

FILE: 1763

THE CORPORATION OF THE DISTRICT OF BURNABY

HIS WORSHIP, THE MAYOR,
AND MEMBERS OF THE MUNICIPAL COUNCIL:

Gentlemen:

Re: Custom Transit Services In Burnaby

The Committee met on September 18th to consider information relating to agency proposals to supply service to the Burnaby/New Westminster catchment area. The Senior Citizens' Services Bureau (which is located in New Westminster) has submitted a proposal to the Greater Vancouver Regional District and is the only organization to do so.

Mayor Mercier met with the Governing Committee of the United Community Services and received the Committee's support of the Senior Citizens' Services Bureau's application. We have also received notice of their support in writing and also indicating that they feel there will still remain a need to be met by volunteers.

The Medical Health Officer also has indicated support for the Senior Citizens' Services Bureau's application for the following reasons:

- (a) Because the service has been running for seven years and the Bureau has gained experience with this type of transportation.
- (b) The group is well attuned to the interpersonal skills required.
- (c) They are already set up with telephones in their cars.
- (d) They are willing to expand services which to date have been satisfactory in East Burnaby.

The Medical Health Officer is not aware of any other organization submitting proposals.

For the information of Members of Council, there is no provision for personal attendants to be supplied to passengers in this level of service. The contracts are to be renewed in six months and then on a continuing annual basis, and the service, in the formative stages, will require co-operation from all local volunteer agencies concerned.

It is still anticipated that there will be considerable difficulty in coping with the number of persons in need of the various types of transportation services for the elderly and handicapped, and it will be necessary for the Burnaby Information And Referral Society (which is a United Way agency) to act in a supportive role.

Respectfully submitted,



Doreen A. Lawson (Alderman)
Chairman,
Committee For Custom
Transit Services.

AGENDA 1980 09 29

COPY-MANAGER

- MEDICAL HEALTH OFFICER

- ENGINEER

- PLANNER

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