

RE: YOUTH SERVICES REPORT  
1981 SEPTEMBER 01 TO 1981 DECEMBER 31

ITEM	3
MANAGER'S REPORT NO.	7
COUNCIL MEETING	1982 02 01

MUNICIPAL MANAGER'S RECOMMENDATION:

1. THAT the report of the Supervisor-Youth Services as submitted to the Officer-in-Charge, Burnaby Detachment, RCMP be received for information purposes.

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Date: 82 JAN 11  
File: BBY 1510-9-6

TO: MUNICIPAL MANAGER

FROM: O. I/C BURNABY DET. R.C.M.P.

SUBJECT: YOUTH SERVICES REPORT 81-09-01 to 81-12-31

RECOMMENDATION:

THAT the following unedited report be accepted for information purposes.

COMMENTS: The supervisor, Debra KROHMAN, resigned from her permanent position effective 81 DEC 31, but is being retained as a part-time staff to properly orient the replacement supervisor so there is no loss of continuity of programs and services presently underway.

*A. Fuchs*

(N.L. Fuchs) Supt.

O. i/c Burnaby Detachment R.C.M.P.

TO: Supt. N. L. Fuchs  
O i/c Burnaby Detachment R.C.M.P.

FROM: Debbie Krohman  
Supervisor - Youth Services

SUBJECT: BURNABY YOUTH SERVICES TRIANNUAL REPORT  
1981 September 01 - 1981 December 31

This has been an exceptionally active period for Burnaby Youth Services, primarily in terms of community liaison and promotional activities.

Between September and November, the Supervisor made presentations to: the Elementary School Counsellors; Public Health Nurses; the five district Ministry of Human Resources offices; the Eastburn, Lochdale and Stoney Creek Inter-Agency workers groups and finally, the Probation and Family Court Services staff. The purpose was to introduce the Youth Services staff, describe the program objectives and encourage referrals from these agencies.

Written service descriptions were submitted to the local newspaper (Burnaby Today), the Community School newsletters and the Municipal Information Bulletin, with a goal of informing parents who may not be aware of B.Y.S.

These procedures shall be attended to annually each fall, as an informational update to the community. It is expected, from past experience, that such promotional activities will not result in a sudden or heavy influx of referrals, rather are necessary in establishing the program in the community services network.

In addition, introductory letters were distributed to each of the approximately fifty Family Practitioners in Burnaby. As Family Doctors are likely to encounter children in need of early Intervention services, it may be appropriate for those families to be referred to B.Y.S.

The Youth Services division has undergone a staffing transition in the latter months of 1981. Phil Makortoff, the Youth Worker hired in August, began his duties on 1981 September 16. Mrs. Margaret Canic, the office support staff

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with the division since it's inception, resigned on 1981 October 23 for salary considerations (the position is presently under review for re-classification). Her replacement, Mrs. Cathy Klassen, began on 1981 November 09. As anticipated, there was some disruption of regular operations during this transition; however, the new incumbents have been orientated to their duties and have worked collaboratively with the Supervisor in order to minimize disruption.

On 1981 November 09, the Supervisor (Debbie Krohman) gave notice of resignation for 1981 December 31, due to the sudden materialization of adoption plans. Lengthy notice was provided to fulfill existing commitments and assist in securing a suitable replacement.

There was an excellent response to recruitment for the Supervisory position. The R.C.M.P., Youth Services Supervisor and Personnel worked co-operatively in the selection of applicants, interviewing and hiring. The new Supervisor Ms. Catherine Bellamy, has a Bachelor of Social Work and brings to the program demonstrated skills in program administration and counselling of adolescents and families. She will begin her employment on 1981 February 01. Arrangements have been secured for the resigning Supervisor to orientate Ms. Bellamy to her new responsibilities.

In October, the Youth Worker and Supervisor attended a one-day workshop at the Justice Institute entitled, "KIDS, THE JUSTICE SYSTEM AND YOU". The workshop focused on existing Juvenile Law and proposed amendments, as well as legal vs social interventions. While not directly related to our "counselling" duties, the information provided was useful in broadening the staffs' knowledge of the Juvenile Justice System.

Burnaby Youth Services was approached and subsequently visited in person by the Saanich Police Department Youth & Community Services division. Information was shared which will assist the Saanich Director in implementing their recently acquired early intervention program. When the results of the Attorney General's evaluation are published, it is expected that other municipalities will view B.Y.S. as a model program and seek out informational assistance to assist with their program implementation.

The Supervisor organized and conducted a two-day workshop of other police-affiliated Youth Services agencies in the province. The objective of the workshop, to develop a Youth Services support network, was met: a planning committee was appointed; a mutual agreement to conference bi-annually; and a date and agenda set for the next meeting (1982 March). Eight programs from the lower Mainland, Interior and Vancouver Island attended, including program directors, counsellors and police representatives for each program, the Attorney General's Juvenile Crime Prevention Project Director and the Researcher. Cpl. Bruce Montgomery represented the Burnaby detachment R.C.M.P. It would be mutually beneficial to the R.C.M.P. and Burnaby Youth Services for the NCO i/c C.P.U. to participate in future workshops, as the workshops are expected to offer rationale and guidelines supporting operational liaison between the C.P.Unit and the Youth Services program.

A rough draft of the Attorney General's evaluation report is being compiled; the first chapters were submitted to the Supervisor for comments and additions.

The statistics for this period are improved over the same period last year. The total number of referrals is minimally greater. Of more significance perhaps, is the age distribution and reason for referral data: in 1981, 75% of the referrals received in September through December were under 14 years of age, compared with 65% last year. The reason for referral, which may also be defined as the identifying problem, has expanded from minor offence and behavior problems to include family related problems, school problems, run-away, alcohol and drug abuse and more serious offences. In summary, the statistics indicate improvement in the police and community agency utilization of the program and improved identification of youths under 14 years of age who are in need of early intervention services.

*Debbie Krohman*  
Debbie Krohman  
Supervisor - Youth Services

Attachment: Triannual Comparative Referral Statistics for Sept/Oct/Nov/Dec.

cc: Insp. D. S. Mortimer, O. i/c Operations  
Sgt. E. Ledwith, NCO i/c CPU

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TRIANNUAL COMPARATIVE REFERRAL STATISTICS - SEPTEMBER/OCTOBER/NOVEMBER/DECEMBER

	1981	1980
TOTAL REFERRALS	80	76
MALE	59	56
FEMALE	20	17
FAMILY	01	-
5 - 7 yrs.	2	-
8 - 10	7	6
11 - 12	21	15
13 - 14	30	29
15 - 16	13	21
17 +	2	2
Unknown	5	-

REFERRAL SOURCE:

BURNABY R.C.M.P.	64	56
PARENTAL/SELF	11	13
BURNABY SCHOOL BOARD	2	6
BURNABY HEALTH DEPARTMENT	-	-
BANK OF MONTREAL	1	-
MENTAL HEALTH CLINIC	1	-
MINISTRY OF HUMAN RESOURCES	1	-
OTHER	-	1

REASON FOR REFERRAL:

VANDALISM - WILFUL DAMAGE	5	-
DRUGS - ALCOHOL	2	-
SHOPLIFTING	28	11
THEFT/UNDER \$200	13	15
B&E	4	4
MAJOR OFFENCE	3	-
AGGRESSIVE BEHAVIOR	10	16
NON-AGGRESSIVE BEHAVIOR	3	17
SCHOOL PROBLEMS	6	-
FAMILY-RELATED PROBLEMS	11	-
RUNAWAY	9	1
INFORMATION/ADVICE	-	-
OTHER	8	10

DESCRIPTION OF SERVICE:

SHORT-TERM FAMILY/YOUTH COUNSELLING	3	10
BRIEF COUNSELLING	7	8
CONSULTATION	19	10
CO-OPERATIVE SERVICES	2	-
REFERRED TO OTHER AGENCY	17	22
INAPPROPRIATE REFERRAL	12	6
SERVICES REFUSED BY CLIENT	4	5

DESCRIPTION OF SERVICES

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SHORT-TERM FAMILY/YOUTH COUNSELLING

Goals are achieved in maximum 12 sessions. Focuses on behavior management and parent effectiveness; assisting the young person in developing positive behavior; and assisting the parent in promoting responsible attitudes/behavior in their children. The figure for May - August is not entirely accurate, since there are August cases which remain under assessment, some of which will likely receive this service.

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BRIEF COUNSELLING

Generally fewer than three sessions - appropriate in cases of delinquencies where there are no other behavior problems. Focuses on accountability for the delinquent behavior, resolve of the referring incident and counselling re the implications of continued illegal activities.

CONSULTATION

Generally one contact. Includes contact from other agencies who wish to discuss appropriateness of a particular case for Youth Services; contact to or by parents regarding a specific concern about their child and advice on preferable action.

CO-OPERATIVE SERVICES

Those cases in which other agencies have been or are currently involved, however they are not providing a required service which Youth Services is able to provide, eg. a family who receives Social Assistance and requires family counselling. Their problems requiring family counselling do not warrant intervention by MHR (low priority), therefore Youth Services provides counselling to the family in co-operation with MHR.

REFERRED TO OTHER AGENCY

To ensure that families receive assistance appropriate to their specific needs, when services other than those provided by Youth Services are indicated. This is often referred to as "Resource Co-ordination", and is a fundamental aspect of social service delivery. Involves assessments, resource research and inter-agency liaison.

INAPPROPRIATE REFERRALS

Those cases in which the youth is a non-Burnaby resident; has committed too many prior offences and a more suitable action is advisable (i.e. probation involvement or prosecution); or cases which do not meet the criteria for Youth Services involvement (i.e. age, etc.). Although "Inappropriate", these cases are referred to the appropriate resource in their community, pertinent to the identified need of each client. This involves assessment and resource research in concluding each referral.

SERVICES REFUSED BY CLIENT

We have had few refusals in our total period of operation (since 1980 January), however as early intervention counselling services are voluntary, there are occasional refusals. In these cases, Youth Services makes another contact to the family at a later date, at which time the family may be more receptive.

In addition to the above, Youth Services provides "Follow-up Services to Clients" three months after the last date of contact, to monitor progress and offer further intervention as required.