

RE: IMPLEMENTATION OF METROTOWN SOCIAL PLANNING PROGRAM

"For the information of Council, making provision for the new Social Planner's position in the 1989 Recast Budget does not in itself form a commitment to hire that person. Rather, it would be there for discussion purposes and would receive approval for hiring only when considered within the context of the whole recast budget and subject to specific Council approval".
MUNICIPAL MANAGER'S RECOMMENDATION:

1. THAT the recommendation of the Director Planning & Building Inspection be adopted.

* * * * *

TO: MUNICIPAL MANAGER 1989 July 28

FROM: DIRECTOR PLANNING & BUILDING INSPECTION Our File: 17.642

SUBJECT: IMPLEMENTATION OF METROTOWN SOCIAL PLANNING PROGRAM

PURPOSE: The purpose of this report is to review the needs of Social Planning in Metrotown and to outline methods of responding to those needs.

RECOMMENDATION:

1. THAT upon consideration of the options presented in this report, Council adopt Option 3, authorizing the Planning & Building Inspection Department to retain a Social Planner on staff to assist with implementation of the Metrotown Social Planning Program, implementation of the social planning goals of the Official Community Plan, and other social planning work program items.

R E P O R T

1.0 BACKGROUND

At its meeting of 1989 May 08, Municipal Council adopted the goals, objectives, activities, and timelines for social planning in Metrotown, as presented in the report, "A Program for Social Planning in Metrotown". In discussing the report, Council expressed concerns about the ability of existing Social Planning staff to advance the Metrotown Social Planning Program on schedule, given the magnitude of the Program and other work priorities of staff. To address this concern, Council adopted the following motion:

"THAT staff review the needs of Social Planning in Metrotown and prepare a report outlining methods of responding to these needs".

This report has been prepared in response to the above motion. It consists of four components: a) a review of the evolution of social planning in Burnaby, b) an overview of Social Planning work program items, c) a brief discussion of the Metrotown Social Planning Program, and d) a review of options for implementing the Metrotown Social Planning Program.

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2.0 EVOLUTION OF SOCIAL PLANNING IN BURNABY

Social planning has had a slow but steady growth in Burnaby over the years. A significant step was taken in 1983, when the Planning & Building Inspection Department established a Social Planning Decision Unit consisting of a Planner, Planning Analyst, RRAP Advisor, and Clerk Typist. Between 1983 and 1986, the Decision Unit undertook several social planning activities, such as liaison with Burnaby United Way Governing Committee and Inter-Agency Council, development of Burnaby's Multicultural Policy, and initiation of the Special Needs Housing Study. The Decision Unit also addressed a number of issues related to the Residential Rehabilitation Assistance Program (RRAP) and traditional land use planning concerns.

In 1986, the Decision Unit assumed a greater social planning focus. This changing focus was articulated in the Official Community Plan (O.C.P.), which was adopted by Council the following year. The O.C.P. acknowledged that society's issues and problems are growing increasingly complex and interrelated. It thus identified the need to address Burnaby's social planning issues in a more coordinated, comprehensive manner in the future.

The magnitude and scope of social planning pursuits have increased steadily since the O.C.P. was adopted. Examples of projects undertaken in the 1987-89 period include the Metrotown Social Planning Program, the Burnaby Youth Services Review, the Youth in Greystone study, the Crime Prevention Through Environmental Design (CPTED) study, and the Group/Rest Home Review. As will be discussed below, several other major projects are on the Social Planning Decision Unit's current work program. Given continued population growth and the increasingly "urban" nature of the Municipality, the number and complexity of social planning work program items can be expected to increase in the future.

3.0 SOCIAL PLANNING WORK PRIORITIES

Projects and activities in the Social Planning Work Program can be divided into three broad functional areas: physical environment, housing, and human services and coordination. A summary of projects and ongoing activities, according to functional area, is provided in Appendix 1, attached.

For the information of Council, Municipal Social Planning staff consist of a Social Planner and Planning Analyst. As noted above, two other staff, a RRAP Advisor and Clerk Typist 2, are also part of the Social Planning Decision Unit. Their duties are solely related to the Residential Rehabilitation Assistance Program (RRAP), however, and do not involve broader social planning tasks.

4.0 METROTOWN SOCIAL PLANNING PROGRAM

The Metrotown Social Planning Program, contained in Appendix 2, attached, is complex and challenging. It consists of 23 issues and objectives, and 38 actions. 31 of its actions are ongoing or short term, requiring completion or substantial advancement within a year.

In the 1989 May 08 report to Council, it was noted that significant staff time and energies would be required in advancing the Metrotown Social Planning Program. It was also noted that staff would have extreme difficulty in advancing the Metrotown Program as an "add on" to their existing workload.

5.0 OPTIONS FOR IMPLEMENTATION OF METROTOWN SOCIAL PLANNING PROGRAM

Taking other work priorities of Social Planning staff into consideration, staff have identified three options for advancing the Metrotown Social Planning Program: use existing staff resources, hire a consultant, or hire a Social Planner. A brief discussion of these options is presented below.

Option 1: Use Existing Staff Resources

Under this option, staff would attempt to advance the Metrotown Social Planning Program as an "add on" to their existing work program. The advantage of this option is that in the short term, it is economical. The key disadvantage is that in the longer term, this perceived economy may be illusory. Given the volume of items in the Metrotown Social Planning Work Program, coupled with other work priorities, staff would be unable to complete the Metrotown Social Planning activities on schedule. The delay could jeopardize the effectiveness of some of the activities.

Option 2: Hire Consultant

This option would involve hiring a consultant to undertake the Metrotown Social Planning Program. The chief advantages of this option are that a) it would help ensure that the Program is dealt with in a focused, timely manner, and b) it would be a one time expense and not involve ongoing staffing costs. The chief disadvantages are that a) upon fulfilling the contract, the consultant would not be available to provide ongoing assistance during subsequent implementation and monitoring, and b) while avoiding ongoing staffing costs, the Municipality would likely need to hire additional consultants in the future to address emerging Social Planning work items.

Option 3: Hire Social Planner


This option would involve hiring a Social Planner to augment the resources of the Social Planning Decision Unit. The key advantages of this option are a) increased likelihood that the Metrotown Social Planning Program will be addressed in a focused, timely manner, b) continuity (i.e. staff will be available for any necessary follow up activities after the initial Metrotown Social Planning Program had been completed, and c) provision of resources for addressing the expanding work program of the Social Planning Decision Unit (which, in turn, will decrease the need for hiring consultants in the future). The chief disadvantage is that monies for the position would need to be included in the 1989 Recast Budget, unless implementation were delayed until funds could be made available in the 1990 Annual Budget.

6.0 CONCLUSION

In the 1989 May 08 report to Council, staff indicated that they would make every effort to advance the Metrotown Social Planning Program with existing resources. We realize that our initial assessment may have been over optimistic. Since the May 08 report was submitted, we have been unable to address the Metrotown items due to other work priorities. We expect we will continue to encounter delays in advancing the Program, thereby jeopardizing the effectiveness of both the Metrotown initiatives and other work program activities.

Clearly, additional manpower resources are required. Despite the initial budget implications, staff believe that hiring a Social Planner would be a better long term investment than seeking the services of a consultant. This approach would provide the necessary resources for advancing the Metrotown Social Planning Program on schedule. It would also provide resources for implementation of the social planning goals of the O.C.P., and for addressing other existing and future social planning priorities.

Based on the above assessment, it is recommended that Council authorize the Planning & Building Inspection Department to retain a Social Planner to assist with the Metrotown Social Planning Program, implementation of the O.C.P. social planning goals, and other social planning work program activities. With authorization from Council, staff would include provision for this position in the 1989 Recast Budget.


A.L. Parr
DIRECTOR PLANNING &
BUILDING INSPECTION

JF/jp
Attachs:

cc: Director Finance
Personnel Director

SOCIAL PLANNING DECISION UNIT

Sampling of Projects and Ongoing Activities: 1989 June 1

SUBSTANTIVE AREAS

Physical Environment

- Coordinate monitoring and implementation of program for Social Planning in Metrotown.
- Continue implementation of Burnaby's voluntary Crime Prevention Through Environmental Design (CPTED) strategy, reviewing development plans from a CPTED perspective and providing information to staff and others about the concept.
- Coordinate accessibility improvements identified in National Access Awareness reports of 1988 May and 1989 May.
- Recommend social planning component for proposed SFU Village.

ONGOING ACTIVITIES

- Review Rezoning Applications and Community Plans, providing comments and suggestions from a social planning perspective.

PROJECTS

NOTES

1. This summary provides a "snapshot" of key projects and activities being pursued by Social Planning staff in 1989 June (excluding miscellaneous administrative responsibilities). In reality, the Social Planning work program is dynamic and constantly changing. Additional projects and activities will undoubtedly be assigned in the months ahead and priorities will need to be reconsidered.
2. Several projects and activities listed in this summary involve more than one substantive area (e.g. Social planning in Metrotown involves elements of physical environment, housing, and human services planning). For purposes of simplicity, in this summary projects and activities are listed under one "logical" substantive area only.

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SOCIAL PLANNING DECISION UNIT

Sampling of Projects and Ongoing Activities: 1989 June

ONGOING ACTIVITIES

- Provide supervision and direction to RRAP staff, assisting on projects as required (e.g. development of promotional material for the program, preparation of briefs on program policy to CMHC).
- Serve on Regional Housing Issues Committee (a committee composed of Municipal Social Planners, academics, and representatives of non-profit housing organizations).
- Attend Housing Committee meetings on an invitational basis and prepare reports for Committee, as required.
- Maintain and update computerized inventory of Burnaby's "Special Housing" developments (including non-market housing, special residential care facilities, private hospitals, and other housing for special needs groups).

PROJECTS

- Develop Housing Policy for Metrotown and, following adoption, monitor its implementation.
- Assist in development of Municipal Housing Policy, considering such options as establishing a land acquisition and leaseback program for non-market housing, introducing non-market housing component in new multi-family housing developments, and purchasing strata titled apartments for rental to tenants at "affordable" rents.
- In conjunction with Lands Department and CMHC, determine terms of long term lease agreements for co-op housing in Cariboo Heights and recommend process for allocation of sites to co-op resource groups.
- Conduct necessary follow-up on recommendations of Burnaby Group Home Review (adopted by Council on 1989 May 23).
- Consult with various disabled organizations regarding the proposed voluntary policy of providing adaptable units in new multi-family housing developments in Burnaby's Town Centre areas (considered by Council on 1989 January 23); coordinate implementation and monitoring of policy following adoption.
- Complete special needs housing study.

SUBSTANTIVE AREAS

Housing

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Sampling of Projects and Ongoing Activities: 1989 June

SUBSTANTIVE AREAS

Human Services and
Coordination

PROJECTS

- Assist with refinement and implementation of recommendations of Burnaby Youth Services Review.
- Assist Municipal Healthy Communities Steering Committee in conducting a Healthy Communities project for Burnaby.
- Coordinate review of social planning requirements for the Burnaby South 2000 School/Recreational complex.
- Participate on Future Models Committee of the District Community School Advisory and Coordinating Committee, assisting in project to review community schools and provide recommendations for future service delivery.
- Coordinate implementation and monitoring of Burnaby's Municipal Multicultural Policy.
- Coordinate review of Municipal day care needs and development of recommended Municipal Day Care Policy, with the assistance of a consultant to be hired using Federal grant monies.
- Review zoning provisions for day care operations in residential districts, considering the desirability and feasibility of allowing additional children in residentially based day cares.

ONGOING ACTIVITIES

- Chair or serve on numerous committees, such as Municipal Multicultural Staff Working Group, Social Planning Staff Liaison Group, Burnaby United Way Community Committee (formerly Governing Committee), United Way of Lower Mainland Board of Directors, Inter-Agency Council, GVRD Social Issues Committee, Economic Development Advisory Committee, Access Awareness Advisory Committee, Burnaby Healthy Communities Project Steering Committee, and Provincial Healthy Communities Network Steering Committee.
- Serve as a staff resource to and prepare reports for Municipal Crime Prevention Committee.
- Prepare 3 or 4 "Trends Bulletins" per year (newsletters for Municipal staff containing information on social planning news and trends).
- Obtain and disseminate social planning, social policy, and demographic information to staff, outside agencies, and the public.
- Make presentations on plans, policies, and trends to various groups on request (e.g. Burnaby Library Board, District Community School Advisory Committee, Inter-Agency Council).

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Immediate

Immediate

Long Term

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SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

APPENDIX 2

Subject Area	Issue	Objective	Action	Key Participants	Timing*
Human Services	General	To encourage developers to make an appropriate contribution to the human service and/or social amenity requirements for Metrotown.	Develop a human services/ social amenities checklist, indicating an appropriate type and level of services/ amenities to be provided by developers in Metrotown through the rezoning process, taking into account the scale of the proposed development and the need for services/amenities.	Staff	Immediate
Child Care		To facilitate establishment of quality child care spaces in and near Metrotown.	Work with developers in planning and establishing child care facilities at Eaton Centre, Metrotown Centre, and other major developments in Metrotown.	Staff - Planning & Building - Health - Inspection Developers	Immediate
			Investigate mechanisms for encouraging development of additional child care spaces in Metrotown.	Staff - Planning & Building - Inspection - Health - Parks & Recreation Inter-Agency Council Consultant (note: staff will be applying for Federal funds to conduct a study of day care needs and policy options for Burnaby.	Long Term

* NOTE ON TIMING:

Immediate refers to completion or significant activity within one year.
 Ongoing refers to actions that are conducted on an ongoing basis.
 Long Term refers to completion or significant activity within 1 - 3 years.

SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

Subject Area Issue Objective Action Key Participants Timing

Human Services (continued)
 Police Services To ensure that an adequate range of RCMP services are available, and perceived to be available, to meet the needs of the Metrotown Community.
 Objective Monitor crime patterns and demands for police services in Metrotown; recommend changes in service provision, as required.
 Action RCMP Director of Administrative & Community Services
 Key Participants Ongoing
 Timing

Adult Day Care To facilitate development of adult day care services in or near Metrotown.
 Issue Examine the need and options for establishing adult day care services in or near Metrotown.
 Objective Staff
 Action - Health
 Key Participants - Planning & Building
 Timing - Parks & Recreation
 Inspection
 Inter-Agency Council
 Network of Burnaby Seniors (N.O.B.S.)

Youth Services To facilitate development of appropriate services to meet the needs of youths living in or frequenting Metrotown.
 Issue Review recommendations of Burnaby Youth Services Review report, develop an implementation strategy for those recommendations deemed feasible and desirable.
 Objective Review recommendations of Burnaby Youth Services
 Action - Parks & Recreation
 Key Participants - Health
 Timing - Finance
 - Parks & Recreation
 - Planning & Building
 Inspection
 Staff
 Municipal Council
 Youth Outreach Task Force

Provide facilities and programs for youth at Bonsor Recreation Centre and, if feasible and appropriate, other Municipal developments in Metrotown.
 Issue Provide facilities and programs for youth at Bonsor Recreation Centre and, if feasible and appropriate, other Municipal developments in Metrotown.
 Objective - Parks & Recreation
 Action - Planning & Building
 Key Participants - Parks & Recreation
 Timing - Parks & Recreation
 Inspection
 - Planning & Building
 - Parks & Recreation
 - Finance
 - Health
 RCMP
 Youth Outreach Task Force

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Ongoing

Immediate

Long Term

Ongoing

Timing

Long Term

Immediate

Ongoing

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SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

<u>Subject Area</u>	<u>Issue</u>	<u>Objective</u>	<u>Action</u>	<u>Key Participants</u>
Human Services (continued)	Storefront Services	To facilitate provision of adequate and appropriate space to meet human service needs in Metrotown.	Investigate human service needs in Metrotown, potential providers of the required services, and the feasibility of acquiring space for the services; forward findings and recommendations to Council.	Staff - Planning & Building - Health - Parks & Recreation - Finance Developers Inter Agency Council Municipal Council
	Educational Programs	To encourage provision of an adequate range of educational programs in and near Metrotown.	Continue to work with School District 41 in the planning process for Burnaby South 2000.	Staff - Planning & Building - Parks & Recreation - Health RCMP School District 41 Inter-Agency Council
			Where feasible and appropriate, accommodate educational programs in Municipal facilities in Metrotown.	Staff - Parks & Recreation - Planning & Building - Health - Parks & Recreation Inter-Agency Council Douglas College BCIT SFU School District 41

Timing

Long Term

Key Participants

Staff
 - Planning & Building
 Inspection
 School District 41
 BCIT
 Douglas College
 SFU

Ongoing

Municipal Council
 Staff
 - Planning & Building
 Inspection
 - Parks & Recreation

Ongoing

Municipal Council
 Staff
 - Parks & Recreation
 - Planning & Building
 Inspection (e.g.
 information Burnaby).

Long Term

Municipal Council
 Staff
 - Planning & Building
 Inspection
 - Administrative &
 Community Services
 - Finance
 - Parks & Recreation
 Inter-Agency Council

Subject Area

Human Services
 (continued)

Issue

Educational
 Programs
 (continued)

Objective

Encourage educational
 institutions to develop
 facilities and/or offer
 educational programs in
 Metrotown.

Action

Continue to develop
 Municipal human services
 and resources in Metrotown
 as required and as oppor-
 tunities present themselves
 (e.g. the Metrotown
 Resource Library, Bonsor
 Centre, the Civic Square).

Publicize past and future
 actions taken by the Muni-
 cipality in a) developing
 human services and re-
 sources in Metrotown, and
 b) planning for orderly,
 coordinated physical
 development in Metrotown.

Explore options for pro-
 viding information and
 referral services in Muni-
 cipal facilities and/or
 private developments;
 report findings and
 recommendations to
 Municipal Council.

Subject Area

Educational
 Programs
 (continued)

Municipal
 Initiatives

To continue to develop a
 range of Municipal
 resources in Metrotown
 geared towards improving
 the quality of life in the
 area.

Information and
 Referral

To facilitate development
 of information and referral
 services to meet the needs
 of people living in, work-
 ing in, and visiting
 Metrotown.

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Timing

Immediate

Immediate

Immediate

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Key Participants

Staff
- Planning & Building Inspection
Municipal Housing Committee
Municipal Council

Staff

- Planning & Building Inspection
- Health AIBC UDI
Premier's Advisory Council
on the Disabled

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SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

Objective

Investigate strategies used by and experiences of selected North American municipalities in seeking to protect their older rental apartment stock from redevelopment.

Action

In conjunction with the Municipal Housing Committee, refine the proposed Metrotown Housing Policy; forward the recommended policy to Council for adoption.

Issue

To encourage the retention of quality affordable low-rise rental apartments in Metrotown and the development of needed social housing in the area.

Information and Referral (continued)

Accessibility

Subject Area

Human Services (continued)

Housing

Affordability and Special Needs

Consult with the Architectural Institute of B.C. (AIBC), Urban Development Institute (UDI), the Premier's Advisory Council on the Disabled, and others to refine the proposed voluntary policy concerning accessible housing in Metrotown (ie. that developers voluntarily design 5% of their units to be "adaptable" for the disabled).

SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

Subject Area

Humanizing Elements

Issue

"Ambience"
Features

Objective

To encourage development of facilities and activities which improve the "ambience" or "human aspects" of developments in the core and secondary mixed use areas of Metrotown.

Action

Where feasible and appropriate, incorporate Planning & Building Inspection - Parks and Recreation - Health Developers
"humanizing aspects" in existing and planned Municipal developments in Metrotown.

Key Participants

Staff
- Planning & Building Inspection
- Parks and Recreation - Health Developers

Timing

Ongoing

Urban Design

To ensure that architectural design and treatment in Metrotown is guided by a comprehensive urban design program for the area.

Identify staffing and budgetary requirements for development of a Metrotown urban design program; forward information and recommendations to Municipal Council.

Staff
- Planning & Building Inspection
Municipal Council

Immediate

Metrotown
"event(s)"

To facilitate planning of one or more large scale community events in Metrotown (e.g. an annual Parkway Fair on the B.C. Transit Parkway, a Metrotown Fun Run, a Metrotown Multicultural Festival).

Through a broad-based Metrotown Events Planning Committee, examine a range of possible events to stage in Metrotown; forward recommendations to Council.

Municipal Council
Staff
- Planning & Building Inspection
- Parks & Recreation
Metrotown merchants
Inter-Agency Council
Burnaby Multicultural Society

Immediate

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Immediate

Staff
 - Planning & Building Inspection
 Inter-Agency Council Developers

Staff
 - Parks & Recreation
 - Planning & Building Inspection
 N.O.B.S.
 Premier's Advisory Council
 on the Disabled
 Burnaby Multicultural Society

Immediate

Staff
 - Planning & Building Inspection

Immediate

Staff
 - Planning & Building Inspection
 Developers

Ongoing

Timing

Key Participants

SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

Subject Area

Humanizing Elements
 (continued)

Issue

Linkages

Signage

Objective

To promote designs and activities which provide linkages and smooth transitions between the Metro-town malls and surrounding areas.

To encourage adequate signage to be provided to assist people in finding their way in and around Metrotown.

Action

Ensure that the development plans for Metrotown malls provide linkages and smooth transitions between the other malls and surrounding areas.

Recommend that developers consult with groups representing seniors and the disabled regarding signage needs in and around the Metrotown malls.

Adopt policy of consulting with groups representing seniors, the disabled, and the multicultural community regarding signage needs for Municipal developments.

Facilitate consultative process re: humanizing elements within existing and planned developments in Metrotown.

Provide a vehicle through which agencies, community groups, and the public can offer suggestions regarding plans for and operation of developments in Metrotown.

Consultation

SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

Subject Area	Issue	Objective	Action	Key Participants	Timing
Movement	Barrier-free Designs	Facilitate development of an accessible, barrier-free environment in Metrotown.	Encourage developers to consult with the Premier's Advisory Council, N.O.B.S. and other groups represent- ing the disabled and seniors in efforts to make their existing and planned developments more access- ible and barrier-free.	Staff - Planning & Building - Health - Inspection Premier's Advisory Council on the Disabled N.O.B.S.	Ongoing
		Consult with the Premier's Advisory Council the Disabled, N.O.B.S., and other disabled and seniors organizations re: the accessibility of existing and planned Municipal developments in Metrotown.	Request B.C. Transit to make the link between Metrotown Skytrain Station and Eaton Centre accessible to people in wheelchairs.	Staff - Planning & Building - Health - Parks & Recreation Premier's Advisory Council on the Disabled N.O.B.S.	Ongoing
			Request B.C. Transit Municipal Council Eaton Centre	Request B.C. Transit Municipal Council Eaton Centre	Immediate

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Subject Area	Issue	Objective	Action	Key Participants	Timing
Movement (continued)	Innovative Transportation	Facilitate establishment of innovative modes of transportation by private operators in Metrotown.	Suggest that developers and/or businesses in Metrotown explore the feasibility of and options for innovative modes of transportation in the Metrotown core (e.g. shuttle service, people movers).	Staff - Planning & Building Inspection - Engineering Developers Business representatives Premier's Advisory Council on the Disabled N.O.B.S. Inter-Agency Council	Long Term
Miscellaneous	Public Transit	Encourage ongoing improvements to be made on public transit services to and from Metrotown.	Monitor the transit situation and needs in Metrotown and recommend required improvements to B.C. Transit.	Staff - Planning & Building Inspection - Engineering - Health Municipal Council	Ongoing
	Licensed Liquor Facilities	Allow a reasoned, balanced distribution of licensed liquor establishments to occur in Metrotown, while ensuring that negative impacts are kept to a minimum.	Adopt revised Metrotown liquor facility guidelines, to be presented to Municipal Council in 1989 May; implement and monitor guidelines, once adopted.	Municipal Council Staff - Planning & Building Inspection - Health RCMP Inter-Agency Council	Immediate/Ongoing
	Gaming	Ensure that any gaming establishments approved in Metrotown do not detract from the overall quality of life in the area.	Prepare recommendations re: a gaming policy and guidelines for Metrotown.	Staff - Planning & Building Inspection Inter-Agency Council RCMP	Immediate

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Timing

Key Participants

Action

Objective

Issue

Subject Area

<u>Subject Area</u>	<u>Issue</u>	<u>Objective</u>	<u>Action</u>	<u>Key Participants</u>	<u>Timing</u>
Miscellaneous (continued)	Gaming (continued)	Monitor the impacts (e.g. noise, crime, nuisance behaviour) of the recently approved casino on Central Boulevard.	Staff - Planning & Building Inspection - Health RCMP Inter-Agency Council	Ongoing	
		Based on the results of the above monitoring activities, and other research and considerations, recommend a gaming establishment policy for Metrotown and/or Burnaby.	Staff - Planning & Building Inspection - Health RCMP Inter-Agency Council	Long Term	
	Crime Prevention	Encourage consideration of Crime Prevention Through Environmental Design (CPTED) principles in the plans for developments in Metrotown.	Seek Federal funding for preparation of a CPTED booklet to be made available to builders, developers, and architects in Metrotown and Burnaby.	Immediate	
		Consider CPTED principles in the planning of Municipal facilities in Metrotown, seeking input from the RCMP as appropriate.	Staff - Planning & Building Inspection - Parks & Recreation RCMP	Ongoing	

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Timing

Ongoing

Ongoing

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Key Participants

Staff

- Planning & Building

Inspection

RCMP

Developers

Architects

Staff

- Planning & Building

Inspection

RCMP

SOCIAL PLANNING IN METROTOWN - SUMMARY TABLE

Action

In review of development plans for Metrotown, encourage developers and architects to voluntarily include CPTED principles in their planned developments.

Assist university students in a directed project setting to review existing and planned developments in Metrotown from a CPTED perspective.

Objective

Issue

Crime Prevention (continued)

Subject Area

Miscellaneous (continued)