

ITEM 7
MANAGER'S REPORT NO. 55
COUNCIL MEETING 88/09/06

RE: CANADA POST - ORIGINATING MAIL FROM NEW WESTMINSTER, COQUITLAM,
BURNABY 3 AND PORT MOODY
(Item 4, Report No. 23, 1988 March 28)

MUNICIPAL MANAGER'S RECOMMENDATION:

1. THAT the recommendation of the Director Planning & Building Inspection be adopted.

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TO: MUNICIPAL MANAGER 1988 AUGUST 29

FROM: DIRECTOR PLANNING & BUILDING INSPECTION

SUBJECT: CANADA POST - ORIGINATING MAIL FROM NEW WESTMINSTER, COQUITLAM,
BURNABY 3 AND PORT MOODY

PURPOSE: The purpose of this report is to provide Council with additional information relative to mail sorting in the New Westminster post office.

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RECOMMENDATION:

1. THAT this report be received for information purposes.

R E P O R T

On 1988 March 28, Council received Manager's Report No. 23, Item 4 for information in connection with the proposed program of Canada Post to move mail processing from a hand sortation facility in New Westminster to a mechanized plant in Vancouver.


Arising out of Council's consideration of the report, additional information was requested outlining the affected area and percentage of mail sortation in the Burnaby 3 area, mail composition (business vs. residential), impact on mail service and the Postal Union's position on the issues of job security, wages, sub post offices and loss of jobs.

Attached are copies of correspondence received from both Canada Post Corporation and the Fraser Valley Local of the Canadian Union of Postal Workers which address these matters.

This report is submitted for the information of Council.

CMM:l f

Attachments


A. L. Parr
Director Planning &
Building Inspection

Pacific Division

P.O. Box 2110
Vancouver, B.C.
V6B 4Z3

1988-04-15

Mayor Copeland
District of Burnaby
4949 Canada Way
Burnaby, BC
V5G 1M2

Dear Mayor Copeland:

In response to questions raised by Mrs. Candy Matheson of your Planning Division, I am pleased to provide you and your Council with further information regarding postal services in Burnaby.

As was stated in Ms. Rennick's letter to you on February 12, 1988, Canada Post did transfer some of the local mail preparation from New Westminster to the Vancouver Mail Processing Plant.

This joins the bulk of Burnaby mail which has always been processed in Vancouver; as is the originating mail from West Vancouver, North Vancouver and Richmond. It was only the mail with the V3N and V3J designations that was processed through New Westminster as you can see in the attached map.

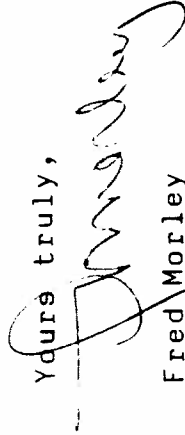
Mrs. Matheson also asked about the ratio of Burnaby business to residential mail. Local figures are not kept but on a national scale, 80% of originating volumes are business mail and 20% residential.

By streamlining and managing the movement of mail we can offer our customers a more cost efficient and effective service and meet our performance standards. We remain committed to process and deliver local mail that is collected in Burnaby and all other urban centres within the publicly stated 2-day delivery standard set by Canada Post. Currently 90% of the local mail gets one day delivery and the rest is delivered on the second day.

In response to Mrs. Matheson's final question, there was little opportunity to make improvements such as easier mail truck access to the New Westminster Plant to meet existing demands. It was therefore necessary to redirect some of the sortation to the Vancouver Plant. As was stated in Ms. Rennick's letter of February 12, 1988, the life span of the New Westminster facility may ultimately be extended because it is better able to handle the present work load.

I hope this letter clarifies any misunderstandings which may have existed. Should you have any other concerns however, please do not hesitate to contact me at 662-1387 or Ms. Rennick at 662-1691.

Yours truly,



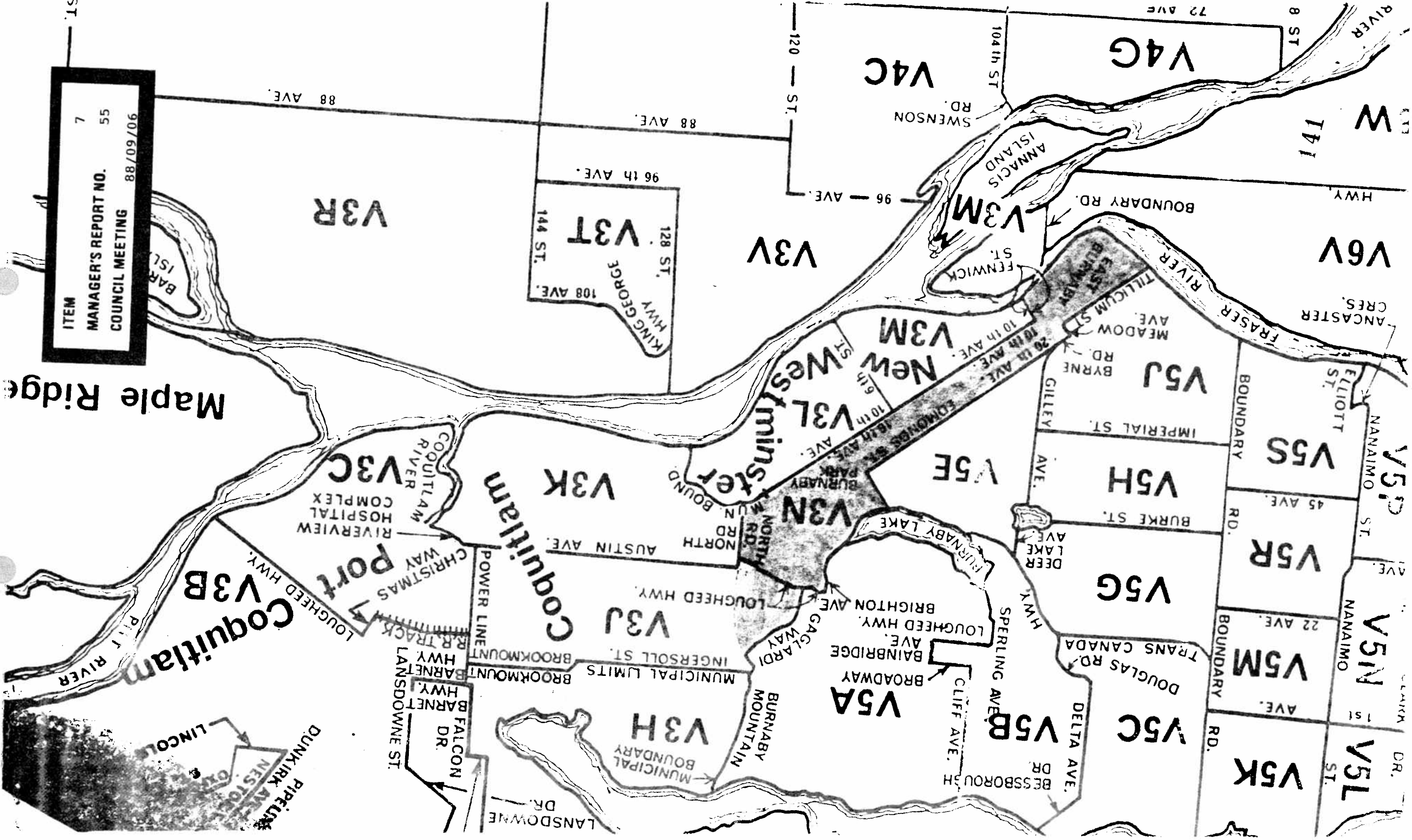
Fred Morley
A/Director
Communications

MAYOR'S OFFICE

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Maple Ridge

Coquitlam
 V3B

Port
 V3C

Coquitlam
 V3J

Westminster
 V3N

V3A

V5G

V5R

V5S

V5P

V6V

V5C

V5K

V5L

V5N

V5M

V5R

V5H

V5E

V3N

V3K

V3C

V4C

V4G

V3R

V3T

V3V

V3M

V3L

V5J

V6V

V6W

V4G

V4W

V6W

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V5S

V5R

V5N

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V3F

V3E

V3D

V3C

V3B

V3A



CANADIAN UNION OF POSTAL WORKERS SYNDICAT DES POSTIERS DU CANADA

AFFILIATIONS: CANADIAN LABOUR CONGRESS • POSTAL TELEGRAPH, TELEPHONE INTERNATIONAL
CONGRES DU TRAVAIL DU CANADA • INTERNATIONALE DES POSTES, TELEGRAPHES, TELEPHONES

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T. L. Kay, V.P.
CUPW Fraser Valley Local
P.O. Box 2335
New Westminster, B.C.

Aug. 18, 1988

Candy Matheson
Burnaby Planning Dept.
4949 Canada Way
Burnaby, B.C.

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RE: ORIGINATING MAILS FROM NEW WESTMINSTER, COQUITLAM, PORT
MOODY AND BURNABY 3

1. JOB SECURITY - At the time of the implementation of Canada Post's program to take these originating mails into the Vancouver Mail Processing Plant for mechanized sortation, our Union and Canada Post were involved in a mediation/arbitration process to decide on a collective agreement. The new arbitrated collective agreement retains our job security provisions, so to date no CUPW member has been laid off. However, between January 1988 and June 1988 (new collective agreement came into effect June 29, 1988) uncertainty and speculation took its toll on the workers who normally process the originating mails. Eleven of the twenty part-time members transferred to other postal facilities (Vancouver, Surrey, Abbotsford) leaving New Westminster with nine part-time members. The new collective agreement assures their jobs in New Westminster, but Canada Post is introducing strategies to change this, the latest being their declaration that New Westminster will become a section of Vancouver effective October 20, 1988. CUPW does not yet fully know the implications of this strategy.

2. WAGES - The wages of the nine part-timers that are left in New Westminster will suffer as a result of Canada Post's program to move the originating mails to Vancouver. Before the implementation of this program, the part-time members were averaging twenty-five hours per week. Now Canada Post is "down-streaming" foreign mails to New Westminster for these members to sort, and they are now working twenty hours per week, because this is the minimum allowed under the collective agreement. This works out to an approximate loss in wages of \$280.00 per month for each member.

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N O P O W E R G R E A T E R - V O T R E F O R C E



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3. SUB POST OFFICES - Traditionally, sub post offices have been a part of Canada Post's retail operation. It was a system which worked well affording convenience and easier access for postal customers. However, over the past year these sub post offices have been given more and more of the work usually performed by CUPW wicket clerks. More sub post offices are opening every week, in fish markets, dry cleaners and drug stores. The security in these sub post offices is negligible, as is the knowledge of low-paid clerks expected to operate the postal counters.

Our members work an average of ten years in poor working conditions and shift work before they can acquire a wicket job. They are career workers and knowledgeable in postal operations and regulations. Staff in sub post offices are usually paid minimum wages, have little or no training in postal regulations, and a high turn over rate of staff is the norm. Postal operation is not the main function of these subs, and so the postal counter is given a low priority.

CUPW has been fighting for longer hours in wickets, as well as weekend openings, and for more New Direction outlets (retail stores for Canada Post such as the one in the Coquitlam Centre Mall) which are staffed by CUPW members and are open mall hours. Canada Post has refused our demands.

4. LOSS OF JOBS - As stated above, the part-time complement in New Westminster has gone from Twenty to Nine. No new part-time positions were created in Vancouver to handle New Westminster's originating mails. The remaining nine part-time positions have been declared surplus by Canada post, so as these members resign, retire, or transfer, their positions will not be filled.

The implications of this program go beyond their effect on part-time members. New Westminster currently has six full-time members who normally worked the originating mails. They are being integrated into the city sortation section (processing mail destined for New Westminster, Coquitlam, Port Moody, and Burnaby 3). As, in (d) of the information obtained from Canada Post, originating mails destined for New Westminster, Coquitlam, Port moody and Burnaby 3 are now processed in Vancouver, there is a definite lack of work for members

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currently in the city sortation section. With six full-time members from the forward sortation section being integrated into the city sortation section, and the part-time members being used in the city sortation section when "downstream" mail is unavailable, it is only a matter of time before numerous full-time positions are declared surplus, resulting in the loss of decent paying jobs in this community.

In addition to these questions is the matter of the deterioration of postal service as a result of this program. When originating mail was processed in New Westminster, our members were proud to boast of the norm of next-day delivery for local mail. Since the implementation of this program, we have seen delays of two to ten days in local deliver. Burnaby 3 mails suffer the most in delays, as often mail addressed to Burnaby goes to Burnaby first, and must be forwarded to New Westminster for city sortation and delivery. When the originating mails were processed in New Westminster, the members there knew which Burnaby addresses stayed in New Westminster and which addresses were forwarded to Burnaby for city sortation and delivery.

If clarification or elaboration on any of these points is necessary, I would be happy to accommodate, in writing or orally.

Thank you for your interest and concern on this issue of postal service.

Yours truly,

Tara L. Kay
Vice President, Fraser Valley Local CUPW

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