

ITEM	14
MANAGER'S REPORT NO.	21
COUNCIL MEETING	Apr. 5/76

Re: LETTER FROM COLUMBIAN 4 RINKS LTD. THAT APPEARED ON THE AGENDA FOR THE  
MARCH 29, 1976 MEETING OF COUNCIL (ITEM 4F)  
CHARGES FOR SEWER SERVICES

Appearing on last week's agenda was a letter from Mr. Stan D. Floyd, Vice-President and General Manager of Columbian 4 Rinks Ltd., regarding Municipal charges for sewer services. Following is a report from the Municipal Treasurer on this matter.

RECOMMENDATION:

1. THAT a retroactive adjustment in sewer rates be made to and including the year 1972, as recommended above, to Columbian 4 Rinks Ltd.

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TO: MUNICIPAL MANAGER  
FROM: MUNICIPAL TREASURER  
RE: COLUMBIAN 4 RINKS  
SEWERAGE CHARGE

2 April 1976  
File: W5-4

The two sections of By-law No. 4231, being "Burnaby Sewerage Charge By-law 1961", applicable to this case are:

- 2.(2) The Municipal Treasurer shall levy and collect the charge hereby imposed, either monthly or quarterly, in the same manner as he levies and collects water rates in respect of the same parcel of real property pursuant to the "Burnaby Waterworks Regulation By-law 1953" and amendments thereto.
4. Every user of the sewerage system who establishes that he discharges into the sewerage system less than 80 percent of the water delivered by the municipal water utility to his parcel of real property,
  - (a) by using in whole or in part the water so delivered in an industrial or commercial process or products, or in irrigation; or
  - (b) by discharging the water so delivered or part thereof directly into a natural water course or body of water, shall have reduced proportionately the charge which would otherwise be payable by him.

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New metered customers are supplied with a copy of the regulations and if they believe they are entitled to relief under Section 4 of the by-law, they make application to the Treasurer. The Treasurer in turn looks to Engineering for advice. In this particular case, Engineering, about six months ago, suggested that the owner install a water meter in such a manner that the amount of water being discharged to the storm sewer could be measured. While the by-law stipulates "by discharging the water so delivered or part thereof directly into a natural water course or body of water", this has been interpreted to include a storm sewer, there being no special charge to property owners for use of same.

In the ordinary course of events, Columbian 4 Rinks have been granted a reduction in sewer rates effective 1 December 1975, and as it has taken some time and expense on the part of the Company to establish the appropriate charge, they would be refunded charges paid retroactive to the date the matter was drawn to our attention. However, on a number of occasions dating back to 1972, the Company has drawn our attention to the size of their water bill and has worked with Engineering staff to remedy any defects in their system without realizing that the sewer account which is shown separately on the bill was part of the problem. When it did come to their attention, they promptly, at their own expense, installed an appropriate meter as recommended by our Engineering Department.

Under the circumstances, it is recommended that a refund be authorized on a pro rate basis to 1972. The amount involved has been estimated at \$2,256.26. If the refund is authorized, it will be used to prepay their water and sewer bills.

RECOMMENDATION

1. THAT a retroactive adjustment in sewer rates be made to and including the year 1972, as recommended above, to Columbian 4 Rinks Ltd.

  
MUNICIPAL TREASURER

BM:gw  
Attach.