

ITEM 1
MANAGER'S REPORT NO. 82
COUNCIL MEETING 1978 11 20

RE: LETTER FROM FRED AND E. CROSGROVE WHICH APPEARED ON THE
AGENDA FOR THE 1978 NOVEMBER 14 MEETING OF COUNCIL (ITEM 4 1)
NOISE EMISSIONS FROM A RESIDENCE ON 18TH AVENUE

Appearing on last week's agenda was a letter from Fred and E. Crosgrove regarding the emanation of noise from a residence on 18th Avenue. Following is a report from the Chief Public Health Inspector on this matter. Attached is a report from the Officer in Charge, Burnaby Detachment, R.C.M.P.

RECOMMENDATION:

1. THAT the recommendations of the Chief Public Health Inspector be adopted.

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TO: MUNICIPAL MANAGER 1978 November 15
FROM: CHIEF PUBLIC HEALTH INSPECTOR
RE: LETTER OF COMPLAINT FROM FRED & E. CROSGROVE
8042 - 18TH AVENUE, BURNABY

RECOMMENDATION:

1. THAT this report be received for the information of Council
2. THAT a copy of this report be forwarded to Fred and E. Crosgrove, 8042 - 18th Avenue, Burnaby, B.C., V3N 1J8.

REPORT

Further to a 1978 October 28 letter as forwarded by Fred and E. Crosgrove, 8042 - 18th Avenue to the Mayor and Council regarding band noise emanating from premises addressed as 8048 - 18th Avenue, we would report as follows:

Perusal of Health Department records reveal that on Friday, 1978 September 29, a complaint was received from a Mrs. E. Crosgrove, 8042 - 18th Avenue, Burnaby, regarding excessive noise emanating from premises addressed as 8048 - 18th Avenue. The noise complained of was caused by the practising of a musical group.

On Monday, 1978 October 02, a recently appointed Public Health Inspector discussed with a Mrs. Jane Carson, occupant of 8048 - 18th Avenue, the complaint of excessive noise. The Inspector also advised of the restrictive standards as set forth in the Burnaby Noise or Sound Abatement By-law 1978, #7228. Mrs. Carson, who seemed to be a reasonable person, stated that they would pay particular attention to the level of noise emission in the future. Our District Inspector did err at this point as he entered the information on the Health Department address record card, but did not advise the complainant, Mrs. E. Crosgrove of the action taken and the fact that she was to contact this office during regular business hours and also how to contact us during non-regular business hours if she considered future noise emission excessive.

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Further to the letter as written to the Mayor and Council by Fred and E. Crosgrove on 1978 October 28, copy of which was received by this office on 1978 November 07, we would advise as follows:

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On 1978 November 08, the premises addressed as 8048 - 18th Avenue was visited and a discussion regarding noise emission was held with Mrs. J. Carson, occupant of the concerned premises. Mrs. Carson was advised, once again, of the necessity of complying with the standards as contained in the Burnaby Noise or Sound Abatement By-law 1978, #7228 and written confirmation of this discussion was forwarded by Registered Mail on 1978 November 09.

During a subsequent discussion with Mrs. Carson on 1978 November 15 she stated that she had received our registered letter and further, that the band would not be practising on these premises in the future.

CONCLUSION

Mrs. E. Crosgrove was contacted by telephone and advised as follows:

1. Health Department action to date.
2. How to contact this office during non-regular business hours should future excessive noise emissions be encountered.


G.H. Armson, C.P.H.I. (C)
CHIEF PUBLIC HEALTH INSPECTOR

GHA/gl

cc: () O. i/c Burnaby Detachment R.C.M.P.
File No. 38-492

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TO: MUNICIPAL MANAGER

FROM: O. I/C BURNABY DET. R.C.M.P.

RE: LETTER FROM MR. & MRS. CROSGROVE
DATED 78-10-28

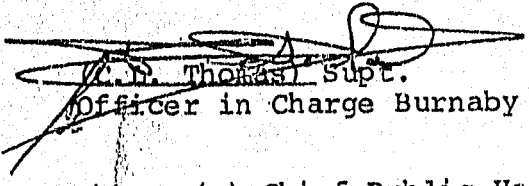
RECOMMENDATION:

1. That this report be received for the information of Council.

REPORT

We acknowledge attendance at the residence of 8048 - 18th Ave., on 78-10-28, which is the date referred to in the letter. When our member arrived, there was no noise but the occupant confirmed there had been a band practice for approximately two hours. An extremely co-operative attitude was displayed and it was stated practices are held in the basement only during the daytime, and the walls and windows in the basement are insulated. It was confirmed to our investigator other members had previously attended at the residence as did municipal personnel, presumably meaning the Chief Health Inspector. Each time the accusation of excessive noise was not substantiated. We cannot specifically confirm what is reported to have been said, as related in the second paragraph of Mr. & Mrs. Crosgrove's letter, however, we can only offer the assumption that our Complaint Desk may have suggested a personal confrontation with the neighbour may solve the problem. We did, however, attend in response to that complaint, as stated.

We are prepared to co-operate with the Chief Public Health Inspector upon his request.


C. D. Thomas Supt.
Officer in Charge Burnaby Detachment

(c.c. () Chief Public Health Inspector