

CITY OF BURNABY

TRAFFIC AND TRANSPORTATION COMMITTEE
(TRAFFIC SAFETY DIVISION)

*HIS WORSHIP, THE MAYOR
AND COUNCILLORS*

A. 3800 BLOCK SUNSET - PARKING MANAGEMENT

RECOMMENDATION:

1. **THAT** Council receive the attached report for information.

REPORT

The Traffic and Transportation Committee (Traffic Safety Division), at its meeting held on 1998 December 08, adopted the attached report to address issues raised by the Committee regarding the staff report on this matter, submitted to the last meeting 1998 October 15 as a supplementary Item (Agenda Item 3(f)).

Respectfully submitted,

Mr. D. Berardine
Mr. K. Friederici
Mr. E. Fourchalk
Mr. P. Herring
Ms. L. Kapp
Mr. A. MacDonald
Mrs. D. Mumford
Mrs. R. Oostlander
Mr. J. Parminter
Mr. D. Richardson

Councillor J. Young
Chair

Councillor D. Evans
Member

Councillor N. Volkow
Member

: COPY - CITY MANAGER
- DIRECTOR ENGINEERING

City of Burnaby

INTER-OFFICE COMMUNICATION

TO: TRAFFIC SAFETY COMMITTEE DATE: 1998 11 23
FROM: ASST. DIRECTOR ENGINEERING, FILE:
TRAFFIC & ENGINEERING SYSTEMS
SUBJECT: 3800 BLOCK SUNSET - PARKING MANAGEMENT

PURPOSE: To address issues raised by the committee regarding the staff report on this matter, submitted to the last meeting as a supplementary item [Agenda Item 3(f)]

RECOMMENDATION:

1. THAT this report be received for information.

REPORT

1. **Background**

At its 1998 October 15 meeting the Traffic Safety Committee received a staff report entitled Resident Permit Parking - 3800 Block Sunset Street. A copy of that report is appended. Prior to tabling the report to allow for due consideration the Committee raised two issues that are addressed below.

2. **Review**

- 2.1 *Resident Response*

There was some concern regarding the resident response rate quoted in the staff report. The concern was that only 20 (now 23) of 70 questionnaires were returned. This response rate of 32 percent is generally considered reasonable for

a mail back survey where 20 percent is considered an acceptable response if the issue is of limited direct concern to the surveyed population. We have seen much higher response rates (e.g. Kincaid Street speed humps) where opinions are strongly held. In this case the 65 percent of residents who responded were in favour of a resident permit parking and the overall traffic management strategy that was presented to them. It is not unreasonable to assume that there was no strongly held opposition. We also note that there is a much stronger return rate for the business interests and much higher expression of favour for parking management strategy which revolves around the installation of parking meters for that group.

2.2 *Organization of Parking at the Hospital*

The cost of Burnaby Hospital parking lot was cost shared at 60% province and 40% GVRD. The provincial government of the day was unwilling to include the cost of parking facilities in the hospital construction and at the same time municipalities wanted parking provided for before building permits were issued. It was to meet this need that the cost sharing scheme was devised and utilized at major regional hospitals.

The parking lot was constructed in 1975 at a cost of \$1,683,015. It is leased to the GVRD for twenty five years which will then turn it over to the Hospital when it is paid for. The GVRD subcontracts to an operator for day to day operation. Currently, it is contracted to Metro Parking on a three year lease. The lot has 535 spaces and generated \$613,605 in 1997.

This lot was originally slated to be paid for by the year 2000 but that has been extended to the year 2009.

The rates are set by the Regional Health Committee which is a sub-committee of the board. According to the GVRD administrator, this scheme is the only one of its kind in Canada.

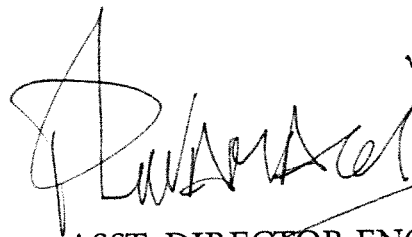
3. Options

Staff believe that there is a sufficient mandate for us to proceed with the full parking management strategy outlined in the tabled report. We have considered the possibility of a phased approach which would see the installation of parking meters first and a

subsequent issuance of Resident Permits driven by demand. While this remains an option we do not recommend it to the committee. We are concerned, that with the installation of meters, an undue pressure on the resident only parking zone would be generated.

4. Discussion and Conclusion

Having had further opportunity for review and reflection our recommendations remain those of the attached report.



ASST. DIRECTOR ENGINEERING,
TRAFFIC & ENG. SYSTEMS

PL:jh

cc: City Manager

City of Burnaby

INTER-OFFICE COMMUNICATION

TO: TRAFFIC SAFETY COMMITTEE **DATE:** 1998 08 18
FROM: ASST. DIRECTOR ENGINEERING,
TRAFFIC & ENGINEERING SYSTEMS **FILE:** 55-05-01
SUBJECT: RESIDENT PERMIT PARKING - 3800 SUNSET STREET
PURPOSE: To outline the results of a review of parking management in this area and to recommend a strategy for improvement

RECOMMENDATION:

1. THAT Resident Permit Parking be implemented on the 3800 block of Sunset Street.
2. THAT parking meters be installed in front of Sunset Street businesses and adjacent to Burnaby Hospital.

REPORT

On the Traffic Safety Committee meeting of 1997 September 23, staff were authorized to further consult with residents of 3800 Sunset Street to develop a Resident Permit Parking (RPP) system. A parking management strategy was developed for the 3800 block Sunset area which employed the both the use of resident only parking and parking meters as parking management tools. Presently, area residents are identified by the use of licence plate numbers which over time has proven cumbersome and ineffective.

Subsequently, a letter outlining the plan and a survey were distributed to area residents (Exhibit #1). A separate letter outlining the plan and a survey was distributed to area businesses on installing parking meters (Exhibit #2). A map (Exhibit #3) showing the particulars of the plan was distributed with both surveys.

Resident Response

Of the 72 surveys distributed to area residents, 20 surveys received back in the Engineering Department indicated that 65% of residents responding to the survey were in favour of a resident only parking system utilizing stickers to differentiate residents from transient vehicular parking.

Residents choosing to participate in this program would receive a resident sticker for \$15 per annum. While it is uncertain whether this charge will allow full recovery of the administrative costs involved, it will enable us to more precisely determine those costs. The program would be monitored over the first year for effectiveness of enforcement and resident satisfaction. Proof of resident status would be confirmed through vehicle registration and to facilitate customer service, staff would be located on Sunset Street on late Thursday evenings for the initial registration and on the yearly anniversary date. Participation is voluntary -- only residents who require on street parking need participate and obtain a sticker. Stickers would be affixed to the windshield of residents vehicles. Visitors could park for free after 6 p.m. in the metered zone adjacent to the resident parking area.

Residents were concerned about the provision for visitor parking and the ability of the City to enforce the resident only zones at all times of the day.

Business Response

Of the 36 surveys distributed to 3800 block Sunset business residents, 19 surveys were received back in Engineering Department indicated that 74% of 3800 block Sunset Street businesses responding were in favour of installing parking meters to allow for easier access to businesses and turnover of parking. Our experience in the Metrotown area has shown that parking meters are an effective parking management tool which provides for constant turnover of parking. Dialogue with Bylaw Enforcement personnel indicates that parking meters are generally self enforcing. The proposed parking fee would be based on \$1 an hour which would be consistent with the Metrotown area. Meters would be in force from 9 a.m.- 6 p.m. There would be approximately 70 metered spaces along 3800 Sunset and Kincaid Street adjacent to the Burnaby General Hospital parking lot.

Some business residents felt that they would be negatively affected by parking meters because their clientele visited their businesses for very short periods of time and would be hesitant to visit if a parking meter was present. In response to these concerns, provision has been made for a 15 minute parking zone.

Burnaby Hospital Comments

As before, some residents identified the Burnaby Hospital as the generator of the extraneous parking problem. In particular, it was noted that there was ample spare capacity in the hospital parkade that was unused due to the hospital's pricing policy. Staff made contact with the hospital parking lot administrator to see if they would be willing to make any changes to their pricing policy. At this time the pricing structure will remain in force in the Burnaby Hospital parking lot. Burnaby Hospital charges \$1.50 per hour to a seven hour maximum in the short term parking lot and \$43 a month for employees in the parkade.

In relation to the City's proposition they were positive about the parking management plan.

Conclusions

It is felt that this parking strategy utilizing the aforementioned parking management tools will minimize the amount of parking complaints and allow for greater access of parking for area residents and businesses. Further, enforcement, because of the ability for quicker determination of area residents from transient traffic, will be more cost effective.



ASST. DIRECTOR ENGINEERING,
TRAFFIC & ENGINEERING SYSTEMS

KL:

cc: City Manager



City of Burnaby

4949 Canada Way, Burnaby, B.C. V5G 1M2
Engineering Department
File: 55-05-01

EXHIBIT 1

Telephone: (604) 294-7425
Fax: (604) 294-7425
1998 July 09

Dear Residents of the 3800 Block Sunset Street:

Re: Sunset Street Parking Management

As you are aware, in June of 1997, the City of Burnaby Engineering Department distributed questionnaires to the residents in the vicinity of the Burnaby General Hospital on the subject of implementing a paid permit system to better manage resident only parking. This survey was conducted because of the difficulty of enforcing the current resident only parking system, which relies on keeping a list of area residents licence plates to determine whether or not the cars parked in front of a property were in fact, a legally parked vehicle.

In the 3800 Block of Sunset Street approximately two thirds of those who responded to the survey were in favor of implementing some form of pay permit system. As a result of the positive response on your block we once again request that you take the time to complete the attached questionnaire to determine whether or not the plan we have outlined for you below is appropriate to meet your needs.

To serve area residents more effectively, we are proposing an annual decal permit system that can be obtained by producing appropriate identification and an administrative fee of \$15 per annum. We believe that this system will lead to more effective enforcement because enforcement officers can more readily identify "legally" parked vehicles. These decals would allow the vehicle to be parked in any legally signed "Resident Only Parking" zone within the prescribed region.

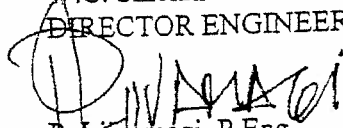
Along with the resident only parking we are working with local businesses to develop a paid parking plan in front of Sunset Street business locations. Our experience has shown that parking meters tend to be an effective parking management tool and are generally self enforcing. We have enclosed a map of where the resident only parking areas are and also where the parking meters would be located.

We have included a postage paid envelope and we request that you return the questionnaire by August 15, 1998. The results of the questionnaire will be compiled in a report to the City Of Burnaby Traffic Safety Committee. If you desire a copy of this report please indicate this on the comments section of the questionnaire. If you have any questions or wish to discuss this issue please contact Kevin Lusignan at 570-3612.

Yours truly,

W.C. Sinclair
DIRECTOR ENGINEERING

by:


R. Litwamagi, P.Eng.
ASST.DIRECTOR ENGINEERING
TRAFFIC & ENG. SYSTEMS

3800 Sunset Street
Permit Parking Questionnaire

Name: _____

Address: _____

Phone # _____

-
1. Are you in favor of a paid Resident Only Parking System that utilizes a decal to identify a legally parked vehicle?

YES

NO

COMMENTS: _____



City of Burnaby

4949 Canada Way, Burnaby, B.C. V5G 1M2
Engineering Department
File: 55-05-01

EXHIBIT 2

Telephone: (604) 294-7460
Fax: (604) 294-7425

1998 July 09

Dear Business Resident:

Re: Sunset Street Parking Management

We are writing to request your input regarding parking in this area. As you are aware, parking in the hospital area is always an issue. The competing interests of residents, businesses, hospital employees and patients present a challenge in providing adequate and accessible parking. Accordingly, we are trying to develop a comprehensive parking management plan along Sunset Street and the hospital area that best addresses the needs of all stakeholders.

We have developed a draft parking management plan that employs the combined use of parking meters and resident only parking. We have enclosed a map for your information that shows the particulars of our plan. We are also consulting with the residents to make enforcement of the "resident only" parking spaces more effective by revisiting the idea of having a permit so that residents can be more effectively identified.

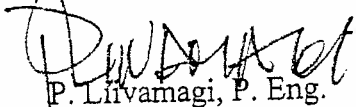
It has been our experience in the Metrotown area that parking meters are an effective parking management tool. Parking meters tend to self enforcing and they ensure a constant turnover of parking which we know is important to business owners because it enables the customers to find convenient parking to access the area businesses.

Currently, we envisage the meters would be in force from 9 a.m. to 6 p.m. and the rate would be \$1 per hour with a three hour maximum as we have in Metrotown. However, your input in relation to the time of paid parking and the rates charged would be greatly appreciated so that we could tailor the plan to meet your specific needs. We will be reporting on this proposal, your input and the input of your neighbours to the Traffic Safety Committee in September of 1998. We have enclosed a postage paid envelope and we request that you return the questionnaire by August 15, 1998. If you have any questions or wish to discuss this issue please contact Kevin Lusignan at 570-3612.

Yours truly,

W.C. Sinclair, P. Eng.
DIRECTOR ENGINEERING

by:


P. Liivamagi, P. Eng.
ASST. DIRECTOR ENGINEERING,
TRAFFIC & ENG. SYSTEMS

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KL:

Encl.

Please return to the Burnaby Engineering Department in the paid postage reply envelope or fax to 294-7425.

**3800 Sunset Street
Business Residents**

Paid Parking Questionnaire

Name _____

Address _____

Telephone # _____

PLEASE CIRCLE YOUR CHOICES:

1. Are you in favour of the rate per hour being:

- \$0.75 per hour
- \$1.00 per hour
- \$1.25 per hour
- Other, please state _____

2. Are you in favour of the times of paid parking to be:

- 8 a.m. - 10 p.m.
- 9 a.m. - 9 p.m.
- 9 a.m. - 6 p.m.
- Other, please state _____

3. Are you in favour of the maximum time parked at any one stall to be:

- 1 hour
- 2 hour
- 3 hour
- Other, please state _____

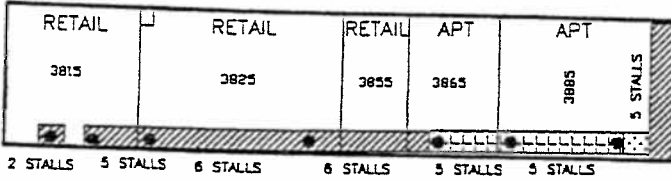
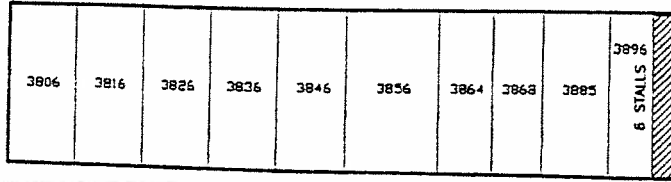
4. Should parking meters be in effect:

- weekdays only
- Saturdays as well
- Saturday & Sunday

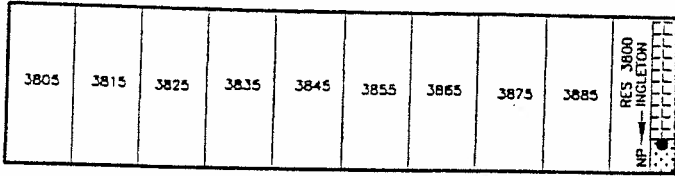
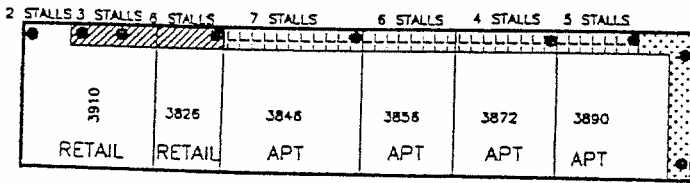
5. Would you like to receive a copy of our report to the Traffic Safety Committee?

- yes
- no

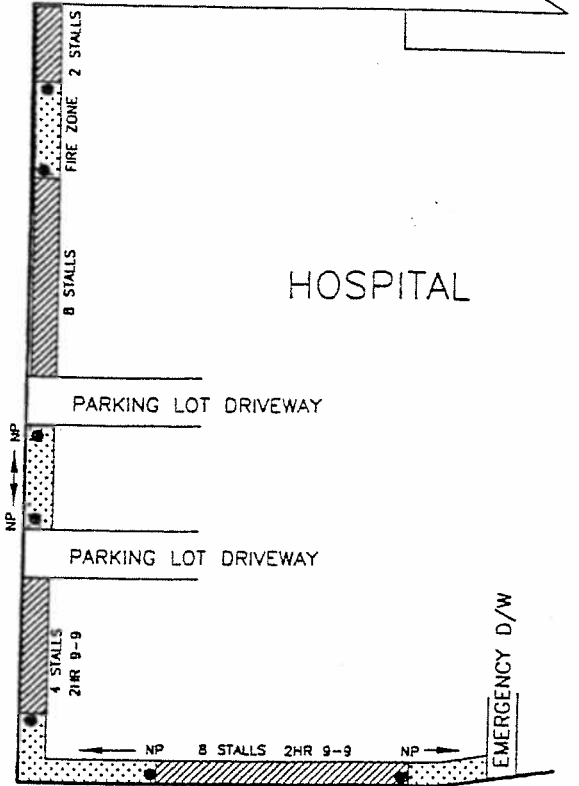
COMMENTS: _____



SUNSET ST.

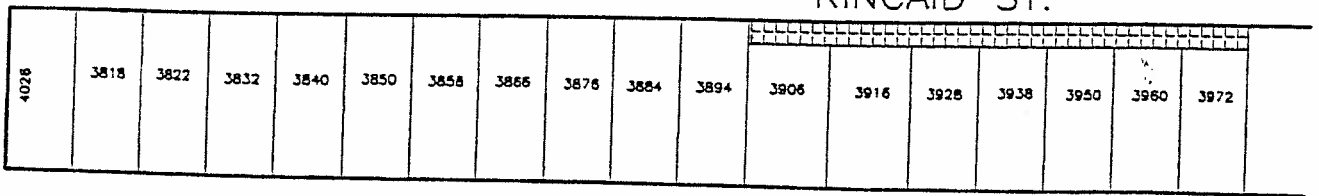


INGLETON AVE.



HOSPITAL

KINCAID ST.



- RESIDENTS ONLY
- NO PARKING
- METERED STALLS

NO.	DATE	REVISION



PARKING ON 3800 BLOCK 71
ON SUNSET ST, INGLETON AVE, & KINCAID ST

DRAWN BY: G.FUNK SCALE: N.T.S.
APPRV'D BY: CDL DATE: 98-06-01 **A 467A**

