

ITEM	8
MANAGER'S REPORT NO.	20
COUNCIL MEETING	78 03 13

Re: PICK-UP OF REFUSE FROM COMMERCIAL ESTABLISHMENTS
BY MUNICIPAL FORCES

On 1978 January 30, Council received a request from Mrs. Yvonne Cunningham, Administrator for Seton Villa, for information relative to the pick-up of refuse from this facility. Council, upon conclusion of its considerations which included a report that had also been received on this occasion, directed:

1. "That the Corporation of the District of Burnaby pick up commercial refuse accounts on a controlled basis to the limit of our capabilities."
2. "That further consideration of the foregoing motion be tabled pending receipt of additional information on this subject."

The following report from the Municipal Engineer contains the additional information that Council requested on this matter.

RECOMMENDATIONS:

1. THAT the motion to "...pick up commercial refuse accounts on a controlled basis to the limit of our capabilities." be lifted from the table; and
2. THAT commercial container service not be initiated on a controlled basis, using the spare container vehicle, since the standard of service would necessarily be cyclical and therefore unsatisfactory to the customer; and
3. THAT a copy of this report be sent to Mrs. Yvonne Cunningham.

TO: MUNICIPAL MANAGER * * * * * 78 03 07
FROM: MUNICIPAL ENGINEER
SUBJECT: PICK-UP OF REFUSE FROM COMMERCIAL ESTABLISHMENTS
BY MUNICIPAL FORCES

Arising from Council's discussion on Item 13, Manager's Report No. 10, 78 02 06, copy attached, the following motion was made:

"THAT the Corporation of the District of Burnaby pick up commercial refuse collection accounts on a controlled basis to the limit of our capabilities."

The Municipal Clerk's memo dated 78 02 08 requested the Engineer to report on the above subject.

We understand from Council's discussion and from discussions held with the Liaison Member of Council for the Engineering Department that we were to study the possibility of using the container truck having some spare time on a limited basis to pick up refuse from commercial customers, thus possibly improving the economic efficiency of our container operation.

There is no doubt that having one standby vehicle for one operating vehicle does not constitute an optimum economic operating condition; however, if we were to use the standby vehicle even on a limited basis for some commercial customers only, these pick ups would have to be regularly scheduled for the customer's convenience.

(cont'd)

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If it were possible to pick up from some commercial customers at the Corporation's convenience, we could then withdraw the standby vehicle from its commercial route to take the place of the vehicle picking up from strata title properties when regular maintenance periods or breakdowns occurred. The operating container truck on strata title routes is on a very tight schedule and if any downtime occurs for any reason, a standby truck must be immediately available if the schedule is to be maintained. : 13

When the increase in the total number of strata title units dictates the purchase of a second operational vehicle, that vehicle will operate on a part time basis and the percentage of time available for commercial operation would be once again dependent upon the rate of increase of strata title growth. Therefore, as additional strata title customers are accepted, commercial customers would have to be discarded; this would result in a cyclical form of service to commercial customers, which we doubt would be acceptable.

It should be pointed out that in 1977 both container trucks were used on a staggered basis in order to log the requisite number of running hours before the expiry of the warranty period; however, at this particular time, all strata title units are being serviced by one operating truck, with one truck standing by.

The removal of refuse from high rise strata title properties where containers are stored indoors is a particularly critical form of service, more for health reasons than convenience; if a standby vehicle were not available in the event of a breakdown the required standard of service would be in jeopardy.

Because of the limited scope of our container operation, there are no opportunities of effecting "economy of scale" benefits; this fact was well documented and fully discussed by the Joint Refuse Committee when container service to strata title customers was being studied.

To the best of our knowledge, commercial establishments in Burnaby are presently being provided with container refuse service of a good standard by private entrepreneurs working in a competitive market place.

RECOMMENDATION:

THAT commercial container service not be initiated on a controlled basis, using the spare container vehicle, since the standard of service would necessarily be cyclical and therefore unsatisfactory to the customer.

E.E. Olson
MUNICIPAL ENGINEER

WMR/EEO/cc

Att.

Re: LETTER FROM SETON VILLA WHICH APPEARED ON THE AGENDA
FOR THE 1978 JANUARY 30 MEETING OF COUNCIL (Item 4h)
PICK-UP AND DISPOSAL OF REFUSE

Appearing on last week's agenda was a request from Mrs. Yvonne Cunningham, Administrator for Seton Villa, for information relative to the pick-up of refuse at this facility. Following is a report from the Municipal Engineer on this matter.

With reference to Mrs. Cunningham's comment on the assumed eventual extension of services to highrises, the previous Council decided to provide refuse service to strata title properties as a general budget charge; some strata title properties exist in the form of highrises but these are the only highrises that are now being served. Except for the rental of containers and billing for extra pickups, there are no other charges for this particular service.

Under the existing policy, it is not possible for the Municipality to provide Seton Villa with a container or pickup service as was requested in the correspondence.

RECOMMENDATION:

1. THAT a copy of this report be sent to Mrs. Yvonne Cunningham.

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78 02 01

TO: MUNICIPAL MANAGER
FROM: MUNICIPAL ENGINEER
SUBJECT: LETTER FROM THE SETON VILLA ADMINISTRATOR
REGARDING REFUSE PICK-UP.

Further to receiving the above letter, Mrs. Cunningham was contacted by telephone and the subject matter of the letter was discussed. The Company which is providing the service was also contacted and from these enquiries the following observations are made:

1. Seton Place has a refuse shredder which reduces the total volume of refuse but increases the weight. This usually results in a higher charge per container due to the increased cost of transportation and dumping charges.
2. The two 2½ cubic yard containers are rented, one of which is used for shredded refuse and the other for normal refuse. Furthermore, cardboard boxes are stored at a higher level near the kitchen area and are loaded directly into the top of the truck.
3. According to the Company providing the service, a minimum of 3 pick-ups per week are made and, most of the time, daily pick-up is necessary.
4. A Company spokesman stated that his charge for a normal pick-up is \$7.50 (Burnaby's cost per pick-up for 1977 was \$7.52) and the charge per pick-up for shredded refuse is \$16.00.

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APPENDIX "A"

LIST OF SENIOR CITIZENS' BUILDINGS

PREPARED BY PLANNING DEPARTMENT

<u>SENIOR CITIZENS</u>	<u>BUILDINGS</u>	<u>78 01 25</u>
<u>HIGH RISE</u>		<u>UNITS</u>
1. Seton Villa	1	252
2. Brentwood	1	264
3. Four-Square	1	117
4. Hall Tower 1	1	214
5. Hall Tower 2	1	110
6. New Vista	2	310
7. Salish Court	1	188
		<u>1,455</u>
<u>LOW RISE</u>		
1. Stratford		96
2. Dania		89 Addition Only
3. Cedar Park 1		156
4. Cedar Park 2		209
5. Boundary/Burke		87
6. New Vista		295
7. Canada Way		224
8. Montecito		171
9. Dogwood Lodge		71
10. Laurel/Linwood		42
11. Kalyk/Canada Way		93
12. Sussex/Rumble		68
13. 11th/Newcombe		90
14. 13th/4th Street		16
15. 15th/4th Street		<u>1,707</u>
		<u>1,455</u>
	TOTAL UNITS	3,162