

ITEM	16
MANAGER'S REPORT NO.	38
COUNCIL MEETING	1979 05 14

RE: CLASS "A" PUB LICENCE  
 EXTENDING HOURS OF OPERATION  
 ADMIRAL HOTEL - 4125 EAST HASTINGS STREET  
 (ITEM 9, REPORT NO. 8, 1979 JANUARY 29)  
 (ITEM 13, REPORT NO.14, 1979 FEBRUARY 19)

Appearing on this week's agenda is a request from Mr. Barry Roitman for permission to appear as a delegation for the purpose of discussing with Council a proposed extension of operating hours for a pub in the Admiral Hotel. Following is a report from the Director of Planning regarding this matter.

RECOMMENDATIONS:

1. THAT the recommendation of the Director of Planning be adopted; and
2. THAT a copy of this report be sent to Mr. L. Barry Roitman, Admiral Hotel, 4125 East Hastings Street, Burnaby, B.C. V5C 2J3.

\* \* \* \* \*

PLANNING DEPARTMENT  
 1979 May 09

TO: MUNICIPAL MANAGER  
 FROM: DIRECTOR OF PLANNING  
 SUBJECT: ADMIRAL HOTEL  
 4125 EAST HASTINGS STREET  
 CLASS "A" PUB LICENSE/EXTENDING HOURS OF OPERATION

RECOMMENDATION:

1. THAT Council not give favourable consideration to the subject request and that those remedial measures outlined in Section 3.3 to resolve the existing problems be undertaken by the hotel management and that upon re-examination of the situation in six months the request may be brought forward to Council for further consideration.

REPORT

1.0 INTRODUCTION

The Planning Department has completed its examination of an application from the owner/operator of the Admiral Hotel to obtain Council Approval to extend the operating hours of their Class "A" pub license from 23:00 h to 01:00 h.

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## 2.0 GENERAL INFORMATION

2.1 Pursuant to the legislation outlined in the Liquor Control and Licensing Act, Public House facilities possessing a Class "A" liquor license may convert all or a portion of the facility to a Class "A" 'pub' accommodating a maximum seating capacity of 125. A general Class "A" liquor license permits the sale of beer and cider in hotels for a maximum of 14 hours between 09:00 h and 02:00 h of the following day, Monday through Saturday, with a maximum seating capacity of 225.

A Class "A" 'pub' which permits the sale of hard liquor as well as beer and cider restricts sales to no later than 23:00 h Monday through Saturday except where Municipal or Regional authorities have approved the extended hours of sale to comply with those of an "A" license, which in this case would be 01:00 h. Council is advised that such approvals were recently granted to the Villa and Lougheed Hotels on 1978 July 17.

2.2 Council is advised that the Admiral Hotel presently operates a Class "A" lounge with 85 seats, a Class "C" cabaret/dining room with 225 seats, a Class "B" coffee shop with 65 seats and a Class "A" public house with 203 seats. The lounge operates until 01:00 h Monday through Saturday, the cabaret/dining room until 02:00 h Monday through Saturday, the coffee shop until 23:00 h Monday through Saturday and Sunday between 12:00 h and 22:00 h, and the public house until 01:00 h Monday through Saturday.

The applicant has recently received approval from the Liquor Administration Branch to convert a portion of the public house to a Class "A" 'pub' for which all renovations have now been completed. This facility has been approved for 120 seats thereby totalling 323 in the public house and pub together.

## 3.0 GENERAL DISCUSSION

3.1 Relative to the subject request, the Planning Department has solicited the comments of all relevant Municipal Departments including the Burnaby Detachment of the R.C.M.P. In this regard, the Building, Engineering and Parks & Recreation Departments have not submitted any comments. However, as outlined in the report from the R.C.M.P. (attached for Council's reference), there have been recent problems with fights and disturbances, complaints of intoxicated persons, serving of underage patrons, theft and hotel management interference with police attempting to execute their duty. Council should also refer to the report from the Chief Public Health Inspector appearing on the 1979 February 19 Agenda which outlined recent noise complaints from residents in the immediate area. (A copy of which is also attached).

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3.0 Cont'd.

3.1 Cont'd.

The Chief Public Health Inspector has now completed a further examination of the noise factor covering the month of March this year. Numerous disturbances involving shouting, fighting, honking of vehicle horns, excessive revving of engines, screeching of vehicle tires and urinating in the parking lot were noted on three occasions when inspections were made.

3.2 The Admiral Hotel is located within an established commercial area fronting Hastings Street between Boundary Road and Willingdon Avenue (see attached sketch). An asphalt surface parking facility is situated within the easterly portion of the hotel site as well as to the north of the site across the lane. To the north of this parking lot lie several 3-storey apartment buildings fronting Albert Street, from which many of the complaints about noise and disturbances appear to emanate. Vehicular access to these parking areas is available from Hastings Street via one driveway, the existing east-west lane and from Albert Street via two driveways.

3.3 In view of the foregoing problems that have been experienced, the Planning Department considers that Council approval of the subject extension of hours request for the pub should not be given at this time. In this regard, the applicant should be encouraged to take whatever steps are necessary to resolve the variety of problems that have been identified.

The Planning Department is of the opinion that a number of the identified problems may possibly be solved through physical upgrading of the hotel facility and particularly with the rear parking areas. Since many of the noise complaints have originated from the apartments on the north side of Albert Street situated immediately north of the hotel parking lot, it would be advisable for the hotel owners to install an appropriate physical buffer at the north edge of the parking area. Such buffer installation, which should include the installation of a solid landscape screen, solid fencing or both, will reduce the visibility of the parking area from the apartments across the street. Another important physical remedy to resolve the noise problem would include the closure of the two existing driveways that permit access to Albert Street. This closure would therefore preclude hotel patrons from using Albert Street to access the facility and would force patrons to use Hastings Street and the lane.

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3.3 Cont'd.

Additional remedial measures could involve appropriate physical alterations to the hotel building itself which may include additional soundproofing and re-arrangement of the entrance areas and fire exits of the liquor facilities.

Finally, the Planning Department is of the opinion that the majority of the problems may most effectively be resolved through the management style exercised by the hotel operators. It would therefore be the responsibility of the operators to demonstrate positive action towards curbing irresponsible behavior of their patrons inside as well as outside the hotel premises.

4.0 CONCLUSION

In conclusion, the Planning Department considers that the subject request should not be approved by Council at this time in view of the existing problems outlined in Section 3.1. In order to resolve these problems, it will be appropriate for the applicant to undertake those remedial measures outlined in Section 3.3. Upon reassessment of the situation in six months, the request may be brought forward for Council's further consideration.

  
A. L. PARR  
DIRECTOR OF PLANNING

PDS:lf

Attachment

cc: Chief Public Health Inspector  
Officer-in-Charge, R.C.M.P.

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TO: MUNICIPAL MANAGER  
FROM: O. I/C BURNABY DET. R.C.M.P.  
RE: ADMIRAL HOTEL  
4125 EAST HASTINGS STREET,  
CLASS "A" PUB LICENSE/EXTENDING HOURS OF OPERATION

ITEM	13
MANAGER'S REPORT NO.	14
COUNCIL MEETING	1979 02 19

RECOMMENDATION:

That this report be received for the information of Council.

REPORT

Our file cards record 52 entries in 1977, 44 entries for 1978 and 3 so far in 1979 listed under the Admiral Hotel. To draw and study each file and analyze the contents would involve a major task. An overview of the nature of these entries calling for police attendance involves a variety of subjects which include; causing disturbances on the premises or outside the premises, complaints of fights in progress, complaints of intoxicated persons, problems with patrons, wilful damage, minor in the premises, victims of theft, etc. These calls for police attendance are received direct from hotel management, from victims or from persons who have witnessed incidents which they considered warranted police at the scene.

The contents of some files reviewed at random reveal a good majority of calls reported involved fights and disturbances are concluded, and participants departed from the scene before our members arrived. Therefore, we didn't have the opportunity to analyze the nature of many situations and only had the comments of the complainant or witness.

Members patrolling the area have generated files after coming into contact with offenders; however, most of those files are recorded under the individual's name and it would involve considerable research to correlate figures. Likewise, complaints generated by nearby residences could be coded under individual names and here again, to research causes, etc. is an extensive task.

Two major incidents readily recorded show:

Feb. '78

A letter directed to management by the Liquor Control and Licensing Branch brings to attention "unsatisfactory operation". The incident involved underaged persons in the establishment.

Jan. '79

Notice of License Suspension later this month, dealing specifically with serving a juvenile.

Recently there was a serious confrontation between our members and management on the premises where uncalled for conduct by the manager caused serious interference with the police attempting to execute their duty. This action certainly demonstrated lack of cooperation on his part.

Certainly, when considering the number of incidents on or near these premises which required attendance of the police, it probably can be assumed that unless there is a complete reversal of the present trend an extension of operating hours could be cause for even more attendance of police in future.

*C. L. Thomas*  
(C.L. Thomas) Supt.  
Officer in Charge Burnaby Det. R.C.M.P.

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cc Director of Planning



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TO: MUNICIPAL MANAGER

1979 February 14

FROM: CHIEF PUBLIC HEALTH INSPECTOR

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RE: PETITION  
ADMIRAL HOTEL, 4125 EAST HASTINGS STREET  
CLASS "A" PUB LICENSE/EXTENDING HOURS OF OPERATION

RECOMMENDATION

This is for the information of Council.

REPORT

Further to the above-noted petition, we would advise as follows.

Perusal of our records from 1977 January until the present time reveal that on 1977 June 13, a complaint was received from a Mr. Coles, 4129 Albert Street, Burnaby, regarding the playing of a band within the Admiral Hotel premises on Thursday, Friday and Saturday until 02:30 h. Mr. Cole stated that the doors were open and that the noise was terrible. On 1977 June 16, a Public Health Inspector discussed the situation with the Manager of the Hotel, a Mr. Egerton, and advised him of the complaint. Mr. Egerton stated that the doors of the Cabaret were never left open. Mr. Coles was advised to contact the Health Department if the problem continued.

On Friday, 1977 September 09, a complaint was received from a Mr. George Coles, Manager, 4129 Albert Street, Burnaby, regarding noise from a patron or patrons leaving the Admiral Hotel late at night yelling and kicking an old stove around the parking lot. On 1977 September 12, a Public Health Inspector discussed the situation with Mrs. Coles and advised her that this type problem could probably be best handled by the Police Department.

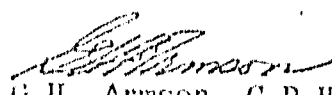
On 1978 October 13, a complaint was received regarding an occupied orange GM pick-up camper that was being parked overnight and from which noise emanated and waste was accumulating. An official of the Admiral Hotel was contacted and advised that this camper was to be removed. A re-inspection of the Admiral Hotel parking lot at 09:30 h, 1978 October 16 revealed that the camper had been removed.

We have no further record of noise complaints emanating from the Hotel or parking lot, but in view of the above-noted petition, we have added this complaint to our list of operations that require night-time noise monitoring. Should our noise monitoring reveal that the noise emanating from within the Admiral Hotel premises exceed the standards as set forth in the Burnaby Noise or Sound Abatement By-law, we will proceed with action as authorized by the said By-law. Should night-time inspection and monitoring of noise caused by patrons or vehicles entering, using or leaving the Admiral Hotel parking lot exceed the standards as set forth in the Burnaby Noise or Sound Abatement By-law we will discuss appropriate enforcement action with the R.C.M.P.

SUMMARY

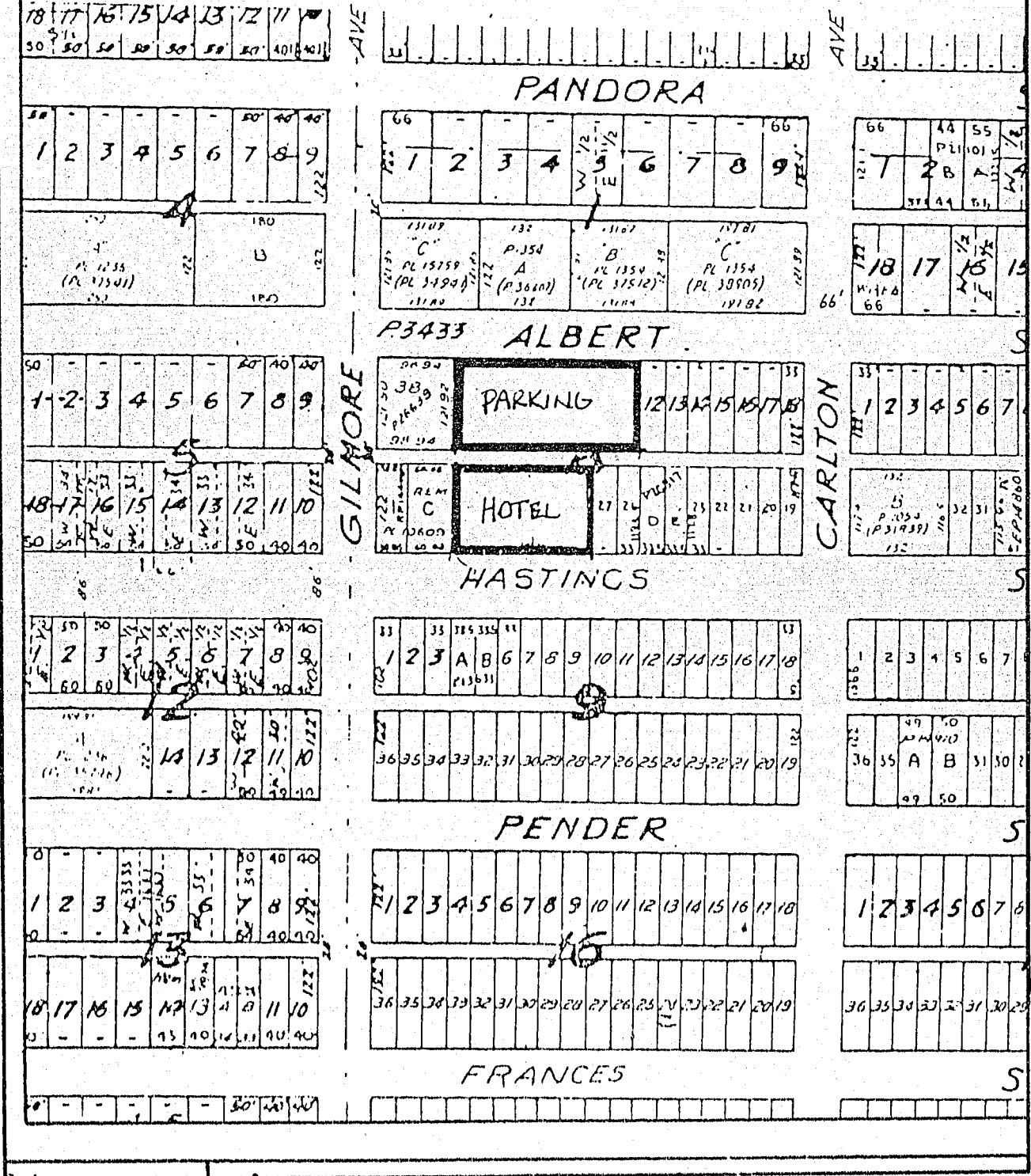
A further report will be submitted upon completion of discussions with the Admiral Hotel Management and night-time noise assessment and inspection.

GHA:pm

  
G.H. Armson, C.P.H.I. (C)  
CHIEF PUBLIC HEALTH INSPECTOR

cc: Director of Planning

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Date  
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Scale  
 1:2400

Drawn By



Burnaby Planning Department



ADMIRAL HOTEL