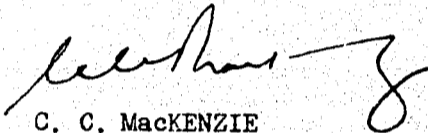


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Re: Youth Services Division

Attached is a report from the Youth Services Division covering the period April 1 to June 30, 1976.


C. C. MACKENZIE
ADMINISTRATOR

CCM/ep
15.7.76

The Youth Services Division continues to receive shoplifting referrals from the stores that have been aware of our services, the RCMP and some parents. Further to that, we have had additional referrals from Canada Safeway and Collegiate Sports. We believe that it is not the shoplifting counselling program per se, but the manner in which we are screening and processing files, that makes the Division adaptable to receive referrals from many sources. The Division is becoming a kind of "think tank" for agencies and departments who are struggling with youth problems of various kinds. The "think tank" allows for research, conferencing, consultation and interviewing.

The Youth Services Division has been searching for additional programs of a preventive nature to complement the shoplifting counselling program. The shoplifting counselling program has two components: (a) a referral source (store security) and (b) assessment phase (the afore-mentioned think tank). The Youth Services Division need only explore referral sources while the assessment procedure will remain static.

Sources being considered are the RCMP (some involvement now) and elementary school counsellors.

RCMP involvement has centered around the problem of runaway juveniles. The RCMP have recorded 432 incidences of running away or missing persons in a 6 month period. The Youth Services Division has been experimenting in this area and initially have found that most youths are running away from family discord, family discipline and/or running to a boyfriend or girlfriend or a "good time" situation of some form. Frequently these problems end up in the Child Welfare Department and the courts under an "unmanageability complaint" which, if upheld, gives the youth a permanent juvenile record. The Youth Services Division has tried some innovative approaches with runaways, involving the Burnaby Family YMCA, Judge Holmes, and the RCMP. Our efforts have been only marginally successful to date. The difficulty with a runaway is that they quickly learn that when under stress or supervision, they can simply run away, be it from home, receiving home or group home. One particular runaway situation involving a 14 year old girl has utilized the services of the RCMP, Youth Services Division, Juvenile Court, receiving home, achieving very little to date and the girl has once again returned home where, we feel, she will probably run away again. Runaway youths at large in the community are potential delinquents (theft under \$200.00 or shoplifting, and breaking and entering, for example food or clothing or money) or potential victims of the drug and prostitution world. Perhaps a proper remand center would be an ideal resource to help deal with the extenuating problems of runaways.

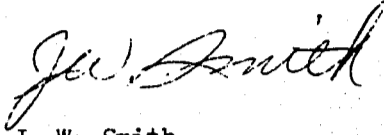
Discussions relating to the involvement of the Youth Services Division and elementary school counsellors have begun with Dr. Blake Ford of the Burnaby School Board and elementary school counsellors. It is too early to be able to make any statement about the outcome of these discussions. However, the Youth Services Division has statistics relating to successful counselling with elementary school age children who came to the Division's attention with help of the elementary school staff. Intervention by the Youth Services Division with elementary school age children through early identification by elementary school counsellors allows for the opportunity to help the youth while his behaviour is still of a pre-delinquent nature.

Our searching for new sources of files may require additional staff. In an effort to secure continued council support, it would seem that the Division must continue to show real impact on the youth problem in Burnaby. To this end it would seem necessary that we be able to handle a larger volume of clients than we are presently doing (the Division would seem to be at maximum case load now). The statistics submitted in this report represent only the volume of files referred, not the potential volume that could be referred.

In summary, as supervisor of the Division, and at the risk of repeating myself, I would like to make clear that the Youth Services Division is a counselling, co-ordinating division, and not simply an agency relating to shoplifting. As a counselling co-ordinating division, I feel the Division is giving a far better

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service than we would be if we were simply inventors of unique program (shop-lifting counselling) without any further scope. Ideally I and my staff would like to see the Youth Services Division scope utilized so that all involved in this division (Council, Department of Human Resources, and so on) will have a good opportunity to show that preventive programs regarding delinquent juveniles does have a positive effect, in changing the lives of children and reducing later delinquent problems.



J. W. Smith
Supervisor
YOUTH SERVICES DIVISION

JWS/gp

FOR THE MONTH OF APRIL
 STATISTICS - YOUTH SERVICES DIVISION

CATEGORY	REFERRING SOURCE	NUMBER REFERRED	STILL UNDER INVESTIGATION	ACTION TAKEN			
				REFERRAL	REFERRAL/ CONCLUDED	COUNSELLING	COUNSELLING/ CONCLUDED
Theft U/200	Hudson Bay	6			2		4
"	Simpson Sears	21	5		6		10
"	T. Eaton Co.	18			7		11
"	Woolco	7	1		5		1
Behaviour	Probation	2	1				1
"	Parent	1				1	
Totals		55	7		20	1	27

GRAND TOTAL 55

55
Total

RESOURCES USED:		Other	
Probation Officer	20		
RCMP			
Dept. of Human Resources			
Youth Placement Services			
Youth Officer			

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FOR THE MONTH OF MAY
 STATISTICS - YOUTH SERVICES DIVISION

CATEGORY	REFERRING SOURCE	NUMBER REFERRED	STILL UNDER INVESTIGATION	REFERRAL	ACTION TAKEN		
					REFERRAL/ CONCLUDED	COUNSELLING	COUNSELLING/ CONCLUDED
Theft U/200	Hudson Bay	12			4	1	7
"	T. Eaton Co.	6			1		5
"	Simpson Sears	3			2		1
"	Woolco	6	1		5		
"	Canada Safeway	2			2		
Behaviour	Parent	5			1	3	1
"	R.C.M.P.	1				1	
Totals		35	1		15	5	14

GRAND TOTAL 35

35
Total

RESOURCES USED: Probation Officer	<u>14</u>	Other Public Health	<u>1</u>
RCMP	<u>2</u>		
Dept. of Human Resources	<u>1</u>		
Youth Placement Services	<u> </u>		
Youth Officer	<u> </u>		

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FOR THE MONTH OF JUNE
 STATISTICS - YOUTH SERVICES DIVISION

CATEGORY	REFERRING SOURCE	NUMBER REFERRED	STILL UNDER INVESTIGATION	REFERRAL	ACTION TAKEN		
					REFERRAL/ CONCLUDED	COUNSELLING	COUNSELLING/ CONCLUDED
Theft U/200	Woclo	4			1		3
"	Hudson Bay	7	1		2		4
"	T. Eaton Co.	12	1		6		5
"	Simpson Sears	4			2		2
"	Canada Safeway	2			2		
"	Collegiate Sports	2			2		
Behaviour	School Counsellor & Parent	1				1	
"	Parent	6	1			5	
Totals		38	3		15	6	14

38
Total

GRAND TOTAL 38

RESOURCES USED:	Count	Other	Count
Probation Officer	<u>15</u>	B.M.H.	<u>1</u>
RCMP	<u>1</u>	New West Voc. Counselling	<u>2</u>
Dept. of Human Resources	<u>1</u>		
Youth Placement Services	<u> </u>		
Youth Officer	<u> </u>		

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