

RE: ANIMAL CONTROL: 1989 S.P.C.A. CONTRACT

MUNICIPAL MANAGER'S RECOMMENDATION:

1. that the recommendations of the Director Finance be adopted.

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TO: MUNICIPAL MANAGER 1989 August 30  
FROM: DIRECTOR FINANCE File: C60 SPCA

SUBJECT: ANIMAL CONTROL: 1989 S.P.C.A. CONTRACT

PURPOSE: To obtain Council's approval for the 1989  
S.P.C.A. contract proposal.

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RECOMMENDATIONS

1. THAT the contract with the S.P.C.A. be renewed for the period 1989 January 01 to 1989 December 31 at a cost of \$270,483, plus 35% commission on dog licence fees collected by the S.P.C.A. as outlined in this report; and
2. THAT the terms and conditions outlined in this report be retroactive to 1989 January 01.

SUMMARY

The S.P.C.A. propose to provide poundkeeping services to the municipality in 1989 at a total cost 4.5% higher than in 1988. The increase results from S.P.C.A. operational costs being higher due to a contract settlement involving a 5% wage increase for their employees. The submission of this report has been delayed due to prolonged contract negotiations between the S.P.C.A. and their employees. This resulted in additional time being required to generate an acceptable contract proposal.

INTRODUCTION

REPORT

The poundkeeping contract with the Society for the Prevention of Cruelty to Animals (S.P.C.A.) expired 1988 December 31. Council on 1988 November 28 approved a recommendation that the S.P.C.A. continue to provide the services of a poundkeeper on a month to month basis under the terms and conditions of the 1988 contract provided, however, that the rate to be negotiated for services to be performed in 1989 shall be retroactive to 1989 January 01. This was necessary because the S.P.C.A had not finalized a working agreement with their employees and could not estimate their final costs for 1989.

A contract proposal for 1989 has been received from the S.P.C.A. and reviewed by staff.

SERVICES PROVIDED BY THE S.P.C.A.

As municipal poundkeeper, the S.P.C.A. provides the following services in Burnaby:

- Enforcement of the Burnaby Dog Tax and Pound and Animal Regulation Bylaw
- Investigation of reported biting or savaging of persons or other animals
- Care and disposition of impounded animals
- Sale of licences
- Administration of the animal shelter
- Removal of the dead and the care of injured animals from streets and public areas
- Operation of the animal crematorium
- Door to door dog licence canvass

A statistical overview of these services as provided by the S.P.C.A. through the poundkeeping operations from 1985 to 1988 is presented below:

	<u>1985</u>	<u>1986</u>	<u>1987</u>	<u>1988</u>
Complaints recorded	967	982	1,355	1,131
Dogs and other animals impounded	847	900	820	785
Dog bitings investigated	42	67	83	76
Violation tickets issued	277	236	224	142
Impounded dogs and other animals redeemed	498	507	399	386
Impounded dogs euthanized	193	186	199	127
Dead animals removed from streets	320	304	336	331
Additionally, at the request of owners, the SPCA euthanized dogs and cats	542	643	506	535

As reflected in these statistics, the number of complaints recorded and investigated in 1988 was significantly lower than in 1987. This is also proving to be the case in 1989. As of 1989 July 31, the S.P.C.A. recorded 109 fewer complaints than the same period in 1988.

We have reviewed the trend with our poundkeeper and have concluded that the decreased number of complaints is a reflection of greater public awareness of our dog control regulations.

In 1988, the number of violation tickets issued also decreased significantly. This is thought to be a fluctuation, rather than an indication of a general trend.

This year, the S.P.C.A. issued 142 violation tickets by 1989 July 31, which matches the total for the entire 1988 calendar year. Therefore it can be anticipated that the number of tickets issued in 1989 will be comparable to the number issued in 1987.

PROPOSED 1989 POUNDKEEPING CONTRACT

The S.P.C.A. has submitted a 1989 contract proposal to provide municipal poundkeeping services at a cost of \$270,483, plus commissions to be paid on dog licence fees collected by the S.P.C.A. This represents a \$12,698 or 4.9% increase over the 1988 contract cost of \$257,785. The total cost of the pound service, including commissions, is estimated to be \$280,483. This represents an increase of 4.5% over 1988. These costs are summarized in the following table:

	Proposed		
	1987	1988	1989
	Budget	Budget	Budget
	\$	\$	\$
S.P.C.A. basic contract proposal: operating costs	262,046	264,393	278,799
Less income earned by the Society (including licence commissions from Burnaby)	31,200	32,625	36,400
NET OPERATING COSTS	230,846	231,768	242,399
SPCA evening patrols	3,804	3,559	3,851
SPCA park and beach patrols	10,764	10,000	10,818
SPCA night emergency service	-	12,458	13,415
TOTAL SPCA CONTRACT COST	245,414	257,785	270,483
Estimated cost to Burnaby of commissions on licence fees collected by the SPCA	11,200	10,500	10,000
TOTAL COST OF POUND SERVICE TO BURNABY	256,614	268,285	280,483
	=====	=====	=====
			12,198
			4.5%

The 1989 annual budget contained a provision of \$268,285 for the estimated cost of the 1989 S.P.C.A. contract. This estimate did not include a sufficient inflationary allowance as the S.P.C.A.'s contract was not finalized at the time. The contract has now been agreed to and will cost \$12,198 more than originally provided. The revised cost will be reflected in the 1989 recast operating budget.

The proposed 1989 contract would maintain the 1988 level of services. The basic services include providing animal shelter and community patrols as outlined below:

A. Hours that the animal shelter will be open to the public are:

Monday to Friday	9:00 a.m. to 6:00 p.m.
Saturday and Sunday	9:00 a.m. to 5:00 p.m.

Twenty-four hour emergency service is provided for injured animals, pickup of dead animals, investigations of bitings or salvaging of persons, and assistance to the Burnaby Fire Department and R.C.M.P.

B. Hours of general community patrol will be:

Monday	9:00 a.m. to 6:00 p.m.
Tuesday to Friday	7:00 a.m. to 6:00 p.m.
Saturday	7:00 a.m. to 3:00 p.m.

C. Hours of evening and park/beach patrol will be:

A five day week covering the weekend; 6:00 a.m. to 2:00 p.m. one week and 2:00 p.m. to 10:00 p.m. the following week: April through September

In 1988 the S.P.C.A. carried out the annual municipal door to door dog licence canvass in the north half of the municipality. In 1989 the canvass is being conducted in the south half.

As in 1988, the S.P.C.A. will earn a commission rate of 35% on all licence fees collected. This includes fees collected through the municipal animal shelter and the door to door canvass.

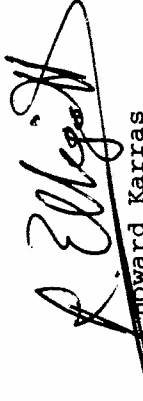
ITEM	1
MANAGER'S REPORT NO.	55
COUNCIL MEETING	89/09/05

CONCLUSION

The S.P.C.A. continues to provide an effective poundkeeping service to the municipality. The poundkeeping duties are integrated with humane animal care, which results in a comprehensive service that is essential to the needs of the community.

It is recommended that the contract with the S.P.C.A. be renewed for the period 1989 January 01 to 1989 December 31 at a cost of \$270,483, plus 35% commission on dog licence fees collected by the S.P.C.A. as outlined in this report.

It is also recommended that the terms and conditions outlined in this report be retroactive to 1989 January 01.

  
Howard Karras  
DIRECTOR FINANCE

TJ:gw

cc: Director Recreational & Cultural Services  
S.P.C.A.  
Municipal Solicitor