

ITEM	15
MANAGER'S REPORT NO.	82
COUNCIL MEETING	Dec. 20/76

Re: S.P.C.A. CONTRACT - 1977

The contract with the S.P.C.A. in which they were appointed Poundkeeper for the Corporation expires on December 31, 1976.

Following is a report from the Chief Licence Inspector dated December 15, 1976 outlining the present operations and activities for the animal shelter and the activities during the period 1971 through 1975.

RECOMMENDATIONS:

1. THAT the contract with the S.P.C.A. be renewed for the period of January 1, 1977 to December 31, 1977 at a cost of \$120,974 plus 25% commission on the total sale of licences sold by them; and
2. THAT the monthly payments be made to them at the rate of 1/12 of the annual amount of the basic contract plus commission for the sale of licences plus 1/4 of the cost of the evening patrols for the months of May to August; and
3. THAT all other terms and conditions of the 1976 contract be included in the 1977 contract.

* * * *

TO: MUNICIPAL MANAGER 15 December 1976
 FROM: CHIEF LICENCE INSPECTOR
 SUBJECT: S.P.C.A. CONTRACT

The contract with the S.P.C.A., in which they were appointed Poundkeeper for the Corporation, expires on 31 December 1976.

A contract proposal for the calendar year 1977 in the amount of \$120,974 plus an estimated \$4,500 in commission (25% of the licence fees collected by them) has been received. (Item No. 1, copy attached) This is an increase of \$14,762 (13.33%) over the 1976 contract, the total of which is \$110,712. This increase is caused by higher operating costs.

Costs of the 1977 contract are estimated at:

Basic contract	\$117,413
Evening patrols (May to August)	3,561
Estimated commissions on sale of licences - 25%	<u>4,500</u>
Total	\$125,474

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Services to be provided by the S.P.C.A. will be the enforcement of the Burnaby Dog Tax and Pound and Animal Regulations By-law, sales of licences, care of impounded animals and administration of the animal shelter. The duties will be performed by four inspectors, one kennelman, and a supervisor; a total of six persons. Transportation will be by five radio equipped vehicles.

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Hours of operation for the animal shelter will remain at 9:00 a.m. to 6:00 p.m., Monday through Friday and 9:00 a.m. to 5:00 p.m. Saturday and Sunday. Regular hours of patrol from 7:00 a.m. to 6:00 p.m. Monday through Friday and 7:00 a.m. to 3:00 p.m. on Saturday will be continued. Evening patrols will be conducted for three evenings per week alternating with two evenings per week, from 6:00 p.m. to 10:00 p.m., between 1 May and 31 August. Also, a 24 hour emergency service is provided.

Mr. C. Jack Hones, Secretary-Manager of the Vancouver Regional Branch of the S.P.C.A. has submitted a report outlining their activities, evaluation of the animal control programme and trends which may develop in 1977. (Item No. 2 attached)

A review of the S.P.C.A.'s activities between 1971 and 1975 and to 30 November 1976 concerning Pound activities, humane animal care, and a review of the licence and impounding fees is set out on Item No. 3 attached.


The total number of live dogs received at the animal shelter to 30 November 1976 is 4,912, comprising of impounded dogs and dogs surrendered to the S.P.C.A. by the owner, for adoption or destruction. Of significance is the reduction in the number of recorded complaints against the number of impoundings, this being the first year in which impoundings exceed complaints. Also the number of dogs which were surrendered to the Poundkeeper has more than doubled. This trend coincides with by-law amendments, effective 1 January 1975 which increased licence fees and impounding fees, established a leash law and provided for violation tickets.

Receiving and picking up cats and other animals, while not of direct concern in the contract, has been included for Council's information. Complete recording of this activity was initiated this year. A total of 10,778 cats were picked up as strays or surrendered for adoption. It will be appreciated that the S.P.C.A. were able to place only a limited number of these with new owners. Additionally, 1,934 cats were destroyed at the owner's request.

In my opinion, the S.P.C.A., in their role of the Corporation's Poundkeeper, provides satisfactory enforcement of the animal control regulations and additional services which are vital to the community.

RECOMMENDATIONS:

1. THAT the contract with the S.P.C.A. be renewed for the period of 1 January 1977 to 31 December 1977 at a cost of \$120,974 plus 25% commission on the total sale of licences sold by them; and
2. THAT the monthly payments be made to them at the rate of 1/12 of the annual amount of the basic contract plus commission for the sale of licences plus 1/4 of the cost of the evening patrols for the months of May to August; and
3. THAT all other terms and conditions of the 1976 contract be included in the 1977 contract.

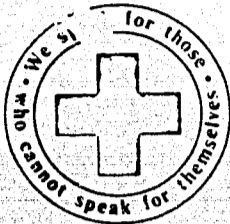

P. A. B. B. B.
CHIEF LICENCE INSPECTOR

PAK:ah
AGB:ah.

cc. Municipal Treasurer

ITEM	15
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COUNCIL MEETING	Dec. 20/76

Item No. 1



BRITISH COLUMBIA SOCIETY FOR THE PREVENTION OF CRUELTY TO ANIMALS

VANCOUVER REGIONAL BRANCH
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President: DAVID K. FRASER

Secretary-Manager: C. JACK HOMES, AFC

Director Veterinary Medical Services: DR. COLIN COLLIN BSc MRCVS

November 5, 1976

Mr. B. McCafferty
Treasurer
Corporation of Burnaby
4949 Canada Way
Burnaby, B.C.
V5G 1M2

Dear Mr. McCafferty,

S.P.C.A. BUDGET - 1977

The budget for 1976 is submitted under two requirements:

- a) basic budget
- b) additional summer patrols

Basic Budget:

- a) Salaries: salaries are in line with the negotiated union contract coupled with normal increments.
- b) Vehicle Operation: whilst there is a hoped for decrease in I.C.B.C. Insurance rates this will be offset by increase in gasoline prices and servicing costs.
- c) Supplies: a general increase is envisaged but this will be largely offset by bulk buying.

Therefore it will be necessary to increase the contract for 1977 to \$117,413 plus 25% of licenses sold by the Vancouver Regional Branch. The support by the branch to the Animal Control Facility in 1977 will amount to \$10,053.

The cost of supplementary patrols for the 4 month period, May to 1st of September 1977 on a three/two/three weekly patrol basis will attract an additional cost of \$3,561.

I will be available for discussion of this budget at anytime.

Yours very sincerely,

C. Jack Homes

C. Jack Homes 1976 FUND RAISING CAMPAIGN — Honorary Chairmen: Clarke Simpkins
Secretary: Archbishop of Vancouver; Dr. Walter H. Gage; Most Rev. Godfrey P. Gowar, O.P.; John D. Wilson; A.B. Christophor; Mrs. Eric Hambro

CJH/lkr ALL DONATIONS AND LEGACIES EXEMPT FROM TAXATION AND DUTIES

C.C. Phil Kenzie, Chief License Inspector

RECEIVED IN
TREASURY 8/11/76
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2/11/76



**BRITISH COLUMBIA SOCIETY FOR THE
PREVENTION OF CRUELTY TO ANIMALS**

VANCOUVER REGIONAL BRANCH
1025 E. 7TH AVE., VANCOUVER, B.C. V5T 8E3
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Item No. 2

Serving
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President: DAVID K. FRASER

Secretary-Manager: C. JACK HOMES, AFC

Director Veterinary Medical Services: DR. COLIN COLLIN B.Sc. M.R.C.V.S.

November 26, 1976

ITEM	15
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COUNCIL MEETING	Dec. 20/76

Mr. Phil Kenzie
City Licence Inspector
Corporation of Burnaby
4949 Canada Way
Burnaby, B.C.
V5G 1H2

RECEIVED 177
DEC 6 1976

LICENCE DEPARTMENT

Dear Mr. Kenzie,

PERFORMANCE OF ANIMAL CONTROL FACILITY
FIRST ELEVEN MONTHS 1976

The foregoing is an evaluation of the performance and the results achieved by the Animal Control Facility during the first eleven months of 1976.

This report will contain the rationale for change plus the trends that maybe expected in 1977.

EVALUATION OF STATISTICS

The year has been marked by record rainfalls particularly during the months of May, June, July and August. The reaction of any animal in conditions of rain is to stay very close to its natural habitat, consequently the tendency to roam is markedly reduced. The months stated are normally high impounding months. This trend was noted in all shelters operated by the B.C.S.P.C.A.

COMPLAINTS: an audit has been completed in this section and during 1976 a total of 1,132 dog complaints were received as opposed to 1965 for the same period in 1975. This reduction is gratifying.

IMPOUNDMENTS: the number impounded in 1975 was 1,693, 1976 - 1,262.

DOGS CLAIMED: this is a critical area of operation, basically where impounding revenue is derived.

The ratio of dogs claimed in 1975 was 53%, in 1976 - 46%. This change has been brought about by the change in the license fee structure, (i.e.) that the irresponsible dog owner is reluctant to claim their animal and pay the impounding fee and purchase a current license which has a differential.

1976 FUND RAISING CAMPAIGN - - Honorary Chairman: Clarke Simpkins

PATRONS: His Worship Mayor Arthur Phillips; Rabbi Willrod Solomon; Most Rev. James F. Carney, D.D., Archbishop of Vancouver; Dr. Vetter H. Gago; Most Rev. Godfrey P. Gower, D.D.; John D. Wilson; A.D. Christopher; Mrs. Eric Hamber

ALL DONATIONS AND LEGACIES EXEMPT FROM TAXATION AND DUTIES

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The experience of other municipalities who adopted a similar fee structure a matter of 12 months prior to the Municipality of Burnaby has been as follows:

- a) initially a higher unclaimed rate
- b) the number of animals destroyed in the period is increased
- c) that the unwanted pet population masks the performance of the impounding authority (i.e.) you pick up 2 dogs to one claimed
- d) that with the progressive elimination of the unwanted pet population, that the impounding authority is now dealing with the bona fide dog owner and the claim rate is higher

The number of animals destroyed as surplus to date is 2,890 up from 2,554 in 1975, confirms the rationale is this area.

CATS-commencing the 1st January 1976, the problems related to cats was reported. For the year to date there have been 848 complaints in respect to cats and in addition 910 strays were collected and destroyed. This work effort naturally detracts, from the performance in respect to dog control, but nevertheless must be actioned.

CONTRIBUTING FACTORS

HEALTH OF ANIMALS The ongoing wet weather produced an environment most suitable for the high incidence of virus infection in dogs and cats.

During the year it was necessary to close the facility on 4 occasions due to out breaks of distemper and kennel cough in dogs. All recognized procedures to ensure the best possible hygienic conditions were vigorously enforced. These closures affected the impounding of animals.

In the area of cats, the time of breeding was changed by weather conditions, this phenomena induced a marked reduction in the health and physical condition of kittens resulting in a susceptibility to disease.

TRAFFIC The congestion of traffic, particularly during the hours of 8 - 9 and 3 - 4 appears to be increasing, which in turn is reducing the mobility of the impounding force.

LOW COST SPAY AND NEUTER CLINIC

The Low Cost Spay and Neuter Clinic opened on the 9th August 1976. Despite inconveniences occasioned by the "lock out" of building trades and the fact that certain areas had not been finished, the clinic began operations at the rate of 20 per day.

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The preliminary "working up" period to prove surgical & administration procedures only took two weeks, and progressively the number was increased to 65 per day as of this date.

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The acceptance of 65 animals for surgery each day means:

- a) 65 admissions per day
- b) 65 discharges per day
- c) removal of stitches from 65 animals

a total of 195 movements per day.

The demands placed on the clinic clearly indicate that effective 1 January 1977, a two shift operation may be necessary to fulfill the needs of the public.

On the 23rd November the clinic completed the neutering of the 3,000th animal. If this rate is maintained then in 1977, the clinic will neuter more animals in one year than the three clinics run by the City of Los Angeles.

The acceptance of the general public of the castration of males has been most revealing, despite qualms in certain areas, the numbers of animals castrated is almost 50% of the total. The number of neuterings is split almost 50% cat and 50% dog.

There appears to be a marked acceptance also to neuter cats which will materially assist in the reduction of the unwanted cat, which has hindered the full deployment of the impounding force to control dogs.

The Branch initially adopted a policy that pregnant animals would not be accepted. This policy was changed almost in the first week, primarily because the owner did not want pups or kittens and would accept the alternative of aborting. This change in policy has had a great effect on the reduction in the number of surplus animals in the Municipality.

A full report on the clinic will be forwarded to Council in January 1977.

CONCLUSIONS

During the year 1976, there have been a number of circumstances which have changed the performance of the animal control facility, some are unusual and cannot be considered to be reoccurring, whilst others will remain with us and they are:

- 1.) Extreme rainy conditions which
 - (a) restricted the roaming tendencies of dogs
 - (b) acted as a catalyst for viral diseases, thereby closing the shelter on 4 occasions.

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2. that cats are becoming a control problem
3. higher licence fees has assisted in the reduction of the irresponsible owner and has initially increased the number of animals destroyed
4. that density of traffic has at times restricted the mobility of the impounding force

Attached at Appendix "A" is a report of a survey carried out by the American Veterinary Association on the castration of dogs and also at Appendix "B" a copy of the recommendation prepared by the Bureau of Municipal Affairs of the Provincial Government of Ontario. The comment that should be made at this point, is that the Municipality of Burnaby recognized the problem and has implemented, with few exceptions, all the recommendations at least 18 months prior to the publishing of the report.

I will be available to discuss this report at anytime at your direction.

Yours very sincerely,


C. Jack Jones
Secretary-Manager

CJH/rk
Encl.

RECOMMENDATIONS OF THE INVESTIGATING TASK FORCE ON
"PET CONTROL IN URBAN ONTARIO" "THE MUNICIPAL ROLE"

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Published by the Bureau of Municipal Research of the Ontario Provincial Government

1) The uppermost priority in pet control is to reduce pet birth rates and for this we recommend:

(i) A real drive to get all dogs registered and licensed as a necessary tool in the implementation of any control measures.

(ii) Limitations on the number of pets per household or at least large differentials in licence fees for more than the first animal.

(iii) Much larger license fee differentials which will be a real inducement to owners to alter both females and males. Typical present differentials of \$2 to \$5 seem to small to furnish a compelling incentive.

(iv) Requirements of alteration at the time of sale of any animal at pounds.

(v) Measures to promote alteration of pets acquired from sources other than pounds.

(vi) Measures to bring the costs of alteration within the means of average citizens which will undoubtedly entail subsidization by cities on some basis ranging from free clinics to assistance only in cases of proven financial need.

(vii) Restraint in the issuance of new kennel licences and pet shop licences. Consideration, if deemed necessary, of some limits on output of present kennels. Any measures in this area must be taken with full recognition of the limits of local authority.

2) A second pressing priority is to reduce the number of pets roaming at large and not under competent control. Strays, meaning pets without owners or home bases, are a problem which can only be solved by pick-up patrols. But we must recognize, too, that the treasured pets of many are frequently off their home-grounds. Dealing with this situation requires an approach that will prod owners into greater responsibility for constant control with as little formal action as is necessary. The ticketing-fine process is proving successful in some communities and we recommend it for consideration.

3) Thirdly, there is the rising demand for relief from pollution and the unsightliness of unregulated curbing of pets. We recommend that communities:

(i) Consider measures to require that owners clean up after their pets or alternatively to provide areas for the relief of pets with accompanying penalties for use of other areas.

(ii) Consider measures that will ban animals from certain park areas but also consider establishment of areas to which pets may be brought for exercise.

4) Consider either a municipal requirement for rabies inoculation of cats and dogs or alternatively join with other municipalities in urging a provincial act which would likely be more effective in the control of rabies.

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5) It is evident that the measure recommended must have community support if they are to be successful. To gain such support a concentrated public educational effort will be required from every community. What must be recognized is that highly urbanized surroundings require a new standard of pet and pet owner behaviour. But the values inherent in pet ownership must not be lost sight of and regulatory measures must be held to a minimum while responsible pet ownership is promoted. It is necessary to develop a consensus as to what are fair standards for the maintenance of pets in urban surroundings.

6) The real key to improved municipal pet control requires municipalities to take a more positive stance in defining the public objectives of their pet control program. In addition they should exercise closer scrutiny over the performance of their employees or their designated agents to be sure that objectives are being met in the most efficient manner. Adequate funds will be necessary but such funds well spent will come nearer to achieving the defined goals. Some inter-municipal communication would also be very useful in providing insight into the problem of adequate and effective animal control as well as furnishing good examples of particularly effective performance.

7) We believe that it is necessary for the province to take some action to assist municipalities in carrying out an effective animal control program. Therefore we recommend that the province:

(i) Authorize municipalities at their option to take measures to subsidize the spaying and neutering of pets.

(ii) Provide legislative authorization for municipalities to take action to control cats as they may deem necessary.

(iii) Reinstate dog enumeration by provincial assessors to provide:

a) A factual base from which to launch vigorous drives to get dogs registered and licensed.

b) An annual check of the number of dogs in the community as a yardstick for evaluating the measures adopted to keep the pet population within reasonable limits.

The Journal of the American Veterinary Medical Association, Vol. 168, No. 12, has published the results of a study by Sharon G. Hopkins, DVM and Thomas A. Schubert, BS and Benjamin L. Hart DVM, PhD, on the changes in undesirable behaviour, including roaming for extended periods, aggressiveness, urine marking in the house, and mounting of other dogs or people, by castration of the adult male dog.

Their approach involved an analysis of clinical cases in which the behaviour was evaluated before and after castration, by means of interviews with the owners. The same approach had proved useful in analyzing the alteration of fighting, roaming, and urine spraying in adult male cats after castration. In 80 to 90 percent of the cats studied, these behavioural patterns declined.

After asking the owner to describe the dog's general pre- and post-operative behaviour, attention was focused on 4 specific behavioural patterns:

1. Roaming
2. Aggressiveness, particularly towards other male dogs, as well as that which is territorial and fear-induced
3. Urine marking, both in the home and outdoors
4. Mounting of other dogs or people

The study is summarized as follows:

In a retrospective study involving 4,200 dogs, it was concluded that the objectionable male behaviour patterns of roaming, fighting with other males, urine marking in the house, and mounting of other dogs or people are amenable to alteration by castration in adulthood. Roaming was reduced in 90 percent of the dogs. The other behavioural patterns declined in one-half to two-thirds of the dogs. The age of the dog at the time of castration was not related to the effectiveness of castration.

Item No. 3

	<u>1971</u>	<u>1972</u>	<u>1973</u>	<u>1974</u>	<u>1975</u>	<u>1976 *</u>
<u>DOGS</u>						
Dog complaints recorded	2,700	2,746	2,715	2,639	2,074	1,132
Dogs impounded	1,285	1,407	1,666	1,719	1,823	1,230
Violation tickets issued	--	--	--	--	--	92
Dogs redeemed	697	758	887	980	960	585
Impounded dogs destroyed	194	222	324	342	356	285
Impounded dogs surrendered by owner for adoption	382	411	271	248	359	204
Dogs voluntarily surrendered by owner for adoption following contact by Poundkeeper (not impounded)	N. R.	N. R.	N. R.	179	221	496
Dogs voluntarily surrendered by owner for destruction	890	961	802	864	879	956
Dead dogs and cats recovered from streets	723	859	1,102	1,180	905	889
Total dogs through shelter - excluding dead animals	N. R.	N. R.	N. R.	3,891	4,411	4,912
<u>CATS</u>						
Cat complaints recorded	N. R.	N. R.	N. R.	N. R.	N. R.	848
Stray cats picked up	N. R.	N. R.	N. R.	N. R.	N. R.	910
Cats surrendered for adoption	N. R.	N. R.	N. R.	N. R.	6,003	9,868
Cats destroyed at owner's request	2,247	3,091	2,251	2,047	1,936	1,934
<u>MISCELLANEOUS ANIMALS</u>						
Surrendered for adoption or destruction (rabbits, racoons, gerbils, etc. excluding birds)	N. R.	N. R.	N. R.	N. R.	206	389

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	<u>1971</u>	<u>1972</u>	<u>1973</u>	<u>1974</u>	<u>1975</u>	<u>1976 *</u>
	\$	\$	\$	\$	\$	\$
<u>LICENCE FEES</u>						
Male	5.00	5.00	5.00	5.00	11.00	21.00
Neutered male	N. A.	N. A.	N. A.	N. A.	6.00	6.00
Female	10.00	20.00	20.00	20.00	21.00	21.00
Spayed female	5.00	5.00	5.00	5.00	6.00	6.00
<u>LICENCE FEES COLLECTED</u>						
Licence Department	22,957.25	27,088.50	34,525.25	37,645.00	53,806.00	72,745.00
S. P. C. A.	5,934.75	6,023.25	8,227.25	10,681.25	12,560.00	16,499.00
Canvas	--	--	--	--	--	8,631.00
Total	28,892.00	33,318.75	42,752.50	48,326.25	66,366.00	97,875.00
<u>POUND FEES</u>						
Licenced	10.00	10.00	10.00	10.00	15.00	15.00
Unlicenced	15.00	15.00	15.00	15.00	30.00	30.00
} plus \$2.00 daily } board fees (effective 1973)						
Total Pound fees collected	8,350.00	9,226.00	14,241.75	15,954.00	21,432.00	14,119.00

LEASH LAW

Effective 1 January 1975

N. R. - Not Recorded

* Figures shown are as at 30 November 1976

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