

RE: BURNABY YOUTH SERVICES REPORT  
MUNICIPAL MANAGER'S RECOMMENDATION:

ITEM 22  
MANAGER'S REPORT NO. 68  
COUNCIL MEETING 89/10/23

1. THAT the recommendation of the Officer in Charge Burnaby Detachment RCMP be adopted.

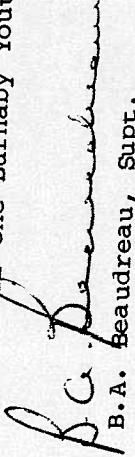
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TO: MUNICIPAL MANAGER  
FROM: OFFICER IN CHARGE BURNABY DETACHMENT RCMP  
SUBJECT: BURNABY YOUTH SERVICES REPORT  
PURPOSE: TO PROVIDE COUNCIL WITH COMPARISON STATISTICAL INFORMATION ABOUT THE OPERATION OF BURNABY YOUTH SERVICES OVER A FOUR MONTH PERIOD

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RECOMMENDATION:

1. THAT this triannual report be received for information purposes and
2. THAT future Burnaby Youth Services Reports be submitted on an annual basis only, beginning January 1990 (comparing stats, trends etc., of 1988 vs 1989). Such reports annually will not lessen the efficiency, accountability or control of the Burnaby Youth Services.

  
B.A. Beaudreau, Supt.  
Officer in Charge  
Burnaby Detachment

TO: SUPT. B.A. BEAUDREAU  
FROM: PHIL MAKORTOFF  
SUPERVISOR, YOUTH SERVICES  
SUBJECT: BURNABY YOUTH SERVICES TRIANNUAL REPORT  
1989 MAY 01 - 1989 AUGUST 31

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Changes to Referral Procedure:

The Wait-List procedure for all new referrals established in March, 1989, is still in effect. Mid-way through this period, Burnaby youths and families referred to Youth Services were waiting for 5 - 6 weeks prior to an initial appointment. Given that the waiting period was increasing, and that program expansion was not possible as an option to handle our increased workload, the following changes to the Youth Services referral procedure were instituted as of August 15th.

1. Police referrals will be handled on a priority basis in order to decrease the waiting period to 2 weeks or less. We will continue to accept referrals on youth aged 5 to 17.
2. Community referrals (i.e. from Schools, parents and other agencies) will still be accepted, however, will be restricted to youth 14 years of age and younger.
3. Community referrals will be incorporated into our caseloads when caseload demands permit their inclusion.

It is anticipated that these changes will serve to decrease the waiting period for police referrals, which comprise 75-80% of our referrals, to two weeks or less. For community referrals, the waiting period will hopefully be maintained at 3-4 weeks. Whenever possible, parents seeking our services, or other agencies wishing to make referrals, will be advised to utilize other resources in the community. These changes are subject to review in four months.

The success of Burnaby Youth Services over the years has been based on providing early intervention services for Burnaby youth and their families, and providing service in an expeditious manner. It is hoped that the above noted changes will enable us to respond more quickly to the needs of clients who will benefit from our preventive counselling approach.

#### Program Activity

Referral activity during the second triannual period of 1989 decreased by 21 percent over the same period in 1988. Since our program inception in 1980, our average number of referrals for the middle triannual period is 97. It is clear, therefore, that Youth Services has been utilized more frequently (113 referrals) than is usual for this time period, though not to the height of 143 referrals made in the same period in 1988.

We made presentations at one set of Shift Parades in this period, and we continued our participation in the Ride-a-long program on a bi-monthly basis. Police referrals decreased by 26 percent over the same period in 1988. A perusal of all juvenile files generated in this period indicates that General Duty members are making appropriate use of the Youth Services Program.

Youth Services is represented on the Municipality's Multi-Cultural Working Group, North and South Burnaby Interagency groups and on the Inter-Ministerial Children's Committee. Mrs. TRONSON maintains Youth Services representation on the Youth Task Force Committee.

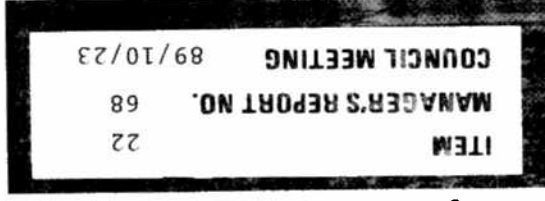
In May, the Supervisor and Counsellor met with Burnaby Probation Officers as part of the continuing liaison between our respective agencies. We also met with a representative of the Elizabeth Fry Society in Vancouver. In this meeting, we formulated a referral procedure whereby Vancouver youth, who are brought to our attention for committing an offence in Burnaby, are referred to the Crime and Consequences Program operated by the Elizabeth Fry Society. In May, the Supervisor participated in a Burnaby School Board sponsored forum on The Future of Community Schools.

The Burnaby/New Westminster News published a lengthy article on Burnaby Youth Services in the July 2nd edition.

On June 01, the Counsellor attended a half-day Seminar sponsored by V.E.S. Canada, entitled "Youth Gangs - Myths and Realities". Also in June, Mrs. TRONSON attended a one day workshop at the Justice Institute entitled "Responding to Ritual Abuse". Mrs. POTOCKY completed the In-house Training Program on "Critical Core Skills" held in May and June. The Supervisor completed a course on Selection Interviewing at the B.C.I.T. Burnaby Campus in June.

#### Program Direction

1. The Supervisor and Counsellor will continue attending the various Interagency meetings on a monthly basis.
2. In September, Mrs. TRONSON will attend a weekend workshop entitled "Art Therapy - It's place in the Therapeutic Community". Due to high registrations in the "Anger and Conflict Management with Youth" workshop in July, Mrs. TRONSON was not able to attend. However, she will attend this workshop when it is offered again in November.
3. In September and October, Mrs. POTOCKY will attend at courses on the Wordperfect Word Processing system sponsored by the Burnaby School Board. The Wordperfect will be added to our existing system in the near future.
4. The Supervisor will meet with Mall Security staff of the major malls in this triannual period.



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Statistical Analysis

Referral activity in this second triannual period, though decreased by 21% over last year's figures, still was 15 percent higher than average for this period. Police referrals decreased by 26 percent, from 105 in 1988, to 77 in 1989. Non-police referrals decreased by 5 percent, from 38 in 1988 to 36 in 1989. Parent/Self referrals increased by 25 percent, from 16 in 1988, to 20 in 1989, and Burnaby School Board referrals increased by 18 percent, from 11 in 1988, to 13 in 1989.

Despite the decrease in referrals from General Duty members, police personnel do utilize this program whenever appropriate to do so. This is verified by a study of the juvenile crime files provided by Cst. CAMPBELL, the Court Liaison CP/CP officer. New Burnaby General Duty members received information packages describing the Youth Services Program and the referral procedure in place.

There was a decrease (by 20 percent) in referrals for youth who cannot be charged under the Young Offender's Act (to 36 or 31 percent of total referrals). Referrals in the 12-14 year category decreased by 27 percent, and referrals in the 15-17 year category decreased by 20 percent. With referrals in the 15-17 year bracket no longer being accepted from the community, it is expected that referral numbers in this category will continue to decrease in the months ahead.

Under "Reasons for Referral", there were decreases noted in most categories. Referrals for Major Offences remained consistent at 6 referrals. There was an increase of 12 percent in referrals classified as "Other". The majority of these referrals are either for Fire-setting or Mischief. Referrals for Social Problems increased from 7 in 1988 to 10 in 1989. The most significant decrease was noted for referrals for B. & E. offences (from 9 in 1988, to 3 in 1989), for Pre-delinquent Behaviour (from 30 in 1988, to 22 in 1989) and for Runaway youth (from 21 in 1988 to 14 in 1989).

Our service provision reflects a continued increase in short-term counselling, up by 21 percent over the same period in 1988. A slight increase of 3 percent was also noted in the Referral to Other Agency category. Approximately half of the number in this category are youth who reside in other communities but committed offences in Burnaby. They were referred to appropriate agencies within their own communities. A decrease of 17 percent was noted in the Intake and Assessment category, and a 19 percent decrease was noted in the Consultation and Information category. These decreases are to be expected in view of the overall decreased referral activity (by 21 percent) in this triannual period.

Respectfully submitted



Phil MAKORTOFF  
Supervisor  
Youth Services

BURNABY YOUTH SERVICES  
TRIENNIAL COMPARATIVE REFERRAL STATISTICS  
MAY 1989 - AUGUST 1989

22	ITEM
68	MANAGER'S REPORT NO.
89/10/23	COUNCIL MEETING

	1989	1988
<u>TOTAL REFERRALS</u>	113	143
MALE	83	98
FEMALE	26	39
FAMILY	4	6
5 - 8 YRS.	12	27
9 - 11 YRS.	24	18
12 - 14 YRS.	47	65
15 - 17 YRS.	31	39
ADULT	3	1

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<u>REFERRAL SOURCE:</u>	1989	1988
BURNABY R.C.M.P.	77	105
PARENTAL/SELF	20	16
BURNABY SCHOOL BOARD	13	11
M.S.S.H.	0	3
BURNABY MENTAL HEALTH	1	2
OTHER	2	6

<u>REASON FOR REFERRAL:</u>	1989	1988
VANDALISM - WILFUL DAMAGE	10	12
SNOOPLIFTING	24	27
THEFT/UNDER \$1,000	8	14
B. & E.	3	9
MAJOR OFFENCE	6	6
OTHER	9	8
SOCIAL PROBLEMS	10	7
PRE-DELINQUENT BEHAVIOUR	22	30
RUNAWAY/MISSING PERSON	14	21
OTHER	7	9

<u>DESCRIPTION OF SERVICE:</u>	1989	1988
INTAKE AND ASSESSMENT	77	93
SHORT TERM COUNSELLING	29	24
PROVISION OF CONSULTATION & INFORMATION	26	32
CRISIS MEDIATION	2	4
REFERRAL TO OTHER AGENCIES/PROFESSIONALS	25	24
REFUSAL OF SERVICE	4	7
INAPPROPRIATE REFERRAL	8	8
RE-CONTACT OF AN AGENCY	4	0
OTHER	1	0

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