

REPORT
1995 MARCH 13

CITY OF BURNABY

TRAFFIC AND TRANSPORTATION COMMITTEE
(TRANSPORTATION AND TRANSIT DIVISION)

HIS WORSHIP, THE MAYOR
AND COUNCILLORS

Re: Transit System Operating Hours: Correspondence
from Peter Hanson

RECOMMENDATION:

1. THAT a copy of this report be forwarded to Mr. P. Hanson, 4441 Victory Street, Burnaby, B.C. V5J 1R4, and to Mr. N.J. Richard, Manager, InnerSuburban Product Development Team, B.C. Transit, 13401 - 108th Avenue, Surrey, B.C. V3T 5T4.

REPORT

The Traffic and Transportation Committee (Transportation and Transit Division), at its meeting held on 1995 March 08, adopted the attached staff report responding to correspondence from Mr. Peter Hanson expressing concern regarding the operating hours of B.C. Transit services.

MEMBERS:

Mr. E. Neumann
Mr. L. Werden

Respectfully submitted,

Councillor D. Evans
Chairman

: COPY - CITY MANAGER DESIGNATE
- DIRECTOR ENGINEERING
- DIR. PLNG. AND BLDG.

Councillor J. Young
Member

TO: CHAIR AND MEMBERS
TRAFFIC & TRANSPORTATION COMMITTEE
(TRANSPORTATION AND TRANSIT DIVISION)

1995 FEBRUARY 28

FROM: DIRECTOR PLANNING & BUILDING

OUR FILE: 08.211

**SUBJECT: TRANSIT SYSTEM OPERATING HOURS:
CORRESPONDENCE FROM PETER HANSON**

PURPOSE: To respond to issues raised by Mr. Peter Hanson with regard to the operating hours of B.C. Transit services.

1. **THAT** a copy of this report be forwarded to Mr. P. Hanson, 4441 Victory Street, Burnaby, B.C. V5J 1R4, and to Mr. N.J. Richard, Manager, InnerSuburban Product Development Team, B.C. Transit, 13401 - 108th Avenue, Surrey, B.C. V3T 5T4.

REPORT

1.0 BACKGROUND

At its regular meeting of 1995 January 09, the Traffic and Transportation Committee received correspondence from Mr. P. Hanson regarding the operating hours of B.C. Transit services. Mr. Hanson raised a concern that as transit services do not operate during normal commuter hours on weekends as well as weekdays, he has difficulties using transit to travel to work on Saturdays and Sunday mornings.

This report responds to the matters raised in the correspondence for the consideration of the Committee.

2.0 ISSUES AND RESPONSE

2.1 Issues

The correspondence raises two questions regarding the operation of B.C. Transit services, including the following:

- (i) Why can't the buses and SkyTrain start service at the same time every day seven days a week?
- (ii) Why can't SkyTrain run 24 hours a day with limited service in the early morning hours (ie. every 15 minutes)?

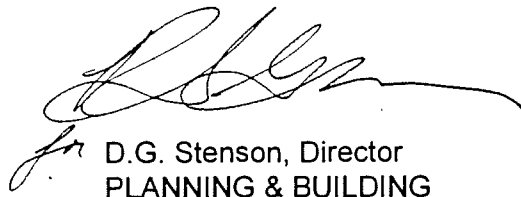
2.2 Response

Both questions raised by the correspondent relate to the matter of adjusting service levels on the transit system to meet demand. With regard to the first question, daily transit ridership on Saturdays is approximately 60% and Sundays approximately 40% of weekday ridership. During the morning period from 7 - 9 a.m. the difference between weekday and weekend ridership is even greater with Saturday and Sunday morning ridership at less than 5% of weekday morning ridership. At these levels of demand, providing transit service at the same level of service on weekend mornings as on weekday mornings, as suggested by the correspondent, would not be cost effective. The option, however, may exist to provide a much reduced level of service (ie. less frequent) which starts earlier on weekend mornings to accommodate weekend workers. This question, however, should be directed to B.C. Transit.

The second question with regard to providing 24 hour a day service on SkyTrain is also related to the demand for service on weekends relative to weekdays. All day service would not be possible on SkyTrain as a track maintenance window must be provided in the early morning hours. It may be feasible, however, for B.C. Transit to consider reduced service equivalent to the current late night "Owl" service in the early morning hours on weekends. Again, B.C. Transit should be requested to respond to this matter.

3.0 CONCLUSION

The correspondent raises the matter of the provision of a base level of weekend service at times when it is currently not cost effective to provide transit service. However, whether a minimal level of service similar to late night service level is feasible during the early morning hours of weekend days is a matter that B.C. Transit should address. It is therefore recommended that B.C. Transit be requested to respond to Mr. Hanson directly on these issues.



D.G. Stenson, Director
PLANNING & BUILDING

RG/jp

cc: City Manager Designate

