

ITEM 11

MANAGER'S REPORT NO. 41

COUNCIL MEETING June 9/75

Re: Refuse Collection

- a. Letter dated May 21, 1975 from Mr. James W. Habkirk
6108 Neville Street
- b. Letter dated May 23, 1975 from Mr. Raymond Carriere
122 N. Holdom Avenue
- c. Letter dated May 26, 1975 from Mrs. V. Nazareno
5396 Springdale Court
- d. Letter dated May 29, 1975 from Mrs. J.E. Hardy
4654 Burke Street

Appearing on the Agenda for the June 9, 1975 meeting of Council are letters from Mr. James W. Habkirk, Mr. Raymond Carriere, Mrs. V. Nazareno and Mrs. J.E. Hardy regarding Municipal refuse collection services. Following is a report from the Municipal Engineer on this matter.

With respect to Mrs. Hardy's statement concerning lack of sidewalks, the Engineer advises that the Engineering Department has not received any requests for construction of sidewalks on the subject portion of Burke Street. The street is not unlike many miles of similar streets still requiring finished standard and sidewalks. We will take Mrs. Hardy's request as an expression of interest in sidewalk construction and the Engineering Department has entered Burke Street on its list of requests for local improvement works.

RECOMMENDATION:

1. THAT Mr. James W. Habkirk, Mr. Raymond Carriere, Mrs. V. Nazareno and Mrs. J.E. Hardy be provided with copies of this report.

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4 June, 1975

TO: MUNICIPAL MANAGER

FROM: MUNICIPAL ENGINEER

SUBJECT: LETTERS OF COMPLAINT RE REFUSE COLLECTION FROM
MR. RAYMOND CARRIERE
MR. J.W. HABKIRK
MRS. V. NAZARENO
MRS. J.E. HARDY

These letters of complaint together with others we have received in the past few months are the result of poor refuse collection service caused by the job action taken by refuse collection employees belonging to Local 23 of C.U.P.E.

The Municipal Engineer and his staff have met with Union representatives on several occasions attempting to minimize job action with only a partial measure of success. It was clearly pointed out in strong terms to the Union that, while "work to rule" action was being tolerated reluctantly, any individual and unilateral action taken beyond the accepted limits would result in disciplinary action being taken.

The Municipal Engineer and his staff have been reluctant to take measures which might precipitate further undesirable situations but have done everything possible to keep the situation under control while maintaining the best possible service under the present conditions.

Garbage volume always "peaks" at this time of the year and this, of course, only serves to compound the problem.

The Engineering Department will be keeping a close check on refuse collection for the next few days and has already taken the necessary action to restore the service to a proper level as soon as possible.

RECOMMENDATION:

THAT Mr. Raymond Carriere, Mr. J.W. Habkirk, Mrs. V. Nazareno and Mrs. J.E. Hardy be provided with copies of this report.

E.E. Olson
MUNICIPAL ENGINEER

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