

Page 1
SPECIAL REPORT
MUNICIPAL MANAGER
28 December 1965

Re: AMBULANCE SERVICE

Metropolitan Ambulance Services Ltd.

The following is a brief review of Council action concerning financial arrangements with the Metropolitan Ambulance Services Ltd., to provide ambulance service to Burnaby.

On 14 December 1964 the following resolution was approved:

"BE IT RESOLVED that the Municipality grant aid in the amount of \$4,500. to Metropolitan Ambulance Services Ltd., an organization deemed by Council to be contributing to the general interests and advantage of the Municipality by providing essential ambulance services for the inhabitants of the Municipality."

This grant was for service between 1 October 1964 and 31 December 1964, and on average amounted to \$12.00 per call for service to citizens of Burnaby, institutional and Welfare calls excepted.

An inter-municipal committee on Ambulance Services was formed 28 August 1964, with memberships Vancouver, Burnaby and New Westminster, with Councillor Cafferky representing Burnaby.

On 28 December 1964 this committee recommended that member Councils extend their agreements for a period of time not greater than six calendar months or until other financial support that would guarantee the maintenance of the present standard of service was forthcoming, whichever was the lesser period.

On 9 June 1965 this recommendation was approved by Burnaby's Council.

On 9 July 1965 the Committee recommended a further extension to 31 July 1965. This recommendation was adopted by Council on 19 July 1965.

On 2 August Council extended this arrangement to 31 December 1965.

To date, the following payments for service in 1965 have been made:

CORONER: For the period 1 January - 30 November, 13 calls at a total cost of \$278.00 - all but three of the calls @ \$20.

SOCIAL WELFARE: 1 January - 30 June, 112 calls at a total cost of \$3,920. or at \$35.00 each.

GENERAL SERVICE:

Date	Total Calls	Less: Social Welfare	Other Institutional	Total Calls @ \$12.	Payment
January	186	15	9	162	\$ 1,944.
February	167	18	13	136	1,632.
March	172	28	16	128	1,536.
April	167	15	13	139	1,668.
May	153	11	11	131	1,572.
June	148	16	13	119	1,428.
July	133	26	5	102	1,224.
August	154	18	10	126	1,512.
September	150	23	18	109	1,308.
October	<u>174</u>	<u>26</u>	<u>13</u>	<u>135</u>	<u>1,620.</u>
	<u>1,604</u>	<u>196</u>	<u>121</u>	<u>1,287</u>	<u>\$15,444.</u>

Page 2
SPECIAL REPORT
MUNICIPAL MANAGER
28 December 1965

Re: AMBULANCE SERVICE

From 1 January to 30 June 1965 the Provincial Government paid \$35.00 a call. From 1 July it agreed to pay only the rates payable by the general public, which were \$20.00 plus \$1.00 per mile - an average rate of \$23.00 per call. In the meantime, Vancouver and New Westminster have negotiated the rate of \$25.00 for Social Welfare calls. However, it is promulgated upon the charge for private calls currently in effect in those Cities, of \$25.00 plus \$1.00 per mile. The Ambulance Company advises that it increased its rates for private calls in Vancouver and New Westminster to \$25.00 plus \$1.00 per mile on 1 August 1965. They report poor collections on the increased rate, and for that reason, hope to maintain the rate in Burnaby at \$20.00 plus \$1.00 per mile.

To complete its commitment for 1965, Burnaby will pay approximately \$4,000. for the months of November and December, and should extend this arrangement to Social Welfare calls for the period 1 July to 31 December. This will cost Burnaby approximately \$1,600. more.

It is so recommended.

Also to be considered at this time for recommendation to next year's Council is a policy for 1966.

Currently the City of Vancouver is paying \$25.00 for Social Welfare calls, \$12.00 for Coroner's calls, \$25.00 for Police calls from the Police Station to the hospitals, \$40.00 from the Police Station to Riverview Hospital. From 1 January to 31 March it will pay further sums of \$5,100. per month and from 1 April to 31 December \$5,700. per month. This formula has been approved by the Finance Committee and will go before Council soon.

In New Westminster, Welfare calls are paid for at \$25.00 each, and the City pays a further \$1,700. per month with the stipulation that if calls do not equal 1,900 per annum, the City will pay a further adjustment, which for 1965 is estimated at \$1,710. The Company is asking for an increase in assistance for 1966, but the matter has not been dealt with by Council.

In a letter dated 14 December 1965 addressed to Councillor Cafferky, the Company points out that its loss for the period 1 August to 31 December 1965 in Burnaby, over and above the assistance given by Burnaby, amounts to about \$370.00 per month. They are not asking Burnaby to pay this extra cost for 1965. They calculate they will lose over and above the present formula in Burnaby, approximately \$592. per month from 1 June 1966.

In other words, they are looking to Burnaby for payment on approximately 180 calls a month at \$12.00 per call plus \$592. to meet their increased costs - a total of \$2,752. per month.

In talking to President J. C. Smith, it was ascertained that the Company would be willing to negotiate a contract for the year 1966 at the rate of \$2,350. per month for the months of January to March, and \$2,450. per month for the months of April to December inclusive.

Therefore it is recommended that a contract be entered into with the Metropolitan Ambulance Service Ltd., pursuant to Section 637 of the Municipal Act for the calendar year ending 31 December 1966, with the following terms:

- 1) That the inhabitants of Burnaby be charged \$20.00 plus \$1.00 per patient mile per call.
- 2) That Burnaby Social Welfare calls be charged at the rate of \$23.00 flat.
- 3) That Coroner service calls be charged at the rate of \$23.00 flat.

.... Page 3

Page 3
SPECIAL REPORT
MUNICIPAL MANAGER
28 December 1965

Re: AMBULANCE SERVICE

- 4) That over and above the payments for service shown in paragraphs 2 and 3, Burnaby pay the Company \$2,350. per month for the months January to March inclusive, 1966, and \$2,450. per month for the months April to December, 1966, inclusive.
- 5) That the payments be made in arrears, i. e., January payment to be made in the first week of February.
- 6) That the December payment be not made until an audit is made by the Company's auditors subject to review by the Treasury Department in Burnaby. This will help tailor the assistance given by the Municipality to the need of the company in the event their operations prove less costly than calculated.
- 7) That the contract be subject to re-negotiation should a better means of financing (B. C. Hospital Insurance Service for example) come up within the twelve months' period.
- 8) In addition to clauses 1 to 7 which are all of a financial nature the Contract must also include clauses regarding standard of services, maintenance of equipment, etc.

Respectfully submitted,



H. W. BALFOUR,
MUNICIPAL MANAGER

HWB:ea