

Re: B. C. TELEPHONE COMPANY  
EXCHANGE RATE REGROUPING

ACTING MUNICIPAL MANAGER'S RECOMMENDATION:

1. THAT the recommenation of the Municipal Clerk be adopted.

\* \* \* \* \*

TO: MUNICIPAL MANAGER DATE: 1989 MARCH 21

FROM: MUNICIPAL CLERK

SUBJECT: B. C. TELEPHONE COMPANY  
EXCHANGE RATE REGROUPING

PURPOSE: THE PURPOSE OF THIS REPORT IS TO PROVIDE INFORMATION TO  
COUNCIL REGARDING THE POSITION TAKEN BY THE CITY OF  
VANCOUVER ON THE MATTER OF THE RECENT EXCHANGE RATE  
REGROUPINGS

\*\*\*\*\*

RECOMMENDATION:

1. THAT this report be received for information purposes.

REPORT

*At the regular Council Meeting held on 1989 February 27, Council received a report (attached), for informational purposes, which responded to Council's request for additional information on the impact that recently announced exchange rate groupings will have on the municipality. The report further provided details on the matter of long distance toll charges within the G. V. R. D.*

*During its consideration of this report Council requested information regarding how the City of Vancouver had dealt with the matter of the exchange rate regroupings.*

*For Council's information, attached is a copy of the City Manager's report which was received by the Vancouver City Council. Arising out of the Vancouver City Council's consideration of this report the following motion was adopted:*

*"THAT Council receive the notification and make the submission described in the City Manager's Report, and urge the Canadian Radio and Television Commission to amend the tariff structure which permits such regroupings in order to provide some protection to low income and fixed income residents against telephone rate increases on this basis."*

*The above motion has been passed on to the C.R.T.C. by the City of Vancouver.*



C. A. Tappin  
MUNICIPAL CLERK

ITEM 6  
MANAGER'S REPORT NO. 16  
COUNCIL MEETING 1989 02 27

ITEM 9  
MANAGER'S REPORT NO. 24  
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RE: B. C. TELEPHONE COMPANY  
EXCHANGE RATE REGROUPING

MUNICIPAL MANAGER'S RECOMMENDATION:

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1. THAT the recommendation of the Municipal Clerk be adopted.

\* \* \* \* \*

TO: MUNICIPAL MANAGER DATE: 1989 FEBRUARY 20  
FROM: MUNICIPAL CLERK  
SUBJECT: B.C. TELEPHONE COMPANY  
EXCHANGE RATE REGROUPING

PURPOSE: THE PURPOSE OF THIS REPORT IS TO RESPOND TO A REQUEST FROM COUNCIL FOR ADDITIONAL INFORMATION ON THE IMPACT RATE REGROUPING WILL HAVE ON THE MUNICIPALITY, AND PROVIDE A RESPONSE TO COUNCIL'S REQUEST FOR THE ELIMINATION OF LONG DISTANCE TOLL CHARGES WITHIN THE G.V.R.D.

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RECOMMENDATION:

1. THAT this report be received for information purposes.

REPORT

At the regular Council Meeting held on 1989 January 23 Council received a letter from the British Columbia Telephone Company advising of a regrouping of several Vancouver exchanges which includes Burnaby customers with the telephone prefixes 29, 42, 43 and 44. Council, upon its consideration of this letter, adopted the following motion:

"THAT staff prepare a report evaluating the rate structure change and its impact on the citizens of Burnaby and a proposal to request B.C. Telephone eliminate long distance charges for Municipalities within the Greater Vancouver Regional District."

This report responds to the request from Council for additional information.

1. The Impact of the Exchange Rate Regrouping on the Citizens of Burnaby

Every Burnaby resident with a telephone number beginning with 29, 42, 43 and 44 will pay an additional \$0.95 per month for a private residential line and \$0.60 per month for a two party line. Each individual business line will cost \$3.20 more per month. B.C. Telephone could not provide a figure as to the number of residents and businesses that will be affected by the regrouping other than to advise it would be the majority of customers in Burnaby. The only other exchange within Burnaby is the 52 prefix which includes a small eastern portion of the Municipality as well as the City of New Westminster.

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2. The Impact of the Exchange Rate Regrouping On the Municipal Budget

The Municipality pays a rate which is based on the number of "trunk" lines which service the Municipal Hall, both the main building and the West Building, and the Justice Building. There is a total of 70 trunk lines which will cost an additional \$5.70 per line per month for an additional total cost of \$399.00 each month. The Municipality will also pay an additional \$3.20 per month for each business line servicing our outlying facilities. Edmonds House, Eastburn Community Centre and the Kingsway Library will not be affected as they are located within the 52 exchange.

3. Long Distance Toll Charges With The G.V.R.D.

Attached for Council's consideration is a letter received from the B.C. Telephone Company regarding this matter. In brief the letter advises that B.C. Tel put forth a proposal in 1988 for expanding the existing boundaries for toll free calling within the G.V.R.D. but this proposal was deferred by the Canadian Radio-Television and Telecommunications Commission (C.R.T.C.) based on new criteria. The criteria are described in the attached letter and as indicated only a few Municipalities qualify under the new guidelines and B.C. Tel is currently working on a proposal to exempt these Municipalities from having to pay Long Distance Toll Charges.

C O N C L U S I O N

With respect to the rate regrouping C.R.T.C. regulations permit an application for an adjustment in groupings if an exchange exceeds the upper limit of its current rate group by more than 5 percent for two consecutive months. In our case the Vancouver exchanges, of which we are a part, exceeded the upper limits and therefore an application was made by B.C. Tel to the C.R.T.C. for upgrouping from group 13 to group 14. B.C. Tel's application is presently before the C.R.T.C. and there is no reason to expect it will not be accepted as the established criteria have been met.

The prospect for the elimination of Long Distance Toll Charges within the G.V.R.D. appears to be a long way off based on the present criteria.



C.A. Turpin  
MUNICIPAL CLERK

CAT/a11  
Attach.

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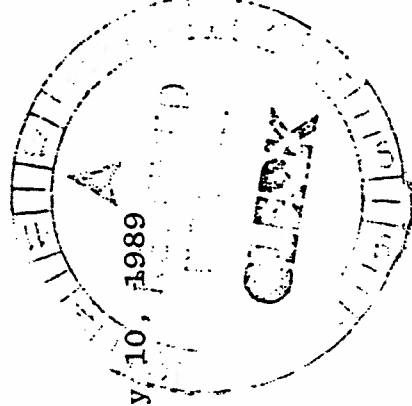
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BRITISH COLUMBIA TELEPHONE COMPANY

7018 LOUCHEED HIGHWAY, BURNABY, B.C. V5A 1W2      TELEPHONE: 430-7160      AREA CODE 604

PLEASE ADDRESS YOUR REPLY  
TO THE UNDERSIGNED

Mrs. D. R. Comis  
Deputy Municipal Clerk  
Corporation of the District  
of Burnaby  
4949 Canada Way  
Burnaby, B.C.  
V5G 1M2



February 10, 1989

Further to your letter of January 24, 1989, I talked with Mr. Chad Turpin and promised the following information which may help you answer questions to Council.

Unfortunately, we cannot calculate the precise number of service lines for Burnaby because our central office and exchange boundaries do not align with the municipal ones.

B.C. Tel did put forth a proposal in 1988 to expand the Extended Area Service Boundaries within the various Greater Vancouver District municipalities, which would eliminate current long distance charges between some communities. On December 19, 1988, the Canadian Radio-television and Telecommunications Commission (CRTC) handed down its decision and, unfortunately, B.C. Tel's proposals for two-way EAS were deferred as there were new one-way EAS criteria established:

- a) a minimum of 60% of the customers in the exchange requesting EAS must call the specific requested exchanges at least once a month. This criteria is to be met three out of four months. (Attached is the calling participation we submitted during the hearings for the areas you are talking about.)
- b) distances between exchanges must be no more than 40 miles.
- c) a simple majority of customers who cast ballots in a plebiscite must approve the new service.

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As you can see, there are only a few municipalities that qualify and we are currently working on a proposal to handle these.

If I can help your staff any further, please call me at 430-7732.

Yours truly,



D. G. Carter  
CUSTOMER CONTACT MANAGER -  
FRASER AREA

DGC:bp

Attach.

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FRASER (C)15Jun88-1104 RR89

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**FRASER**

Abbotsford	Cloverdale	9	March 1987
Abbotsford	Ft. Langley	12	March 1987
Abbotsford	Haney	10	March 1987
Abbotsford	Ladner	5	March 1987
Abbotsford	Langley	28	March 1987
Abbotsford	New Westminster	19	March 1987
Abbotsford	Newton	18	March 1987
Abbotsford	North Vancouver	12	March 1987
Abbotsford	Pitt Meadows	4	March 1987
Abbotsford	Port Coquitlam	10	March 1987

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<u>EXCHANGE PAIR</u>		<u>PARTICIPATION</u>		<u>DATE</u>
<u>FROM</u>	<u>TO</u>	<u>%</u>		
Abbotsford	Port Moody	11		March 1987
Abbotsford	Richmond	17		March 1987
Abbotsford	Vancouver	56		March 1987
Abbotsford	West Vancouver	4		March 1987
Abbotsford	Whalley	22		March 1987
Abbotsford	White Rock	11		March 1987
Abbotsford	Whonnock	3		March 1987
Aldergrove	Cloverdale	27		March 1987
Aldergrove	Haney	10		March 1987
Aldergrove	Ladner	7		March 1987
Aldergrove	Mission	22		March 1987
Aldergrove	New Westminster	26		March 1987
Aldergrove	Newton	32		March 1987
Aldergrove	North Vancouver	14		March 1987
Aldergrove	Pitt Meadows	5		March 1987
Aldergrove	Port Coquitlam	12		March 1987
Aldergrove	Port Moody	14		March 1987
Aldergrove	Richmond	20		March 1987
Aldergrove	Vancouver	62		March 1987
Aldergrove	West Vancouver	6		March 1987
Aldergrove	Whalley	37		March 1987
Aldergrove	White Rock	23		March 1987
Aldergrove	Whonnock	3		March 1987
Cloverdale	Abbotsford	23		March 1987
Cloverdale	Aldergrove	27		March 1987
Cloverdale	Haney	10		March 1987
Cloverdale	Ladner	17		March 1987
Cloverdale	Mission	7		March 1987
Cloverdale	North Vancouver	21		March 1987
Cloverdale	Pitt Meadows	6		March 1987
Cloverdale	Port Coquitlam	20		March 1987
Cloverdale	Port Moody	22		March 1987
Cloverdale	West Vancouver	9		March 1987
Cloverdale	Whonnock	3		March 1987
Ft. Langley	Abbotsford	35		March 1987

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<u>FROM</u>	<u>TO</u>		
Ft. Langley	Haney	19	March 1987
Ft. Langley	Ladner	15	March 1987
Ft. Langley	Mission	12	March 1987
Ft. Langley	North Vancouver	28	March 1987
Ft. Langley	Pitt Meadows	9	March 1987
Ft. Langley	Port Coquitlam	26	March 1987
Ft. Langley	Port Moody	30	March 1987
Ft. Langley	West Vancouver	12	March 1987
Ft. Langley	Whonnock	5	March 1987
Haney	Abbotsford	19	March 1987
Haney	Aldergrove	8	March 1987
Haney	Cloverdale	9	March 1987
Haney	Ft. Langley	11	March 1987
Haney	Ladner	7	March 1987
Haney	Langley	22	March 1987
Haney	Mission	26	March 1987
Haney	Newton	23	March 1987
Haney	North Vancouver	21	March 1987
Haney	West Vancouver	8	March 1987
Haney	Whalley	24	March 1987
Haney	White Rock	12	March 1987
Ladner	Abbotsford	8	March 1987
Ladner	Aldergrove	5	March 1987
Ladner	Cloverdale	10	March 1987
Ladner	Ft. Langley	6	March 1987
Ladner	Haney	5	March 1987
Ladner	Langley	18	March 1987
Ladner	Mission	3	March 1987
Ladner	North Vancouver	25	March 1987
Ladner	Pitt Meadows	3	March 1987
Ladner	Port Coquitlam	11	March 1987
Ladner	Port Moody	13	March 1987
Ladner	West Vancouver	14	March 1987
Ladner	Whonnock	1	March 1987
Langley	Abbotsford	31	March 1987



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<u>FROM</u>	<u>TO</u>		
Langley	Haney	14	March 1987
Langley	Ladner	15	March 1987
Langley	Mission	10	March 1987
Langley	North Vancouver	23	March 1987
Langley	Pitt Meadows	6	March 1987
Langley	Port Coquitlam	21	March 1987
Langley	Port Moody	28	March 1987
Langley	West Vancouver	10	March 1987
Langley	Whonnock	4	March 1987
Mission	Aldergrove	23	March 1987
Mission	Cloverdale	7	March 1987
Mission	Ft. Langley	8	March 1987
Mission	Haney	32	March 1987
Mission	Ladner	4	March 1987
Mission	Langley	19	March 1987
Mission	New Westminster	22	March 1987
Mission	Newton	14	March 1987
Mission	North Vancouver	12	March 1987
Mission	Pitt Meadows	12	March 1987
Mission	Port Coquitlam	19	March 1987
Mission	Port Moody	14	March 1987
Mission	Richmond	14	March 1987
Mission	Vancouver	57	March 1987
Mission	West Vancouver	4	March 1987
Mission	Whalley	19	March 1987
Mission	White Rock	8	March 1987
Newton	Abbotsford	14	March 1987
Newton	Aldergrove	11	March 1987
Newton	Haney	9	March 1987
Newton	Mission	5	March 1987
Newton	North Vancouver	24	March 1987
Newton	Pitt Meadows	5	March 1987
Newton	Port Coquitlam	21	March 1987
Newton	Port Moody	27	March 1987
Newton	West Vancouver	10	March 1987

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<u>FROM</u>	<u>TO</u>	<u>%</u>		
Newton	Whonnock	2		March 1987
New Westminster	Abbotsford	10		March 1987
New Westminster	Aldergrove	6		March 1987
New Westminster	Mission	5		March 1987
Pitt Meadows	Abbotsford	17		March 1987
Pitt Meadows	Aldergrove	8		March 1987
Pitt Meadows	Cloverdale	11		March 1987
Pitt Meadows	Ft. Langley	11		March 1987
Pitt Meadows	Ladner	8		March 1987
Pitt Meadows	Langley	22		March 1987
Pitt Meadows	Mission	21		March 1987
Pitt Meadows	Newton	25		March 1987
Pitt Meadows	North Vancouver	23		March 1987
Pitt Meadows	West Vancouver	8		March 1987
Pitt Meadows	Whalley	33		March 1987
Pitt Meadows	White Rock	12		March 1987
Port Coquitlam	Abbotsford	11		March 1987
Port Coquitlam	Aldergrove	6		March 1987
Port Coquitlam	Cloverdale	10		March 1987
Port Coquitlam	Ft. Langley	9		March 1987
Port Coquitlam	Ladner	9		March 1987
Port Coquitlam	Langley	19		March 1987
Port Coquitlam	Mission	9		March 1987
Port Coquitlam	Newton	30		March 1987
Port Coquitlam	North Vancouver	31		March 1987
Port Coquitlam	West Vancouver	12		March 1987
Port Coquitlam	White Rock	14		March 1987
Port Moody	Abbotsford	10		March 1987
Port Moody	Aldergrove	6		March 1987
Port Moody	Cloverdale	9		March 1987
Port Moody	Ft. Langley	9		March 1987
Port Moody	Ladner	9		March 1987
Port Moody	Langley	18		March 1987
Port Moody	Mission	6		March 1987
Port Moody	Newton	31		March 1987

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<u>FROM</u>	<u>TO</u>	<u>%</u>		
Port Moody	White Rock	15		March 1987
Whalley	Abbotsford	15		March 1987
Whalley	Aldergrove	12		March 1987
Whalley	Haney	10		March 1987
Whalley	Mission	6		March 1987
Whalley	North Vancouver	21		March 1987
Whalley	Pitt Meadows	5		March 1987
Whalley	West Vancouver	7		March 1987
Whalley	Whonnock	2		March 1987
White Rock	Abbotsford	11		March 1987
White Rock	Aldergrove	10		March 1987
White Rock	Haney	6		March 1987
White Rock	Mission	3		March 1987
White Rock	North Vancouver	21		March 1987
White Rock	Pitt Meadows	3		March 1987
White Rock	Port Coquitlam	13		March 1987
White Rock	Port Moody	16		March 1987
White Rock	West Vancouver	10		March 1987
White Rock	Whonnock	1		March 1987
Whonnock	Abbotsford	31		March 1987
Whonnock	Aldergrove	13		March 1987
Whonnock	Cloverdale	11		March 1987
Whonnock	Ft. Langley	15		March 1987
Whonnock	Ladner	8		March 1987
Whonnock	Langley	26		March 1987
Whonnock	Newton	23		March 1987
Whonnock	North Vancouver	25		March 1987
Whonnock	West Vancouver	9		March 1987
Whonnock	Whalley	30		March 1987
Whonnock	White Rock	13		March 1987

# DISTRIBUTED TUESDAY

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COUNCIL MEETING 89/03/28

# D

## MANAGER'S REPORT

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DATE February 14, 1989

TO: VANCOUVER CITY COUNCIL

SUBJECT: NOTIFICATION - B.C. TELEPHONE COMPANY  
RATE RE-GROUPING

CLASSIFICATION: CONSIDERATION

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The Corporation Counsel reports as follows:

"I have spoken to B.C. Telephone Company and confirm that a rate-regrouping is an increase within the existing approved tariff. As you will be aware, the City intervened and submitted a brief on the company's application to vary its tariff.

What is involved in the re-grouping is that due to an increase in the number of exchange telephone lines in the Vancouver Exchange, it has moved from rate grouping 13 to rate grouping 14. The definition or criteria for the groupings is not being altered. In effect a re-grouping is a strictly technical thing. The increase on a private residential rate is 95 cents per month.

On the present B.C. Telephone submission it would, I believe, be impossible to challenge the re-grouping.

Should Council wish to comment on the re-grouping, then the appropriate submission would be to advise the Commission that it does not have the resources or expertise to make a formal submission but that it asks that, having regard to the extent of the increase, the Commission satisfy itself that the Vancouver Exchange is properly described as one single exchange. It could, at the same time, ask that the Commission when next reviewing residential rates have regard to the very real burden that the re-grouping has on those persons on fixed or low incomes.

On the basis of my understanding, Council has two alternatives:

- A. Simply receive notification of the re-grouping, or
- B. Receive the notification and make the submission described in the preceding paragraph."

The City Manager submits the foregoing for CONSIDERATION.