

RE: YOUTH SERVICES DIVISION REPORT
1981 MAY 01 TO 1981 AUGUST 31

ITEM	15
MANAGER'S REPORT NO.	45
COUNCIL MEETING	1981 09 28

MUNICIPAL MANAGER'S RECOMMENDATION:

1. THAT the report of the Officer-in-Charge, RCMP, Burnaby Detachment be received for information purposes.

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Burnaby Detachment
81-09-17
Our File: BBY 1510-9-6

TO: THE MUNICIPAL MANAGER
FROM: O. I/C BURNABY DET. R.C.M.P.
RE: YOUTH SERVICES DIVISION
PERIOD 81-05-01 to 81-08-31

RECOMMENDATION

THAT this report be accepted for information purposes.

REPORT

The attached unedited report from the Supervisor of the Youth Services details all phases of the operation since the previous submission, along with the comparable figures for 1980.

The compressed work week is on a trial basis only, pending evaluation. The extended availability of the workers should contribute to the elimination of overtime call-outs, and at the same time provide clients greater access to counselling service. Mr. Phil MAKORTOFF, the replacement Youth Services worker, mentioned in the report, did commence employment on 81-09-16.

A. Fuchs
(N.L. Fuchs) Supt.
O. I/C Burnaby Detachment

ITEM	15
MANAGER'S REPORT NO.	45
COUNCIL MEETING	1981 09 28

140

1981 September 09

TO: Supt. N. L. L. Fuchs
O. i/c Burnaby Detachment R.C.M.P.

FROM: Debbie Krohman
Supervisor-Youth Services

SUBJECT: BURNABY YOUTH SERVICES TRIANNUAL REPORT
1981 MAY 01 - 1981 AUGUST 31

Burnaby Youth Services resumed operations on May 04, following the 13 week civic workers' strike. Without this disruption, the comparison in the number of referrals for May - August would likely have been more significant. Other influencing factors were the closure of schools; summer recreation opportunities; family vacations; and staffing reductions in other agencies (due to vacations, resignations, etc).

In response to school closure, this period of the year normally involves wind-down and recess of community liaison activities. However, Youth Services staff accelerated attention to re-establishing communications and credibility. Considerable effort in this regard will continue throughout the fall, with presentation of our services to Police, School counsellors, public health nurses, probation officers, Ministry of Human Resources Social Workers, and other youth-oriented community agencies.

The resumption of operations following the strike provided opportune time to redefine program goals and objectives. Meetings of the Attorney-General's research unit (conducting the Province's evaluation of Youth Services), the R.C.M.P., and Youth Services resulted in revised duties/responsibilities, reporting procedures, goals and objectives.

Of further benefit, Burnaby Cable 10 Television requested Youth Services' participation in a documentary on the subject of the Juvenile Justice System in Burnaby. The documentary which includes reports on Corrections, R.C.M.P. and Youth Services, will be broadcast this fall. In addition, a complete 30-minute interview on the Burnaby Youth Services program was broadcast twice during July, with positive results.

ITEM	15
MANAGER'S REPORT NO.	45
COUNCIL MEETING	1981 09 28

Youth Services was invited to, and participated in the 1981 Community Crime Prevention Conference (funded by the Ministry of the Solicitor General, Canada), held in Cranbrook, B.C. in June. The conference focused on the development of effective community programs in the prevention of crime, and the 'youth services' concept was one such program of interest.

The Provincial government's evaluation of Burnaby Youth Services remains in progress; data analysis is almost complete and the report is underway. The first draft is expected to be completed by the end of 1981 October. The researcher has temporarily resumed the liaison responsibilities with the Ministry of the Attorney-General, regarding funding and other pertinent issues.

The Youth Services Supervisor, Mr. Stephen Doig, resigned effective 1981 July 17, for personal reasons. Mrs. Debra Krohman, formerly the Youth Worker, was appointed to the position of Youth Services Supervisor shortly thereafter. Applications for the vacant Youth Worker position were processed and several applicants were interviewed by Personnel, the O. i/c Operations (R.C.M.P.), and the unit Supervisor. The new Youth Services Worker, Mr. Phil Makortoff, has a Bachelor's degree in Psychology and has considerable background in youth and family counselling. He will commence his duties on 1981 September 16.

Youth Services professional staff began a compressed work week in August, in response to clients' need for greater access to counselling services after "normal working hours". Extended daily hours of operation permit such access, as well as providing for those duties which must be attended to during regular "business" hours. This system will be evaluated at the end of a trial period to determine effectiveness and continuation.

As there is a frequency of staff transfers within the R.C.M.P., Youth Services recognized a need for developing consistency in the awareness and utilization of the program resources by the R.C.M.P. members. Consequently, new recruits to the Burnaby Detachment will be obligated, during their field training, to meet with Youth Services for orientation.

During August, Youth Services organized and held meetings with the Coquitlam R.C.M.P. Youth Resources Co-Ordinator and the New Westminster Detached Youth Program. Both agencies offer similar juvenile crime prevention programs in conjunction with their respective police services. Mutual referral systems were arranged to address the problem of Coquitlam and New Westminster juveniles committing 1st offences in Burnaby and vice versa. This co-operative action is expected to increase our effectiveness in providing early intervention services.

DK:mc



Debbie Krohman
Supervisor-Youth Services

Attachment: Triannual Comparative Referral Statistics
for May, June, July and August.

cc: Insp. D. S. Mortimer, O. i/c Operations
Sgt. E. Ledwon, NCO i/c Crime Prevention Unit

BURNABY YOUTH SERVICES

TRI-ANNUAL COMPARATIVE REFERRAL STATISTICS - MAY, JUNE, JULY and AUGUST

148

	1981	1980
TOTAL REFERRALS	118	98
MALE	85	76
FEMALE	31	22
FAMILY	2	--
5 - 7 yrs.	1	2
8 - 10	18	8
11 - 12	24	14
13 - 14	38	39
15 - 16	27	24
17 +	4	4
Unknown	6	7

REFERRAL SOURCE:

BURNABY R.C.M.P.	103	67
PARENTAL/SELF	8	12
BURNABY SCHOOL BOARD	--	7
BURNABY HEALTH DEPARTMENT	--	3
BURNABY FIRE DEPARTMENT	--	1
MINISTRY OF HUMAN RESOURCES	5	4
CITIZENS	--	4
PROBATION	1	--
BIG BROTHERS	1	--

REASON FOR REFERRAL:

VANDALISM - WILFUL DAMAGE	4	--
DRUGS - ALCOHOL	11	2
SHOPLIFTING	17	14
THEFT/UNDER \$200	15	18
B&E	11	7
MAJOR OFFENCE	11	8
AGGRESSIVE BEHAVIOR	14	19
NON-AGGRESSIVE BEHAVIOR	5	11
SCHOOL PROBLEMS	--	--
FAMILY-RELATED PROBLEMS	14	1
RUNAWAY	11	10
INFORMATION/ADVICE	2	--
OTHER	3	8

DESCRIPTION OF SERVICE: (See Attached for Explanation)

SHORT-TERM FAMILY/YOUTH COUNSELLING	11	28
BRIEF COUNSELLING	23	24
CONSULTATION	27	13
CO-OPERATIVE SERVICES	7	--
REFERRED TO OTHER AGENCY	39	20
INAPPROPRIATE REFERRAL	2	11

DESCRIPTION OF SERVICES

ITEM	15
MANAGER'S REPORT NO.	45
COUNCIL MEETING	1981 09 28

SHORT-TERM FAMILY/YOUTH COUNSELLING

Goals are achieved in maximum 12 sessions. Focuses on behavior management and parent effectiveness; assisting the young person in developing positive behavior; and assisting the parent in promoting responsible attitudes/behavior in their children. The figure for May - August is not entirely accurate, since there are August cases which remain under assessment, some of which will likely receive this service.

BRIEF COUNSELLING

Generally fewer than three sessions - appropriate in cases of delinquencies where there are no other behavior problems. Focuses on accountability for the delinquent behavior, resolve of the referring incident and counselling re the implications of continued illegal activities.

CONSULTATION

Generally one contact. Includes contact from other agencies who wish to discuss appropriateness of a particular case for Youth Services; contact to or by parents regarding a specific concern about their child and advice on preferable action.

CO-OPERATIVE SERVICES

Those cases in which other agencies have been or are currently involved, however they are not providing a required service which Youth Services is able to provide, eg. a family who receives Social Assistance and requires family counselling. Their problems requiring family counselling do not warrant intervention by MHR (low priority), therefore Youth Services provides counselling to the family in co-operation with MHR.

REFERRED TO OTHER AGENCY

To ensure that families receive assistance appropriate to their specific needs, when services other than those provided by Youth Services are indicated. This is often referred to as "Resource Co-ordination", and is a fundamental aspect of social service delivery. Involves assessments, resource research and inter-agency liaison.

INAPPROPRIATE REFERRALS

Those cases in which the youth is a non-Burnaby resident; has committed too many prior offences and a more suitable action is advisable (i.e. probation involvement or prosecution); or cases which do not meet the criteria for Youth Services involvement (i.e. age, etc.). Although "inappropriate", these cases are referred to the appropriate resource in their community, pertinent to the identified need of each client. This involves assessment and resource research in concluding each referral.

SERVICES REFUSED BY CLIENT

We have had few refusals in our total period of operation (since 1980 January), however as early intervention counselling services are voluntary, there are occasional refusals. In these cases, Youth Services makes another contact to the family at a later date, at which time the family may be more receptive.

In addition to the above, Youth Services provides "Follow-up Services to Clients" three months after the last date of contact, to monitor progress and offer further intervention as required.

