

Re: LETTER FROM MRS. MARGUERITE FORBES THAT APPEARED ON THE AGENDA FOR  
THE JANUARY 31, 1977 MEETING OF COUNCIL (ITEM 4F) / TRANSIT SERVICE

Following is a report from the Director of Planning on a letter from  
Mrs. Marguerite Forbes which Council received on January 31, 1977.

RECOMMENDATION:

1. THAT the Director of Planning's recommendations be adopted.

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ITEM	13
MANAGER'S REPORT NO.	9
COUNCIL MEETING	Feb. 7/77

Planning Department,  
February 3, 1977.  
Our File #08.607

TO: MUNICIPAL MANAGER  
FROM: DIRECTOR OF PLANNING  
RE: TRANSIT SERVICE.

The Planning Dept. is in receipt of a copy of a letter dated Jan. 25, 1977 written by Burnaby resident, Mrs. Marguerite Forbes, to the Public Relations Dept. of B. C. Hydro Transit Authority.

This letter appeared on the Council Agenda of Jan. 31, 1977 and posed several questions related to the Stride #54 service and to the standard of bus service generally.

In commenting on the numbered points made by Mrs. Forbes the Planning Dept. would advise as follows:

Items 1 and 2. The whole question of bus shelters was discussed in a report placed before Council on Jan. 31, 1977 (-reference Item 1, Manager's Report #7.) The present stance taken by B. C. Hydro is that bus shelters are the responsibility of the Municipality. This is currently the situation with the bus stop locations cited by the correspondent in the Kingsway/Nelson vicinity.

Item 3. The nature of the peak loading during commuter hours and the operating costs of any public transit system generally prevent the operation of the system at a sustained high level of frequency at hours outside the recognized commuter hours because it would not be economically viable to operate "rush hour" frequencies for extended periods. Therefore service levels at off-peak times are generally lower even though efficiency may still be maintained.

Item 4. The question of park-and-ride has been discussed in the past with B. C. Hydro but currently no such official systems are in operation in Burnaby on a regular basis. The recent Planning Dept. report "Public Transit In Burnaby", which is presently before the B. C. Hydro Transit Authority for consideration, contains the following related recommendation in the terms of reference for discussion.

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"That Council urge the transportation planning authority to acquire adequate land for transportation purposes such as serving transit foci, adjacent parking and park-and-ride facilities."

Therefore the correspondent can be assured that her concern is already receiving attention at the policy level.

Item 5. The Planning Dept. is well aware of deficiencies in the present system and would advise the correspondent that every endeavour is being made to bring such deficiencies to the attention of B. C. Hydro Transit Authority, with whom ongoing discussions are being held.

A phone call to Mr. Harry Atterton of B. C. Hydro, the recipient of the letter indicated that there was no further information that he could add at this time.

#### RECOMMENDATION

It is recommended

1. THAT Mrs. M. Forbes be thanked for bringing these items to the attention of the municipality and that she be sent a copy of this report and the related report on bus shelters - (Item 1, Manager's Report No. 7, Jan. 31, 1977).
2. THAT a copy of this report be sent to B. C. Hydro for the information of Messrs. Harry Atterton and Vic Sharman.

  
A. L. Parr,  
DIRECTOR OF PLANNING.

  
GDH:ew

c. c. Municipal Engineer