

ITEM 1  
MANAGER'S REPORT NO. 71  
COUNCIL MEETING 90/11/19

TO: MUNICIPAL MANAGER 1990 NOVEMBER 08

FROM: ACTING CHIEF PUBLIC HEALTH INSPECTOR

SUBJECT: PETITION RECEIVED BY COUNCIL 1990 NOVEMBER 05  
CONCERNING NOISE FROM DAIRYLAND (ICE CREAM DIVISION)  
4047 LOZELLS AVENUE, BURNABY, B.C.

PURPOSE: TO ADVISE COUNCIL OF ACTION TAKEN BY THE ENVIRONMENTAL HEALTH  
DIVISION IN RESPONSE TO COMPLAINTS RECEIVED CONCERNING THE ABOVE  
SUBJECT PROPERTY.

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RECOMMENDATION:

1. THAT a copy of this report be forwarded to Mr. V. Milosavljevic, 7580  
Dorchester Drive, Burnaby, B.C., V5A 3G6 for circulation to all  
petitioners.

REPORT

The initial complaint from Mr. Milosavljevic was received in the Environmental Health Division on 1989 June 12 regarding early morning noise from refrigerated trucks at the subject property. Since that date, this Division has received approximately twenty complaints from Mr. Milosavljevic and seven complaints from other residents in the area regarding traffic noise as well as noise from activities at Dairyland.

Noise reading taken at midnight 1990 September 08 following a complaint by Mr. Milosavljevic showed continued compliance with the requirements of the Burnaby Noise or Sound Abatement Bylaw. In general the noise from traffic on Winston Street, a designated truck route, is considered by most residents to be more intrusive than the activities carried out on the Dairyland property.

Steps taken by Dairyland to alleviate noise concerns from the nearby residential area north of Winston Street are to:

1. require all Dairyland employed drivers not to park on Winston Street prior to entering or leaving the plant;
2. alter delivery or pick-up hours wherever possible to minimize early morning noise;
3. maintain a program of refrigeration unit maintenance to minimize noise emission, and;
4. make all employees aware of the noise concerns of the neighbouring residential area.

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Dairyland has implemented these measures following our involvement and discussion with company representatives, their direct discussion with some residents, and the direct involvement of Dairyland's Safety Officer utilizing Dairyland's own noise measurement equipment. 102

Notwithstanding our noise readings to date indicating compliance with the Burnaby Noise or Sound Abatement Bylaw, this Division will investigate any further complaints concerning noise from the Dairyland Ice Cream Plant. Should any violation of the bylaw be noted immediate corrective action will be ordered.

Concerns expressed to this Division by some residents regarding the use of Winston Street as a truck route and excessive speed of vehicles on Winston Street have been referred to the Traffic Sections of the Burnaby Engineering Department and the R.C.M.P.

Mr. Milosavljevic has been advised of the above information and has agreed to distribute copies of this report to all other petitioners.



K.C. Johnston, C.P.H.I.(C)  
ACTING CHIEF PUBLIC HEALTH INSPECTOR

KCJ/g1

cc: Medical Health Officer  
Director Administrative &  
Community Services  
Director Engineering  
Officer in Charge, Burnaby Detachment