

ITEM	18
MANAGER'S REPORT #	22
COUNCIL MEETING	96/08/26

TO: CITY MANAGER  
FROM: DIRECTOR FINANCE  
SUBJECT: TAXI HOST PROGRAM  
PURPOSE: To provide information to Council.

1996 AUGUST 21  
File: V17-4

**RECOMMENDATION:**

1. THAT this report be received for information.

**REPORT**

At its meeting of 1996 August 12, Council received correspondence from a group of Lower Mainland taxi drivers who expressed concern about the new Taxi Host Program. Arising from the discussion, Council requested information on the participation of Burnaby taxi companies in the Taxi Host program.

Taxi Host is a voluntary education program sponsored by the Greater Vancouver Taxi Partnership Committee, which includes representatives from taxi, tourism and regulatory organizations.

The Taxi Host Level I program consists of three courses dealing with the taxi industry, local knowledge and geography; a defensive driving course; and Tourism B.C.'s Super Host course, which has been modified for taxi drivers. Classes are held at the Justice Institute in New Westminster, where the Taxi Host Centre is headquartered.

Bonny's Taxi encourages drivers and owners to take Taxi Host training. The Taxi Host Centre reports that 229 of Bonny's 250 drivers are enrolled or have completed Level I requirements in the program.

Burnaby Select Taxi does not require that its drivers have Taxi Host training at this time.

This report is for the information of Council.

  
for Rick Earle  
DIRECTOR FINANCE