

RE: LETTER FROM MR. & MRS. RUTHERFORD WHICH APPEARED ON THE AGENDA FOR THE
NOVEMBER 14TH MEETING OF COUNCIL (3 N)
LOUD PARTY/SEREO NOISE/ILLEGAL PARKING OF A TRUCK/ETC.

MUNICIPAL MANAGER'S RECOMMENDATION:

1. THAT the recommendation of the Director Administrative & Community Services be adopted.

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TO: MUNICIPAL MANAGER 1988 NOVEMBER 22

FROM: DIRECTOR ADMINISTRATIVE & COMMUNITY SERVICES

SUBJECT: LETTER OF COMPLAINT TO COUNCIL REGARDING LOUD PARTY/STEREO NOISE/
ILLEGAL PARKING OF A TRUCK, 4807 SHEPHERD STREET, BURNABY, B.C.

PURPOSE: TO INFORM COUNCIL OF THE ACTIONS TAKEN BY THE ENVIRONMENTAL
HEALTH DIVISION AND THE R.C.M.P. ON A COMPLAINT INVOLVING
A RESIDENCE AT 4807 SHEPHERD STREET

RECOMMENDATION:

1. THAT a copy of this report be sent to Mr. & Mrs. Rutherford, 4821
Shepherd Street, Burnaby, B.C., V5H 1L6.

REPORT

This report, which is in reply to a letter of complaint from Mr. & Mrs. Rutherford that Council received on 1988 November 14, explains the actions that staff have taken to resolve the problem.

Environmental Health Division

On 1988 November 10 a letter was delivered to both the occupant and the owner of 4807 Shepherd Street requiring immediate compliance with the Burnaby Noise or Sound Abatement Bylaw 1979. Complainants have all been advised that notice has been served and were encouraged to phone the Environmental Health Division should they encounter any further noise disturbances.

The owner of the property has since given the tenants notice to move out on or before 1988 December 1.

Should the Environmental Health Division receive any further noise complaints, and sound level readings reveal a violation of the Burnaby Noise Bylaw, we will immediately proceed with court charges.

MUNICIPAL MANAGER
LETTER OF COMPLAINT, 4807 SHEPHERD STREET
1988 NOVEMBER 22

ITEM	19
MANAGER'S REPORT NO.	75
COUNCIL MEETING	88/11/28

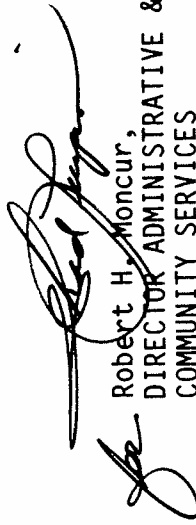
R.C.M.P.

Mr. & Mrs. Rutherford have complained to this office about the truck parking. Our members responded and have issued two tickets (one on 1988 October 11 and one on 1988 October 15) under Municipal By-law. A member visited the offender's residence to make him aware of the complaint and to advise that the truck can be towed if illegal parking continues.

The offender has occupied the house since 1988 October 01 with two other male occupants. He stated he is aware of the neighbours' concerns but does not believe they are justified. He said his vehicle is started not earlier than 08:00 hours, it is parked in front of his own house and it is not used during the night. He also stated that the truck is his only form of transportation and his only source of income. It is often loaded with cargo and he feels he can offer some protection when it is close by.

185

This matter has been discussed with Mr. & Mrs. Rutherford.


Robert H. Moncur,
DIRECTOR ADMINISTRATIVE &
COMMUNITY SERVICES

GVH:ge

cc: Chief Public Health Inspector
Superintendent In Charge, R.C.M.P.,
Burnaby Detachment