ITEM 8 MANAGER'S REPORT NO. 49 COUNCIL MEETING July 21/75

RE:

SPECIAL PICK-UP (ELIMINATION OF SEPARATE PICK-UP FOR CERTAIN REFUSE)

(b) PLACEMENT OF RECEPTACLES

(c) PUBLICITY ON ELIMINATION OF SPECIAL PICK-UP

The purpose of this report is to clarify the intent of Council with respect to the special pick-up of refuse and, also, the placement of refuse receptacles on proper-

## SPECIAL PICK-UPS (Elimination of Separate Pick-Up for Certain Refuse)

On November 12, 1974, Council received a comprehensive report on the feasibility of extending normal refuse pick-up services to condominium developments without charge and, also, suggested changes to other aspects of refuse collection within the community at large (Item 21, Report No. 74). Following is one of the six recommendations that was tabled on that occasion:

"THAT special pick-up service be continued as at present as a charge to general budget, but that the question of deriving an off-setting, direct source of revenue be the subject of continuing investigation."

Item 18, Manager's Report No. 43, which was considered by Council on June 16, 1975, contained two conflicting recommendations on the matter of special pick-up of refuse. The first of the recommendations was the one quoted above and it was referred to, in the Manager's recommendations, as Recommendation #5 of the Municipal Engineer but it was not written into the recommendations. The other, which was written into the Manager's recommendations, was:

"THAT effective immediately landscape refuse and demolition refuse pick-up be eliminated but that all other refuse be picked up at source at regular pick-up times, provided that all other provisions of the Refuse By-Law are

Item 18, Report No. 43, was tabled until July 7, 1975, but on that date it was not dealt with as a separate report. Instead, we prepared Item 34, in Report No. 47, and the first recommendation noted above was inadvertently brought forward in the report item and it was adopted. In fact, we should have only brought forward the second recommendation noted above because on June 16 Council eliminated special pick-up service by adopting a recommendation in a report on proposed amendments to Burnaby Refuse By-Law #5174 (Item 17, Report No. 43) which resulted in Section 22 of the By-Law being deleted and rewritten as follows:

"All large scale demolition refuse, construction refuse and landscape refuse, which by reason of its volume does not fit into the category of normal collection will not be picked up by the Corporation."

As Council adopted the elimination of special pick-up services in the proposed amendments to the By-Law report on June 16 and because Council approved the elimination of such services when the matter was discussed in connection with the 1975 Budget, it is assumed that the clear intent is to continue only normal pick-ups of refuse, as defined by amendments to the By-Law. If this is what was intended, the confusion can be easily cleared by rescission of the motion on July 7 that referred to the continuation of special pick-up services as at present as a charge to the general budget (shown then as Recommendation #5 of the Municipal Engineer).

## PLACEMENT OF RECEPTACLES ON PROPERTIES

Another requirement for rescission involves the new policy that sets standards for the placement of receptacles on properties. On July 7, Council adopted the following recommendation (Item 34, Report No. 47), as presented by staff:

"Amend the section of the By-Law permitting receptacles to be located 20 feet from a lane line to a requirement that the citizens place their receptacles at the edge but on the lane allowance."

Continued ...

ITEM 8

MANAGER'S REPORT NO. 49

COUNCIL MEETING July 21/75

Re: Special Pick-Up of Refuse - Cont'd.

On June 16, the following amendment to By-Law #5174 (Item 17, Report No. 43) was approved:

"Where premises abut on a lane all household receptacles, commercial and industrial receptacles, municipal receptacles and special receptacles shall be located at the property line at lane level and placed so that the receptacles may be easily removed without the necessity of the collector having to go onto private property, open gates, climb or descend stairs, or lift receptacles over fences."

This clarification can be achieved by rescinding the recommendation that was adopted on July 7.

Staff definitely erred in referring for Council's consideration recommendations that were in one case conflicting and, in the other, redundant, and apologizes for any inconvenience that may have resulted from these oversights.

## C. GENERAL INFORMATION ON PUBLICITY FOR THE ELIMINATION OF SPECIAL PICK-UP SERVICES

With respect to special pick-ups, the Engineer is now in the process of preparing publicity which will advise the public of the elimination of this particular type of service. (It was actually stopped on June 16, 1975, and discouraged prior to that in order to meet the budget goal.) This will be accomplished primarily by advertisements in the press, spot announcements over the radio and an article in the next edition of the Municipal Newsletter. In addition, crews will be instructed to attach on receptacles a red tag that contains general information on the new collection policy, and in this way, ensure that the vast majority of affected citizens are properly informed on the changes that are to take place. Personal follow-up will be done with persons who for some reason may not have received this information.

## RECOMMENDATIONS:

1. THAT the following recommendation as adopted on July 7 (Item 34, Report No. 47) be rescinded:

"THAT special pick-up service be continued as at present as a charge to general budget, but that the question of deriving an off-setting, direct source of revenue be the subject of continuing investigation."; and

2. THAT the following recommendation as adopted on July 7 (Item 34, Report No. 47) be rescinded:

"Amend the section of the By-Law permitting receptacles to be located 20 feet from a lane line to a requirement that the citizens place their receptacles at the edge but on the lane allowance."