

ITEM 2
MANAGER'S REPORT NO. 53
COUNCIL MEETING 1982 10 04

RE: ANIMAL CONTROL - S.P.C.A. CONTRACT
(ITEM 15, REPORT NO. 62, 1981 DECEMBER 14)
(ITEM 5, REPORT NO. 7, 1982 FEBRUARY 01)
(ITEM 7, REPORT NO. 21, 1982 MARCH 29)
(ITEM 10, REPORT NO. 43, 1982 JUNE 28)

MUNICIPAL MANAGER'S RECOMMENDATION:

1. THAT the recommendation of the Chief Licence Inspector be adopted.

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TO: MUNICIPAL MANAGER

1982 September 27

FROM: CHIEF LICENCE INSPECTOR

RE: ANIMAL CONTROL S.P.C.A. CONTRACT - 1982
(Item 15 Report No. 62 1981 December 14
Item 5 Report No. 7 1982 February 01
Item 7 Report No. 21 1982 March 29
Item 10 Report No. 43 1982 June 28)

RECOMMENDATIONS

1. THAT the contract with the S.P.C.A. be renewed for the period 1982 January 01 to 1982 December 31 at a cost of \$201,622 plus 25% commission on the total licence fees collected by them; and
2. THAT monthly payment retroactive to 1982 January 01 be made to the S.P.C.A. at the rate of 1/12 of the annual amount of the basic contract, plus commission on the sale of licences, plus 1/4 of the cost of evening patrols for the month of May to August; and
3. THAT all other terms and conditions of the 1981 contract be included in the 1982 contract.

SUMMARY

This report reviews the services that will be provided and the costs for the S.P.C.A. to act as the Corporation's poundkeeper in 1982.

REPORT

1. Introduction

The contract with the S.P.C.A. in which they were appointed poundkeeper for The Corporation expired on 1981 December 31. At the Society's request, because they were negotiating with their employees for a working agreement, Council resolved that the 1981 contract be extended on a month-to-month basis, with provision that the rate to be negotiated for 1982 shall be retroactive to 1982 January 01. (Item 15 Report No. 62 1981 December 14.)

A contract proposal for the calendar year for 1982 in the amount of \$201,622 plus an estimated \$4,000 in commissions (25% of the licence fees collected by them) has now been received. This is an increase of \$29,766 (16.9%) over the 1981 contract, the total of which was \$175,856.

In addition to the basic contract costs a summer park and beach patrol was conducted from 1982 May 01 to 1982 August 31 at a cost of \$7,900 (Item 7, Report No. 21 1982 March 29). The funds for this service were carried in the Recreational and Cultural Services Departmental budget.

2. Costs

Costs of the 1982 contract are estimated at:

Basic Contract	\$195,872
Evening Patrols - May to August	<u>5,750</u>
	\$201,622
Estimated Commissions on Sale of Licences	<u>\$ 4,000</u>
	<u><u>\$205,622</u></u>

The S.P.C.A. estimates that their total costs will be \$222,000 or \$16,378 higher than the total contract costs. This amount will come from adoption fees and public donations.

2.1 Increase

The S.P.C.A. advised that the 1982 increase is attributable to:

1. Salaries: Average increase of 14%.
2. Vehicle Costs: Increased fuel costs of approximately 6¢ per litre to date and increased ICBC rates of 20%.
3. Communications: Telephone and radio equipment rental and operating costs increased by an average 14%.
4. Utilities: Average increase of 8%.
5. Feed and Sanitation Supplies: Average increase of 12%.
6. Head Office Expenses: Average increase of 11% for general office supplies and printing costs.

3. Staff and Services

Staff complement and level of service is unchanged.

Services to be provided will be:

- Enforcement of the Burnaby Dog Tax and Pound and Animal Regulation By-law
- Investigation of reported biting or savaging of persons or other animals
- Care and disposition of impounded animals
- Sale of licences
- Administration of the animal shelter
- Removal of dead animals from the streets and public areas
- Operation of the animal crematorium.

Staff complement will be:

- One supervisor
- Four inspectors
- One kennelman plus one part-time kennelman to cover seven day cleaning and feeding duties
- * During the summer months of May, June, July and August a supplementary inspector was hired to provide an extended beach and park patrol service.

Transportation will be provided by five radio-equipped vehicles.

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Hours that the animal shelter will be open to the public are:

- Monday to Friday, 09:00 h to 18:00 h
- Saturday and Sunday, 09:00 h to 17:00 h.

Hours of patrol will be:

- Monday, 09:00 h to 18:00 h
- Tuesday to Friday, 07:00 h to 18:00 h
- Saturday, 09:00 h to 15:00 h
- Summer patrols, 18:00 h to 22:00 h (May to August, 3 evenings per week alternating with 2 evenings per week).

Twenty-four hour emergency service is provided for injured animals, pick up of dead animals, investigation of reported bitings or savaging of persons and assistance to the Burnaby Fire Department and the R.C.M.P.

4. Statistics

Results of enforcement of animal control regulations to 1982 August 31 and for the years 1980 and 1981 are:

	<u>1982 to August 31</u>	<u>1982**</u>	<u>1980**</u>
Complaints recorded	856	1092	1299
Dogs impounded	855	1035	1191
Dog Bitings Investigated	45	52	45
Violations tickets issued	510 *	71	116
Impounded dogs redeemed	564	571	700
Impounded dogs destroyed	54	102	152
Dead animals removed from streets	255	404	541

*Note sharp increase in number of violation tickets is a direct result of the seasonal parks patrol program implemented this year.

**Full year

Additionally, at the request of owners, the S.P.C.A. destroyed to 1982 August 31:

- Dogs 171
- Cats 211

5. Park and Beach Patrols

The pilot program of intensive park and beach patrols conducted from May through August was effective. The number of general nuisance complaints received at the animal shelter and at the Recreational and Cultural Services Office were substantially reduced. The incidents of dogs running off-leash in parks showed a marked improvement as the program progressed through the summer. Many members of the public took the time to compliment this service. Some complained. Final results of the program and the possibility of repeating it next year will be included in the report that will accompany the 1983 contract proposal.

6. Conclusions

Our program of enforcement of animal control regulations remains basically unchanged. The exception is the park and beach patrols conducted this year. In my opinion the entire program is effective. The S.P.C.A. in their role of The Corporation's poundkeeper provides a satisfactory service. The pound keeping duties are integrated with humane animal care which results in a comprehensive service that is vital to the needs of the community.


It is recommended that the S.P.C.A.'s 1982 contract proposal, retroactive to 1982 January 01, be accepted.

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Funds in the amount of \$201,709 are provided in the 1982 Annual Budget. The 1982 Recast Budget will provide an additional amount of \$3,913 that will be required to meet the actual costs of the contract.

P. Kenzie
CHIEF LICENCE INSPECTOR


per: G. R. Hamilton

cc. Treasurer