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MANAGER'S REPORT NO.	75
COUNCIL MEETING	Nov. 22/76

RE: Youth Services Division

Following is a report from the Youth Services Division covering the period July 1 to September 30, 1976.



J. W. SMITH  
SUPERVISOR  
YOUTH SERVICES DIVISION  
for

C. C. MacKENZIE  
ADMINISTRATOR

Since the last report to Council for the months of April 1 to June 30 inclusive, there has been a further reduction of shoplifting offences at the stores using the shoplifting/counselling program. For the months of April, May and June, the total shoplifting offences referred to the Youth Services Division were 112, and for the corresponding period, July, August and September, the total shoplifting offences were 52. (See statistics enclosed).

This reduction was considerable in the space of a short 3 months and the Youth Services Division felt it worthwhile to examine this reduction. It was discovered that shoplifting does reduce during the summer holiday months due to the fact that the weather is better (rain is conducive to congregating indoors) and many youths are out of the Burnaby area on holidays. However we also discovered, that this year, there was a reduction in the number of security officers at stores both through holidays and staff cut-backs. In June the Probation Department in Burnaby began to take an active part in the shoplifting/counselling program by following the family interviewing procedure used by the Youth Services Division and I feel that this follow-up with youths 14 years of age and over undoubtedly is having an effect on shoplifters in this age group.

In the Youth Services Division's last report to Council, it was mentioned that the Division was searching for additional referrals to complement the shoplifting/counselling program. The RCMP Detachment in Burnaby has been canvassed thoroughly as another potential area of referrals. The RCMP Detachment has provided the Youth Services Division's supervisor with a pager so that RCMP members might have easier access to him. The program planning and the pager has resulted in a considerable number of RCMP requests for information and a number of RCMP referrals to the Youth Services Division for followup. The program is just "getting off the ground" at the conclusion of this report.

With the government take-over of the Department of Human Resources, which will include the Youth Services Division, it is hoped that the services provided by the Youth Services Division will be continued.

Since this will be my last report to Council as a municipal employee, I would like to thank Council for its foresight in creating the Youth Services Division and for the support you have given me.

FOR THE MONTH OF July  
 STATISTICS - YOUTH SERVICES DIVISION

CATEGORY	REFERRING SOURCE	NUMBER REFERRED	STILL UNDER INVESTIGATION	REFERRAL	ACTION TAKEN		
					REFERRAL/ CONCLUDED	COUNSELLING	COUNSELLING/ CONCLUDED
T/U 200	T. Eaton Co.	6	2		1		3
T/U 200	Simpsons-Sears	14	1		11		2
T/U 200	Safeway	3	1		2		
T/U 200	Woolco	1			1		
Behaviour	Parents	3	1	1			1
Behaviour	Probation Office	1	1				
Behaviour	RCMP	2	2				
T/U 200	Ginette Laroque	1			1		
Totals		31	8	1	16		6

GRAND TOTAL

31

31  
Total

SOURCES USED: Probation Officer 17  
 RCMP \_\_\_\_\_  
 Dept. of Human Resources 1  
 Youth Placement Services \_\_\_\_\_  
 Youth Officer \_\_\_\_\_

Other \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

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FOR THE MONTH OF August

STATISTICS - YOUTH SERVICES DIVISION

CATEGORY	REFERRING SOURCE	NUMBER REFERRED	STILL UNDER INVESTIGATION	ACTION TAKEN			
				REFERRAL	REFERRAL/ CONCLUDED	COUNSELLING	COUNSELLING/ CONCLUDED
T/U 200	Safeway	1			1		
T/U 200	Hudsons Bay	1			1		
T/U 200	Simpsons Sears	8	2		2	1	3
T/U 200	T. Eaton Co.	2			2		
T/U 200	Woolco	5			5		
T/U 200	RCMP	1			1		
Behaviour	VRB	1	1				
<b>Totals</b>		<b>19</b>	<b>3</b>		<b>12</b>	<b>1</b>	<b>3</b>

GRAND TOTAL 19

19  
Total

RESOURCES USED:	Probation Officer	<u>12</u>	Other	<u>          </u>	<u>          </u>
	RCMP	<u>          </u>		<u>          </u>	<u>          </u>
	Dept. of Human Resources	<u>          </u>		<u>          </u>	<u>          </u>
	Youth Placement Services	<u>          </u>		<u>          </u>	<u>          </u>
	Youth Officer	<u>          </u>		<u>          </u>	<u>          </u>

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FOR THE MONTH OF September  
**STATISTICS - YOUTH SERVICES DIVISION**

<u>CATEGORY</u>	<u>REFERRING SOURCE</u>	<u>NUMBER REFERRED</u>	<u>STILL UNDER INVESTIGATION</u>	<u>ACTION TAKEN</u>			
				<u>REFERRAL</u>	<u>REFERRAL/ CONCLUDED</u>	<u>COUNSELLING</u>	<u>COUNSELLING/ CONCLUDED</u>
T/U 200	Simpsons Sears	1				1	
T/U 200	T. Eaton Co.	3			1		2
T/U 200	Woolco	4			3		1
T/U 200	Probation	1	1				
( Behaviour	Big Brothers	1	1				
Behaviour	RCMP	2			1	1	
Behaviour	Parent	1					1
Behaviour	Social Worker (SA)	1	1				
<b>Totals</b>		<b>14</b>	<b>3</b>		<b>5</b>	<b>2</b>	<b>4</b>

**GRAND TOTAL** 14

14  
Total

<u>RESOURCES USED:</u>	<u>PROBATION OFFICER</u>	<u>OTHER</u>
Probation Officer	<u>5</u>	
RCMP		
Dept. of Human Resources		
Youth Placement Services		
Youth Officer		

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