

TO: CITY MANAGER

1995 December 06

File: C60 SPCA

FROM: DIRECTOR FINANCE

SUBJECT: ANIMAL CONTROL - S.P.C.A. CONTRACT

PURPOSE: To obtain approval for the 1995 S.P.C.A. contract and a multi year contract covering 1996,1997 and 1998.

RECOMMENDATION

1. **THAT** the contract with the S.P.C.A. be approved for the period 1995 January 01 to 1995 December 31 at a cost of \$354,836, plus 35% commission on dog licences sold through the S.P.C.A.; and
2. **THAT** the contract with the S.P.C.A. be renewed for 1996, 1997 and 1998 at a cost to the City which would increase according to the Vancouver Consumer Price Index for the previous year, plus 35% commission of dog licences sold each year through the S.P.C.A.

SUMMARY

The S.P.C.A. provides poundkeeping services for the City. This report presents the S.P.C.A.'s 1995 contract proposal which would see the overall cost of animal control services increase by 0.07%.

The increase reflects actual operating costs of the S.P.C.A. and inflation. The proposal will increase the cost of the poundkeeping contract by \$428 or 0.12% in 1995. Funds were included in the 1995 annual budget for the 1995 contract.

In addition to the 1995 contract, staff propose that the City enter into a multi year contract with the S.P.C.A. which would cover 1996, 1997 and 1998. Contract increases would be linked to the Vancouver Consumer Price Index for the previous year.

REPORT

1. INTRODUCTION

The poundkeeping contract with the Society for the Prevention of Cruelty to Animals (S.P.C.A.) expired 1994 December 31. At that time the City and the S.P.C.A. could not agree to a contract that met the City's fiscal or operational needs, mainly due to the fact that the S.P.C.A. had not concluded its negotiations for a collective agreement with its employees. Pending settlement, the City and the S.P.C.A. agreed that the S.P.C.A. continue to provide the services of Poundkeeper in 1995 on a month to month basis, under the terms and conditions of the 1994 contract.

The S.P.C.A. has since settled with their employees and resubmitted their 1995 contract for consideration. This report outlines the services provided by the S.P.C.A. to the City and presents the terms and conditions of the proposed 1995 poundkeeping contract. If approved, payment for provision of services in 1995 would be retroactive to 1995 January 01.

In addition, the S.P.C.A. has proposed a multi year contract for 1996, 1997 and 1998 which would increase according to the Vancouver Consumer Price Index for the previous year.

2. SERVICES PROVIDED BY THE S.P.C.A.

As the City poundkeeper, the S.P.C.A. provides the following services in Burnaby:

- Enforcement of the Burnaby Animal Control Bylaw
- Investigation of reported bitings or savaging of persons or other animals
- Care and disposition of impounded animals
- Sale of licences
- Administration of the animal shelter
- Removal of the dead and the care of injured animals from streets and public areas
- Operation of the animal crematorium
- Door to door licence canvass

The basic services maintained under the contract include providing animal shelter and community patrols as outlined below:

- Hours that the animal shelter will be open to the public are:

Monday to Friday	9:00 a.m. - 6:00 p.m.
Saturday and Sunday	9:00 a.m. - 5:00 p.m.

Twenty-four hour emergency service is provided for injured animals, pickup of dead animals, investigations of biting or savaging of persons, and assistance to the Burnaby Fire Department and R.C.M.P.

- Hours of general community patrol will be:

Monday	9:00 a.m. - 6:00 p.m.
Tuesday to Friday	7:00 a.m. - 6:00 p.m.
Saturday	7:00 a.m. - 3:00 p.m.

- Hours of evening and park/beach patrol will be:

A five day week covering the weekend; 6:00 a.m. - 2:00 p.m. one week and 2:00 p.m. - 10:00 p.m. the following week, May through August.

In 1995 the S.P.C.A. carried out the annual door to door licence canvass in the south half of the City. In 1996 the canvass will be conducted in the north half.

A statistical overview of these services as provided by the S.P.C.A. through the poundkeeping operations from 1991 to 1995 is presented below:

	<u>1991</u>	<u>1992</u>	<u>1993</u>	<u>1994</u>	Nov. 30 <u>1995</u>
Complaints recorded	1,145	1,724	2,018	2,081	1,916
Dogs and other animals impounded	682	671	673	554	574
Dog bitings investigated	64	70	65	79	81
Violation tickets issued	199	176	119	85	67
Impounded dogs and other animals redeemed	368	329	382	319	350
Impounded dogs euthanized	13	14	10	4	9
Stray cats euthanized	311	294	426	354	252
Dead animals removed from streets	252	272	223	254	171
Dogs euthanized at the request of the owner	156	135	175	159	176
Cats euthanized at the request of the owner	111	95	124	180	204

The decrease in the numbers of complaints recorded, violation tickets issued, dead animals removed from streets and dogs euthanized is a result of more responsible pet ownership and the decline in the number of dogs in our community. This had been evident with the decrease in dog licences sold - 4,931 in 1995 compared to 5,340 in 1994.

3. PROPOSED 1995 POUNDKEEPING CONTRACT

The S.P.C.A. has submitted a 1995 contract proposal for the provision of poundkeeping services. They are requesting an increase of 0.07% over 1994. The contract proposed is for \$354,836 plus commissions to be paid on licences sold by the S.P.C.A.

The total cost of the pound service for 1995 (including commissions) is \$365,011 which is a 0.12% increase over 1994. The City pays a 35% commission on the licences sold through the S.P.C.A.

The small increase is due to the reduction of S.P.C.A. park and beach patrols from 6 months to 4 months during the summer. The contract cost for park and beach patrol was reduced by \$4,298 from \$13,361 to \$9,063 for 1995. In addition to the seasonal patrol by the S.P.C.A., the Burnaby Parks Department Patrol works from 3:30 p.m. to 11:30 p.m. weekdays and 7:30 a.m. to 11:30 p.m. on weekends. Parks Department Patrol will ask park users to leash their dogs.

The proposed 1995 increase reflects the actual operating costs of the S.P.C.A. and inflation. The 1995 contract proposal, summarized in Schedule A *attached*, is recommended for approval.


4. PROPOSED MULTI YEAR CONTRACT FOR 1996, 1997 AND 1998.

In addition to the 1995 contract proposal, the S.P.C.A. has proposed a multi year contract arrangement which would cover 1996, 1997 and 1998. Under the proposal the increase in the contract would be linked to the increase in the Consumer Price Index for Vancouver for the previous year.

Staff recommend that the City enter into a multi year contract agreement with the S.P.C.A. as proposed. The estimated total cost of pound service in 1996 (including commissions), which is calculated using the current annual increase in the Consumer Price Index for Vancouver (2.2%) is \$373,042. Funds are included in the 1996 Provisional Budget to cover the estimated cost of the 1996 contract. The 1996 estimated contract costs, based on the current inflation rate, are summarized in Schedule A *attached*.

5. CONCLUSION

The S.P.C.A. continues to provide an effective poundkeeping service to the City. The poundkeeping duties are integrated with humane animal care, which results in a comprehensive service that is essential to the needs of the community.


per Rick Earle
DIRECTOR FINANCE

DE:vm
Attach.

cc: Director Recreation & Cultural Services
City Solicitor
City Clerk
Executive Director S.P.C.A.

	1992 Contract \$	1993 Contract \$	1994 Contract \$	Proposed 1995 Contract \$	Increase/ (Decrease) over 1994 Contract	Estimated 1996 Contract \$	Increase/ (Decrease) over 1995 Contract
S.P.C.A. basic contracting proposal:							
Operating costs	337,186	347,712	374,141	380,809	6,668	389,187	8,378
Less income earned by the Society including licence commissions	(52,400)	(52,400)	(54,800)	(57,300)	2,500	(58,561)	1,261
Net operating costs	284,786	295,312	319,341	323,509	4,168	330,626	7,117
Evening patrols	4,436	4,580	4,694	4,776	82	4,881	105
Park & Beach patrols	12,625	13,035	13,361	9,063	(4,298)	9,263	199
Night emergency	16,240	16,768	17,187	17,488	301	17,873	385
TOTAL S.P.C.A. CONTRACT	318,087	329,695	354,583	354,836	253	362,643	7,806
Percentage increase in contract over previous year	1.9%	3.6%	7.5%		0.07%		2.20%
Estimated cost to Burnaby of commissions on licence fees	19,500	19,500	10,000	10,175	175	10,399	224
Total cost of poundkeeping services to Burnaby	337,587	349,195	364,583	365,011	428	373,042	8,030
Percentage increase in total cost over previous year	3.3%	3.4%	4.4%		0.12%		2.20%