration Division	6
Personnel Promotions, Transfers, Retirements	8
Courses/Workshops Attended	11
Mechanical Division	14
Public Education Division	16
Operations Division	17
Types of Alarms Responded To	18
Calls with Loss - By Month	21
Operations Division Statistics	22
Training Division	23
Fire Prevention Division	25
Fire Prevention Division: Statistics	28
Fire Loss by Act or Omission	30
Fire Loss by Property Classification	32
Major Fire Losses	34
Fire Related Injuries	35
City of Burnaby Long Service Awards	36
Burnaby Firefighters - Off Duty Activities	28

Cover Photo: The new Fire Station #5 at 4211 Hastings Street, opened in February 2001, replacing the old station that was located at Hastings & Willingdon.

FIRE STATIONS AND APPARATUS DEPLOYMENT

No. 1 Fire Station - 4867 Sperling Avenue

Engine 1	2000 Spartan/Smeal
Engine 21	1986 Anderson Spartan (1500 GPM)
Engine 25	1984 Amertek (1500 GPM)
Ladder 4	1995 Spartan LTI (150 GPM) 100' Aerial
Rescue 1	1991 Saulsbury Spartan
Equipment 1	1993 Saulsbury Spartan
Car 30	1999 Ford Expedition
Car 31	2002 Ford Crown Victoria
Car 32	1995 Ford Crown Victoria
Car 33	2002 GMC Van
Command Unit	1999 Freightliner
Car 34	1997 Ford Pickup 4 x 4
Car 36	1991 Chev Van
Car 37	1997 Chev Suburban 4 x 4
Car 38	1999 Chev 1 ton Van
Car 39	2001 Ford Van
Car 40	1991 Chev Van
Car 41	1991 Chev Van
Car 42	2002 Ford E250 Cargo Van

No. 2 Fire Station - 7578 Edmonds Street

Engine 2	1995 Saulsbury Spartan (1500 GPM)
Ladder 2	1986 Thibault Amertek (1500 GPM) 100 Ft. Platform Aerial

No. 3 Fire Station - 6511 Marlborough Avenue

Engine 31	1992 Saulsbury Spartan Telescopic Boom 55 Ft (1650 GPM)
Engine 32	1989 Thibault Spartan (1500 GPM)
Ladder 3	1992 Superior Pierce (1500 GPM) 100 Ft. Platform Aerial

No. 4 Fire Station - 2326 Duthie

Engine 4	1989 Thibault Spartan Telescopic Boom 55 Ft. (1500 GPM)
Engine 24	1989 Spartan (1500 GPM)

No. 5 Fire Station - 4211 Hastings Street

Engine 5	1995 Saulsbury Spartan (1500 GPM)
Engine 25	1984 Seagrave Amertek (1500 GPM)
Ladder 5	1995 Spartan LT1 (1500 GPM) 100 Ft. Aerial

No. 6 Fire Station - 3620 Brighton Avenue

Engine 6	1989 Thibault Spartan (1500 GPM)
Ladder 6	1986 Thibault Amertek (1500 GPM) 100' Platform Aerial
Emergency 1	1981 Anderson Chev 4 x 4 (300 GPM)

Specialized Equipment

HazMat 1	1980 Ford C700
Mobile Classroom-Tow Unit	1976 Ford C600
Mobile Classroom-Trailer	1992 Intercontinental
Inflatable 1	1995 14 ft. Rigid Hull Inflatable Boat & Trailer
Fireboat 3 (Burnaby/Port Moody)	Fast Response Fireboat

2001 Vehicle Equipment Replacement Value **\$13,990,000**

REVENUE

<u>Freedom of Information</u>	495
<u>Location Filming</u>	23,403
<u>Equipment Rental</u>	513
<u>Requested Building Inspection Services</u>	4,208
<u>Permits</u>	
• Fire Protection Systems	36,987
• Combustible Liquid Tanks, Pump Dispensers	421
<u>Fire Commissioner Reports Remuneration</u>	873
<u>Vancouver Fire Boat Maintenance Recovery</u>	2,899
<u>Fire Equipment Costs Recovery</u> (Workers' Compensation Board)	22,864
<u>Sundry Revenue</u>	449
<u>Occupational First Aid Training Recovery</u>	405
<u>Mutual Aid Recovery</u>	21,716
<u>Mechanical Services Costs Recovery</u>	2,247
<u>Public Education - Donations/Sponsorships</u>	4,000
	121,480

ADMINISTRATION DIVISION

A.D. (AI) Eichler

Deputy Fire Chief (Administration)

The Administration Division is responsible for overseeing the daily activities of the Fire Prevention Division, Training Division and the Public Education Division. The Administration Division's duties ensure that the technical, operational and administrative matters, including practices and procedures within the Department, meet the standards as set out by the City and the Fire Chief.

The Division is also responsible for:

- Scheduling of Operational Members' working shifts, vacations, long service leaves, and all other entitlements as per the Collective Agreement between the City of Burnaby and the Burnaby Firefighters Association, Local 323.
- Employment equity, Freedom of Information requests and movement of personnel for the purpose of External, In-Service, Fireboat, Technical Rescue, Confined Space, Hazardous Materials, First Responder, and Driver Training, as well as other matters of a training nature.

In the year 2001, 20 recruits were hired to replace retiring personnel. During the year there were 38 promotions within the Department. (See "Personnel-Promotions").

On August 31st, the Department entered into contract with Principal Decision Systems International (PDSI) for the purchase of the Telestaff Automatic Staff Scheduling System. The system is currently used by 150 Fire Departments nation wide including several on the Lower Mainland. Telestaff will assist with daily staffing, report gathering and notification to employees.

On behalf of the Department, Assistant Chief Training Officer Bill Lamb and myself attended the annual Telestaff conference and training seminar in Anaheim, California.

In October, Staff Officer Bob Cook, Assistant Chief Training Officer Bill Lamb and myself attended a two day Telestaff Administrator Training course. The course content included information on the data to be gathered, how to evaluate and document our current staffing rules and procedures prior to the configuration process.

In December, the Assistant Chief Training Officer and myself attended a three day Telestaff Configuration Training course. We were taught how to configure Telestaff, set up the automated tasks and record voices to be used with the telephone features of Telestaff. We left the course with a customized Telestaff database and the knowledge to continue with the configuration and testing process.

As Deputy Fire Chief (Administration), I would like to thank the Assistant Fire Chiefs in charge of A, B, C and D Platoons, all Division Heads and their staff, firefighters, the Executive of Local 323, and all other City staff for their assistance and cooperation during the past year.



Station 1
(Home to the Administration Division)

PERSONNEL: PROMOTIONS, DIVISIONAL TRANSFERS, RETIREMENTS, ETC.

PROMOTIONS

Rawlings	R.	(Rich)	Chief Fire Prevention Officer
Scarfe	F.A.	(Fred)	Assistant Chief Fire Prevention Officer
Doyle	L.J.W.	(Len)	Assistant Fire Chief
Mozell	W.N.	(Bill)	Assistant Fire Chief
Richen	D.D.	(Doug)	Assistant Fire Chief
Cliffe	J.E.	(Jacquie)	Captain - Fire Prevention
Talkkari	P.	(Perry)	Captain - Fire Prevention
Bruce	G.	(Gerry)	Fire Captain
Davis	B.R.	(Brian)	Fire Captain
Dempsey	K.J.	(Kerry)	Fire Captain
Hardy	S.H.	(Steve)	Fire Captain
Lyll	R.W.	(Bob)	Fire Captain
McCurdy	J.A.	(Jim)	Fire Captain
Robinson	G.E.	(Gary)	Fire Captain
Rossiter	E.G.	(Ward)	Fire Captain
Schmidt	D.W.	(Dave)	Fire Captain
Smith	D.R.	(Darrell)	Fire Captain
Strange	L.G.	(Les)	Fire Captain
Terry	R.K.	(Rick)	Fire Captain
White	E.P.	(Eion)	Fire Captain
Wilson	M.T.	(Mark)	Fire Captain
Cafe	M.L.	(Mike)	Fire Lieutenant
Clements	D.A.	(Dave)	Fire Lieutenant
Flanagan	P.S.	(Pat)	Fire Lieutenant
Funk	B.W.	(Barry)	Fire Lieutenant
Halcro	J.A.	(Jim)	Fire Lieutenant
Hanna	T.M.	(Tim)	Fire Lieutenant
Johnson	G.V.	(Gary)	Fire Lieutenant
Morrison	R.W.	(Bill)	Fire Lieutenant
O'Shea	D.C.	(Darcy)	Fire Lieutenant
Reeves	D.B.	(Doug)	Fire Lieutenant
Robson	J.N.	(Jim)	Fire Lieutenant
Trytko	R.J.	(Rob)	Fire Lieutenant
Wallace	D.S.	(Dave)	Fire Lieutenant
Wiebe	H.	(Herman)	Fire Lieutenant
Williams	R.J.	(Bob)	Fire Lieutenant
Wren	S.C.	(Scott)	Fire Lieutenant

TRANSFERS

Foster	R.W.	(Roy)	<u>FROM</u> Suppression	<u>TO</u> Fire Prevention Inspector
Grant	K.A.	(Kevin)	Suppression	Fire Prevention Inspector

HIRE

Fabio	R.	(Robert)	Firefighter
Fahlman	J.	(Jason)	Firefighter
Galick	K.	(Kevin)	Firefighter
Kovalick	S.M.	(Michael)	Firefighter
Leifsson	D.	(David)	Firefighter
McDiarmid	C.	(Craig)	Firefighter
McLean	B.N.	(Brad)	Firefighter
Miller	G.W.	(Gus)	Firefighter
Myers	E.D.	(Evan)	Firefighter
Peters	D.H.	(Dillon)	Firefighter
Reed	C.D.	(Chris)	Firefighter
Roach	T.N.	(Toby)	Firefighter
Rope	C.	(Colby)	Firefighter
Ross	J.D.	(Jodi)	Firefighter
Rushton	P.B.	(Paul)	Firefighter
Snowdon	K.	(Kevin)	Firefighter
Stevenson	N.A.	(Neil)	Firefighter
Tylor	J.	(Joe)	Firefighter
Wallsmith	D.K.	(Darren)	Firefighter
Weir	T.J.	(Travis)	Firefighter

RETIREMENTS

Blair	F.W	(Frank)	Assistant Fire Chief
Braun	J.A	(Jim)	Fire Captain
Bruce	B.A	(Bob)	Assistant Fire Chief
Buttle	P.	(Paul)	Fire Captain
Campbell	J.D	(John)	Fire Captain
Christiansen	B.	(Barney)	Fire Captain
Collins	R.A	(Rick)	Assistant Fire Chief
Gaston	B.D	(Barry)	Fire Lieutenant
Gregory	G.J	(Garry)	Fire Captain
Gunn	J.E	(John)	Fire Captain
Johnson	D.	(Doug)	Fire Captain
Ostman	D.G	(Dennis)	Fire Captain
Schiebler	M.F	(Mark)	Chief Fire Prevention Officer
Shiels	D.C	(Dennis)	Fire Captain
Sundstrom	W.	(Wayne)	Fire Captain
Telford	B.R	(Bryan)	Fire Captain
Watkins	R.G	(Rick)	Fire Captain
Westerlund	B.T	(Brian)	Captain - Fire Prevention
Zetterstrom	B.S	(Bob)	Fire Captain

COURSES/WORKSHOP/SEMINARS/CONFERENCES ATTENDED

Divisional Members and Officers attended a number of agency-sponsored conferences, seminars, training and educational courses. They also attended numerous Burnaby in-house and Fire Department In-Service training courses.

B.C.I.T.

Accounting for the Manager 1152	1
Economics 1150	1
Organizational Behavior 1105	4
Organizational Behavior 2305	2
Organizational Behavior 2505	4
Human Resources Management 3155	2
Human Resources Management 3305	1
Business Administration 1005	2
Business Administration 2005	4
Business Administration 1305	1
Business Law 3100	1
Occupational Health & Safety	1
Computers 1250	2
Computers 1261	1

Justice Institute of B.C

Fire Inspector I certification	3
Live Fire Training	20
Technical High Angle Rope Rescue - Refresher	5

Emergency Response Team Training

Hazardous Material (Operations level)	15
Hazardous Material (Instructors level)	12

Worker's Compensation Board

Occupational First Aid Level 3	29
Occupational First Aid Level 2/3 - Instructor Training Program	1

International Association of Arson Investigators

Annual Fire Loss Seminar	1
--------------------------	---

Greater Vancouver Fire Chiefs Association

Amalgamation Workshop	1
-----------------------	---

Langley Fire Department

Fire Sprinkler Inspection, Testing, Maintenance & Plan Review Seminar	3
Hybrid Powered Vehicle Seminar	4

<u>UAP/NAPA</u>	
GM ABS Traction Control	1
Ford 7.3L Diesel Truck	1
GM Truck Fuel Injection	2
<u>Fireboat Consortium</u>	
Fast Response Boat Operator	9
Shipboard Firefighting for Land Based Firefighters	16
<u>St. John Ambulance</u>	
CPR Instructor Update/Recertification	8
<u>Acklands - Grainger Inc.</u>	
Field Level Maintenance Course	2
<u>Rescue Associates</u>	
Strategies & Tactics	2
<u>ING Western Union</u>	
Motor Vehicle Fire Investigation	2
<u>AFSA Virtual Seminar</u>	
Residential Sprinklers	1
Fire Pumps	1
<u>B.C. Fire Training Officers Association</u>	
2001 Educational Workshop	1
<u>Carol & Company</u>	
Media Relations	7
<u>Singleton Urquhart</u>	
Fire Loss Seminar	2
<u>Fire Chiefs Association of B.C.</u>	
Career Chief's Meeting	1
<u>Pacific Traffic Education Centre</u>	
Total Control Driving	5
Driving with Finesse	5

Telestaff Conference
Telestaff Administrator Training 3

CLC Regional Education
Health & Safety Committee Training 2

Local Assistant Fire Commissioner Certification 2

Fire Prevention Officers' Assoc. of B.C. Seminar 2001 2



MECHANICAL DIVISION

P.A. (AI) Gray
Chief Mechanic

The Burnaby Fire Department's Mechanical Division is responsible for the care and maintenance of all vehicles and equipment. It is responsible for ensuring an effective and ongoing planned preventative maintenance program which is a process that identifies maintenance problems and allows division staff to address problems on a timetable, rather than when they occur.

In 2001 the two new Smeal trucks, one with a 50 foot aerial ladder and one with a 100 foot aerial ladder, were outfitted with all the latest equipment and put into service. Extensive training and familiarization was conducted by division staff to all personnel in the proper operation and care of these state of the art vehicles.



Engine 1



Ladder 5

New Akron 1000 gallon per minute water monitors were installed on all Engines. These replaced our older 500 gallon per minute monitors. The older monitors used 2 ½" hose inlets. The new monitors use a single 4" hose inlet and are much lighter and more efficient.

Stabilizer cylinders and holding valves were rebuilt on our two Boardman Water Tower units. These cylinders are used to stabilize the Water Tower to prevent the truck from tipping while the tower is being operated.

New cell phones and brackets were installed in all fire apparatus in 2001.

The Mechanical Division began a program to upgrade the lighting on present trucks from incandescent to LED (light emitting diode). This increases the visibility of the trucks and the lifespan of the light is dramatically increased.

The Mechanical Division is also responsible for the repair and maintenance of the Vancouver Fireboat Consortium's Fireboat No.3. During the year, 82 hours were required for servicing the boat. The boat was out of service for a total of 107 days, 97 were for a complete overhaul of the starboard engine, steering system, hull corrosion, new radar system installation, hull cleaning and painting, and checking/servicing of the jets; 10 days for the starboard heat exchanger servicing.

The Mechanical Division staff is committed to the successful operation of the Fire Department's equipment and the safety of its personnel.



PUBLIC EDUCATION

J.B. (Jim) Dixon

Public Education Officer

The direction that the Public Education Division took in 2001, with regards to the quality of programs offered, has proven to work well and save lives. Two young lives were saved this past year as a result of lessons learned through our Pre-school Program and the courageous efforts of our firefighters. This “Made-In-Burnaby” Pre-School Program, sponsored by B.C. Gas, is now being shared with other Fire Departments in the G.V.R.D. Annually, approximately 80 pre-schools in Burnaby access this program which includes a follow up visit to one of our fire stations where the safety and fire lessons learned are reinforced by the firefighters.

Fire Prevention Week, scheduled in the second week of October every year, is an International initiative to increase public awareness of fire and safety issues both at home and at work. The thrust of the week is fire escape planning as it has been statistically shown that parents and caregivers are the ones being injured or killed when trying to re-enter the home for a child, family pet or prized possession. The home escape plan factors in small children, the elderly and challenged people.

The Juvenile Fire Setter program is a work in progress. The Fire Commissioner of B.C. indicates that 4 out of 10 set fires are committed by youth. We feel that this is the most effective program in addressing youth and fire play, however it is a very time consuming process due to the sensitive nature of the problem. With the limited resources available it is a challenge to provide a more complete intervention program for schools, families and caregivers.

The Career Outreach Orientation Program offered to the high schools continues to be very well received and appreciated by schools, students and parents. The highlight of this program is that the students finish the program with a Certificate in C.P.R. and Choking Victims which is a nice addition to a student’s resume when applying with the fire department or any other job.

I would like to thank all city departments and staff, in particular Information Services, Print Shop, and Sign Shop for their continued support and high quality of work done on behalf of this division in 2001.



OPERATIONS DIVISION

(D.H.) Doug Penn

Deputy Fire Chief (Operations)

The Deputy Fire Chief (Operations) is responsible for overseeing the services of fire suppression, rescue operations, medical emergency response, hazardous material incidents, fireboat operations, and mechanical maintenance. Duties also include formulating policy and managing the daily operations of the Fire Department.

- Station 5 was relocated to a modern facility at Carleton and Hastings, and a dedication ceremony was held June 2. The station is proving to be very functional. Replacement and renovation of other outdated and cramped fire halls remains a focus for the Fire Department.
- The year 2001 saw a significant number of members retiring, and in turn, the Training Department successfully accomplished the challenge of training new recruits.
- The Fire Department experienced an increase of approximately 10% in the number of responses to emergency incidents.
- Technological advancement continues to be a challenge and implementation of records management has been embraced by department personnel.
- Following the tragic events of September 11th, the Fire Department received a substantial number of calls involving possible anthrax exposure. The Fire and Police Departments worked together cooperatively to develop a response protocol to deal with calls of that nature.
- The department participated in mutual aid, assisting the Port Moody Fire Department in extinguishing a large apartment complex fire.
- A thermal imaging camera which allows firefighters to “see through” smoke was purchased. It will enhance rescue operations by allowing firefighters to locate victims in a more timely manner and allow a rapid intervention team to locate Firefighters in distress.
- I would like to thank the Mayor and Council, all City Staff, R.C.M.P., Fire Department personnel, Administrative Office support staff and executive members of Local 323, I.A.F.F. for their support and assistance during 2001.

New Station 5



TYPES OF ALARMS RESPONDED TO

Accidental Alarm

1,498

- When there is a malfunction in an alarm system
- When an alarm is inadvertently activated, i.e. service persons working on an alarm system, excessive steam or exhaust from an appliance/vehicle, surge in sprinkler system water, smoking too close to a detector, etc.

Building Fire

480

- All types and/or parts of buildings
- Inside a building - contents including: furniture, heating and cooking appliances, clothes washers/dryers
- Chimney (with fire loss)
- Commercial garbage containers in underground parking

Needless

360

- When a caller genuinely believes there is a fire emergency but it is found to be non-existent, i.e. steam from overheated vehicle engines, smoke from chimneys or barbecues
- When notification is not received that a fire drill is in progress and/or that a fire alarm system is being tested

Vehicle Fire

187

- Automobiles, motorcycles, trucks, trailers, vans, motor homes, cranes, forklifts, tractors

False Alarm

207

- When a person deliberately reports a non-existent fire or emergency
- When a person deliberately activates an alarm system when there is no fire or emergency

Rubbish Fire

131

- Backyard garden refuse
- Construction waste materials
- Small garbage/litter containers on streets/lanes

Follow-up

66

- Re-check of fire incident

<u>Hazardous Materials</u>	98
• Any substance which adversely affects human and animal life and/or the environment	
<u>Bush & Grass Fire</u>	72
• Dry grass, bark mulch, peat, sawdust, stumps	
<u>Carbon Monoxide</u>	24
• Response to any carbon monoxide incident or alarm	
<u>Chimney Fire</u>	9
• Fireplace chimneys/flues and stove pipes, where there is no fire loss	
<u>Fireboat Emergency</u>	3
• When Fireboat 3 responds to any emergency	
<u>Miscellaneous</u>	109
• Barricades, fences, gas pumps, ornamental shrubs, utility poles, telephone booths, clothing/newspaper collection containers, commercial garbage containers outside of a building	
<u>Rescue & Safety</u>	
• Cardiac Emergency	875
• Motor Vehicle Accident- <i>With Injuries</i>	811
• Motor Vehicle Accident- <i>Without Injuries</i>	810
• Home Accidents	92
• Sports Accident	117
• Industrial Accident	37
• Medical Emergency Involving Assault	20
• Technical Rescue	12
• Other Medical Emergency	2,738
• Miscellaneous	<u>934</u>
	6,446

Public Service

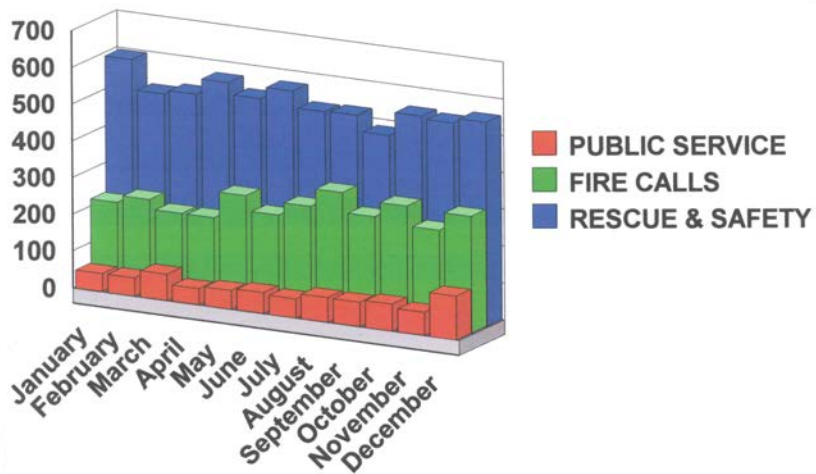
• Assist Incapacitated Person/s	219
• Water Problems	92
• Assist Police or Other Agency	70
• Vehicle Problems	38
• Utility Wires Down	51
• Assist Person/s Gain Entry	40
• Street/Road Wash Down	14
• Miscellaneous	<u>248</u>
	762

TOTAL ALL CALLS 10,480



CALLS/FIRES WITH LOSS - BY MONTH

<u>Month</u>	<u># of Calls</u>	<u>% of Total Calls</u>	<u># of Fires</u>	<u>\$ Loss - Fires</u>
January	868	8.3	14	\$ 98,440
February	806	7.7	6	118,550
March	813	7.8	11	229,579
April	828	7.9	10	330,150
May	876	8.4	25	175,796
June	873	8.3	24	202,732
July	860	8.2	22	538,150
August	927	8.8	23	1,081,219
September	828	7.9	20	552,989
October	941	9.0	29	323,295
November	870	8.3	19	492,800
December	990	9.4	26	<u>410,200</u>
				4,553,900



OPERATIONAL DIVISION STATISTICS

	<u>At Fires On Calls</u>	<u>During Training</u>
Hose Laid	181,300 ft.	1,002,005 ft.
Ladders Raised	5,556 ft.	303,552 ft.
Scott Air Pak Cylinders Used	1,554	29
Chemicals Used		
CO ₂ Extinguishers	20	9
Dry Chemical Extinguishers	16	
Foam	325.5 gallons	166 gallons
Oxygen Cylinders Used	232	-
Pumps Used	296 hrs.	1,340 hrs.
<u>Time Spent At/On</u>		
Fire Calls	11,540 hrs.	-
Rescue & Safety Calls	9,505.5 hrs.	-
Fireboat	36.3 hrs.	-
First Aid Training	-	3,083 hrs.
Driver Training	-	1,994.5 hrs.
Technical Rescue Training	-	3,326.5 hrs.
General Training	-	13,484.8 hrs.
Time Spent on Fire Company Inspections	992 hrs.	-
Number of Demonstrations and Fire Station Tours	142	-

TRAINING DIVISION

R. J. (Bob) Barclay

Chief Training Officer

The Training Division is responsible for the general training of operational personnel to ensure all are trained to meet the recognized industry standards of National Fire Protection Association (NFPA) Sections 1001, 1002, 1021 and 1404. They are also responsible for maintaining accurate records of all training. Division staff conduct five training evolutions per platoon in order to maintain the firefighting skills of the crews. The process is repeated every eight days throughout the year with each drill emphasizing a portion of the standards. Division staff logged 800 staff hours of instructional and administration time with general training of operational personnel logging more than 11, 200 staff hours.

The Division is responsible for program development in special training, not covered in the basic NFPA . These include pre-recruit training, recruit training, junior and senior officer courses, specialty tools and equipment, technical rescue, hazmat, fireboat operation, driving, medical, and training that covers safety issues such as incident command and rapid intervention. A total of 2,236 staff hours was spent instructing and administering the above courses with operational personnel logging more than 14,800 staff hours of class time.

In 2001 Assistant Chief Training Officer Bill Lamb was given the task of bringing the Telestaff computer program online. As a result, Lieutenant Steve Howes was temporarily assigned to the Division.

Personnel in all the disciplines have been trained to instructor level certifications. The on-shift instructors/trainers logged more than 4,600 staff hours instructing the following courses: C.P.R. Re-certification, First Responder Re-Certification, A.E.D. Re-Certification, Occupational First Aid, Driver Training, Air Brake Training, Automobile Extrication, Technical Rescue Re-Certification, Confined Space Re-Certification, Fireboat Operator Training, Ladder Testing.

Throughout the year personnel were scheduled into and attended both internal and external training courses, logging more than 5,608 staff hours, that provided them with certification or re-certification in the following courses: C.P.R Instructor, Fireboat Instructor, Strategies & Tactics, Fire Service Instructor Level I and Level II, First Responder Instructor, Technical Rescue, Driver Training, Occupational First Aid, Telestaff, Hazmat Instructor, Hazmat Operations, Auto Extrication, Fast Response Boat Operator, Restricted Radio Operator, Shipboard Firefighting for Land Based Firefighters, Senior and Junior Officer, Live Fire, and Self-Contained Breathing Apparatus.

QUALIFIED AND CERTIFIED PERSONNEL

• Occupational First Aid, Level III	70
• Occupational First Aid Instructors	4
• First Responder Level III	233
• First Responder Instructors	13
• First Responder Level I	7
• C. P. R.	240
• C. P. R. Instructors	14
• Certified Drivers	179
• Driver Trainers/Instructors	25
• Driver Air Brake Instructors	4
• Driver (ICBC Certified) Examiners	3
• Fire Boat Operators	64
• Fire Boat Instructors	11
• Fire Boat Officers (Shipboard Firefighting)	51
• Hazardous Materials Instructor/Trainers	12
• Hazardous Materials, Technical Level	18
• Hazardous Materials, Operational Level	58
• Technical Rescue Team (Rescue II Trained)	62
• Technical Rescue Instructor/Trainers	12
• Licensed Restricted Radio Operators	162
• Licensed Restricted Radio Operator Instructors	5
• Certified Ladder Testers	3



“Fire Dragon” appeared at a Live Fire Training Session

FIRE PREVENTION DIVISION

(R.) Rich Rawlings

Chief Fire Prevention Officer

Chief Fire Prevention Officer Mark Schiebler and Captain Brian Westerlund retired in 2001, after 33 and 27 years service respectively. The Fire Department appreciates their contributions and wishes them the very best in the future.

Assistant Chief Fire Prevention Officer Rich Rawlings was promoted to the Chief Fire Prevention Officer position replacing Mark Schiebler. Fred Scarfe was promoted to Assistant Chief Fire Prevention Officer. The Division is proud to recognize Fire Inspector Jacquie Cliffe's promotion to Captain, the first female Officer in the Department, replacing Brian Westerlund.

Two new members joined the Division in October. Firefighters Roy Foster and Kevin Grant transferred from the Suppression Division to join the Fire Prevention Division as Fire Inspectors.

We continue to provide a regular system of inspection, fire investigation and public education as well as other services and programs. We take great pride in providing the best in customer service although it is a challenge due to increased demands. We continue to strive to meet the needs of the City and its citizens.



In 2001 Fire Inspectors conducted 7,460 inspections and building plan previews to ensure compliance with the Fire Code and applicable Standards. A summary of inspections by category can be found in the "Fire Prevention Division Summary of Activities".

Duties of the Division include:

- Investigation of fires to determine the cause and origin
- Perform scheduled routine inspections of multi-tenant residential occupancies, commercial and industrial buildings, schools, hospitals, rest homes, etc.
- Promotion of fire safety through public education
- Code compliance for the installation of flammable and combustible liquid tanks and dispensing devices
- Fire protection classification for propane installations

- Preliminary plan approval of fire hydrant placement and fire truck access for all new construction
- Providing an interpretation and enforcement of Fire Code Requirements for new construction and all other major occupancies
- Investigating public complaints concerning life and fire safety issues
- Structural plan review for compliance with all current codes, regulations and bylaws of all construction
- Plan review and approval of fire alarm systems and fire suppression systems
- Final inspections and approval for all new construction in conjunction with the Burnaby Building Department

The Division has completed the third year of the Fire Alarm Upgrade Program for low-rise apartment buildings. This program started in January 1998 and will improve the level of fire and life safety in all apartment buildings in the City of Burnaby.



To assist the Training Division, staff conducted educational lectures to Operational members on fire alarm and sprinkler systems, firefighters' elevators, fire investigations and Fire Company inspection procedures.

Training is a priority for this Division and is provided by:

In-house training: By Captains and the Assistant Chief Fire Prevention Officer, ensures Members are kept current in matters pertaining to the B.C. Building Code and B.C. Fire Code.

External training: Some of the courses and seminars attended by the Fire Prevention Division in 2001 were:

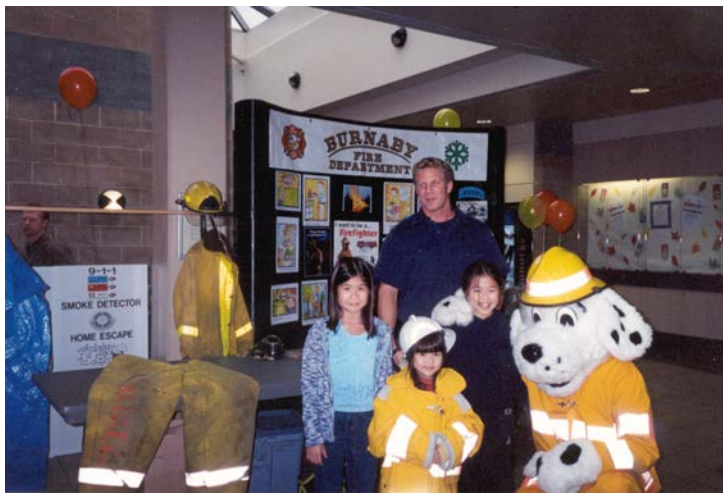
- | | |
|---|-----------|
| • Fire Sprinkler Plan Review/Inspection | 3 members |
| • PowerPoint | 1 member |
| • Inspection/Testing/Maintenance of Water Based Systems | 3 members |

- Fire Investigation and Litigation 7 members
- Youth Career Seminar 1 member
- Fire Alarm Systems 2 members
- Fire Prevention Officers' Association Seminar 2 members
- Self-Contained Breathing Apparatus training 3 members
- Virtual Reality Seminar NFPA - 13 D Sprinklers 3 members
via PowerPoint Internet
- EAP Workshop 2 members
- Mobilizing the Enterprise 1 member
- Performance Based Codes 2 members
- Commercial Cooking 2 members
- Sprinkler/Fire Code 2 members
- Juvenile Fire Setter 2 members

Miscellaneous training activities and meetings included CPR Re-certifications, Safe Driving courses, and training provided to suppression crews regarding preservation of evidence at fire scenes; a Telus/UBC "E-Business" seminar regarding new wireless technology, Inspection Management System display, Monthly GVFP Association meetings, Monthly International Association Of Arson Investigators meetings, Computer Mapping and Web Page committee meetings and Weekly staff meetings.

Fire Prevention staff assisted the Public Education Office during Fire Prevention week in October and in November attended an R.C.M.P. sponsored Safety Fair in Metrotown, and a Career Fair with the Human Resources Department.

I would like to thank all Fire Department Divisions and various City Departments and outside agencies for their cooperation and assistance throughout the year.



Fire Prevention Week - Station Open House

FIRE PREVENTION DIVISION: SUMMARY OF ACTIVITIES

Inspections of Occupied Buildings

• Assembly	187	
• Institutional	72	
• Residential	1,276	
• Business and Personal Services	67	
• Mercantile	35	
• Commercial and Industrial	<u>761</u>	
		2,398

Miscellaneous Inspections

• Complaints/Fire Hazards	123	
• Combustible Liquid Tanks and Dispensers	4	
• Business License	1,069	
• Requested Building Inspection/Survey	22	
• Building Construction Sites	434	
• Fire Company Orders - Recheck	140	
• Reinspections	1,074	
• Final Building Inspections	438	
• Miscellaneous, Lock Box	927	
• Assist Inspection/Public Education Office	22	
		4,253

Fire Investigations 515

Assist Fire Investigation 78

Orders Issued

• Fire Commissioner Orders	1	
• B.C. Fire Code/Burnaby Bylaw	<u>1,224</u>	
		1,225

Court Appearances 1

Prosecution by Fire Prevention Division 1

<u>Building Plan Approvals</u>	551
<u>Preliminary Plan Approvals</u>	258
<u>Building Design Consultations</u>	18
<u>Fire Safety Plan Approvals</u>	168
<u>Training and Development</u>	
• Lectures/Demonstrations Attended	38
• Seminars Attended	39
• No. of In-Service Training Courses	174
• Hours Spent as Trainer	233.25
• Hours Spent as Trainee	617.5

FIRES & LOSS BY ACT OR OMISSION

Arson or Set Fire

•	Revenge, spite	1	\$ 187,000
•	Mental disorder	2	72,000
•	Vandalism, mischief	6	17,125
•	Intimidation	1	1,000
•	Arson or set fire-motive unknown	86	1,436,881
•	Suspected set fire-motive unknown	12	54,700

Misuse of source of Ignition

•	Smoker's material	6	201,700
•	Torch too close to combustible	3	60,100
•	Unclassified	2	168,200

Misuse of Material Ignited

•	Combustible placed too close to heat	1	2,000
---	--------------------------------------	---	-------

Mechanical, electrical failure, malfunction

•	Part failure, leak, break	2	5,850
•	Electrical short circuit	2	5,425
•	Part worn out	1	3,000
•	Unclassified	4	216,591

Construction, Design or Installation Deficiency

•	Design deficiency	1	2,000
•	Other installation deficiency	1	2,500

Human Failing

•	Accident	4	464,000
•	Suspected impairment (alcohol, drugs)	1	332,000
•	Ignorance of hazard	7	198,175
•	Distracted, preoccupied	6	203,000

Vehicle Accident

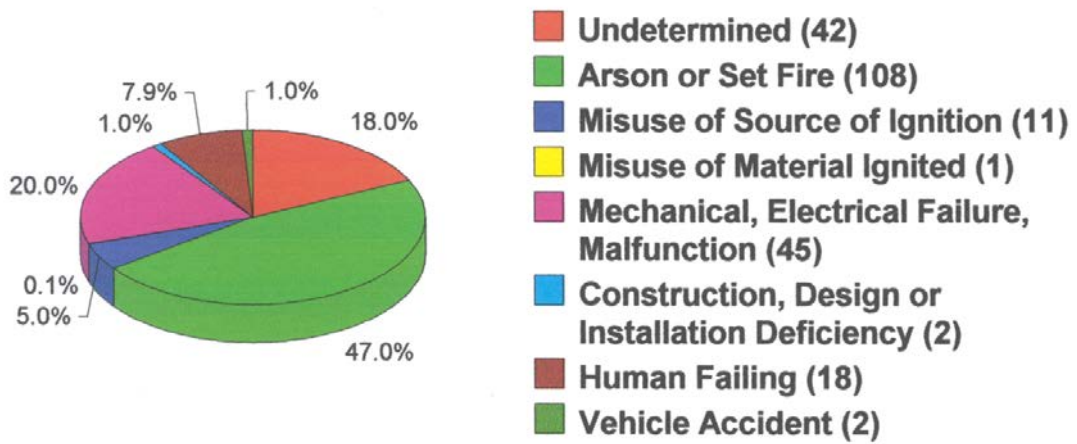
•	Automobile	2	21,575
---	------------	---	--------

Miscellaneous

•	Cannot be determined	42	899,078
---	----------------------	----	---------

TOTAL	229	4,553,900
--------------	------------	------------------

Fire Loss by Act or Omission



FIRES & LOSS BY PROPERTY CLASSIFICATION

Assembly

• School, elementary	1	\$ 15,000
• Church hall	2	400
• Restaurant	1	20,000

Institutional

• Juvenile detention home	1	1,500
• Home for the aged	1	1,000
• Children's day care	1	50,000

Residential

• One family dwelling	26	1,706,550
• Two family dwelling	9	576,500
• Apartment/Townhouse, 3 to 20 units with business	9	538,000
• Apartment/Townhouse, over 20 units with or without business	10	117,200
• Rooming/boarding/lodging house 9 - 15 roomers or boarders	1	300,000
• Motor hotel, motel, 3 - 20 units	1	500
• Motor hotel, motel, Over 20 units	1	500
• Dormitory, school, college or university	1	5,000
• Truck with camper	1	1,000

Business and Personal Service

• Personal service property - unclassified	1	1,000
• Business and personal services facility - unclassified	1	500

Mercantile

• Maintenance shop, general	2	60,200
• Motor vehicle repair garage, vehicle paint shop	1	40,000

Industrial Manufacturing Properties

• Unclassified	2	1,100
----------------	---	-------

Storage Properties

• Packed food stuffs	1	2,000
• Garage and carport	8	94,000
• Unclassified	1	50,000

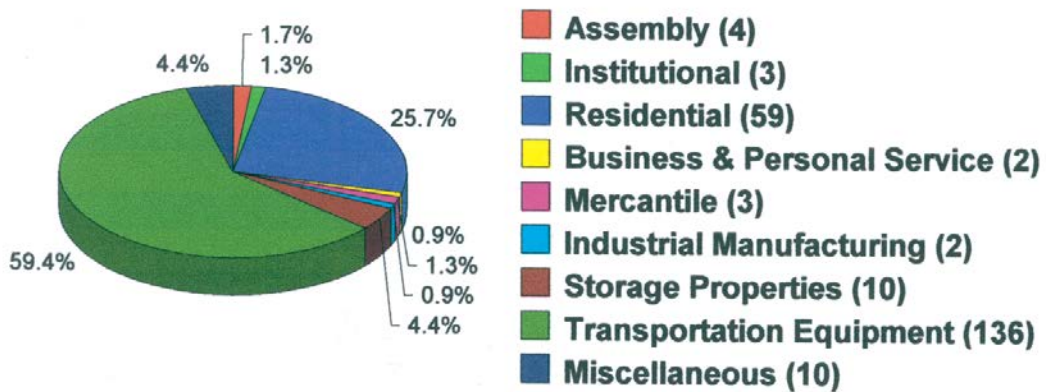
Special Property/Transportation Equipment

• Automobile	118	\$ 820,991
• Construction Equipment	1	70,000
• Trucks	6	40,000
• Outdoor Property-unclassified	2	10,250
• Trees	1	10,000
• Mailboxes	1	3,069
• Trash and Rubbish	4	1,340
• Fences, Poles, Railroad Ties	2	400
• Special Connecting Thoroughfares - unclassified	1	200

Miscellaneous Outbuildings

• Privy, outhouse	9	10,700
• Unclassified	1	5,000

TOTAL 229 \$4,553,900



MAJOR FIRES (Loss over \$100,000)

Of the 229 fires, 12 (5%) accounted for \$2,369,200 (55%) of the total \$4,293,000 estimated loss.

January 7	Residence	Human Failing (Accidental)	\$124,000
February 5	Residence	Arson or Set Fire	150,000
February 28	Residence	Human Failing (Distracted)	103,000
March 31	Residence	Act or Omission Cannot be Determined	180,000
April 19	Residence	Misuse of Source Ignition	168,000
May 2	Residence	Arson or Set Fire	201,000
May 10	Residence	Arson or Set Fire	187,000
May 17	Residence	Arson or Set Fire	170,000
May 21	Boarding House	Suspected Impairment by use of alcohol or drugs or medications	300,000
June 7	Apartment Building	Suspected Impairment by use use of alcohol or drugs or medications	332,000
September 12	Residence	Act or Omission Cannot be Determined	275,000
December 16	Residence	Misuse of Source Ignition	179,200

FIRE RELATED INJURIES

Citizen Injuries

Smoke Inhalation	14
Burns	7

Citizen Deaths

This year, Burnaby lost three (3) small children in a house fire. In three separate house fires, three adult males also died.

<u>Firefighters - Job-related Injuries</u>	<u>No Time Loss</u>	<u>Time Loss (WCB)</u>
Smoke & Hazardous Materials:		
Inhalation or Exposure	39	-
In Vicinity Of	-	-
Communicable Disease/Body Fluids:		
Exposure or Contact	67	-
Burns	-	1
Lacerations	9	-
Sprains and Strains	16	13
Miscellaneous - eye injuries	4	-

CITY OF BURNABY LONG SERVICE AWARDS

Forty-two Fire Department Members were honoured at the City's 2001 Long Service Awards Reception for its employees.

Three Members were honoured for 35 years of service, eleven for 30 years, eleven for 25 years, eleven for 20 years and six for 15 years of service.

35 YEARS

Bob Bruce	Assistant Fire Chief
Rick Collins	Assistant Fire Chief
Bob Richards	Assistant Fire Chief

30 YEARS

Jim Aitchison	Fire Captain
Jim Braun	Fire Captain
John Campbell	Fire Captain
Barney Christiansen	Fire Captain
Al Eichler	Deputy Fire Chief
Ed Ferleyko	Fire Captain
John Gunn	Fire Captain
Bruce Kendrick	Fire Captain
Rick Watkins	Fire Captain
George Whitehurst	Fire Captain
Bob Zetterstrom	Fire Captain

25 YEARS

Gerry Bruce	Fire Captain
Jim Dixon	Captain - Public Education
Mark Fletcher	Fire Lieutenant
Barry Gaston	Fire Lieutenant
Doug Hahn	Captain - Fire Prevention
Bob Lyall	Fire Captain
Jim Peever	Fire Captain
Fred Scarfe	Assistant Chief Fire Prevention Officer
Darrell Smith	Fire Captain
Rick Terry	Fire Captain
Eoin White	Fire Captain

20 YEARS

Dave Clements	Fire Lieutenant
Roy Foster	Firefighter
Chris Gorny	Firefighter
Ken Jensen	Firefighter
Gary Johnson	Fire Lieutenant
Ron Johnstone	Fire Lieutenant
Bill Morrison	Fire Lieutenant

CITY OF BURNABY LONG SERVICE AWARDS con't.

20 YEARS

Jim Robson	Firefighter
Mark Tuura	Fire Lieutenant
Bob Williams	Fire Lieutenant

15 YEARS

Terry Bingley	Firefighter
Dave Graystone	Firefighter
Ken Hill	Firefighter
Karl Lackner	Mechanic
Scott Morrow	Firefighter
Erik Vogel	Firefighter



BURNABY FIRE FIGHTERS - OFF DUTY ACTIVITIES

Burnaby Fire Fighters Charitable Society

Our Charitable Society continues to play the largest role in our off duty activities. This submission will highlight some of the charitable events and functions to which we give our time. Though few of our members live in Burnaby, most of them are committed to helping make the City a better place for everyone. We try to achieve this through volunteering, and raising and donating money to numerous organizations.

Our donations help more than sixty charitable and community organizations. Most of these are in Burnaby and a great majority of them involve children and young adults. The following is a partial list of groups to whom we donate:

Burnaby Hospital Foundation
Royal Columbian Hospital Foundation
Sunny Hill Hospital Foundation
Children's Hospital Foundation
Apex Program - City of Burnaby (Youth at risk)
Burnaby Christmas Bureau
Big Brothers (Burnaby)
Burnaby 2000, Burnaby North, Burnaby Central, St. Thomas More dry grads
YMCA (Burnaby)
B.C. Professional Fire Fighters Burn Fund
B.C. Special Olympics
B.C. Lions Society
Pacific Assistance Dogs Society
Pacific Riding for the Disabled Association
Camp Jubilee
Camp Fun-for-all
Elks Children's Camp
Multiple Sclerosis Society
Terry Fox Run

The Bootlegger store at Metrotown continued to graciously supply us with near-new clothing returns which we delivered to the Edmonds Community and Maywood Community offices, where they were then distributed to Burnaby families in need.

We have partnered with Lougheed Mall in a cooperative effort to raise funds. Our members volunteer at certain events (such as their Safe Halloween Trick or Treating initiative) and, in return, the mall gives all donations received to our Society.

We recently set up the Burnaby Fire Fighters Endowment Fund. We hope to regularly put a portion of the money we raise into this fund, with the goal of raising \$1,000,000 so that it becomes self-supporting. This, in turn, will decrease our reliance on the generous residents and businesses in Burnaby who have always been so supportive.

Muscular Dystrophy

We raised funds for Muscular Dystrophy with our annual Boot Drive in November. The total amount of donations was \$27,083. M.D. will also be the recipient of money raised at our 2002 Charitable Ball held in April.

B.C. Professional Fire Fighters Burn Camp

This camp was held from July 13th to 17th and we sent 4 volunteers. Sixty young burn survivors were taken from our #1 Fire Station to the North Vancouver School District's "Outdoor School" in Brackendale where they enjoyed activities such as kyaking, hiking, river rafting, ATV rides, mini golf, water fights, skits, boat building and a day at Whistler.

Adult burn survivors, burn ward nurses and firefighters from across the lower mainland were on hand as both friends and mentors for these courageous young people.

The Burn Camp is funded mostly from donations to the Bright Nights in Stanley Park, but we also raise some of the money ourselves. For the upcoming Camp this was done with a Christmas tree chipping event held in the parking lot of Station 1 (which raised \$1,514) and a barbeque raffle. This came about after three of our members attended the B.C. Fall Home Show and won a "cook off" held between competing teams of fire fighters from various lower Mainland departments. First prize was a deluxe stainless steel gas barbeque that our winning team chose not to keep. Instead they decided to raffle it off to our members at \$10 per ticket, which raised another \$1,700. Thanks to our 'chefs' Kris Anderson, Rodger Lynch and Kelly Meredith.

Terry Fox Run

We helped with the organization of the Terry Fox Run in Burnaby by providing a four-person bicycle first aid patrol, obtaining donations of fruit, water and juice, and using the Fire Safety House in the registration area. Attendance was up again and donations topped last year's totals. Thank you to Glenda Johnston for her hard work and dedication as lead organizer of the run, and to the City staff who assist with our involvement.

Magic Show

The Magic 'N Miracles show co-sponsored by the Burnaby, Delta, New Westminster and Surrey Charitable Societies is our largest fundraiser. The show was held in the first week of January at the Massey theatre and was a great success. Seniors and special needs groups in the community received complimentary tickets to the show, and they are also recipients of the money raised by this function.

Bright Nights in Stanley Park

Fifty-five of our members were among the 500 fire fighters from the lower mainland who volunteered to set up and then take down the spectacular light display which was done around the miniature railway at Stanley Park. The display covered ten acres and had over 500,000 lights. The Winter Wonderland was a huge success for the third successive year and the more than \$160,000 that was raised all went to the British Columbia Professional Fire Fighters Burn Fund.

Thank you to Cathy Van Staaldin for spending more than 200 hours of her own time either at the display or organizing our volunteers.



24 Hour Relay for the Kids

The ever-popular relay, held at Swangard Stadium in June, enjoyed sunny skies. Our team of 20 runners raised \$14,319 through donations, including \$453 from a dunk tank held in at the new Station 5 on Hats Off Day. Our team placed second for money raised in the Government/Crown Corporations category. Thank you to our sponsors Canadian Springs, Chevron Canada, Me 'N' Eds Pizza, National Cheese and SuperValu at Middlegate Mall.



Community C.P.R. Program

Our community C.P.R. program has become a huge success. We are teaching at every high school in Burnaby, and our 17 volunteer instructors educate between 1,200 and 1,400 students per year. The number of high school students who have received this important life skill is now over 5,000. We are also teaching CPR to adults at night school in the District's continuing education program. Thank you to Dan Monk for his work in coordinating the program.

Other community events

Some of the other events we were involved in included Hats Off Day, a Walk/Run around Burnaby Lake for prostate cancer, the Labour Day picnic at Confederation Park, three separate Remembrance Day ceremonies in Burnaby (Legion 83 and 148, A.N.A. Vets 314) and a charity hockey game in conjunction with the Burnaby Bulldogs in aid of the Food Bank.

Sporting events

2001 World Police and Fire Games

The biennial games were held in Indianapolis from July 16 - 24. Forty-four of our members went to Indiana and participated in events such as hockey, football, running, sailing, soccer, swimming and triathlon.

Participants and results are listed as follows:

- The hockey "A" team were 4 and 0 in the round robin, but then got knocked out one game before the quarter finals by the New York Fire Fighters. We also had a second team that entered finish at 2 and 2, not qualifying for any further play.
- Our flag football team, which was hastily put together, won the silver medal - losing a close game to a police team from Washington, D.C. who had played together for eleven years.
- The soccer team lost 1-0 to the eventual gold medal winning side from Singapore, who might have been better placed in the 'over 2,000 member division'.
- Rick Crema won a gold medal for wakeboarding.
- Rick Hickson captured silver for the 10K track race and finished third for the 10K cross country race.
- Dave Kent was the silver medalist in the grand master (over 50) open water swim.

- Rick Terry, Dave Kent and a member from another department were the silver medal winners in the team grand master triathlon.
- Ken Hill won a bronze medal in the masters open water swim.
- Several other members participated in various events.

BFD Medalists



2001 Hose Reel Festival

The North Shore Fire Fighters hosted their annual Hose Reel in early May. Professional firefighters from across the lower mainland competed in such events as the Hose Reel race, a bucket brigade and volleyball. We also had our antique fire truck on display along with several other apparatus from various local departments.

Golf

Ten active and retired Burnaby firefighters were among the 102 participants in the Western Canadian Fire Fighters tournament held at Gallagher's Canyon in Kelowna. Burnaby member Mike Cafe finished second in the low gross, and Dave Schmidt finished 3rd in the senior's gross. We had several other winners in the gross and net handicap divisions.

There were also four golf tournaments held from May to September. Each event was well attended and fun was had by all. Our match-play event called the Commander Cup was also contested throughout the season.

Hockey

Our two teams competed in the ten team lower mainland Fire Fighters Hockey League. We entered three teams in the B.C. Firefighters Hockey tournament, where the Oldtimers won the over-35 division while the 'A' team lost in the final of their division.

Soccer

Our team played in the West Coast over-30's Premier League and finished second. We also had two teams travel to Seattle for their annual Fallen Firefighter tournament, where they finished third and fourth out of twenty teams.

Miscellaneous

Trip to New York City

Sixty-four of our members paid their own way to New York (with the Association's help) in the aftermath of the September 11th tragedy. Our purpose was to support the FDNY members and their families by attending as many funerals and memorial services as we could. Two separate groups went from November 1st to 4th and from November 7th to 11th.

The New York members greatly appreciated our attendance and moral support. We didn't want to impose on them at all but they couldn't help but act as hosts by showing us around, arranging events and taking our people to "The Pile".

It was an emotional roller coaster for our members; from the lows of attending multiple funeral and memorial services, to the numbing experience of seeing the WTC site, to the positive emotions expressed by the grateful family members of the fallen firefighters. Equally uplifting were the acts of kindness and heartfelt thanks shown to our members by the citizens of New York.

Burnaby Business Excellence Awards

In the second year of these awards, hosted by the Burnaby Board of Trade, we were again nominated in the Community Service category. It was a fabulous evening and we were honoured to be included with the many deserving individuals and organizations who were nominated for the various awards.

We were humbled by the recognition yet pleased with winning our category.

Finally

We would like to thank the department administration, as well as other City staff, for their assistance and cooperation with many of our events. It would be difficult to maintain our involvement in so many functions or to achieve our charitable goals without this help.

