

PLANNING AND DEVELOPMENT COMMITTEE

TO: *MAYOR AND COUNCILLORS*

**SUBJECT: OCP – BURNABY 2050 PHASE 2 ENGAGEMENT REPORT – WHAT WE
LEARNED**

RECOMMENDATION:

THAT the report titled “OCP – Burnaby 2050 Phase 2 Engagement Report – What We Learned” dated November 8, 2023, be received for information.

REPORT

The Planning and Development Committee, at its meeting held on November 8, 2023, received and adopted the *attached* report providing the “Burnaby 2050 What We Learned Report - Phase 2: Visioning” and a summary of the key findings from the spring / summer 2023 OCP public engagement campaign.

On behalf of the Planning and
Development Committee,

Councillor P. Calendino
Chair

Councillor J. Keithley
Vice Chair

TO: PLANNING AND DEVELOPMENT COMMITTEE (PDC)
FROM: GENERAL MANAGER PLANNING AND DEVELOPMENT
SUBJECT: **OCP – BURNABY 2050 PHASE 2 ENGAGEMENT REPORT –
WHAT WE LEARNED**
PURPOSE: To convey the attached “Burnaby 2050 What We Learned Report -
Phase 2: Visioning” and to summarize the key findings from the
spring/ summer 2023 OCP public engagement campaign.

RECOMMENDATION

THAT the report titled “OCP – Burnaby 2050 Phase 2 Engagement Report –
What We Learned” dated November 8, 2023 be received for information.

EXECUTIVE SUMMARY

The Burnaby 2050 Phase 2: Visioning engagement campaign took place in the spring and summer of 2023. The primary engagement goals were to inspire robust dialogue on the community’s vision for the future, core values, and policy priorities. Engagement tactics were designed to reach a broad and representative audience. Equitable engagement techniques such as the use of language translation, transit vouchers, child care at events, and targeted outreach to key community partners helped to ensure the engagement data better reflects the diversity of Burnaby’s population. The attached “What We Learned Report” summarizes the engagement work, the participants, and the key findings. Emerging themes from the engagement data include the importance of protecting nature and greenspace, the need to provide more affordable housing choices, the public’s safety concerns, the need for infrastructure and services to keep pace with population growth, and the need to expand public transit and active transportation across the City. Engagement findings will help inform the Vision Statement, Guiding Principles, Values, and policy directions in Burnaby 2050.

1.0 POLICY SECTION

In accordance with the *Local Government Act (LGA)*, a local government may establish an official community plan (OCP) to guide decisions on planning and land use management. During the development of an OCP, opportunities must be provided for consultation with people and organizations who may be affected by it.

2.0 BACKGROUND

On June 20, 2022, Council received for information a report titled “Official Community Plan (OCP) – Project Initiation, Process, and Upcoming Next Steps” which described the scope of the OCP update as well as the timeline and engagement objectives. That report outlined a four-phase engagement strategy that would begin with Phase 1 “Surfacing” in the summer of 2022. The “What We Heard Report” for the first Phase of engagement was received by Council on February 27, 2023. Phase 2 “Visioning” began in the spring of 2023.

3.0 GENERAL INFORMATION

The attached report “Burnaby 2050 What We Learned Report – Phase 2: Visioning” documents all of the Phase 2 engagement activities, results, findings, and materials. This information is a significant input into the development of Burnaby 2050. Below is a high-level summary of the contents of this report.

3.1 Phase 2 Engagement Goals

The focus of Phase 2 was to work with the community to identify a long-term vision for what the City of Burnaby could be like by the year 2050. To do this the City needed to understand the community’s top values and policy priorities.

The engagement goals for Phase 2 of the engagement program were to:

- Inform the community about the OCP and the OCP process;
- Inspire dialogue and robust participation using creative methods;
- Demonstrate that the city had listened to the community in Phase 1; and
- Ask the community about their: vision for the future of Burnaby, values or deeply-held core beliefs, and priorities on key policy themes.

3.2 Promotions – How We Got the Word Out

Staff took a multi-pronged approach to raising awareness about opportunities to engage on the OCP. These included a dedicated project webpage; a social media campaign; news releases through local media; and a branded post card which was distributed to every residential address in Burnaby inviting them to participate in the engagement.

In addition to broad public promotions, the City took a targeted approach with community partners, tailoring the engagement options to their individual needs. Host First Nations were notified of the opportunity to engage directly with the City through a series of referral letters.

3.3 Engagement Tactics – How We Engaged

The Phase 2: Visioning engagement campaign included a variety of engagement tactics to give different engagement audiences a range of options to share their input. These methods included:

- **Online Survey:** This survey was available in English, Vietnamese, French, Simplified and Traditional Chinese, Spanish, Punjabi, and Tagalog.
- **Pop Ups:** The team took an information booth with several engagement activities to 11 different community festivals, events, and hubs around the city.
- **Visioning Dialogue Events:** These 2.5 hour in-person events were held in convenient locations across the City. They featured facilitated table discussions using the “Now, Wow, and How” visioning exercise, as well as informal open-house style boards with a mapping activity.
- **Community Partner Engagement Sessions:** Staff held four engagement sessions with invited community partner groups (including non-profits, local businesses, advocacy groups, and key regional agencies like Fraser Health). Additional meetings were scheduled with individual organizations on request.

In addition to the above, some Burnaby residents provided written submissions which were included as part of the engagement data. Engagement opportunities for Host First Nations have been proposed through the referral letter process and at present, planning is in the works for a Burnaby 2050 Indigenous Engagement Working Group.

3.4 Engagement Audiences – Who We Engaged and Who Participated

There are five key engagement audiences for the Burnaby 2050 engagement program, and engagement tactics were designed to reach each audience group in a way that was tailored to their needs. These engagement audience groups include:

- **General Public:** including all those who live, work, attend school, own property, or recreate in Burnaby;
- **Community Partners:** including non-profit organizations, government agencies, local businesses and organizations representing businesses, organizations serving equity-deserving groups, advocacy groups, faith-based organizations, and adjacent municipalities;
- **Host First Nations:** including Squamish Nation, Kwikwetlem First Nation, Tsleil-Waututh Nation, and Musqueam;
- **Burnaby City Council and its Standing Committees;** and
- **Burnaby Staff:** including all City staff and staff working for Burnaby Library, Burnaby School District, Burnaby RCMP and Fire Services.

Overall, the participation in the Phase 2 engagement campaign was very strong. There were:

- Over 20,000 individual comments collected across all engagement activities,

- 1,190 Survey responses;
- 11 community pop-up events;
- 6 Visioning Dialogue Events with over 520 total attendees; and
- Meetings or engagement sessions with over 29 Community Partner groups.

Striving for More Equitable Engagement

While staff were unable to collect a complete demographic picture of all engagement participants, demographic information was collected at Visioning Dialogues and through the survey. The online survey demographic report revealed that respondents do not fully represent the demographics of the city at large. For example, only 10% of online survey respondents indicated that they are part of a racialized group, while over 68% of the city’s residents identify as part of a visible minority (Census of Population, 2021).

This differential is an expected result which is why the engagement program was designed to include a variety of engagement opportunities to allow voices that are not always heard to have a say in the process. In addition, the engagement program was designed to remove barriers wherever possible. For example, child care and transit vouchers were offered to Visioning Dialogue participants. The online survey was translated into different languages. Finally, the upcoming Citizens’ Assembly process will include a demographically representative cohort to better reflect the city’s diversity.

3.5 Engagement Findings – What We Learned

Given the City's diverse population and high level of engagement from the community, the engagement data is rich and varied. The attached report documents the findings while the section below highlights key themes that emerged during the analysis.

Key Engagement Themes and Considerations for Burnaby 2050

- **Parks and the natural environment are highly valued among Burnaby residents.** Comments reflect a strong desire to conserve parks and greenspace and anxiety over the loss of natural areas. Burnaby 2050 should have ambitious parks and environmental policy that both expands public greenspaces (especially in densifying neighbourhoods) and protects existing public and private greenspaces – emphasizing tree canopy and sensitive ecosystem protection.
- **Residents want more complete communities with easier access to daily needs.** The online survey showed that the top neighbourhood features to have in walking access to are: grocery stores, natural areas, community and recreation services, transit service, and places to eat. This indicates that Burnaby 2050 should focus complete communities with more local-serving shops and services.
- **Safety – both personal security as well as road user safety – is a concern.** Opportunities to help address safety concerns through Burnaby 2050 include encouraging the use of Crime Prevention Through Environmental Design principles, supporting the expanded provision of community and social services including mental health services, expanding and enhancing the separated active

transportation network, embracing Vision Zero principles, and working in partnership with other levels of government to make the community safer for all.

- **Health and healthcare services are important to Burnaby residents.** While healthcare is a provincial service, cities have roles to play in helping residents to live healthier lives and in improving access to the care. Burnaby 2050 can support a healthier community by:
 - Working with Fraser Health to expand access to health care services, including primary care and mental health services by supporting space needs across the city; and
 - Creating built environments that support healthier lifestyles. For example, reducing exposure to pollution, making it safer and easier to walk and bike, and supporting community inclusion and social connectedness.
- **Burnaby residents want to see action on climate change.** Burnaby residents are concerned about climate change impacts like wildfire smoke, extreme heat, and flooding. Residents are supportive of emission reduction strategies like sustainable transportation investments and switching to zero emission fuel sources. Burnaby 2050 has the opportunity to respond to these concerns and hopes by focusing on policies and actions to enhance Burnaby’s resilience to climate change including through nature-based solutions and by integrating elements of the Climate Action Framework into the OCP.
- **Residents want to see infrastructure and service expansion keeping up with population growth.** Residents expressed concern about growth pressures on infrastructure and services of all kinds. Participants emphasized the need to plan for service expansion to “keep pace” with the rate of population growth. In particular, participants noted that community and social infrastructure - like schools, libraries, parks, recreation facilities, health care, services for immigrants, child care, and others – are assets that need to be renewed and expanded in order to serve the needs of a growing and changing population. The OCP can respond by identifying priorities for infrastructure and service expansion.
- **Lack of housing affordability and choice are challenges affecting all aspects of city life.** Housing issues – especially related to costs and lack of housing choices – rose to the top of most questions put to the public. Many worried about how lack of housing choices made it hard for family members to stay in Burnaby as they aged. Others expressed concern about the proportion of new housing being built in high-rise tower forms and the lack of medium density, rental housing, or special needs housing. Burnaby 2050 can reflect the work of Housing Choices and implementation of HOME: Burnaby’s Housing and Homelessness Strategy and look for other opportunities to add housing options. Housing affordability can also be supported through the creation of non-market and affordable rental units through partnerships with other levels of government.
- **Residents want safer more sustainable ways to get around.** Burnaby residents are strong supporters of public transit and active transportation improvements, highlighting a few top priorities such as:
 - Cycling infrastructure improvements across the City of Burnaby;
 - Improved North-South transit connections;
 - Separated bus lanes in busy corridors like Willingdon and Hastings;

- Improved bus reliability and frequency; and
- Improved walking infrastructure especially related to safety (e.g. lighting).

Given the strong public support for active transportation investments, it is important that Burnaby 2050 advance policies in the Burnaby Transportation Plan (2021) and coordinate closely with TransLink to reflect Transport 2050.

3.6 Next Steps

Staff will formulate the Burnaby 2050 Vision Statement, Values, and Guiding Principles using the engagement findings as the primary input. The 13 Policy Reviews will draw on the priorities in the engagement report. The Growth Scenario Modeling project will also draw on the engagement data to select the evaluation criteria. The Phase 3 engagement program is being developed and will be presented to Council in 2024.

4.0 COMMUNICATION AND COMMUNITY ENGAGEMENT

This report describes the ongoing Burnaby 2050 communication and engagement efforts that will help inform the content of the new OCP. The City’s Marketing and Communications team as well as the Public Affairs team will continue to be, involved in the Burnaby 2050 engagement program.

5.0 FINANCIAL CONSIDERATIONS

In the summer of 2023, funds were added to the existing contract with Urban Systems in order to cover the unplanned expenses related to the two September Visioning Dialogue events. All costs are covered by the approved OCP Engagement Budget.

Respectfully submitted,

E.W. Kozak, General Manager Planning and Development

ATTACHMENTS

Attachment 1 – Burnaby 2050 What We Learned Report – Phase 2: Visioning

REPORT CONTRIBUTORS

This report was prepared by Erin Rennie, Planner 3, and reviewed by Deirdre Bostock, Planner 2, and Lee-Ann Garnett, Deputy General Manager Planning and Development.



Official Community Plan

What We Learned Report

Phase 2: Visioning

SEPTEMBER 2023

Acknowledging the unceded homelands of the hən̓q̓əmi̓n̓əḿ and Sḵw̓x̓ wú7mesh speaking Peoples

The City of Burnaby recognizes that we are on the ancestral and unceded homelands of the hən̓q̓əmi̓n̓əḿ and Sḵw̓x̓ wú7mesh speaking Peoples and are grateful to be on this territory.

Burnaby 2050
planning our city together

Welcome to Burnaby 2050: Visioning Dialogue

An evening of refreshments,
entertainment and planning
our city—together!



6:00 pm Doors open; enjoy food,
refreshments, entertainment

6:30 pm Welcoming remarks

6:45 pm Overview of Burnaby 2050



7:10 pm Facilitated table discussions

8:10 pm Share back: what we heard

8:20 pm Thank you and closing remarks

For more information, visit
Burnaby.ca/Burnaby2050



Planning Department

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PHASE 2

Engagement Snapshot

What We Asked

How would you describe Burnaby today?

What do you want Burnaby to be like in the future?

How can we get there together as a community?

What is your one wish for Burnaby?

What is important to you when it comes to the following policy areas?

Transportation

Housing

Jobs & Economy

Climate Action & Environment

Infrastructure

Parks & Recreation

Agriculture & Food Systems

Arts & Culture

City Structure & Urban Design

Services & Amenities

How We Informed



6,723

Visitors on Project Website

248



Views of Project Video



333

QR Code Scans

30

Social
Media Posts



3

eNews Articles

277

eNews
Subscribers

289

Mailing List
Members

How People Engaged



20,000+
total comments



1,190

Online Survey
Responses

11

Community
Pop-ups



6

Visioning
Dialogue Events

520

Visioning Dialogue Attendees



5

Written
Submissions

29

Community
Partners

Engaged Through
Workshops and Meetings



What We Learned: Snapshot

What participants value most about Burnaby

- Access to parks and green spaces
- Local walkability
- The sense of community
- Access to public transit (access to the SkyTrain and other transit options)

What participants are most concerned about in Burnaby

- Housing unaffordability
- Lack of housing options
- Growth pressures on infrastructure and services
- Climate change impacts

What participants hope for the future of Burnaby

- More affordable housing options
- Safe active transportation infrastructure
- Protected green spaces and natural areas
- Greater access to health care, mental health care, and support services (support for seniors, immigrants, refugees, youth, people with disabilities, people experiencing homelessness, and people with substance use)
- Better access to amenities (schools, libraries, community centres, recreation opportunities)

Top words participants would want to use to describe Burnaby 25 years from now

- Safe
- Affordable
- Green

Top words participants would NOT want to use to describe Burnaby 25 years from now

- Unaffordable
- Unsafe
- Overcrowded

Potential areas of focus for the future:

Housing: Affordable housing options that support all ages, incomes, and abilities

Parks and Green Spaces: Healthy parks, green spaces, and ecosystems around the City that provide ample access to nature

Transportation: A well-connected transportation system that is safe, affordable, and reliable (including safe active transportation infrastructure)

Environment: Climate change mitigation/adaptation and sustainable infrastructure throughout the City

City Structure: An accessible, complete community with access to recreation, educational institutions, libraries, and more that keep pace with a growing population

Urban Design: Well-planned development that considers community feel and enhances the features that make each community special

Sense of Community: Community events, event venues, gathering spaces, and opportunities to bring people together

Health: Accessible high-quality health care including mental health and addiction supports

What's Next?

What we heard in **Phase 2: Visioning** will be used to draft a clear and inspirational community vision. This vision will be presented back to the community in Winter 2023/2024.



Introduction



Background

The City of Burnaby is creating a new Official Community Plan (OCP) to set the long-term vision for managing the city's growth. Burnaby 2050 is a multi-year process that involves engaging community members in dialogue about the future of Burnaby. The Burnaby 2050 OCP will define the community's priorities and articulate how growth will be shaped and managed to support sustainability, livability, and prosperity for Burnaby.

About the Burnaby 2050 Official Community Plan:

The Official Community Plan (OCP) is a City bylaw that enables Council to guide and manage where, when, and how future growth in Burnaby will be accommodated. The existing OCP was adopted in 1998, with some minor amendments since then. The City is undergoing considerable growth and change. A new OCP is needed to respond to the emerging and contemporary needs of both the Burnaby community and the broader community – both present and future.

Throughout the planning process, community members will be engaged to gather input and provide feedback on the key elements of the OCP. Engagement events will take place periodically over the following four phases:



Phase 1:
Surfacing

Raise awareness and invite the community to learn more about the project.

Complete



Phase 2:
Visioning

Prepare a vision for the future of the City and prepare growth scenario options.



Phase 3:
Drafting

Set the strategic direction and policies to achieve the draft vision, goals and objectives.



Phase 4:
Confirming

Engage and confirm that the draft OCP reflects the values and priorities of the community.



Phase 1: Surfacing

Phase 1: Surfacing occurred in the summer of 2022 and focused on raising awareness about the project and inviting the community to engage. Initial engagement involved educating residents on the purpose of an OCP and providing information on how the city has grown along with a series of Insights Reports on topics of interest. The Phase 1 What We Heard Report can be viewed by clicking [here](#).



Phase 2: Visioning

Beginning in June 2023, *Phase 2: Visioning* engagement focused on inviting community members to share their vision of Burnaby's future. This input will be used as a starting point for planning how and where Burnaby will grow.

When creating this vision for Burnaby's future, it was important to hear from the many diverse voices that make up and represent Burnaby. Emphasis was placed on reaching and enabling participation from as many community members as possible, including urban Indigenous community members, equity-deserving groups, and community organizations. There were a wide variety of opportunities to participate, and engagement was designed to reduce financial, language, cultural, and physical barriers. This What We Learned Report (WWLR) summarizes the feedback from *Phase 2: Visioning*.

Engagement Objectives

The objectives of this phase of engagement included:

- Providing information that is relevant and easy to understand, particularly about what an OCP is, and how it will be used in the future
- Raising awareness of the project and of opportunities to provide input
- Obtaining input on the vision for the future of Burnaby, the values that Burnaby residents hold, and key priorities on a selection of policy topics
- Inspiring dialogue and participation using creative methods
- Demonstrate that the project team has listed and incorporated community input gathered through *Phase 1 Surfacing*

Our Approach



Phase 2: How We Informed

Project Website

A dedicated project website for the Burnaby 2050 Official Community Plan was launched in late spring 2022. The website provided the community with immediate access to the most up-to-date information relating to the OCP's progress, along with council reports, Insights Reports, a link to the online survey, the video, and an event schedule.

The website can be viewed by clicking [here](#).

OCP Video

An informative two-minute video was posted to the City of Burnaby's YouTube account and project website. This video explained what an OCP is, why it is important for community members, and how to get involved.

The video can be viewed by clicking [here](#).



Emails, Phone Calls, and Contacts

In June 2022, a dedicated email address and telephone line were launched so the community could contact City Staff with questions or comments on the project.

Contact cards were handed out at all events and community members were encouraged to contact the City with questions or to provide further input.

Interested community members also had an opportunity to sign up to an e-mail list to stay informed through all phases of the project.

Community Partner Outreach

An email was sent to community partners including organizations that work with equity-deserving groups to inform them of the Burnaby 2050 project, its goals, and to distribute a questionnaire to ask how they would like to be involved.

After reviewing the results of the questionnaire, the City hosted a series of workshops specifically for community partners, and provided them with information to assist in promotion of public events to their organizations and communities.

News Releases

In May 2023, a news release was distributed to local media and posted to Burnaby.ca inviting community members to help shape Burnaby's future. The news release can be read by clicking [here](#).

E-Newsletters

Information about Burnaby 2050 was included in a newsletter and distributed by the Burnaby Inter-Agency Council.

Postcard Mailout

A postcard with information about the Burnaby 2050 *Phase 2: Visioning* engagement opportunities, including the dates of the Visioning Dialogue events and pop-ups was sent to all residential addresses in Burnaby.



Phase 2: How We Engaged

Engagement for *Phase 2: Visioning* of the Burnaby 2050 Official Community Plan took place between May 24 and September 23, 2023. A variety of methods including an online survey, in-person Visioning Dialogue events, community partner engagement sessions, and pop-up events provided residents with an opportunity to participate and help shape the vision for Burnaby's future.

Online Survey

From May 24 to July 17, 2023, an online survey was publicly available for Burnaby residents to provide input on the most important aspects of their neighbourhood, the greatest challenges facing Burnaby in the next 25 years, and what aspects they would like to see preserved, enhanced, or changed. In total, there were **1,190 responses**.

The survey served as a key means of gathering input during this phase of engagement and was promoted through all other engagement activities. It was linked on the Burnaby 2050 “Your Voice” page and promoted on social media, in a news release, through the #CityConnect eNewsletter, and at every in-person event.

The survey was available in English, Vietnamese, French, Simplified and Traditional Chinese, Spanish, Punjabi, and Tagalog.

Visioning Dialogue Events

Six in-person events, called “Visioning Dialogue” were held in June 2023. These events featured local food, poetry, and music and provided an opportunity for residents across the city to participate in a variety of engagement activities, including a community mapping exercise and a roundtable discussion of the “Now, Wow, and How” of Burnaby's future.

The Visioning Dialogue events took place at:

- **Nikkei National Museum and Cultural Centre** | Wednesday June 14, 6:00–8:30pm
- **The Amazing Brentwood** | Thursday, June 15, 6:00–8:30pm
- **Bonsor Recreation Complex** | Tuesday, June 20, 6:00–8:30pm
- **Confederation Seniors' Centre** | Wednesday, June 21, 6:00–8:30pm
- **The City of Lougheed** | Thursday, September 21, 6:00–8:30pm
- **Wesburn Community Centre** | Saturday, September 23, 6:00–8:30pm



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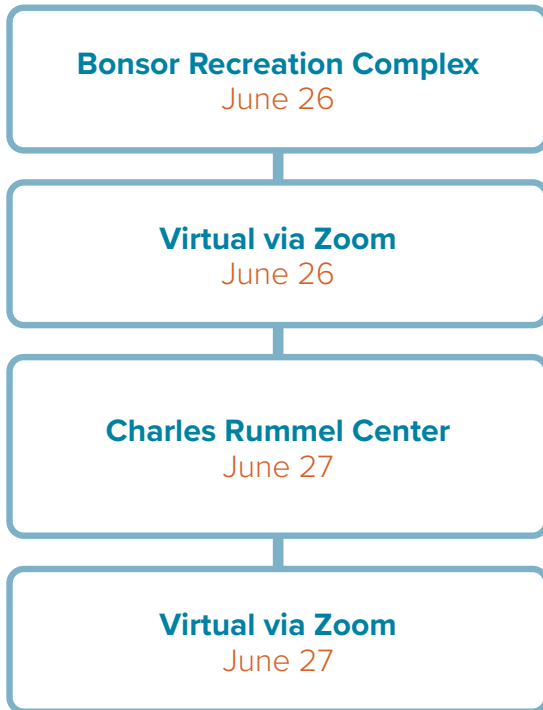
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Community Partner Engagement

Four events were held with specific community partners and organizations in Burnaby, many of whom serve equity-deserving groups. These sessions focused on uncovering values, priorities, and concerns from each organization, based on the community and clients they serve.

The community partner sessions took place on:



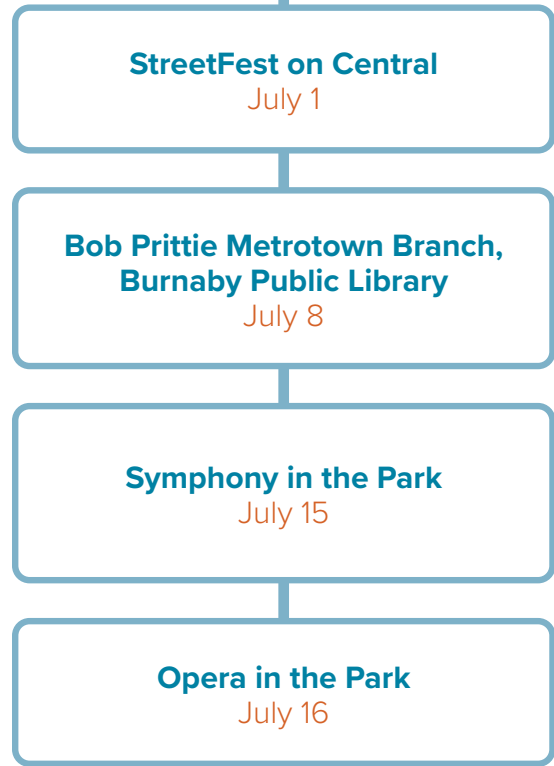
For those who were unable to attend the workshops and requested a meeting, several additional community partner workshops and meetings were held. Detailed information on attendees can be found on **page 50**.

Pop-Ups

The Burnaby 2050 team went on tour to community events, festivals, and gathering places across Burnaby throughout June and July 2023. These pop-up events gave people the chance to learn more about the OCP process, to provide their feedback on what they considered most important regarding a variety of policy topics, and to select areas they would like to see preserved, enhanced, or changed through the community mapping exercise.

The pop-up events took place on:





Written Submissions

Community members were invited to provide written feedback throughout *Phase 2: Visioning*. In addition to community submissions, one submission was also received from PosAbilities.

What We Learned



Online Survey

Between May 24 and July 17, 2023, **1,190 community members** participated in the online survey. Questions were asked to better understand what was important to them in their neighbourhoods, what are the greatest challenges facing Burnaby in the next 25 years, and what should be preserved, enhanced, or changed.

It should be noted that not all participants answered every question, as some questions were optional. As participants elected to take the survey, their responses do not reflect a random sample.

Who Participated

The City of Burnaby strives to engage a broad representation of the community. Demographic questions were asked in the survey to understand who responded, and which perspectives were represented in the results. This demographic information helped determine if different groups of people had different perspectives on certain topics related to the OCP.

Questions where overall responses differed from particular demographics have been noted in this report.

As reflected in Figures 3-1 to 3-6, the survey respondents do not fully represent the demographics of the city at large. The engagement program has been designed to include a variety of engagement opportunities so voices that are not always heard have a say in the process.



Figure 3-1: Survey respondents by postal code

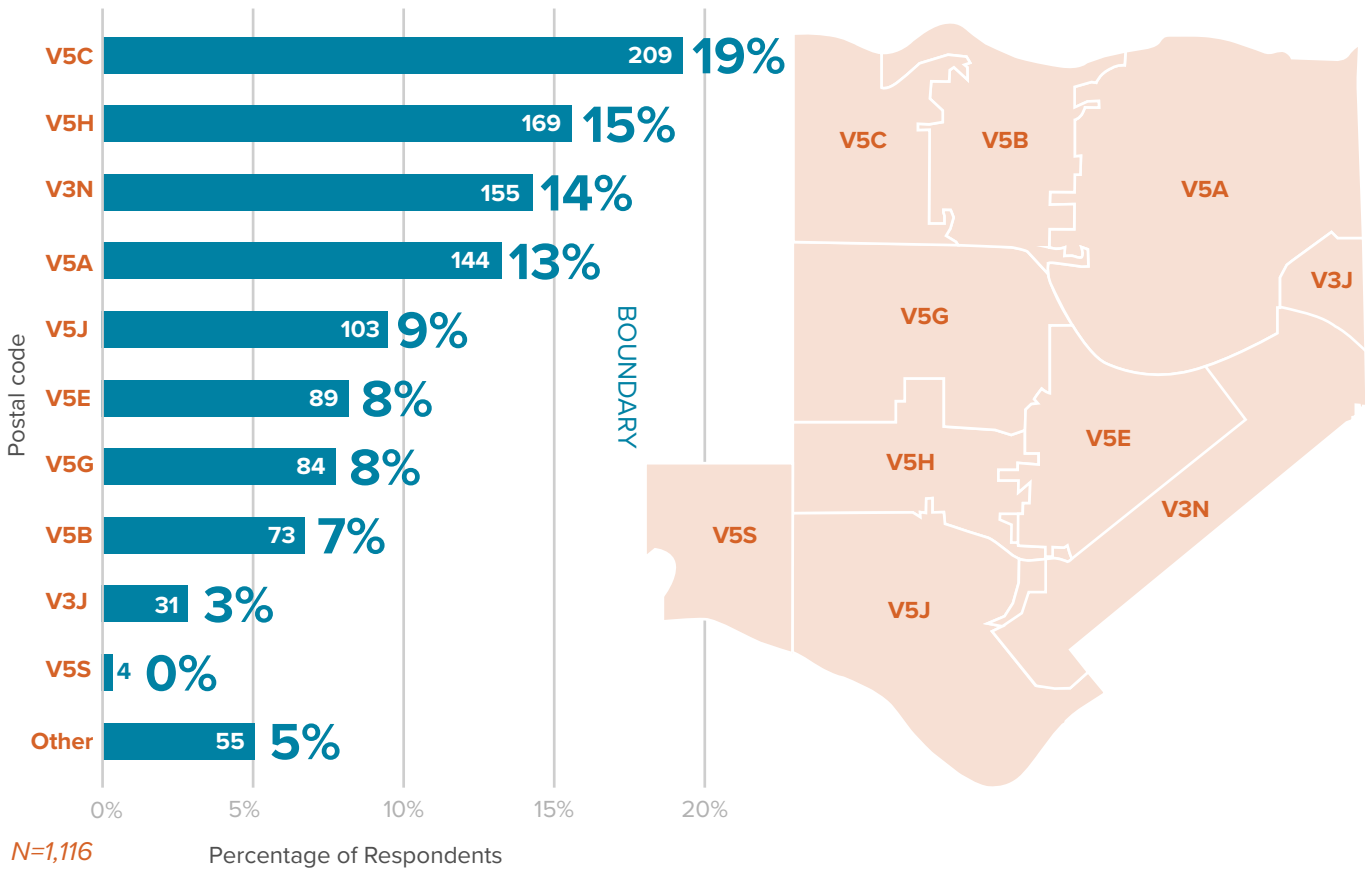


Figure 3-2: Survey respondents by age

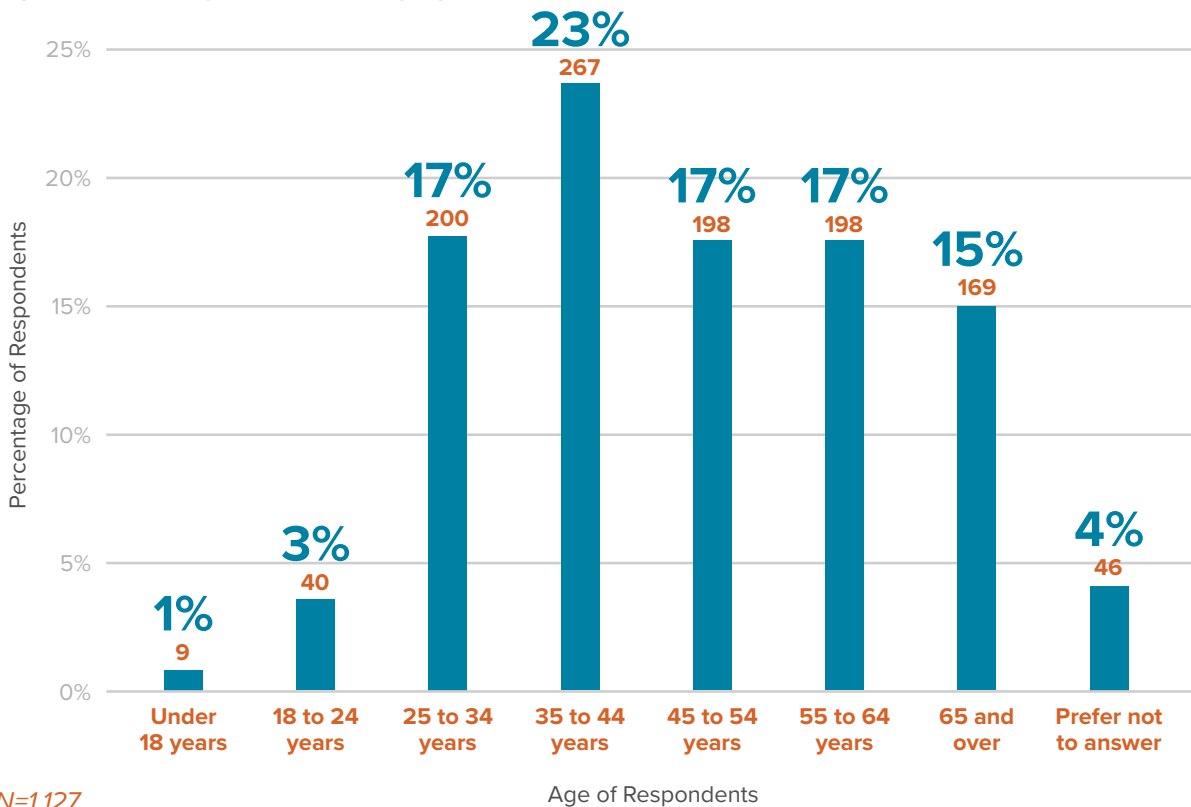


Figure 3-3: Survey respondents by housing type

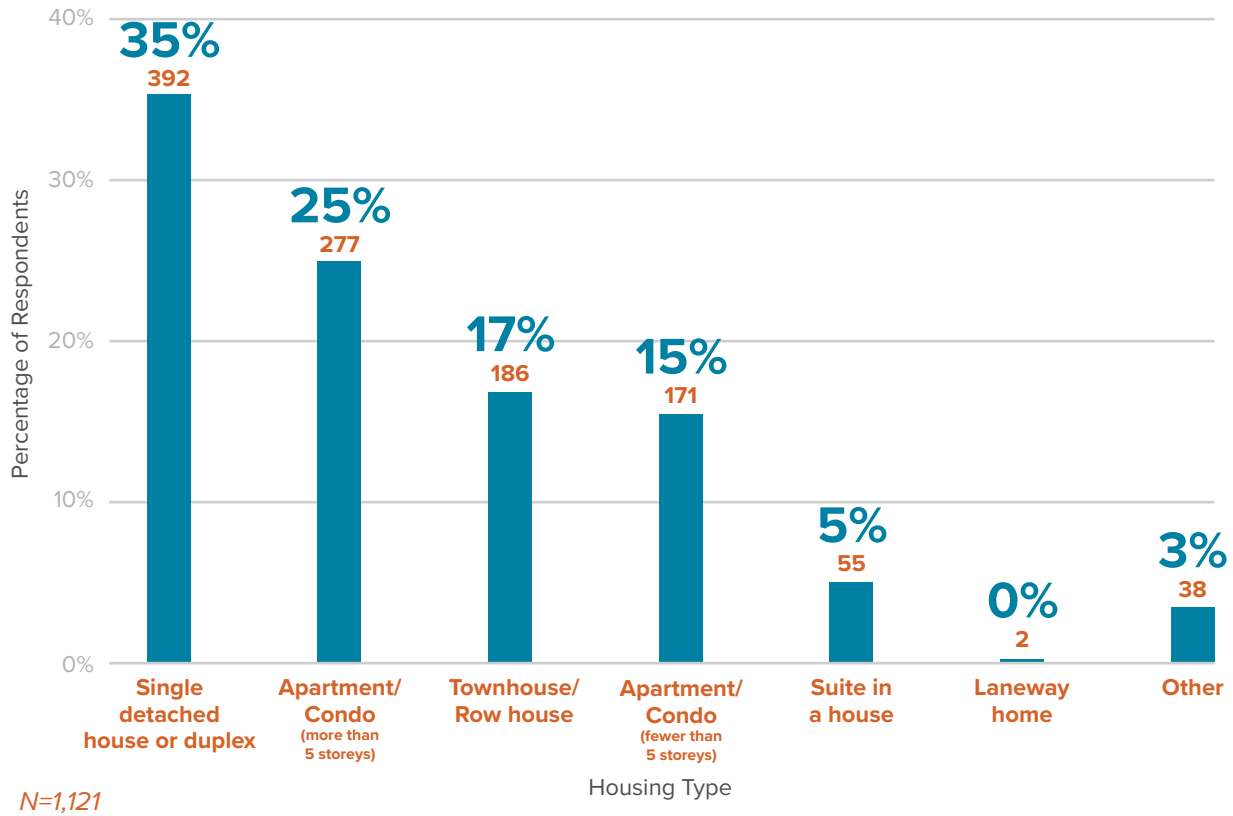


Figure 3-4: Survey respondents by renting or owning

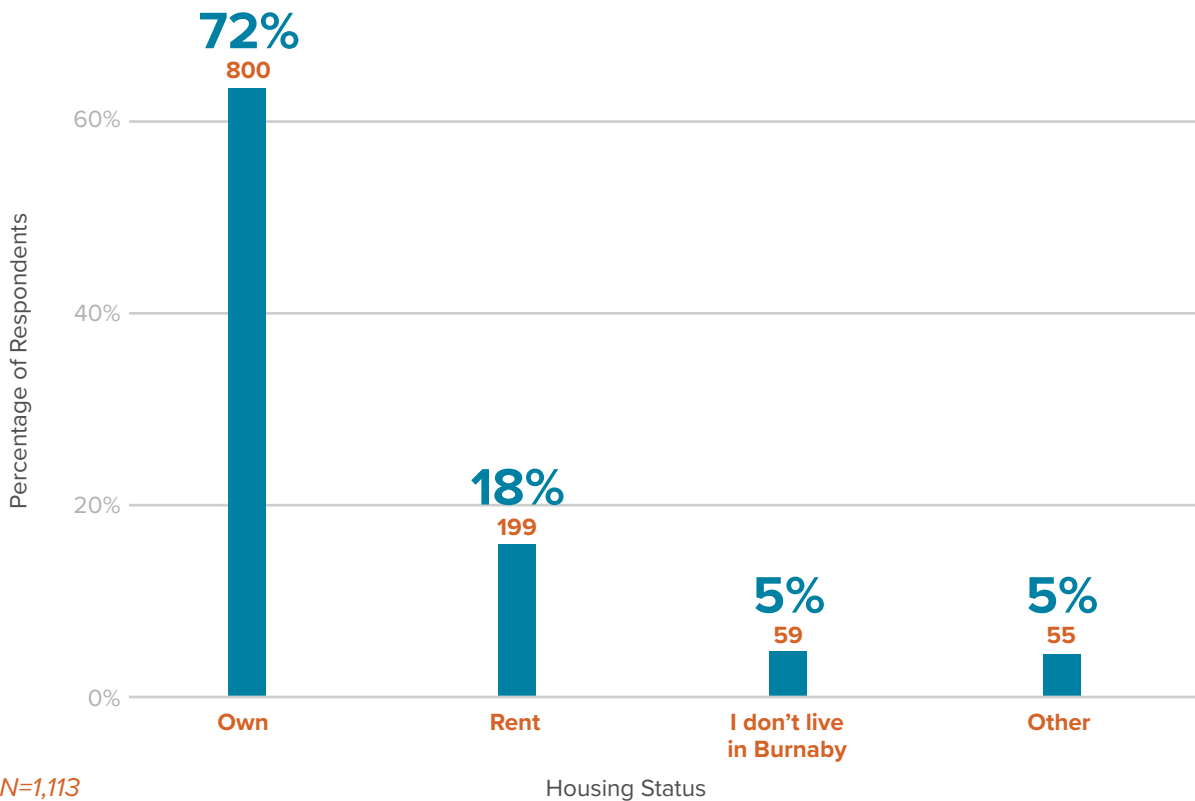


Figure 3-5: Survey respondents by household income

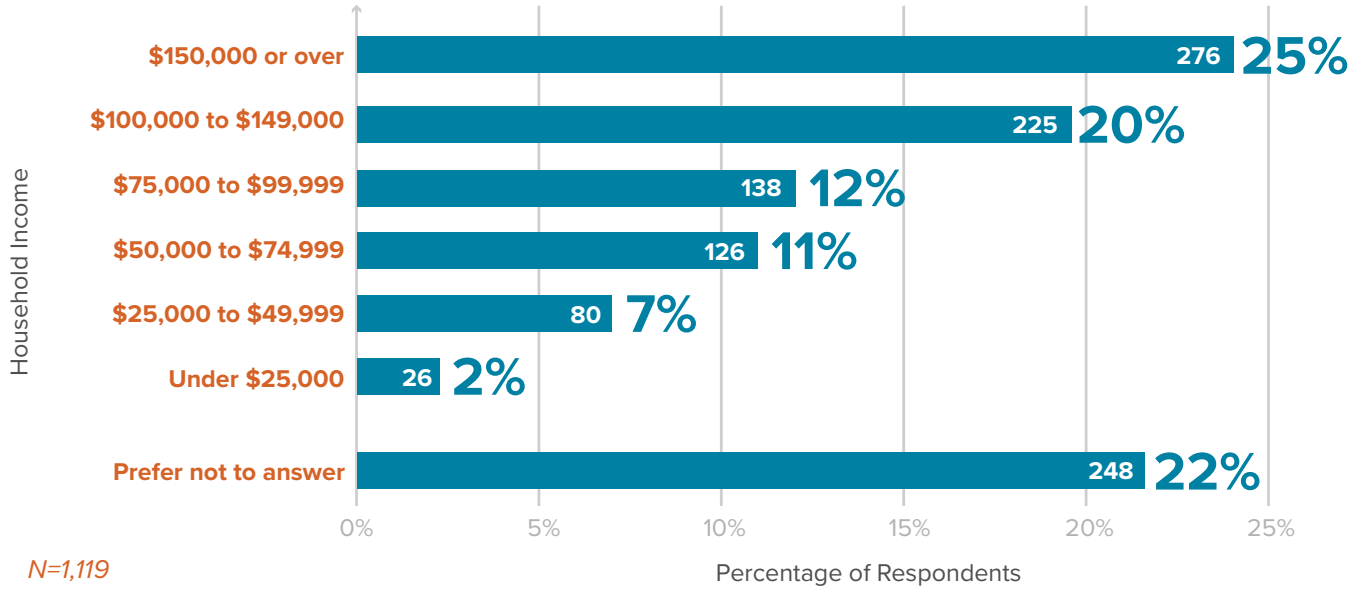
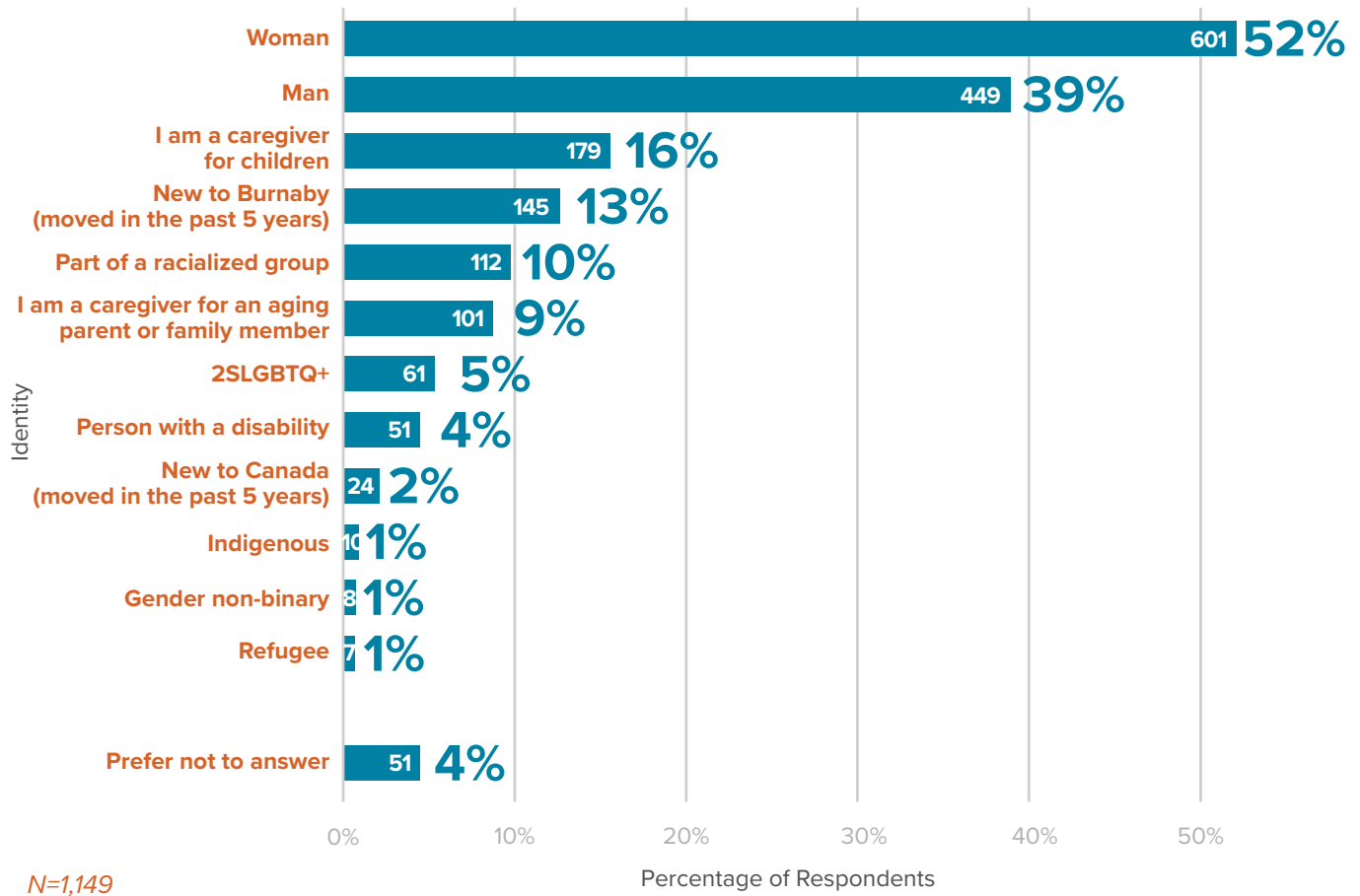


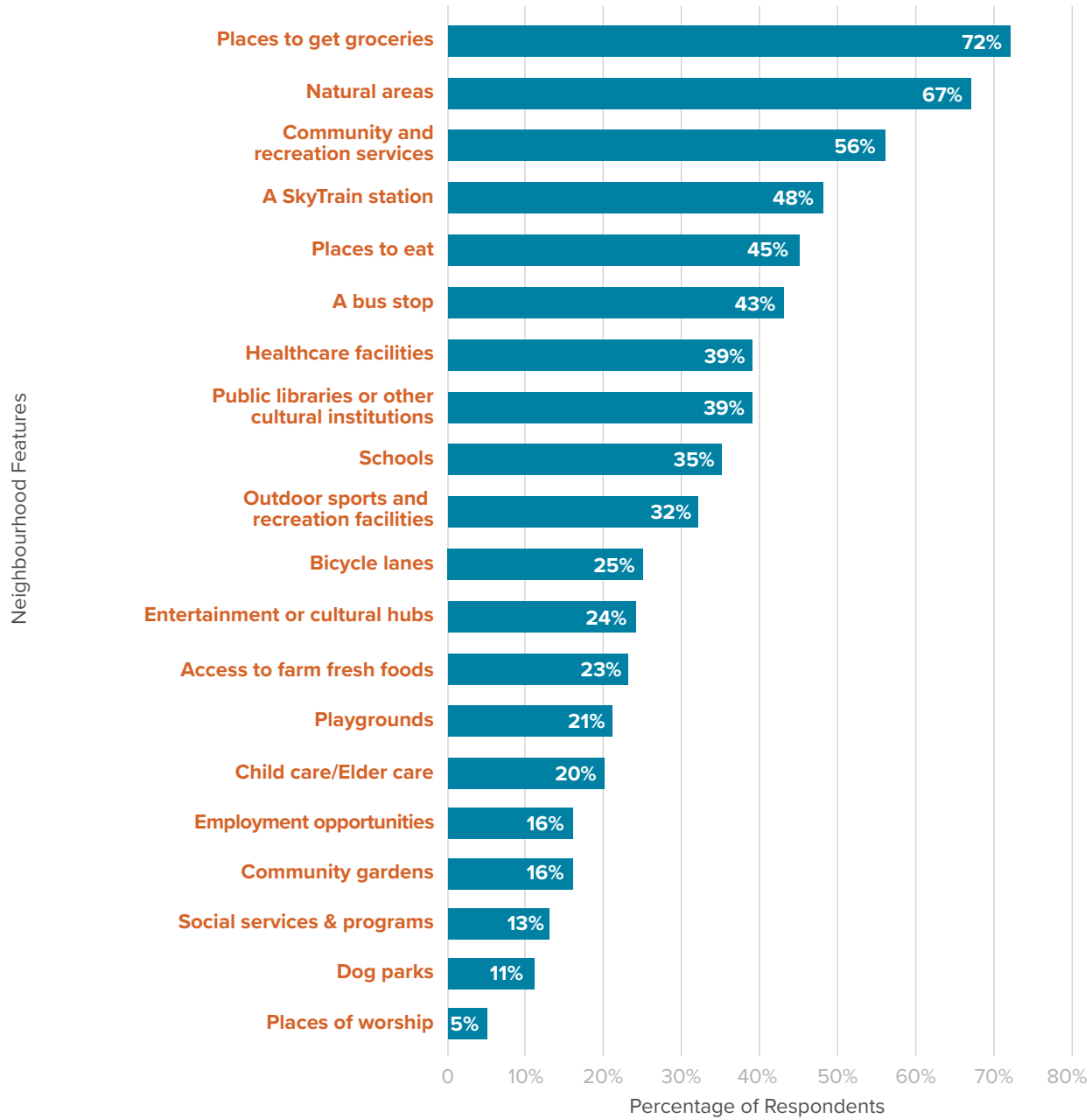
Figure 3-6: Survey respondents by identity



Survey Results

Question 1: What are the most important things to have walking access to in your neighbourhood? What are the next most important?

Figure 3-7: Most important neighbourhood features to have within walking distance



N=1,138

Participants were asked which destinations were most important to access by walking. Participants were able to select multiple responses. Overall, participants indicated their most important places as:

- **Places to get groceries** (72%)
- **Natural areas** (67%)
- **Community and recreation services** (56%)
- **A SkyTrain station** (48%)
- **Places to eat** (45%)

Respondents Under the Age of 18

The distribution of responses from participants aged 18 years or under was slightly different from those of the overall population. Youth participants indicated that their most desired walking destinations were **natural areas** (75%), **public libraries or cultural institutions** (75%), **schools** (63%), and **a SkyTrain station** (63%).

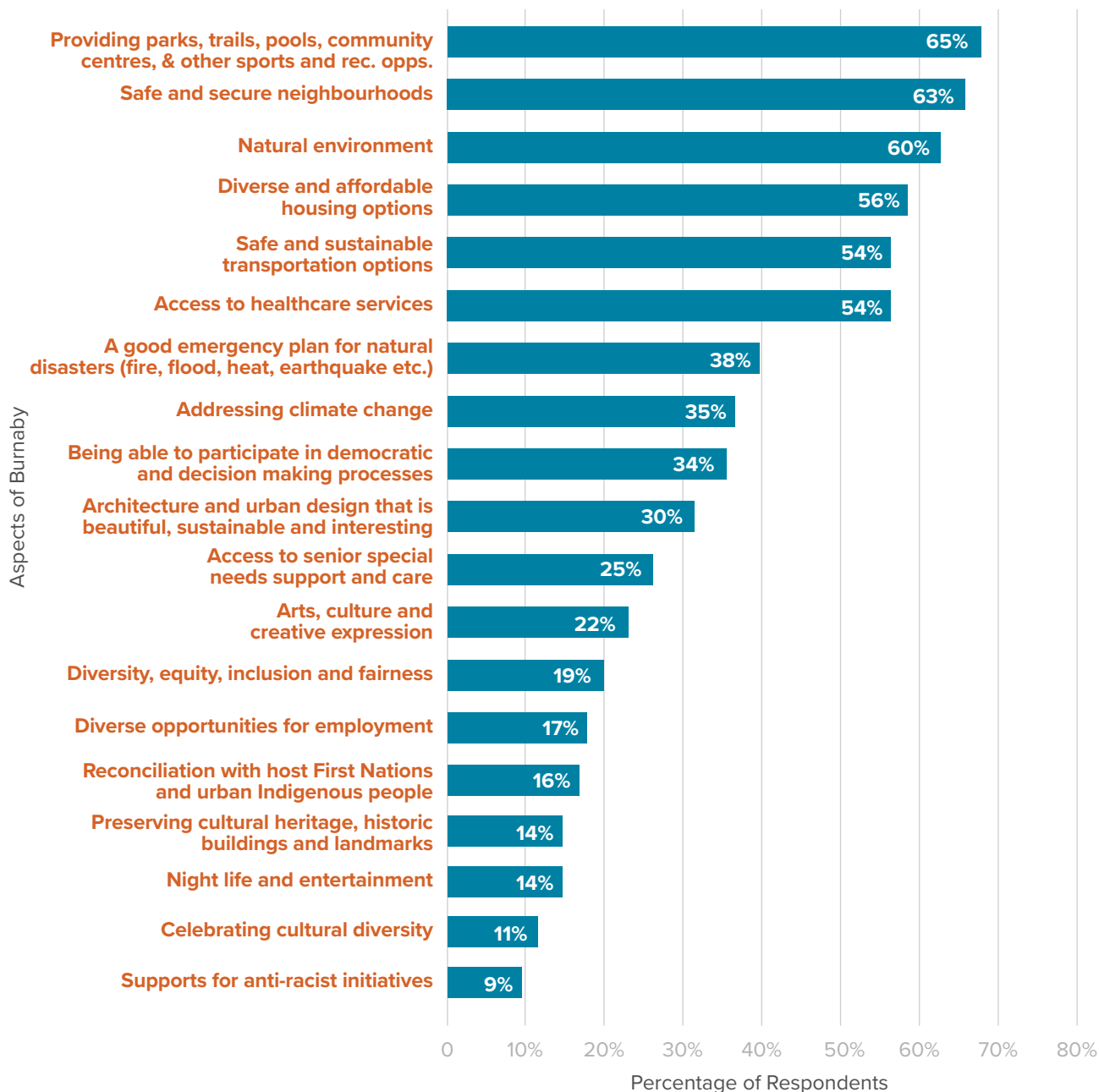
In total, 63 participants left open-ended comments. The most prominent themes included:

- **Retail and shopping opportunities** (7 comments)
- **Equestrian trails and facilities** (6 comments)
- **Food/drink destinations** (5 comments)



Question 2: What are the most important aspects of ensuring that Burnaby is a great place to live, work, and play?

Figure 3-8: Most important aspects



N=1,130

Survey participants were able to select up to seven options for this question. Overall, participants indicated that the most important aspects of Burnaby’s livability were:

- **Providing parks, trails, pools, community centres, and other opportunities for sports and recreation (65%)**
- **Safe and secure neighbourhoods (63%)**
- **Natural environment (60%)**
- **Diverse and affordable housing options (56%)**
- **Safe and sustainable transportation choices (54%)**
- **Access to healthcare services (54%)**

2SLGBTQ+ Respondents

2SLGBTQ+ participants indicated a slightly different set of priorities from the overall survey results. A higher proportion of 2SLGBTQ+ survey participants selected options such as **diverse and affordable housing options** (69%), **climate change** (52%), **Reconciliation with First Nations and urban Indigenous people** (43%), and **diversity, equity, and fairness** (39%).

Respondents Aged 25 to 34 years old

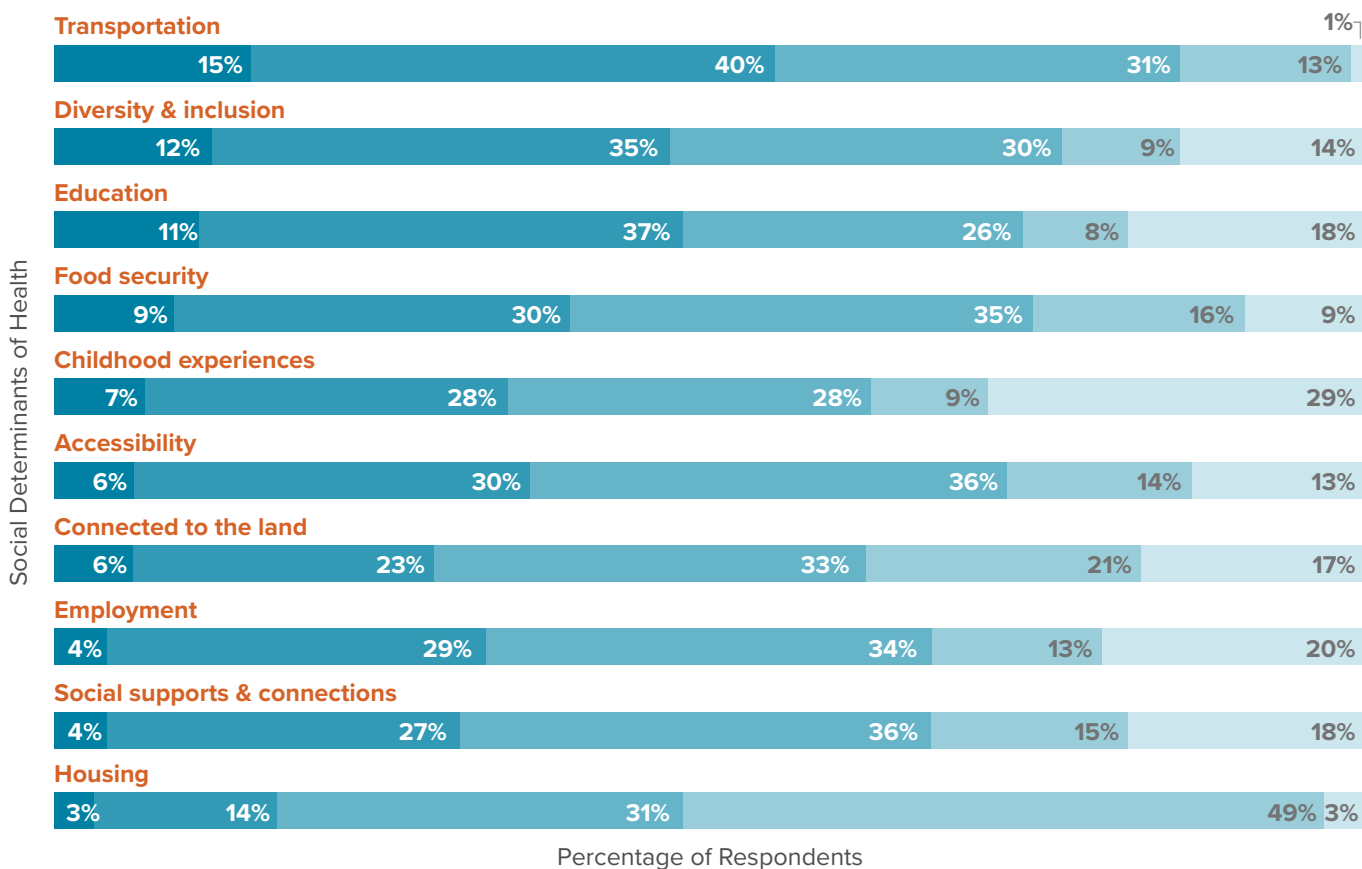
Those who were between the ages of 25 to 34 also indicated a different set of priorities. For this age range, the top priorities were **diverse and affordable housing options** (70%), **safe and sustainable transportation choices** (63%), and **access to health care services** (50%).

In total, 92 participants left comments. The most prominent themes included:

- Equine trails and facilities (7 comments)
- Reduced density (6 comments)
- Child care (4 comments)
- Access to parking (5 comments)

Question 3: Our individual and community health is influenced by a variety of social and economic conditions, sometimes referred to as the social determinants of health. How well do you think your neighbourhood or community is doing in each of the following areas?

Figure 3-9: How well Burnaby is doing in regards to the social determinants of health



LEGEND



N=1,130

Participants rated their community as “good” or “excellent” in the following areas:

- **Transportation** (55%)
- **Education** (48%)
- **Diversity and inclusion** (47%)
- **Food security** (39%)

The areas receiving the highest number of “poor” ratings were:

- **Housing** (49%)
- **Connection to the land** (21%)
- **Food security** (16%)
- **Social supports and connections** (15%)

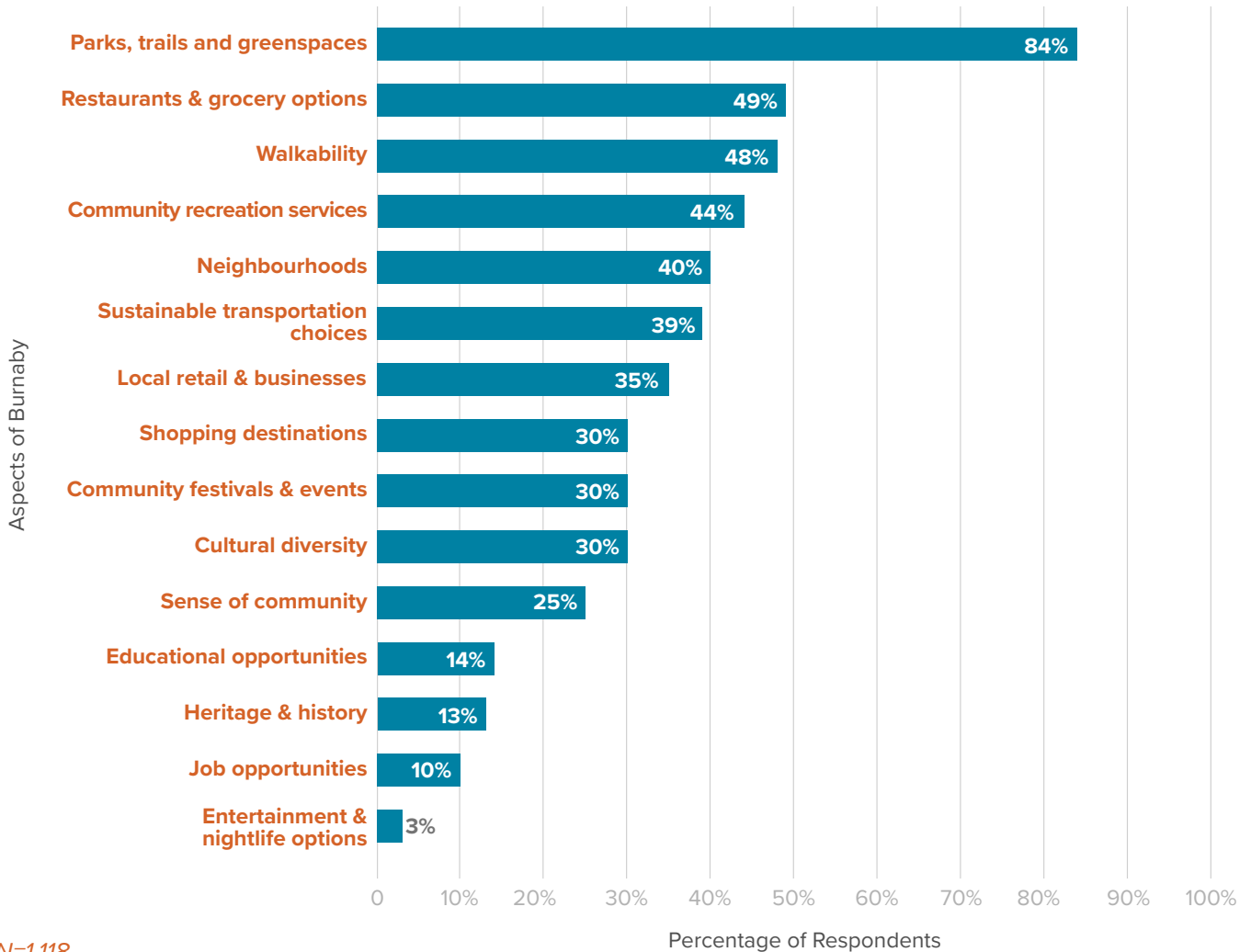
Respondents with a Disability

Participants who self-identified as having a disability answered this question differently from the general population. There was a higher proportion of “poor” ratings in every category, particularly in **housing** (63%), **accessibility** (30%), **food security** (27%), and **diversity and inclusion** (23%).

The best-rated categories “excellent” or “good” were in **education** (50%), **transportation** (46%), and **diversity and inclusion** (44%).

Question 4: What do you love most about living, working, and/or playing in Burnaby?

Figure 3-10: What respondents love most about Burnaby



N=1,118

Survey participants were able to select up to seven options for what they love most about living, working, and playing in Burnaby.

Overall, the majority of participants indicated that **parks, trails, and green spaces** (84%) were what they loved most about Burnaby. Other top responses to this question included:

- **Restaurants and grocery options** (49%)
- **Walkability** (48%)
- **Community recreation services** (44%)
- **Neighbourhoods** (40%)

Respondents from a Racialized Community

Participants who self-identified as members of a racialized community indicated a slightly higher preference for **restaurants and grocery options** (58%), Burnaby's **cultural diversity** (49%), **sustainable transportation choices** (40%), and **community festivals and events** (33%).

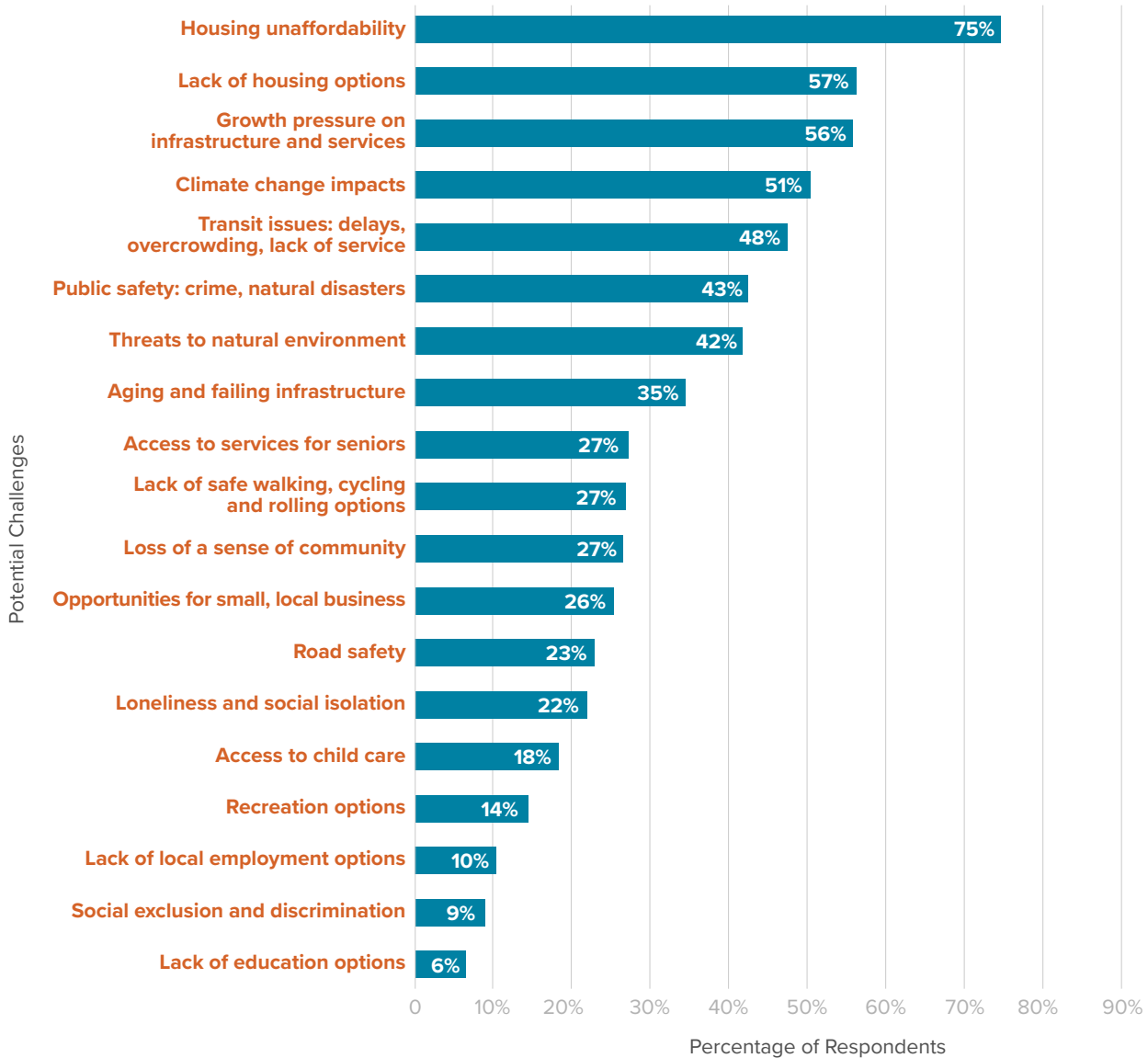
In total, 92 participants left comments. The most prominent themes included:

- Equestrian community (12 comments)
- Its central location (11 comments)
- Community amenities (libraries) (6 comments)
- Access to nature (6 comments)
- Religious centres and places of worship (4 comments)



Question 5: What are the greatest challenges you think Burnaby is facing over the next 25 years?

Figure 3-11: Burnaby's greatest challenges



N=1,132

Survey participants were able to select up to seven challenges they think Burnaby will face over the next 25 years.

The top two responses were both housing-related: **housing unaffordability** (75%) and **a lack of housing for different types of households** (57%).

Other top responses included:

- **Growth pressure on infrastructure and services** (56%)
- **Climate change impacts: smoke, extreme heat, floods** (51%)
- **Transit issues: delays, overcrowding, lack of service** (48%)

Respondents Over 65

Survey participants who self-identified as being over the age of 65 indicated that **housing unaffordability** (71%) will be the greatest challenge over the next 25 years, and they also showed increased concern for **threats to the natural environment** (57%), **climate change impacts** (54%), and **access to services for seniors** (53%).

In total, 91 participants left comments. The most prominent themes included:

- Loss of green space through over development (11 comments)
- Insufficient law enforcement (5 comments)
- Access to health services (4 comments)
- Increase in traffic concerns (4 comments)

Question 6: What are three words you would want to use to describe Burnaby 25 years from now?

In total, respondents left 1,048 comments. The top 10 words that respondents noted for how Burnaby should be described in the future included:

- Safe (332 comments)
- Affordable (249 comments)
- Green/Nature (169 comments)
- Sustainable (135 comments)
- Diverse (117 comments)
- Inclusive (107 comments)
- Walkable (88 comments)
- Vibrant (78 comments)
- Beautiful (75 comments)
- Livable (57 comments)

Question 7: What are three words you would NOT want to use to describe Burnaby 25 years from now?

In total, respondents left 1,030 comments. The top 10 words that respondents noted for how Burnaby should not be described in the future included:

- Unaffordable/expensive (369 comments)
- Unsafe/dangerous (331 comments)
- Overcrowded (234 comments)
- Congested (86 comments)
- Dirty (82 comments)
- Polluted (86 comments)
- Concrete (60 comments)
- Isolating (57 comments)
- Car-centric (41 comments)



Question 8: What features or areas in Burnaby would you like to see preserved, enhanced, or changed? This can include natural or human-made features, or places of social, cultural, or historical significance.

In total, respondents left more than **2,170 comments** about different features and areas on a map of Burnaby. The top themes that emerged in each quadrant can be found in the table below, with more detailed themes for specific areas outlined in the following pages.



Northwest Quadrant



Northeast Quadrant

- **Parks, Green spaces and Recreation** (123 comments)
 - ➔ Enhance parks and green spaces (50)
 - ➔ Protect parks/green spaces (24)
 - ➔ Increase access to recreation (23)
- **Transportation and Infrastructure** (129 comments)
 - ➔ Invest in transit improvements, including creating bus lanes on Hastings and Willingdon, building a new SkyTrain line, and improving transit connections (26)
 - ➔ Build cycling infrastructure (24)
 - ➔ Invest in walkable infrastructure (20)
- **Development** (52 comments)
 - ➔ Increase mixed-use development (14)
 - ➔ Expand Brentwood development further west, south and north (9)
 - ➔ Improve Brentwood development to be more welcoming, aesthetically pleasing and accessible (8)
- **Community Character** (52 comments)
 - ➔ Protect neighbourhood character (32)
 - ➔ Prioritize community feel (11)
 - ➔ Increase tree canopy (6)

- **Parks, Green spaces, Recreation** (315 comments)
 - ➔ Protect parks and green spaces (144)
 - ➔ Enhance parks and green spaces (48)
 - ➔ Protect spaces for horses (28)
- **Transportation and Infrastructure** (95 comments)
 - ➔ Build cycling infrastructure (39)
 - ➔ Invest in transit improvements, including increasing reliability and frequency of transit routes (16)
 - ➔ Invest in walkable infrastructure (9)
- **Environment and Sustainability** (57 comments)
 - ➔ Remove the oil tank farm (32)
 - ➔ Cancel TMX (12)
 - ➔ Mitigate risks from the oil tank farm (3)



Southwest Quadrant

- **Parks, Green spaces and Recreation**
(368 comments)
 - Protect parks and green space (158)
 - Enhance parks and green space (102)
 - Increase access to parks and green spaces (41)
- **Transportation and Infrastructure**
(197 comments)
 - Invest in transit improvements, including increasing connections north to south, building SkyTrain stations in rapidly growing areas, and adding new bus routes (55)
 - Build cycling infrastructure (42)
 - Invest in walkable infrastructure (23)
- **Housing** (77 comments)
 - Increase housing density (23)
 - Prevent future high-rise construction (19)
 - Increase variety of housing options (18)



Southeast Quadrant

- **Parks, Green spaces and Recreation**
(922 comments)
 - Protect parks and green spaces (41)
 - Enhance parks and green spaces (23)
 - Increase access to parks and green spaces (9)
- **Transportation and Infrastructure**
(48 comments)
 - Invest in walkable infrastructure (13)
 - Invest in transit improvements, including creating a SkyTrain connection North to South (9)
 - Update infrastructure, including sidewalks and better streetlights (8)
- **Housing** (22 comments)
 - Increase housing density (11)
 - Allow more mixed-use development (6)
 - Increase variety of housing options (3)



Northwest Observations

1. Burnaby Heights and Hastings St:

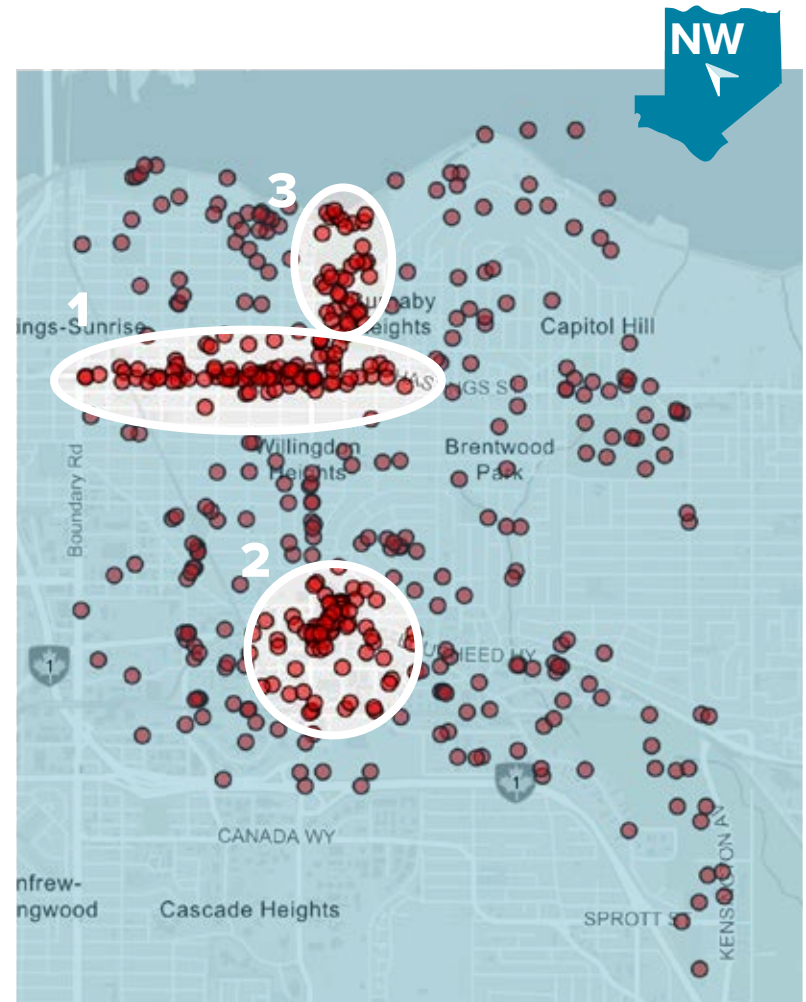
- The community wants to preserve and enhance Burnaby Heights, emphasizing the importance of maintaining the local character, small businesses, and walkability.
- Suggestions include improving public transit connections, outdoor spaces and patios, addressing tree health and water retention, and reconsidering large-scale developments.
- Balancing growth and community preservation is key, with an emphasis on supporting small businesses, reducing traffic, and fostering a vibrant, accessible neighborhood.

2. Brentwood:

- Concerns related to Brentwood's development, urging cultural and community spaces, better transit connectivity, green spaces, and a variety of different housing options.
- Requests include better pedestrian infrastructure, more local businesses, and recreational amenities. Comments address concerns about overdevelopment, traffic, green space loss, while others highlight the potential for an entertainment district and a more diverse retail environment.
- The community strives for a livable, vibrant, and sustainable neighborhood, tackling affordability, transportation, and quality of life.

3. Confederation Park:

- The community is advocating for improvements to Confederation Park: preserving and expanding green spaces, adding family amenities, and creating community facilities. They want active play features, covered performance spaces, and cultural venues like a theatre.
- The focus is on blending the park's nature with new structures for all ages. Accessibility, recreation options, and cultural spaces that promote a sense of community are valued.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCan, Parks Canada | Esri Canada

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.

Southeast Observations



1. Robert Burnaby Park:

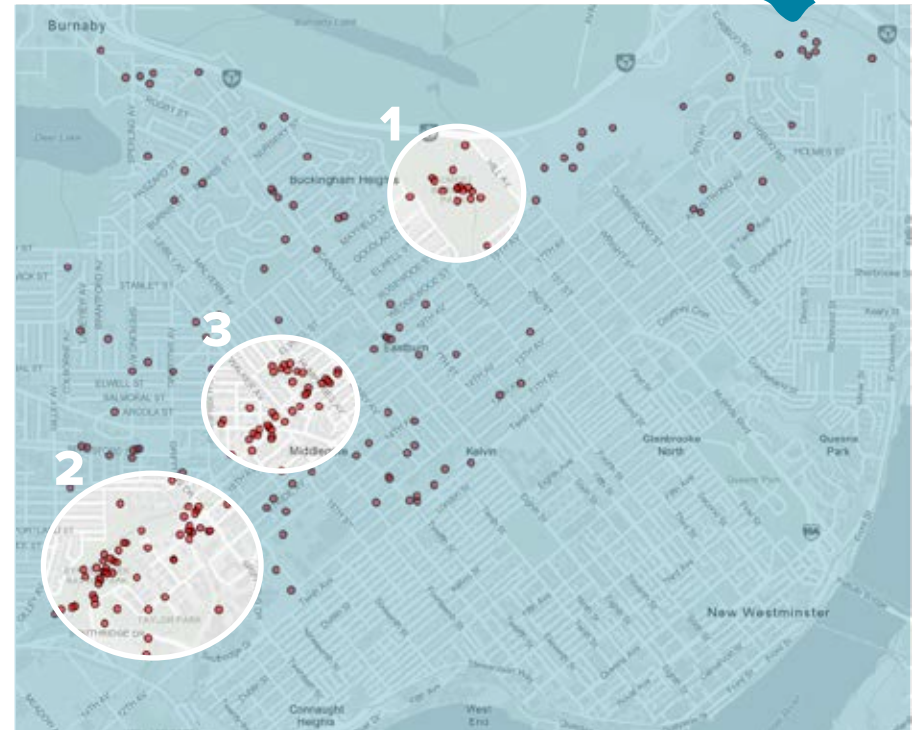
- Strong desire to maintain and enhance the natural beauty and green spaces within Robert Burnaby Park. Suggestions for improvements include adding benches and picnic tables, enhancing trails, and considering a pedestrian overpass for better connectivity.
- The community values the existing facilities like playgrounds, frisbee golf, and outdoor pools, but is advocating for measures to address concerns like off-leash dogs and illegal dumping.

2. Byrne Creek Ravine Park:

- Calls to preserve and enhance the natural beauty and green spaces in the area, particularly in Byrne Creek and its surroundings. There is a consensus on the importance of maintaining parklands, conserving watersheds, and providing spaces for outdoor recreation and relaxation.
- Improved amenities, pedestrian safety measures, and increased access to shops, restaurants, and services near transit stations are key.

3. Edmonds:

- The community wants revitalization, community engagement, and improved amenities in the Edmonds area. Suggestions include enhancing the community center, creating more green spaces like community gardens and trees for shade, and increasing options for local businesses and restaurants.
- Calls to address crime, improve pedestrian connections, and make Edmonds Street a vibrant, walkable high street. There's also a push for affordable, accessible, and inclusive development that caters to diverse demographics, along with a need for additional community centers to accommodate the growing population.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCan, Parks Canada | Esri Canada

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.

Northeast Observations

1. SFU Gondola:

- Opposing opinions related to the SFU Gondola: those opposed have safety concerns and a desire for the Burnaby Mountain Conservation Area to be preserved; those in favour are looking for faster, more convenient transportation options.

2. Trans Mountain Tank Farm:

- Concern over storage of dangerous goods, environmental risks and a desire for the decommissioning of the area.

3. Burnaby Mountain Golf Course:

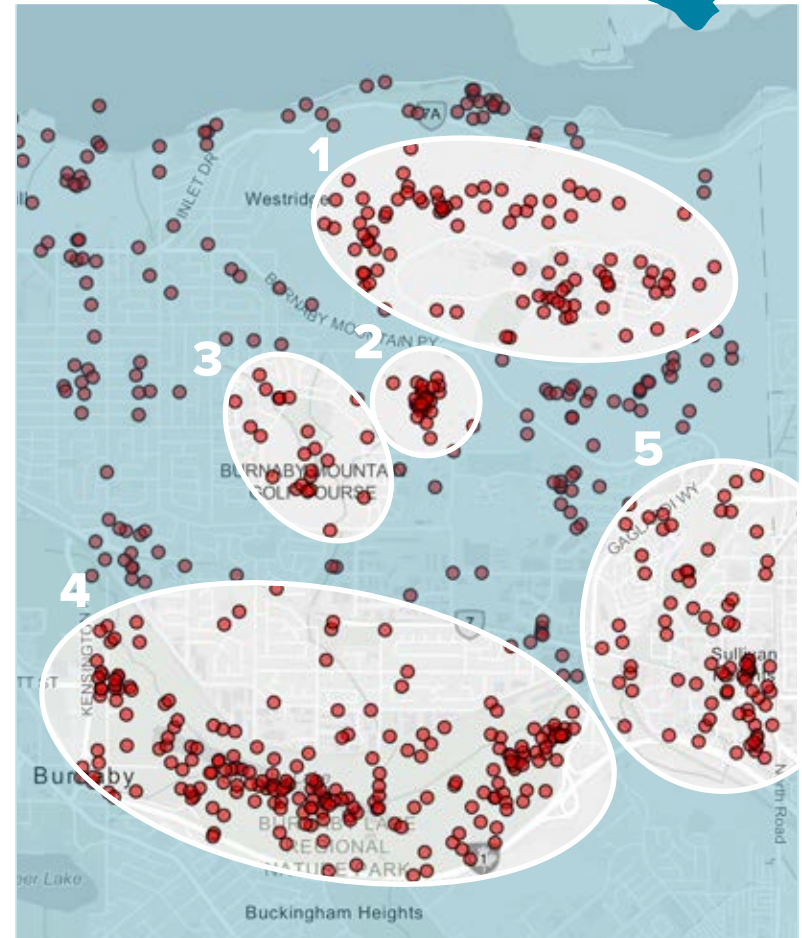
- Opposing opinions related to the golf course: those opposed would rather see the area converted to park space; those in support appreciate the recreational opportunities it provides.
- There is a desire for more amenities (grocery, shopping, coffee, etc.) in the area with housing and transit nearby.

4. Burnaby Lake Regional Nature Park:

- The community has great appreciation for this area and the recreational opportunities and access to nature opportunities that it provides.
- Desire for enhanced recreational facilities and opportunities (i.e. paddling, tennis, more sports fields, etc.).

5. SkyTrain-Lougheed Town Centre:

- There is support for densification as buildings are aging, but need to ensure that there are enough schools, health care, transit, amenities to support expanding city centres.
- Ensure the preservation of existing green space as the area grows, while also establishing active transportation infrastructure to support walking and biking.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCan, Parks Canada

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.

Southwest Observations

1. Willingdon Avenue:

- There is a desire for more housing types, not just single family.
- Would like to see improved north / south transit and active transportation infrastructure.

2. Deer Lake Park:

- Residents appreciate the area and desire its preservation, including the local arts and culture scene.
- Concern over the cleanliness of the park (goose droppings), and a desire for lake dredging.
- The community wants to enhance walking and biking, particularly between Burnaby Lake and Deer Lake.

3. Central Park:

- Appreciation for the park's beauty, although some recent concerns about safety have arisen.
- The community desires additional amenities such as washrooms, benches, and a spray park, along with programs that promote family and community gatherings.

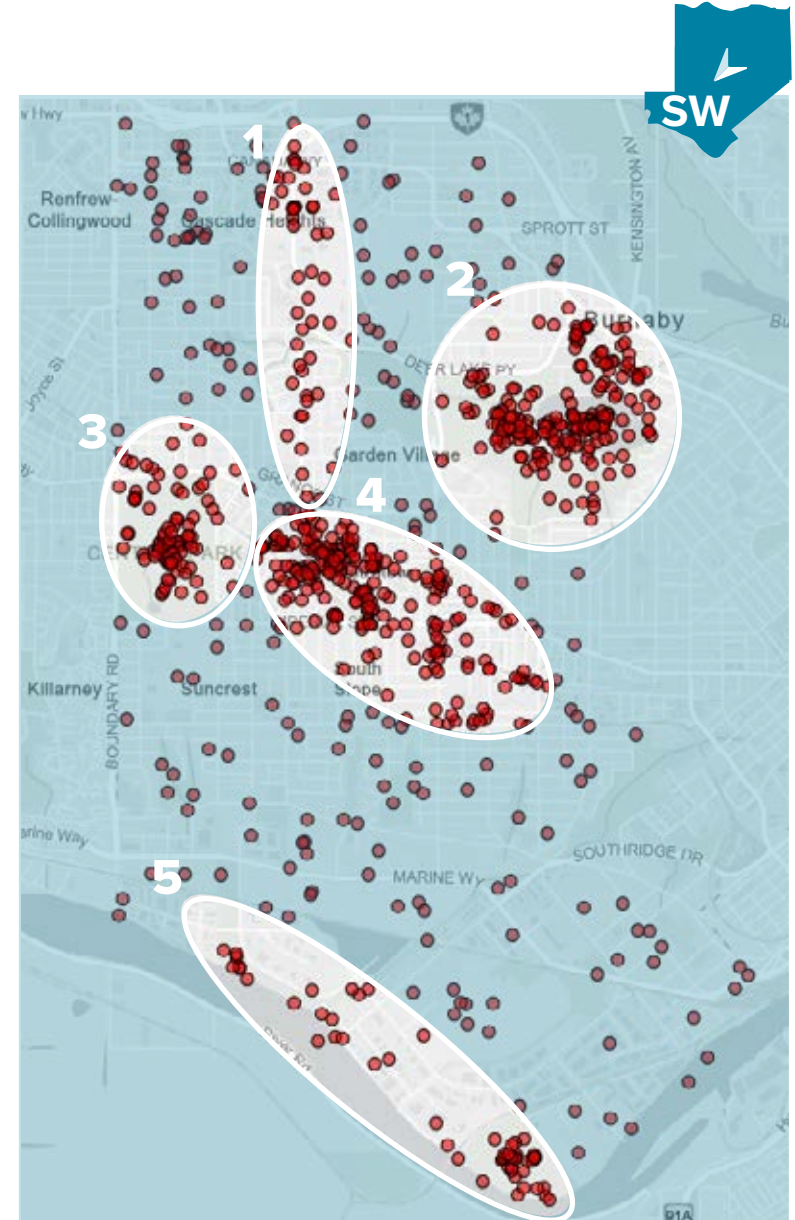
4. Metrotown:

- Enhance the BC Parkway multi-use trail and overall trail connectivity.
- The community wants to develop the area as Burnaby's cultural hub, by incorporating shops, services, affordable housing, increased transit capacity, green space, entertainment and night life opportunities.
- There are some concerns over safety, road congestion, and density.

5. Fraser River Foreshore:

- The community wants to see the continued preservation of the Burnaby Fraser Foreshore Park.
- There is an opportunity for a foreshore path.

The red dots show where comments were pinned on the map. Areas with high concentrations of comments have been summarized in greater detail on the left, with each numbered section corresponding to the numbered area on the map.



Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, EPA, NPS, USDA, NRCAN, Parks Canada

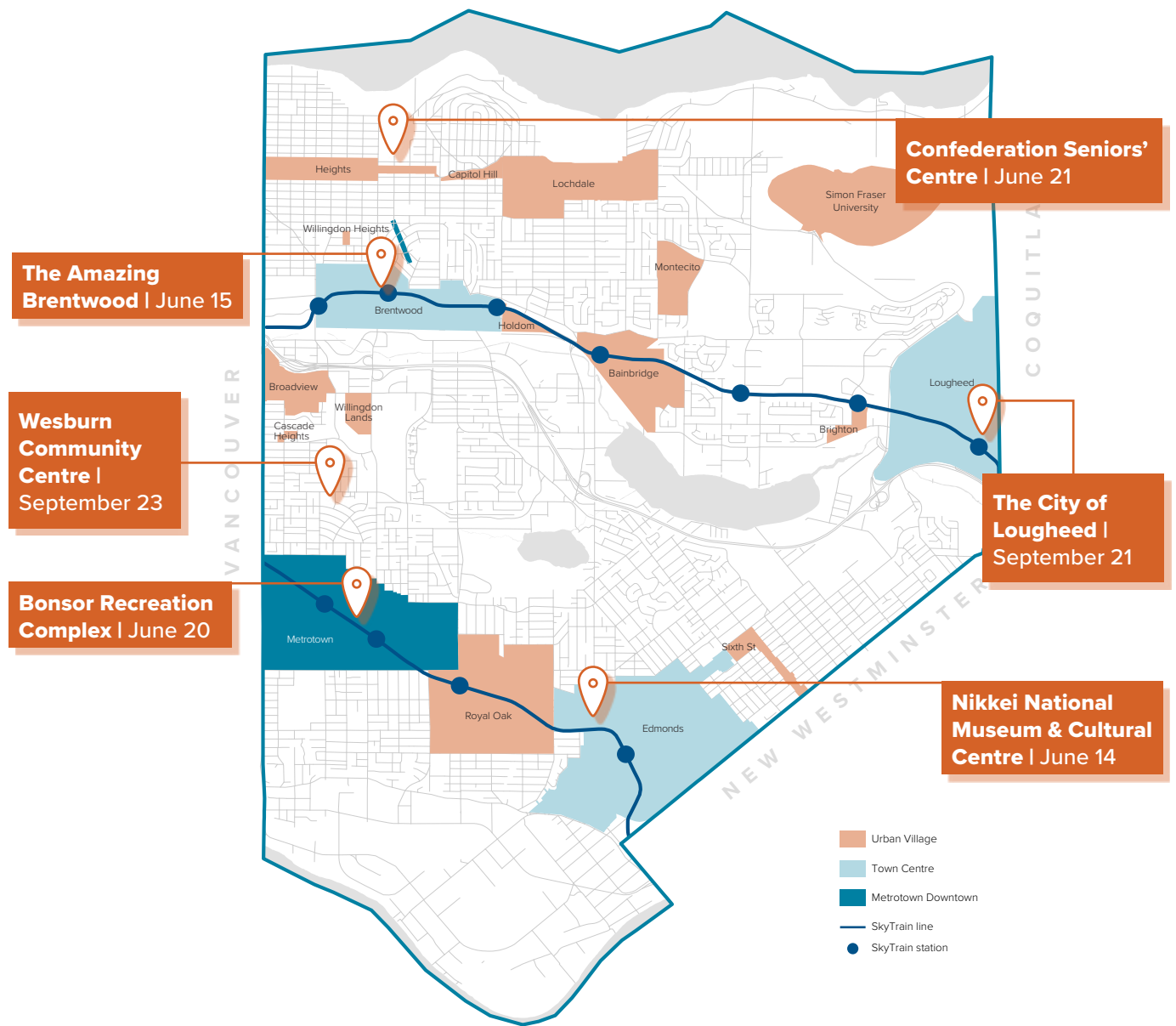
Visioning Dialogues

Six in-person Visioning Dialogue events were held in June and September 2023. The purpose of these sessions were to:

- Inspire dialogue and participation about the current state and future of the community
- Identify community priorities for the OCP
- Spark ideas around key OCP policy topics with prompting questions

Over 520 people attended the event series.

The Visioning Dialogue events took place across the City:



Each event began with an opening prayer and song from Tsleil-Waututh Elders, Sam George and Les George. Mayor Mike Hurley and the Deputy General Manager of Planning and Development, Lee-Ann Garnett, also attended to welcome attendees, provide remarks, present an overview of the OCP process, and observe conversations.

In addition, each event featured halal food from local businesses. Local musicians and poets were invited to perform before the discussion period of the evening to encourage and inspire the visioning process.



Roundtable Discussions: Now, Wow, How

The Now, How, Wow activity was designed to spark conversation around the present (now) and future state of Burnaby (wow), while generating ideas about how to achieve the community's vision for 2050 (how).

A sheet of paper with three circles was provided at each table with each circle representing the now, wow, and how. In total, 20 tables were set up around the room. Each table had a facilitator from either the City of Burnaby or the consulting team from Urban Systems. In total, more than **3,600 sticky notes** were collected throughout the exercise.



Community Mapping

At each event there was a community mapping activity that prompted attendees to identify areas of Burnaby that they would like to see protected (using green sticky-notes), enhanced (using yellow sticky notes), or changed (using red sticky notes). Almost **200 comments** were left on the maps.



One Wish

As participants exited the event, they were invited to write their “one wish” for Burnaby on a cue card and place it in a Wishing Jar. Over **400 wishes** were collected.

Growth Scenarios

At the Wesburn Community Centre and City of Lougheed Visioning Dialogue events, attendees were asked to show where the City should direct growth in Burnaby by placing different coloured dots on a map of the city to indicate different levels of density and different land use designations, such as commercial, residential and industrial. Over 1,100 dots were left on the maps.



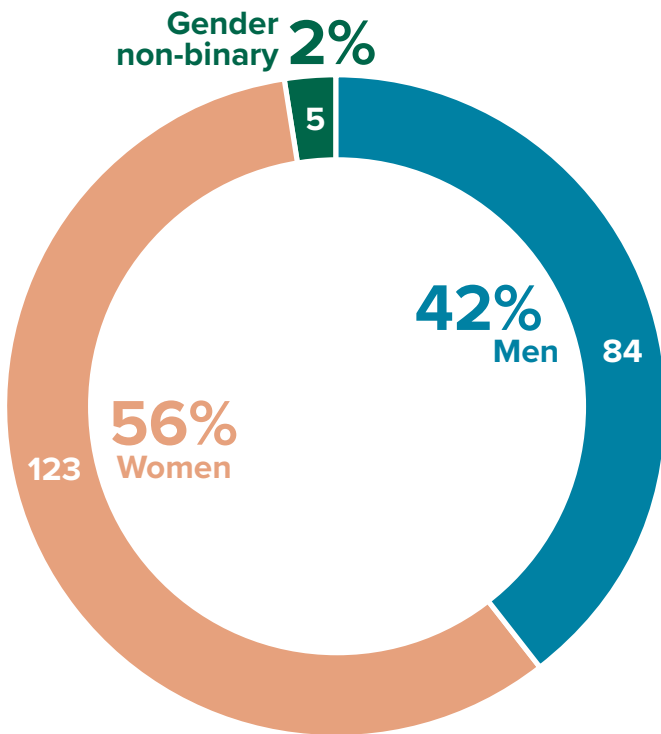
Who Participated

Demographic information of the participants at the Visioning Dialogue events was collected through a feedback form that participants completed at the end of each event. Over **330 feedback forms** were received, out of the total 520 attendees at the events. The following summary represents a general picture of who took part in the Visioning Dialogue events. The full demographic information collected through the feedback forms, including a breakdown for each location, is included in **Appendix A**.

Life Stage & Gender

Overall, there were slightly more women who attended than men (56% women, compared to 42% men and 2% non-binary attendees). Out of the life stages that were provided as options in the form, the majority of participants were older adults over 65 years old. Approximately 55% of participants were home or property owners, and 17% of participants rented their homes.

Figure 3-12: Gender of Visioning Dialogue event attendees



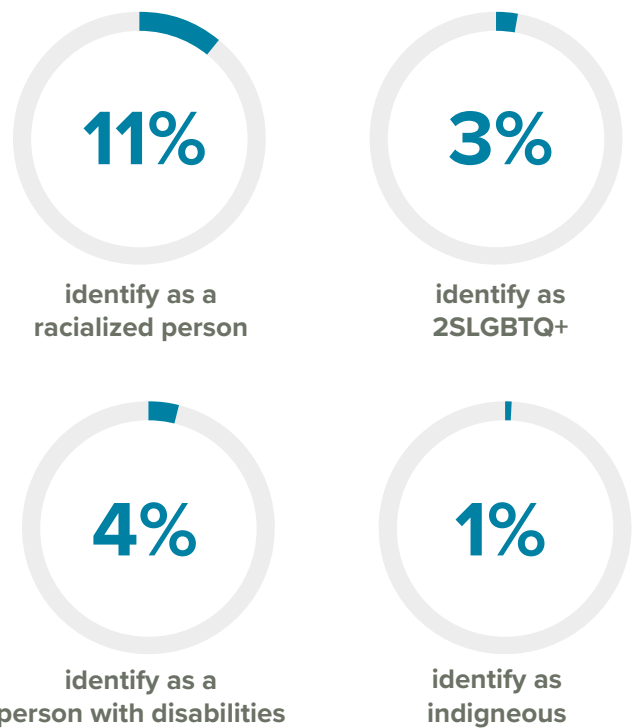
N=301

15% of participants were new to Burnaby, having moved to the city within the past 5 years, and 5% had moved to Canada within the past 5 years.

Equity-deserving Groups

The feedback form also provided a way for participants to self-identify as member of an equity-deserving group. Out of all events, approximately 11% of participants identify as a racialized person, 3% identify as 2SLGBTQ+, 4% identify as persons with disabilities, and 1% of participants identify as Indigenous.

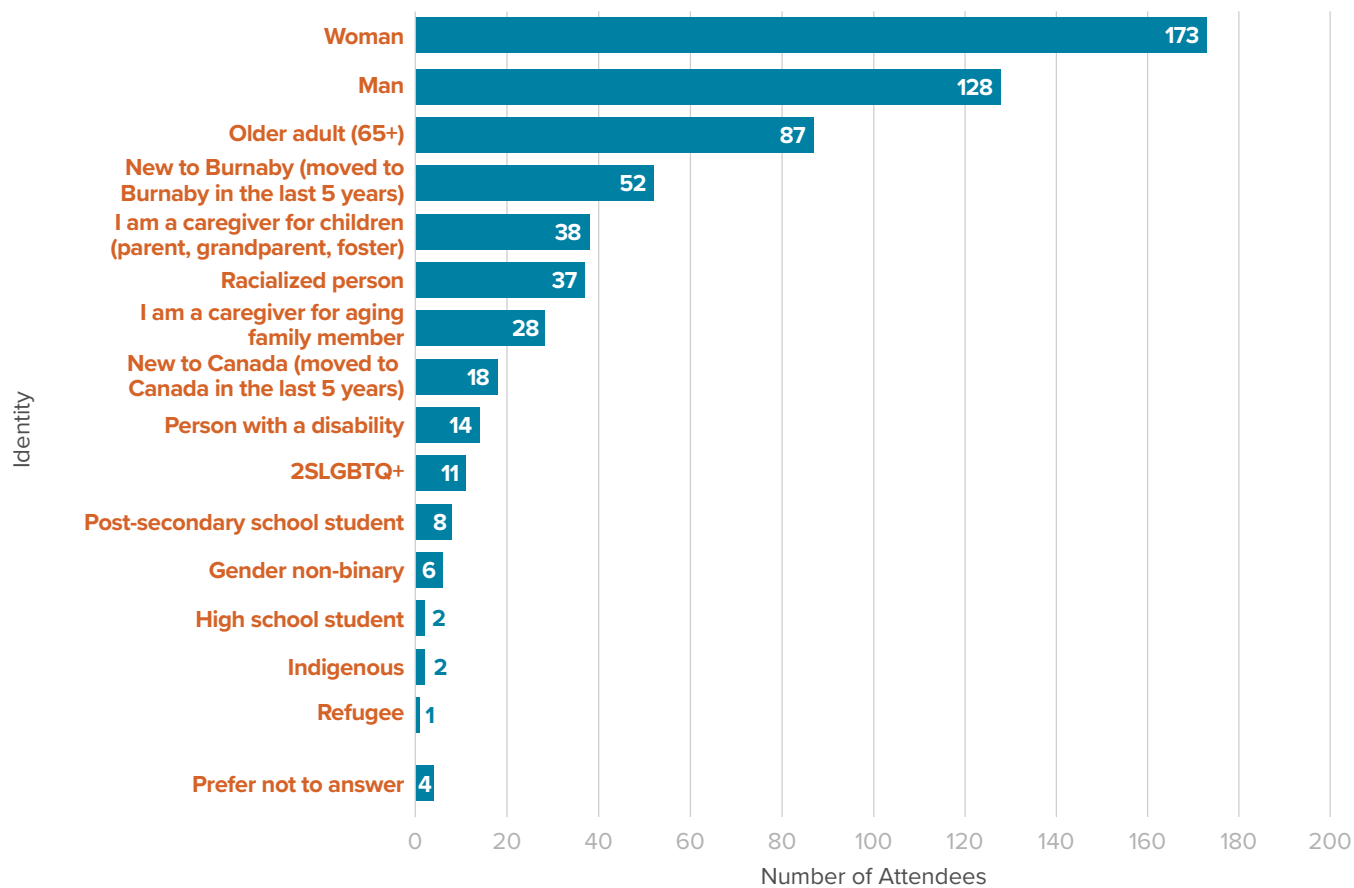
Figure 3-13: Identities of Visioning Dialogue event attendees



Caregivers

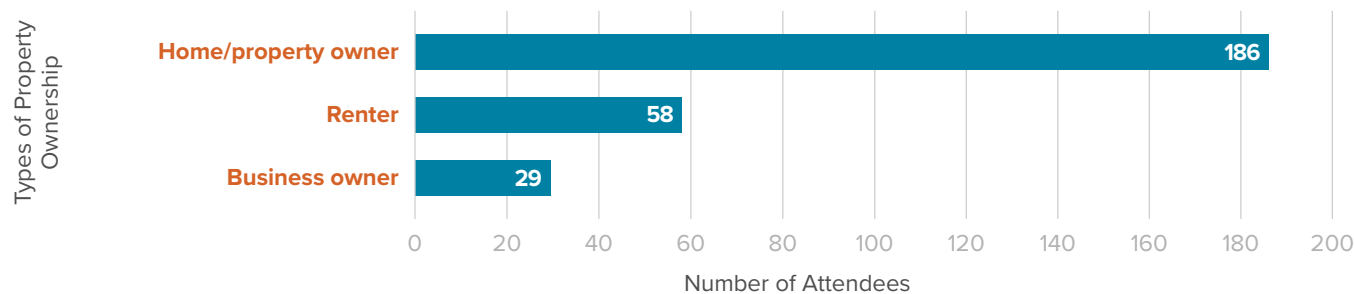
Eleven percent (11%) of participants were caregivers for children, and 8% were caregivers for aging parents or other aging family members.

Figure 3-14: Identity breakdown of Visioning Dialogue event attendees



N=338




Figure 3-15: Property ownership breakdown of Visioning Dialogue event attendees



N=273

Roundtable Discussions: Now, Wow, How

The Now, How, Wow activity asked attendees to discuss the present (now) and future state of Burnaby (wow), and then share ideas about how to achieve their shared vision for Burnaby in 2050 (how). The snapshot below provides an overview of the most common topics for each section of the Now, Wow, How activity. A more detailed breakdown can be found in the lists in the following pages.

	 Nikkei National Museum and Cultural Centre	 Amazing Brentwood	 Bonsor Recreation Complex
Now	<ul style="list-style-type: none"> Efficient transportation (but improvements are needed) There is easy access to parks, green spaces, and nature Many well-used community amenities, and well-loved community events 	<ul style="list-style-type: none"> Efficient transportation (but improvements are needed) Access to parks, green spaces, and nature Many well-used community amenities, and well-loved community events 	<ul style="list-style-type: none"> There is easy access to amenities and recreational facilities, but they are getting crowded There is easy access to parks, green spaces, and nature There has been rapid development and population growth, but housing options are still lacking
Wow	<ul style="list-style-type: none"> Burnaby is a complete community with access to amenities, gathering spaces, and community events There is a variety of affordable housing options for all with updated infrastructure to accommodate new residents Health care and social services are easily accessible; ensuring the community is food-secure and family friendly 	<ul style="list-style-type: none"> Burnaby has reduced its reliance on cars because of the active transportation opportunities There is a variety of affordable housing options and mixed-use developments which preserve the City's character Burnaby has protected natural areas and has become a leader in sustainable practices 	<ul style="list-style-type: none"> Burnaby is a complete community with access to amenities, entertainment, and recreation Burnaby is a safe community with easily accessible services for families, seniors, and newcomers (including mental health support) Transportation has improved (more active transportation opportunities and improvements for drivers)
How	<ul style="list-style-type: none"> Enhance local amenities and hosting more events to build the sense of community Maintain transparent and progressive government processes Invest in more housing and infrastructure to accommodate growth 	<ul style="list-style-type: none"> Invest in more well-planned housing (such as village concepts and mixed-use development) Invest in active transportation Improve access to health care and social services 	<ul style="list-style-type: none"> Maintain transparent government processes and prioritizing government collaboration Prioritize sustainability and climate action, and protecting parks and natural areas Improve access to health care and mental health support



Confederation Seniors Centre



Wesburn Community Centre



The City of Lougheed

Now

- There is a lack of **housing** and **infrastructure** to accommodate future development
- Investments are needed to improve **active transportation** (especially walkability) and **parking**
- There is easy access to **parks, green spaces, and nature**

- Public transit is convenient, but could use investment to **increase connectivity** and reduce crowds
- **Infrastructure updates are needed**, including public washrooms, signage, and roads and sidewalks
- There is high accessibility to **parks and green spaces**

- There is a large **public transit network**, but it needs investment to increase capacity
- There is lots of **easily accessible parks and green spaces**
- There is a **lack of affordable housing**

Wow

- **Transportation** has improved (more active transportation opportunities and less traffic congestion)
- There is easy access to **health care, arts and culture**, and support services for **seniors**
- Easy access to amenities like schools, libraries, and **recreational facilities** which all foster a sense of community

- Increased **public transit options**, including more buses with direct connections to town centres, more frequent buses, and commuter trains
- **Up-to-date infrastructure that matches population growth** and enhances safety and accessibility
- Increased **access to healthcare**, including expanding hospital capacity and more medical clinics or care centres

- There are **more public transit routes** that are easier to use
- **Healthcare is easier to access**, including mental health services, more clinics, and expanded hospital services
- Burnaby **prioritizes sustainability** through reducing consumption, waste management, energy efficient infrastructure

How

- Invest in well-planned and affordable **housing** development (with balanced densification)
- Prioritize **sustainability** through green infrastructure and protecting parks and natural areas
- Improve **transportation** experience by investing in transit, active transportation, and road infrastructure

- **Increase the variety of housing** options, including townhouses, mid-sized buildings, multi-generational housing and co-ops
- Invest in **public transit**, including more North-South routes, more rapid transit options and a new SkyTrain line
- Enhance parks and green spaces to **increase usage and support biodiversity**

- Invest in **transit improvements**, including more buses and offering free transit
- **Incorporate public engagement** into more City decision-making
- Increase the **variety of housing** options available, for purchase and for rent

Nikkei National Museum and Cultural Centre

Over 100 community members attended the June 14 session at the Nikkei National Museum and Cultural Centre. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report. The numbers in brackets indicate the number of comments attributed to this theme.

Now: What is Burnaby like right now?

Top Themes	Discussion Points
Transportation (43 comments)	<ul style="list-style-type: none"> • Effective transportation systems (but some improvements are needed) (14) • Traffic and congestion (9) • Cycling infrastructure exists (but more is needed) (8) • Lacking north-south connections (6) • Walkable (but more investments are needed) (6)
Environment (33 comments)	<ul style="list-style-type: none"> • Access to parks and green spaces (28) • Access to nature (lakes, mountains, forests) (5)
Community Spaces & Amenities (24 comments)	<ul style="list-style-type: none"> • Many community events (10) • Access to arts and culture (5) • Access to amenities/libraries (5) • More community spaces/gathering spaces are needed (4)
Housing & Infrastructure (17 comments)	<ul style="list-style-type: none"> • Greater variety of housing options are needed (missing middle housing, rental housing, pet friendly rentals, units large enough for families) (8) • Opposition to high-rise development (5) • Infrastructure updates needed (roads, stormwater management, more curbs needed) (4)
Healthcare & Social Services (17 comments)	<ul style="list-style-type: none"> • Lack of healthcare services and infrastructure (more clinics, shorter waiting room times, second hospital needed in the south slope area, improvements to Burnaby Hospital) (6) • Access to community gardens and farmers' markets (6) • Public safety improvements are needed (concerns in Metrotown, concerns on public transit, increasing crime) (5)

“I love all of our parks and how accessible they are by transit.”

– Visioning Dialogue attendee

“We need more neighbourhood-level community centres. It is important to have places to gather.”

– Visioning Dialogue attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

Top Themes

Discussion Points

<p>Community Spaces & Amenities (53 comments)</p>	<ul style="list-style-type: none"> • There is a strong sense of community (10) • There is access to recreation (8) • There are more schools, school upgrades, and the community can use schools as community spaces (8) • There are more community events (7) 	<ul style="list-style-type: none"> • Burnaby is a complete community (6) • There are more community centres (5) • There are more community/gathering spaces (5) • There is more entertainment (4)
<p>Housing & Infrastructure (50 comments)</p>	<ul style="list-style-type: none"> • There is a variety of housing options (24) • There is access to affordable housing (9) • Infrastructure has been updated (rainwater capture, improved roads) (5) 	<ul style="list-style-type: none"> • There aren't many high rises (4) • There is mixed use development (4) • The community is well designed (4)
<p>Healthcare & Social Services (43 comments)</p>	<ul style="list-style-type: none"> • Burnaby has a healthy food system and residents have access to food options (more access to fresh food, farmers' markets, protected farmland) (17) • Burnaby is family-friendly and there is access to child care (9) 	<ul style="list-style-type: none"> • There is support for arts and culture (7) • Public safety has improved (6) • There is greater access to healthcare services and facilities (4)
<p>Environment (32 comments)</p>	<ul style="list-style-type: none"> • Burnaby is sustainable (green infrastructure, EV charging, alternative energy) (19) 	<ul style="list-style-type: none"> • Parks and green spaces have been protected (and there are more of them) (13)
<p>Transportation (31 comments)</p>	<ul style="list-style-type: none"> • Transit has improved (10) • There is more cycling infrastructure (9) 	<ul style="list-style-type: none"> • Burnaby is more walkable (7) • There are more north-south connections (5)
<p>Accessibility, Diversity & Inclusion (16 comments)</p>	<ul style="list-style-type: none"> • Burnaby is accessible (6) • Burnaby is diverse (5) 	<ul style="list-style-type: none"> • Burnaby is affordable/livable (5)

“We need more locally grown urban agriculture and farmers’ markets. Inspire people to grow their own food.”

– Visioning Dialogue attendee

“Allow homes where you live on top and have office/retail space below. This will facilitate a better balance of living, working, and commuting.”

– Visioning Dialogue attendee

How: How will we get from what Burnaby is like now to the future that makes you go wow?

Top Themes	Discussion Points
Community Spaces & Amenities (36 comments)	<ul style="list-style-type: none"> • Support more community events (11) • Build a sense of community (8) • Build more gathering spaces/community centres (7) • Design complete communities (5) • Add and enhance schools (with active transportation access) (5)
Government & Processes (22 comments)	<ul style="list-style-type: none"> • Increase engagement and communication (12) • Support grassroots initiatives and non-profits (6) • Implement proactive policies and demonstrate municipal leadership (4)
Transportation (20 comments)	<ul style="list-style-type: none"> • Invest in the transportation system (SkyTrains, rapid buses, SFU Gondola) (11) • Invest in more active transportation (bike lanes, sidewalk improvements) (9)
Housing & Infrastructure (16 comments)	<ul style="list-style-type: none"> • Increase the variety of housing options (co-housing, multigenerational housing, rentals) (6) • Increase access to affordable housing (options for seniors and families) (6) • Support more mixed land uses and densities (4)
Environment (17 comments)	<ul style="list-style-type: none"> • Prioritize the environment (climate action, green infrastructure) (10) • Protect and expand access to parks, green spaces, and nature (7)
Economy (16 comments)	<ul style="list-style-type: none"> • Support local businesses (10) • Protect industrial zones (6)

“Plan for population growth by considering infrastructure, housing, and City services.”

– Visioning Dialogue attendee

“Look at potential of smaller neighbourhoods for small businesses and restaurant opportunities.”

– Visioning Dialogue attendee

The Amazing Brentwood

Over 90 community members attended the June 15 session at the Pop-up Space in the Amazing Brentwood. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report.

Now: What is Burnaby like right now?

Top Themes	Discussion Points
Transportation (47 comments)	<ul style="list-style-type: none"> • Effective transportation systems (but some improvements are needed) (20) • Traffic and congestion (9) • Walkable (but more investments are needed) (8) • Cycling infrastructure is needed (6) • Lacking north-south connections (4)
Environment (40 comments)	<ul style="list-style-type: none"> • Access to parks and green spaces (27) • Access to nature (mountains, rivers, lakes) (5) • Sustainability is a priority (4) • Concerns about climate and climate impacts (greenhouse gas emissions, heat, fires, storms) (4)
Community Spaces & Amenities (17 comments)	<ul style="list-style-type: none"> • Access to recreation (5) • Access to public spaces (4) • Strong sense of community (4) • Access to amenities (4)
Accessibility, Diversity & Inclusion (16 comments)	<ul style="list-style-type: none"> • Unaffordable (10) • Diverse (6)

“The SkyTrain is a huge benefit.”

– Visioning Dialogue attendee

“We need more sidewalks and public lighting so Burnaby can become more walkable.”

– Visioning Dialogue attendee

“I Love the Shadbolt Centre and the activities for children and adults.”

– Visioning Dialogue attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

Top Themes	Discussion Points
Transportation (43 comments)	<ul style="list-style-type: none"> • Burnaby is walkable (16) • There is cycling infrastructure (11) • Transit has improved (11) • There is less reliance on cars (5)
Housing & Infrastructure (35 comments)	<ul style="list-style-type: none"> • There are a variety of housing options (15) • There is well-planned, mixed-use development (9) • Infrastructure has been upgraded (6) • Character has been preserved (5)
Environment (31 comments)	<ul style="list-style-type: none"> • Parks and green spaces have been protected (and there are more of them) (20) • Burnaby is sustainable (green infrastructure, clean energy) (11)
Community Spaces & Amenities (38 comments)	<ul style="list-style-type: none"> • Burnaby is a complete community (13) • There is more access to arts and culture (8) • There are more community spaces/gathering spaces (5) • Amenities are accessible (4) • Recreation is accessible (4) • There are more/upgraded schools (4)

“Shelters for bus stops are needed to protect users from the sun and rain.”

– Visioning Dialogue attendee

“Plan for enough libraries and schools for the population growth.”

– Visioning Dialogue attendee

“More entertainment; Burnaby should be known as an entertainment centre.”

– Visioning Dialogue attendee

How: How will we get from what Burnaby is like now to the future that makes you go wow?

Top Themes	Discussion Points
Housing & Infrastructure (59 comments)	<ul style="list-style-type: none"> • Develop a variety of housing options (24) • Ensure well-planned growth (village concepts, creative urban design, more collaboration with developers) (21) • Allow more flexible zoning (mixed commercial and residential zoning, rezoning for more densification, zoning bylaws to support creative building design) (5) • Upgrade infrastructure (repurpose old infrastructure, update road systems) (5) • Prioritize mixed-use development (4)
Transportation (27 comments)	<ul style="list-style-type: none"> • Build more cycling infrastructure (9) • Invest in transit (8) • Manage traffic (5) • Invest in walkability (5)
Healthcare & Social Services (23 comments)	<ul style="list-style-type: none"> • Support arts and culture (7) • Increase number of community gardens (6) • Provide more services to support seniors, youth, and children (6) • Invest in the healthcare system (4)
Environment (22 comments)	<ul style="list-style-type: none"> • Protect and add more parks and green spaces (14) • Prioritize sustainability (8)
Economy (19 comments)	<ul style="list-style-type: none"> • Support local businesses (10) • Increase commercial/retail business opportunities (5) • Create local jobs (4)
Government & Processes (18 comments)	<ul style="list-style-type: none"> • Demonstrate municipal leadership (election follow through, improved processes) (8) • Increase engagement and communications (6) • Learn from other cities (4)

“Ease up on regulations and allow condos to open up daycares on the ground floor.”

– Visioning Dialogue attendee

“Designate cycle paths North to South Burnaby to allow connection.”

– Visioning Dialogue attendee

“Build more primary care centres in various parts of Burnaby to take the load off of Burnaby General.”

– Visioning Dialogue attendee

“Support community grocery stores and mom and pop shops.”

– Visioning Dialogue attendee

Bonsor Recreation Complex

Over 100 community members attended the June 20 session at the Bonsor Recreation Complex. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report.

Now: What is Burnaby like right now?

Top Themes	Discussion Points
Community Spaces & Amenities (47 comments)	<ul style="list-style-type: none"> • Access to amenities (but some are crowded) (28) • Access to recreation (but more are needed) (13) • More community spaces and events are needed (6)
Environment (33 comments)	<ul style="list-style-type: none"> • Access to parks and green spaces (21) • Access to nature (12)
Housing & Infrastructure (25 comments)	<ul style="list-style-type: none"> • Rapid growth and development (14) • Lack of affordable housing (11)
Transportation (23 comments)	<ul style="list-style-type: none"> • Congested road systems (7) • Transit investments are needed (6) • More active transportation infrastructure is needed (6) • Concerns with roads and parking (4)
Healthcare & Social Services (22 comments)	<ul style="list-style-type: none"> • Concerns with increasing crime (8) • More services for people experiencing homelessness, seniors, families and youth are needed (8) • Lack of healthcare services (lack of doctors, lack of hospitals) (6)

“Schools in the area are overcrowded.”

– Visioning Dialogue attendee

“We have high quality parks with seating along the walking paths.”

– Visioning Dialogue attendee

“Housing is expensive and we have very few available units to rent.”

– Visioning Dialogue attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

Top Themes

Discussion Points

Community Spaces & Amenities (43 comments)	<ul style="list-style-type: none"> • There is more access to amenities (libraries, schools) (14) • There is more access to arts and culture (8) • There is access to recreation (8) • There is more entertainment (7) • Burnaby is a complete community (6)
Healthcare & Social Services (32 comments)	<ul style="list-style-type: none"> • Burnaby is safe (11) • Healthcare and mental health supports are accessible (8) • There are more services for families, seniors, and newcomers (7) • People are more food secure (6)
Transportation (31 comments)	<ul style="list-style-type: none"> • There is cycling infrastructure (13) • Transit has improved (7) • Transportation systems have been improved for drivers (car share, better roads) (7) • Burnaby is walkable (4)
Environment (23 comments)	<ul style="list-style-type: none"> • Burnaby is sustainable (13) • Parks and green spaces have been protected (and there are more of them) (10)
Housing & Infrastructure (20 comments)	<ul style="list-style-type: none"> • There is a variety of housing options (12) • There are more mixed-use developments and a mix of densities / housing forms (8)
Accessibility, Diversity & Inclusion (17 comments)	<ul style="list-style-type: none"> • Burnaby is livable (7) • Burnaby is diverse (6) • Burnaby is affordable (4)

“Create a brewery district!”

– Visioning Dialogue attendee

“I want to see Burnaby become a City that supports the mental health of its residents.”

– Visioning Dialogue attendee

“The goal should be to become the green energy capital of Canada.”

– Visioning Dialogue attendee

“All faiths, cultures, and socio-economical levels are welcomed and valued.”

– Visioning Dialogue attendee

How: How will we get from what Burnaby is like now to the future that makes you go wow?

Top Themes	Discussion Points
Government & Processes (19 comments)	<ul style="list-style-type: none"> • Increase engagement and communications (15) • Increase partnerships and collaboration (4)
Environment (17 comments)	<ul style="list-style-type: none"> • Prioritize climate action and sustainability (7) • Protect parks and green spaces (10)
Healthcare & Social Services (16 comments)	<ul style="list-style-type: none"> • Improve access to healthcare services and mental health support (6) • Improve public safety (5) • Increase community gardens and access to healthy food options (5)
Transportation (15 comments)	<ul style="list-style-type: none"> • Invest in walkability/active transportation (9) • Invest in public transit (6)

“More outreach and communication from the City.”

– Visioning Dialogue attendee

“Mandate EV charging ports in new developments.”

– Visioning Dialogue attendee

“Protect agricultural land so more people can grow food in Burnaby.”

– Visioning Dialogue attendee

“More sidewalks on Marine Drive.”

– Visioning Dialogue attendee



Confederation Seniors Centre

Over 80 community members attended the June 21 session at the Confederation Seniors Centre. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report.

Now: What is Burnaby like right now?

Top Themes	Discussion Points
Housing & Infrastructure (29 comments)	<ul style="list-style-type: none"> • Lack of housing supply (affordable housing, housing for families) (12) • Infrastructure improvements are not keeping pace with growth (schools, pools, recreation centres, hospitals, roads) (10) • Opposition to high-rise development (7)
Transportation (29 comments)	<ul style="list-style-type: none"> • Walkability investments are needed (near schools, in Brentwood, across entire City) (14) • Parking is challenging (high costs lack of spaces at venues) (6) • More cycling infrastructure is needed (4) • Transit improvements are needed (5)
Environment (27 comments)	<ul style="list-style-type: none"> • Access to parks and green spaces (20) • Access to nature (7)
Community Spaces & Amenities (24 comments)	<ul style="list-style-type: none"> • Access to amenities (9) • Many community events (4) • More/better schools needed (6) • Strong sense of community (5)

“We have housing affordability concerns, especially for newcomers and students.”

– Visioning Dialogue attendee

“There is good access to SkyTrains in the town centres, but we need better active transportation connections.”

– Visioning Dialogue attendee

“There are many new towers, but no increase in park space.”

– Visioning Dialogue attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

Top Themes	Discussion Points
Community Spaces and Amenities (51 comments)	<ul style="list-style-type: none"> • There is more access to amenities (libraries, schools) (13) • There is more access to arts and culture (10) • Burnaby is a complete community (8) • There is access to recreation (6) • There is a strong sense of community (5) • There are more community events (5) • There are more community/gathering spaces (4)
Transportation (46 comments)	<ul style="list-style-type: none"> • Burnaby is walkable (46) • There is cycling infrastructure (11) • Traffic has improved (7) • Transit has improved (6)
Healthcare & Social Services (32 comments)	<ul style="list-style-type: none"> • There is more support for seniors (8) • Burnaby is family friendly (7) • There is greater access to health care services (7) • People are more food secure (5) • Burnaby is safe (5)
Environment (36 comments)	<ul style="list-style-type: none"> • Parks and green spaces have been protected (and there are more of them) (36) • Burnaby is sustainable (11)
Housing & Infrastructure (33 comments)	<ul style="list-style-type: none"> • There is a variety of housing options (13) • There are fewer high rises being built (7) • There is access to affordable housing (5) • There is appealing urban design (4) • There is more mixed-use development (4)

“A makers lab, artist co-working spaces, and arts hubs!”

– Visioning Dialogue attendee

“Fun main streets that are walkable and filled with independent businesses.”

– Visioning Dialogue attendee

“I would like to see more senior independent/assisted living facilities (i.e., in Vancouver Heights).”

– Visioning Dialogue attendee

“I hope for the City to view estuaries and wetland areas as beneficial natural assets.”

– Visioning Dialogue attendee

How: How will we get from what Burnaby is like now to the future that makes you go wow?

Top Themes

Discussion Points

<p>Housing & Infrastructure (43 comments)</p>	<ul style="list-style-type: none"> • Develop a variety of housing options (14) • Invest in affordable housing (10) • Update infrastructure (drainage, roads, lighting, public toilets) (5) • Prioritize mixed-use developments and mid-rise development (5) • Increase density (near transit) (5) • Ensure developers contribute to community (4)
<p>Environment (34 comments)</p>	<ul style="list-style-type: none"> • Prioritize sustainability (daylighting creeks, green infrastructure) (22) • Protect and add parks and green spaces (8) • Protect nature (4)
<p>Transportation (27 comments)</p>	<ul style="list-style-type: none"> • Invest in transit (10) • Build more cycling infrastructure (8) • Invest in walkability (5) • Improve transportation for vehicles (parking, roads) (4)
<p>Healthcare & Social Services (21 comments)</p>	<ul style="list-style-type: none"> • Increase the number of community gardens and protect agricultural land (9) • Support seniors (6) • Address public safety (6)
<p>Government & Processes (18 comments)</p>	<ul style="list-style-type: none"> • Increase engagement and communications (10) • Collaborate with different levels of government (4) • Manage City finances well (4)

“Provide more amenity spaces for residents of towers to help foster a sense of community.”

– Visioning Dialogue attendee

“Use rooftops for green spaces and solar/water collection infrastructure.”

– Visioning Dialogue attendee

“We need more end of trip facilities for active modes, like bike storage.”

– Visioning Dialogue attendee

“Our voices need to be heard by Council.”

– Visioning Dialogue attendee

Wesburn Community Centre

Seventy (70) community members attended the September 23 session at the Wesburn Community Centre. Their responses to the roundtable discussions have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report. The numbers in brackets indicate the number of comments attributed to this theme.

Now: What is Burnaby like right now?

Top Themes	Discussion Points
Transportation (44)	<ul style="list-style-type: none"> • There is an efficient and effective transportation network (8) • Public transit is convenient, but could use investment to increase connectivity and reduce crowds (15) • Limited parking available (12) • Busy traffic on side streets (3) • Adequate bike lanes (6)
Housing & Infrastructure (26)	<ul style="list-style-type: none"> • Infrastructure updates needed, including public washrooms, signage, and boundaries between the road and sidewalks (9) • Lack of adequate housing (8) • Lack of affordable housing (5) • Wide variety of housing options available, including high-density housing (4)
Environment (30)	<ul style="list-style-type: none"> • High accessibility to parks and green spaces (30)
Community Spaces & Amenities (19)	<ul style="list-style-type: none"> • Easy access to amenities such as shopping and restaurants (7) • Not enough recreational centres or programming (9) • Not enough community centres (3)
Development & Community Growth (23)	<ul style="list-style-type: none"> • Central hub in the Lower Mainland (4) • Close proximity to all of the Town Centres and amenities (5) • Positive community feel in districts and neighbourhoods like Burnaby Heights (5) • Lots of new development (5) • Convenient (4) • Central (4)

“Renting is getting too expensive, and getting more and more expensive and unaffordable.”

– Visioning Dialogue attendee

“Value diverse activities to build community (e.g. Hats Off, Blues and Roots festival).”

– Visioning Dialogue attendee

“Proximity to services including hospitals and businesses”

– Visioning Dialogue attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

Top Themes	Discussion Points
Transportation (45)	<ul style="list-style-type: none"> Increased public transit options, including more buses with direct connections to town centres, more frequent buses, and commuter trains (28) More cycling infrastructure, including bike lanes and bike share programs (5) More EV charging stations (3) More car sharing options (3) More parking at the hospital (3) Invest in walkability with more connections over the railway and highway, and street closures for events (3)
Community Spaces & Amenities (26)	<ul style="list-style-type: none"> More recreation amenities, especially swimming pools, tennis courts, and trails (7) More community events, such as festivals and live music (6) More amenities across the city, such as grocery stores, restaurants and cafes (5) More community gardens (4) More arts and culture spaces (4)
Housing & Infrastructure (36)	<ul style="list-style-type: none"> Up-to-date infrastructure that matches population growth and enhances safety and accessibility (15) More high-density housing (9) More affordable housing is available (3) Tighter real estate controls are in place to manage the housing market (3) More variety of housing options in an area, including mixed-use and higher density housing (3) Development is balanced with community feel (3)
Environment (25)	<ul style="list-style-type: none"> Sustainability is prioritized through net-zero initiatives, a circular economy and reduced waste (6) Enhanced access to parks and green spaces (14) Increased use of green technology, such as solar panels, green roofs and electric vehicles (3) Biodiversity is prioritized in policies and bylaws (2)
Health & Social Services (19)	<ul style="list-style-type: none"> Increase access to healthcare, including expanding hospital capacity and more medical clinics or care centres (15) More support for seniors, such as free transit, more dedicated housing and programming (4)

“Increase density around transit stations and expand around the transit nodes that are existing.”

– Visioning Dialogue attendee

“Parks stay the same size with no cut down. More bike lanes, playgrounds, exercise facilities and walking paths.”

– Visioning Dialogue attendee

“Diversity of housing within the same area. Promote a mix of family sizes and types in same area.”

– Visioning Dialogue attendee

How: How will we get from what Burnaby is like now to the future that makes you go wow?

Top Themes	Discussion Points
Housing & Infrastructure (39)	<ul style="list-style-type: none"> • Increase the variety of housing options, including townhouses, mid-sized buildings, multi-generational housing and co-ops (9) • Increase housing supply (7) • Infrastructure updates needed, including public washrooms, parking, and sidewalk and bike lanes (6) • Increase affordable housing by providing incentives to developers and reducing approval time (5) • Increase housing density (7) • Support strategic development (5)
Transportation (18)	<ul style="list-style-type: none"> • Invest in public transit, including more North-South routes, more rapid transit options and a new SkyTrain line. (10) • Invest in cycling infrastructure, including more bike lanes and lighting for existing bike lanes (4) • Develop multi-level parking to increase access to SkyTrain stations (4)
Environment (13)	<ul style="list-style-type: none"> • Enhance parks and green spaces to increase usage and support biodiversity (8) • Prioritize sustainability through increased monitoring of utilities and improving waste management (5)
Government & Processes (12)	<ul style="list-style-type: none"> • Streamline development application and permitting processes (5) • Increase public engagement through community discussions and volunteer opportunities (4) • Prioritize public safety in policies (3)
Community Spaces & Amenities (9)	<ul style="list-style-type: none"> • Build more recreational amenities, such as exercise equipment in parks, swimming pools, and playgrounds (6) • Build more community centres (3)

“At least one sidewalk and bike lane on every street in single family areas.”

– Visioning Dialogue attendee

“Stronger community outreach to build buy-in and community connections.”

– Visioning Dialogue attendee

“Allow developers to build affordable housing faster and cheaper by providing incentives.”

– Visioning Dialogue attendee

The City of Lougheed

More than 60 community members attended the September 21 session at The Space Community Room at the City of Lougheed. Their responses to the roundtable discussion have been themed and listed below. While the City of Burnaby has read and will consider all feedback, only the top themes have been included in this report. The numbers in brackets indicate the number of comments attributed to this theme.

Now: What is Burnaby like right now?

Top Themes	Discussion Points
Transportation (45)	<ul style="list-style-type: none"> • Large public transit network, but needs investment to increase capacity (14) • Not enough pedestrian-friendly streets (11) • Traffic is increasing in core areas (9) • Efficient and convenient transportation options (7) • Bike lane network needs improvement (4)
Environment (52)	<ul style="list-style-type: none"> • Lots of easily accessible parks and green spaces (59) • Impacts from climate change (3)
Community Spaces & Amenities (44)	<ul style="list-style-type: none"> • Easy access to amenities, such as shopping and restaurants (11) • Easy access to recreation facilities (10) • Many community events (8) • Access to arts and culture facilities, such as Shadbolt Centre (5) • Low community feel and connectivity (4) • High-quality community services (3) • Access to community centres (3)
Housing & Infrastructure (29)	<ul style="list-style-type: none"> • Lack of affordable housing (12) • Infrastructure doesn't match population growth (8) • Infrastructure updates needed, particularly to combat road congestion (5) • Shortage of rental units (2) • Lack of variety of housing options (2)
Development & Community Growth (15)	<ul style="list-style-type: none"> • Central location in Metro Vancouver (8) • Town centres are conveniently located (3) • Close community despite population growth (2) • Rapid development (2)

"I love the location and convenience of community inside Burnaby."

– Visioning Dialogue attendee

"Like the wide roads, but need improvements in road planning/congestion."

– Visioning Dialogue attendee

"Not enough job opportunities in Burnaby – people who live in Burnaby need to commute to other cities."

– Visioning Dialogue attendee

Wow: What would you like Burnaby to be like in the future? What would make you go WOW?

Top Themes

Discussion Points

<p>Transportation (40)</p>	<ul style="list-style-type: none"> • More public transit routes that are easier to use (14) • More bike lanes that are connected to town centres and other cities (10) • More walkable streets (10) • More EV charging stations (6)
<p>Community Spaces & Amenities (38)</p>	<ul style="list-style-type: none"> • More community gardens (10) • More access to recreation, including basketball and badminton courts and children’s recreation programming (10) • More arts and culture spaces (6) • More nightlife options (5) • More entertainment options, such as breweries and event venues (4) • Community centres in each neighbourhood (3)
<p>Housing & Infrastructure (28)</p>	<ul style="list-style-type: none"> • More affordable housing (12) • Wider variety of housing options, such as row housing, laneway housing, multi-generational housing and co-op housing (11) • Updated infrastructure, particularly traffic light signals and Bonsor Recreation Complex (5)
<p>Environment (32)</p>	<ul style="list-style-type: none"> • Sustainability is prioritized through reducing consumption, waste management, energy efficient infrastructure (12) • Leveraging green technology such as renewable energy and more sustainable facilities (5) • Well-maintained, protected parks and green spaces (16) • Expanded tree canopy across the city (4) • Climate adaptation through water conservation and resilient infrastructure (3)
<p>Healthcare & Social Services (13)</p>	<ul style="list-style-type: none"> • Increased access to healthcare, including mental health services, more clinics, and expanded hospital services (13)

“Hospitals to cater for the increase of Burnaby’s population”

– Visioning Dialogue attendee

“Public (local) art performances and exhibitions. More grants for community projects”

– Visioning Dialogue attendee

“Less roads, more walking friendly lifestyles”

– Visioning Dialogue attendee

How: How will we get from what Burnaby is like now to the future that makes you go wow?

Top Themes	Discussion Points
Transportation (31)	<ul style="list-style-type: none"> • Invest in transit improvements, including more buses and offering free transit (22) • Invest in walkability, such as pedestrian pathways between large streets (5) • Build EV charging stations (4)
Housing & Infrastructure (27)	<ul style="list-style-type: none"> • Prioritize infrastructure updates, particularly in the transportation system (7) • Increase the variety of housing options (7) • Increase housing supply and rental market (5) • Increase affordable and non-market housing (4) • Establish tighter real estate controls to limit investment housing and audit evictions (4)
Community Spaces & Amenities (20)	<ul style="list-style-type: none"> • Prioritize community feel (6) • Create more community gardens (5) • Build more arts and culture spaces across the city (5) • Build more recreation amenities, such as playgrounds and outdoor exercise equipment (4)
Government & Processes (19)	<ul style="list-style-type: none"> • Incorporate public engagement into more City decision-making (11) • Involve First Nations in decolonizing and recognizing Indigenous culture (5) • Be more innovative (3)
Environment (10)	<ul style="list-style-type: none"> • Prioritize sustainability through building design, water conservation, and incentives to reduce carbon footprints (6) • Enhance parks and green spaces (4)

“Making the accountability and decision-making process more transparent by consulting communities with online polls”

– Visioning Dialogue attendee

“Reconciliation programs with thoughtful implementation”

– Visioning Dialogue attendee

“Expand healthcare services, build new hospitals, more clinics and using new technology to provide more healthcare services”





– Visioning Dialogue attendee

Community Mapping

At each event, there were multiple maps placed in high traffic locations that prompted attendees to mark areas that they would like to see protected, enhanced, or changed.



The mapping exercise from all four events has been summarized below.

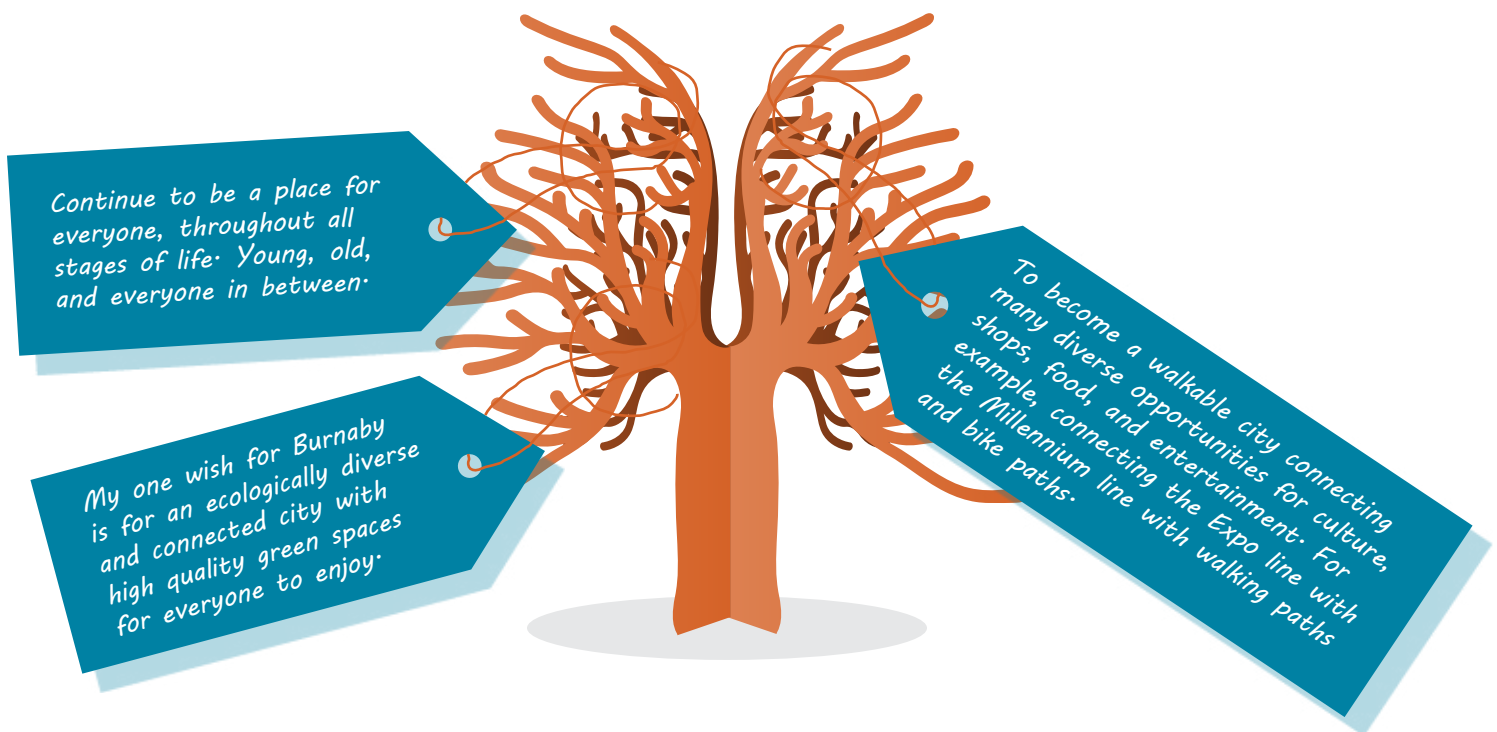
	Change	Enhance	Protect
General <small>(not specific to a quadrant)</small>	<ul style="list-style-type: none"> • Prioritize sustainability and climate action (3) • Update infrastructure, but avoid high-rise buildings (2) 	<ul style="list-style-type: none"> • Improve active transportation infrastructure (5) • Increase access to recreation and parks (4) 	<ul style="list-style-type: none"> • N/A
Northwest Quadrant (Brentwood) 	<ul style="list-style-type: none"> • Improve housing options and development (7) • Invest in active transportation infrastructure (4) • Increase access to recreation and art and cultural spaces (3) 	<ul style="list-style-type: none"> • Improve active transportation infrastructure (13) • Improve affordable housing (5) • Increase access to recreation and green spaces (8) 	<ul style="list-style-type: none"> • Conserve parks and green space (4)
Northeast Quadrant (Loughheed) 	<ul style="list-style-type: none"> • Improve housing options and development (3) • Improve active transportation infrastructure (3) • Increase access to green spaces (2) 	<ul style="list-style-type: none"> • Improve active transportation infrastructure (8) • Increase access to recreation and community events (6) 	<ul style="list-style-type: none"> • Conserve parks and green spaces (15)
Southeast Quadrant (Edmonds) 	<ul style="list-style-type: none"> • Increase density and housing options (5) • Increase access to recreation and green spaces (2) 	<ul style="list-style-type: none"> • Improve transportation options, including car share and transit (6) 	<ul style="list-style-type: none"> • Conserve parks and green spaces (1) • Prioritize diverse voices (1)
Southwest Quadrant (Metrotown) 	<ul style="list-style-type: none"> • Increase density and housing options (8) • Invest in active transportation infrastructure (6) • Increase access to recreation and green spaces (3) 	<ul style="list-style-type: none"> • Improve active transportation infrastructure (10) • Increase community services and facilities, such as libraries, community gardens, and community centres (5) • Increase access to recreation and green spaces (5) • Increase variety of housing options (4) 	<ul style="list-style-type: none"> • Conserve parks and green spaces (8) • Preserve neighbourhood character and avoid overdevelopment (4) • Preserve space for growing food (3)

One Wish

As attendees left the event, they were invited to put one wish into a wishing jar that was placed near the exit. Across the four events, over **400 wishes** were collected. Some attendees wrote more than one wish. All comments were accounted for in the theming.

The top ten wishes from participants at the Visioning Dialogue events were for Burnaby to:

- Protect and grow the parks, green spaces, and nature (79 comments)
- Build safe active transportation infrastructure (55 comments)
- Build housing for everyone (69 comments)
- Maintain and foster the close-knit sense of community (47 comments)
- Be accessible and affordable (31 comments)
- Stay livable (47 comments)
- Feel safe (43 comments)
- Provide access to healthcare (16 comments)
- Promote sustainability and climate action (17 comments)
- Continue to make progress as a City (11 comments)



Growth Scenarios

At the Visioning Dialogue events held at the City of Lougheed on September 21 and at the Wesburn Community Centre on September 23, attendees completed an activity to guide how the City should direct growth in Burnaby.

During this activity, participants were asked to place different coloured dots on different neighbourhoods in a map of Burnaby to show where they would like to see different levels of density for residential development and different commercial and industrial land use.

The coloured dots that indicated different density and land use were:

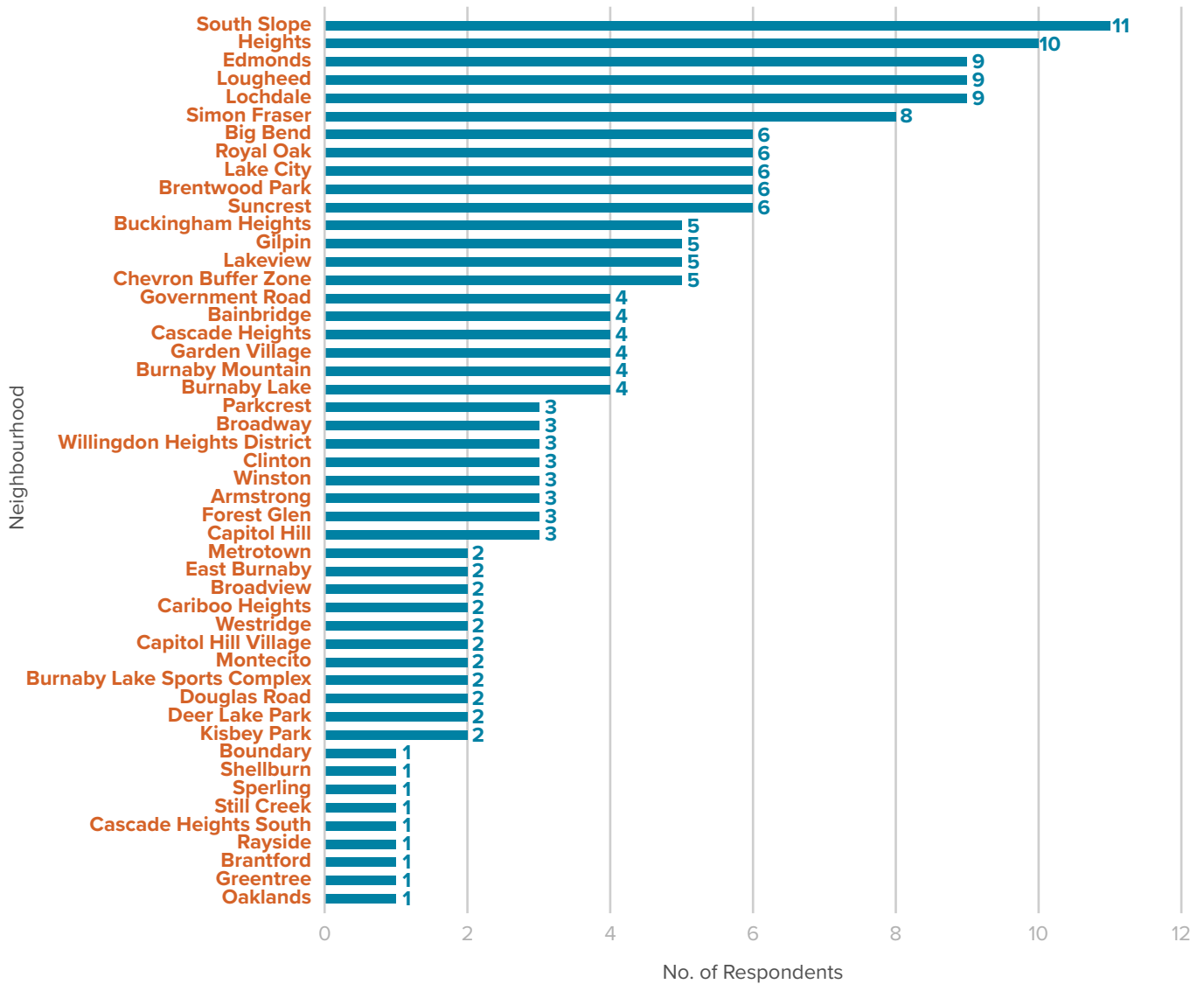
- Green for **gentle density housing**, such as single family homes, secondary suites, carriage homes, duplexes and triplexes
- Blue for **medium density housing**, such as townhouses, row homes, and apartments up to 6 stories
- Yellow for **higher density** housing, such as apartments and condos up to 12+ stories
- Orange for more **local commercial uses**, such as cafes, grocery, restaurants, hairdressers, and small shops
- Red for more **office space and other medium-large scale job opportunities**, such as office buildings, shopping malls, and larger workplaces
- Pink for more **industrial businesses and uses**, such as manufacturing, food production, automotive industries, and construction



The breakdown for the amount of dots for each category in each neighbourhood is as follows:

Housing Density

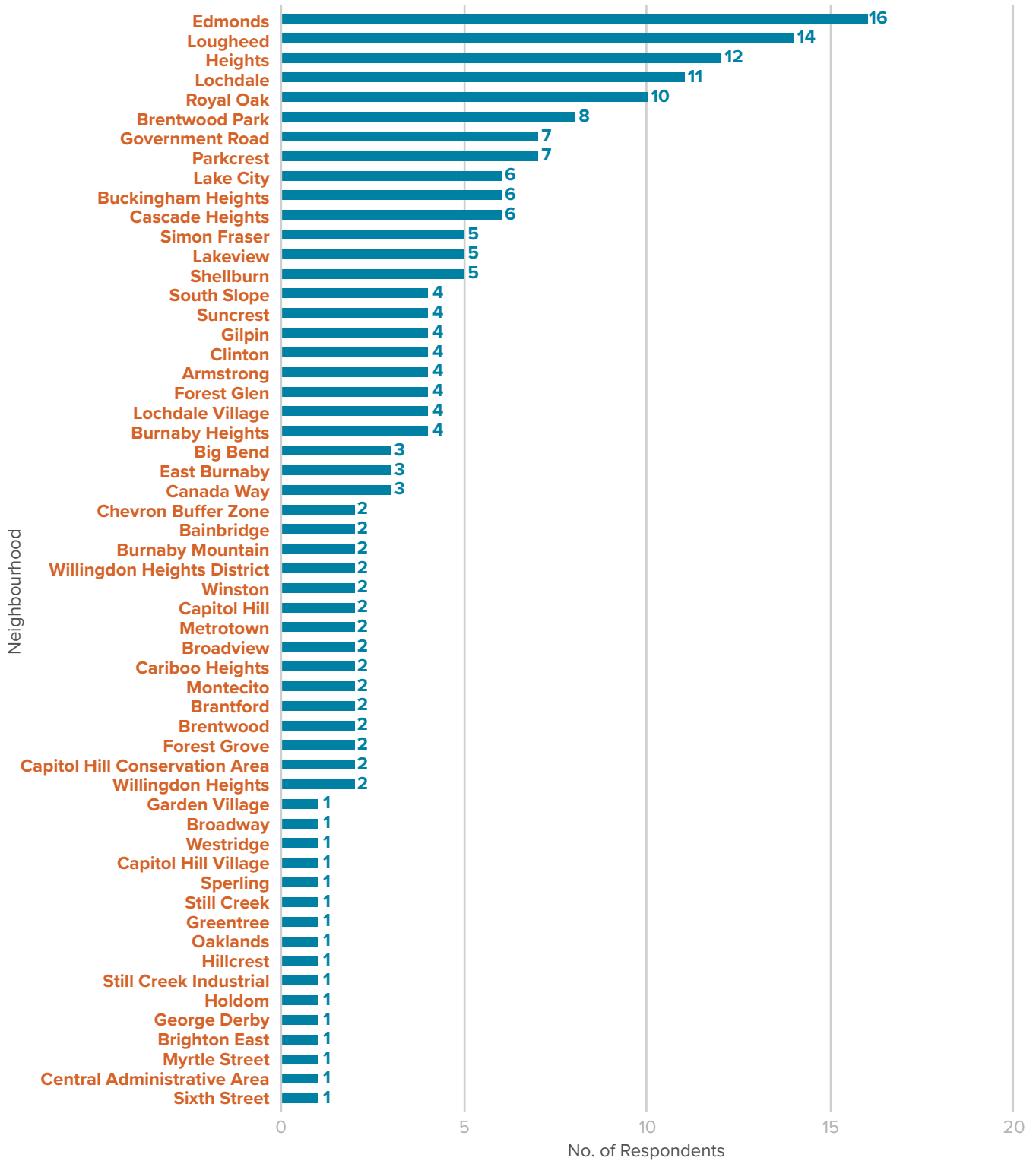
Figure 3-16: Breakdown of responses in favour of more gentle density housing, based on neighbourhood.



N = 185

The following neighbourhoods received no dots indicating a desire for more gentle density housing: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Capitol Hill Conservation Area, Burnaby Heights, Lochdale Village, Forest Grove, Willingdon Heights, Brentwood, Holdom, Brighton, Brighton East, Cariboo Heights North, Still Creek Industrial, Myrtle Street North, Myrtle Street, Canada Way, Central Administrative Area, Burnaby Central, BCIT, Willingdon Lands, Discovery Place, Broadview South, George Derby, Newcombe, Sixth Street, Hillcrest

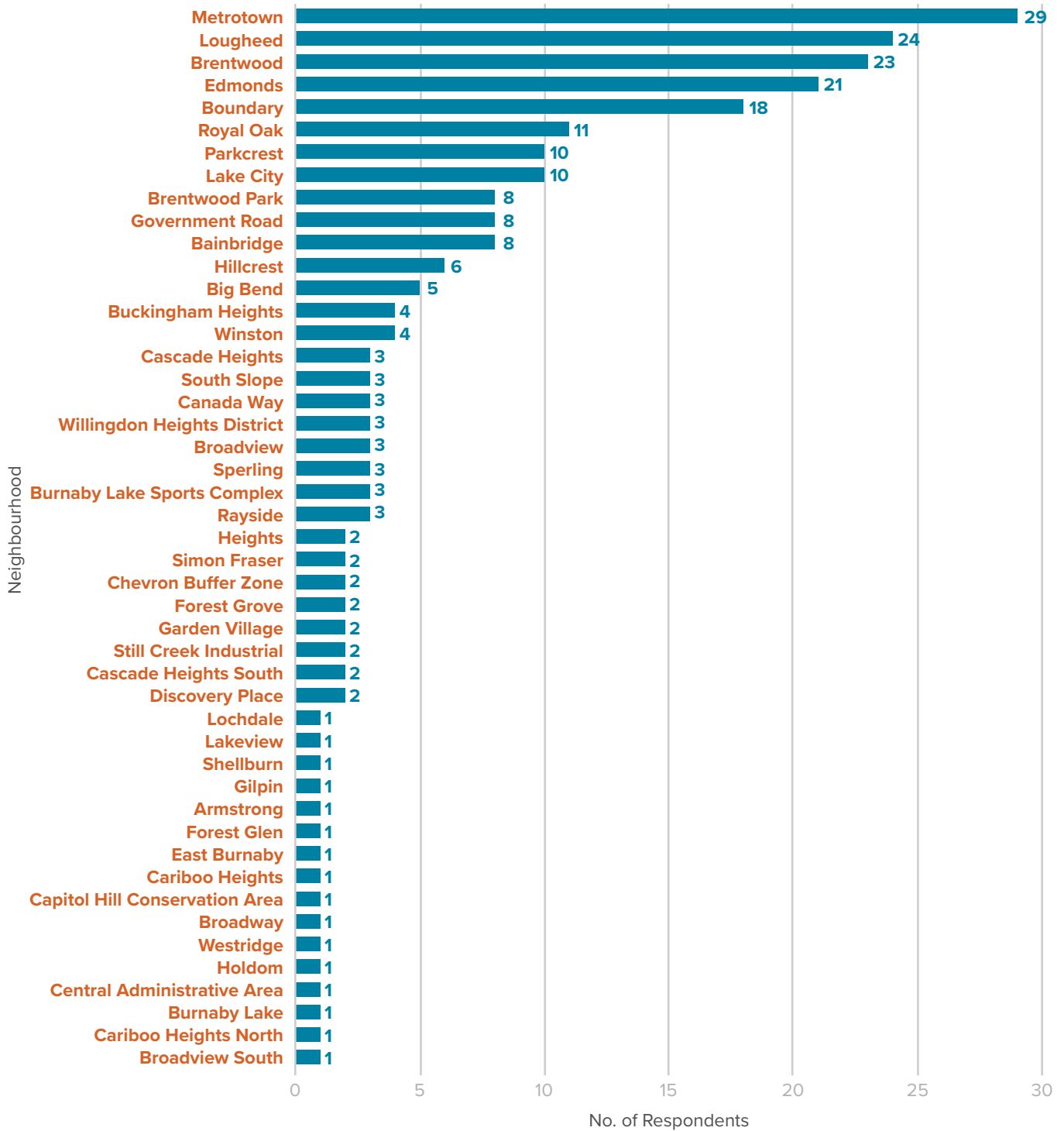
Figure 3-17: Breakdown of responses in favour of more medium density housing, based on neighbourhood.



N = 205

The following neighbourhoods received no dots indicating a desire for more medium density housing: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Boundary, Brighton, Cariboo Heights North, Burnaby Lake, Burnaby Lake Sports Complex, Myrtle Street North, Douglas Road, Burnaby Central, BCIT, Willingdon Lands, Discovery Place, Broadview South, Cascade Heights South, Kisbey Park, Deer Lake Park, Rayside, Newcombe.

Figure 3-18: Breakdown of responses in favour of more higher density housing, based on neighbourhood.

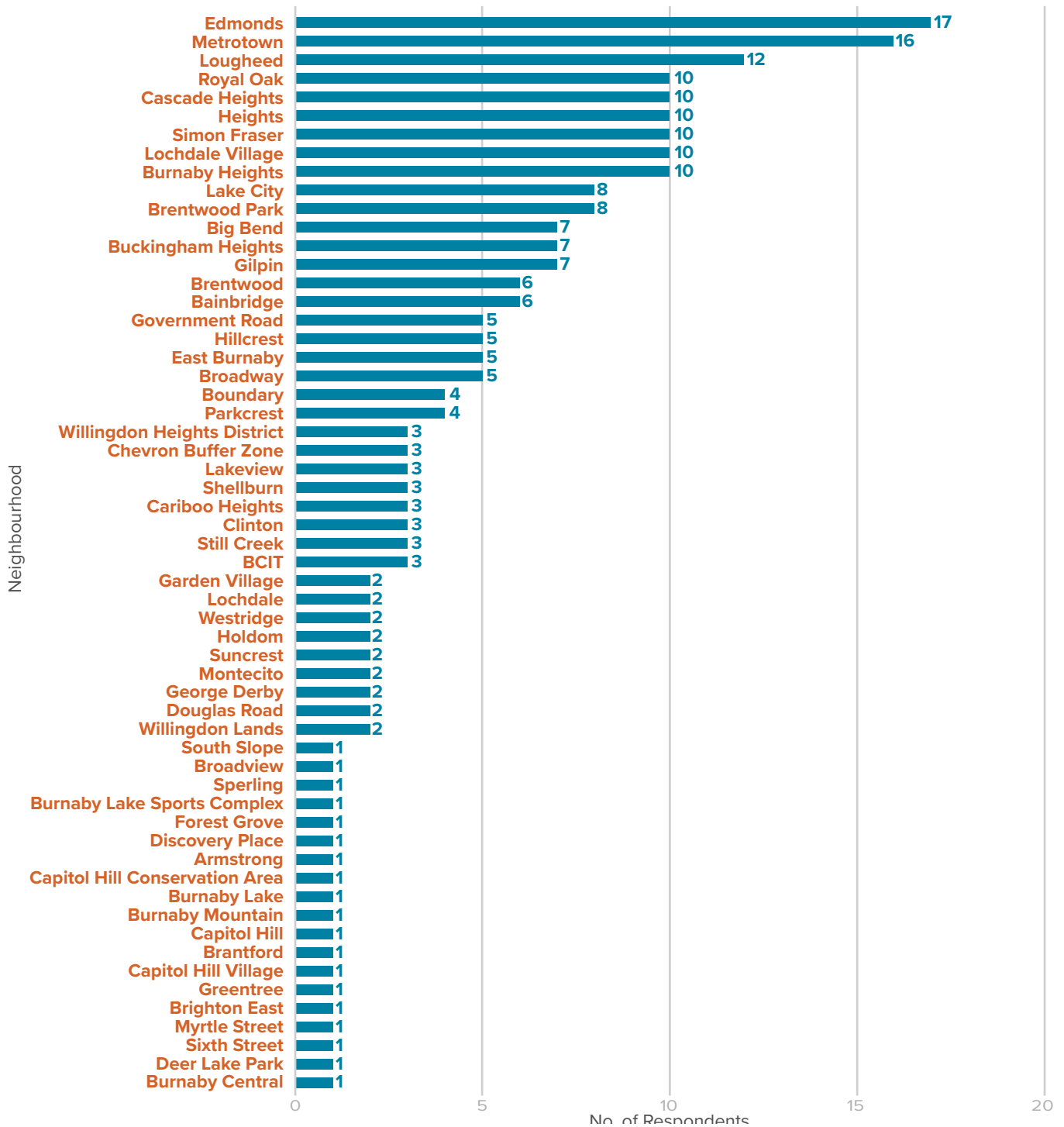


N = 245

The following neighbourhoods received no dots indicating a desire for more higher density housing: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Burnaby Mountain, Capitol Hill, Burnaby Heights, Capitol Hill Village, Lochdale Village, Montecito, Willingdon Heights, Brighton, Brighton East, Still Creek, Myrtle Street North, Myrtle Street, Douglas Road, Burnaby Central, Greentree, BCIT, Willingdon Lands, Oaklands, Kibbey Park, Deer Lake Park, George Derby, Newcombe, Sixth Street, Brantford, Suncrest, Clinton.

Commercial and Industrial Land Use

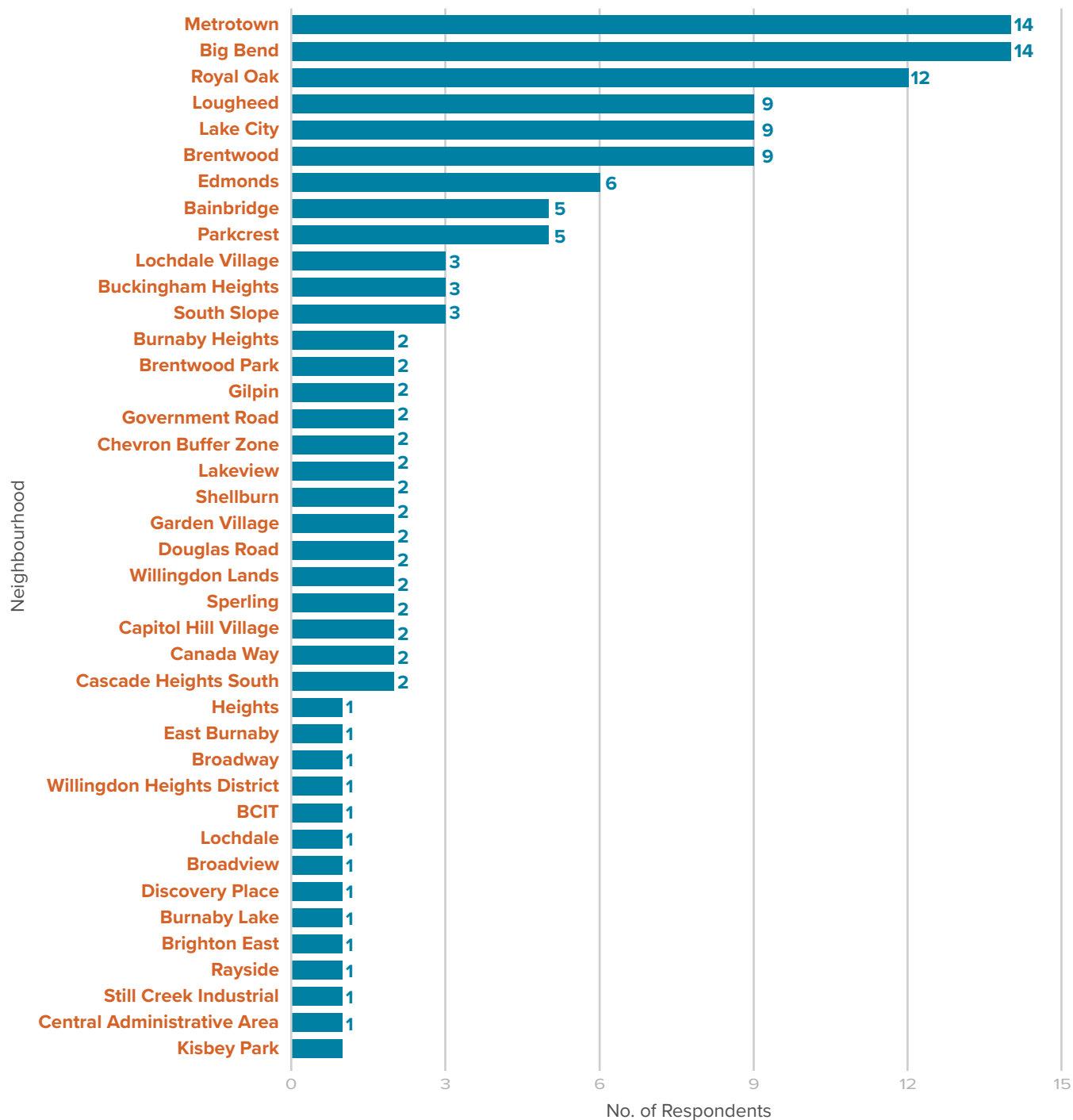
Figure 3-19: Breakdown of responses in favour of more local commercial uses, based on neighbourhood.



N = 243

The following neighbourhoods received no dots indicating a desire for more local commercial uses: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Willingdon Heights, Winston, Brighton, Cariboo Heights North, Still Creek Industrial, Myrtle Street North, Canada Way, Central Administrative Area, Broadview South, Cascade Heights South, Forest Glen, Oaklands, Kisbey Park, Rayside, Newcombe.

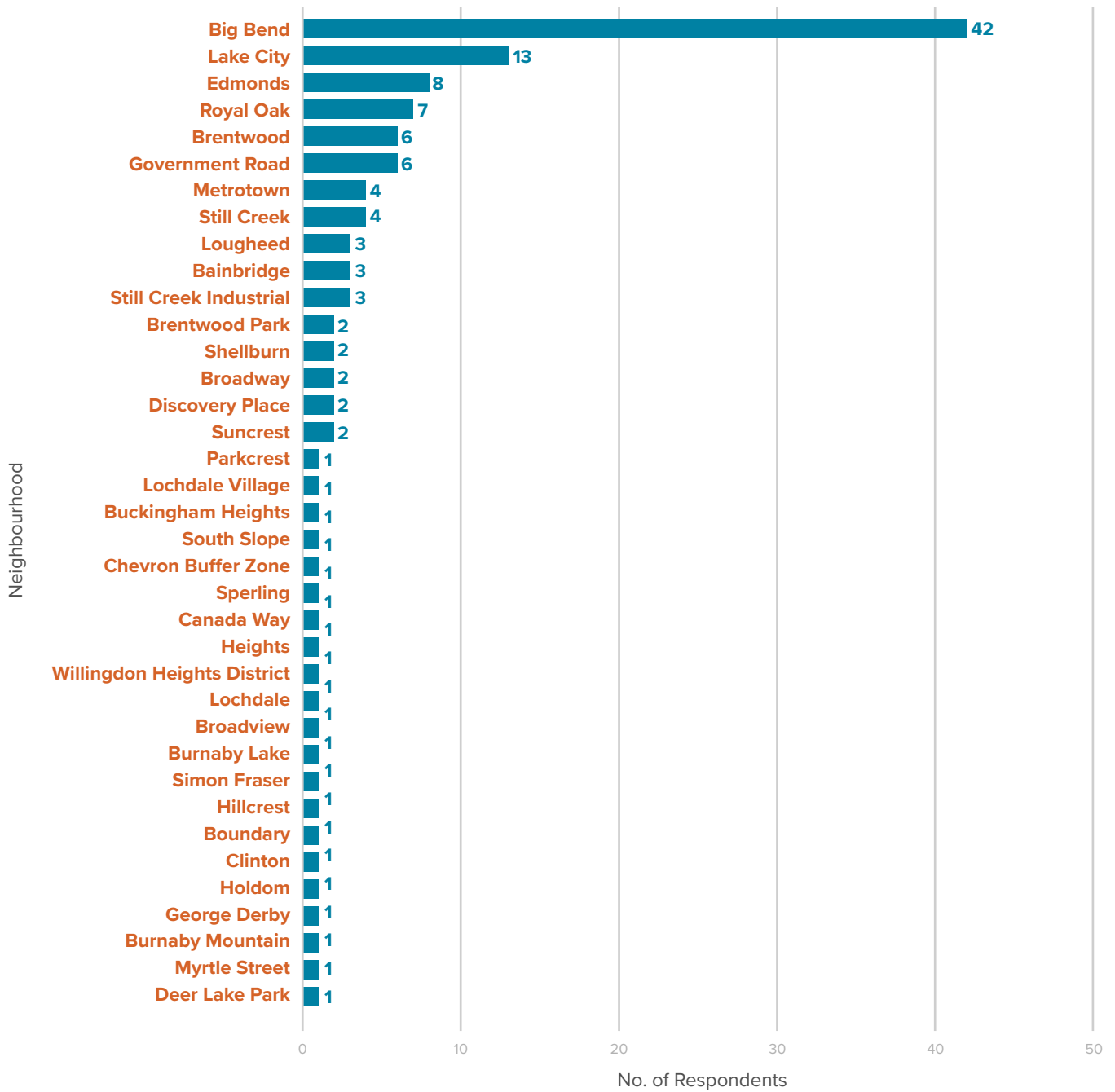
Figure 3-20: Breakdown of responses in favour of more office space and medium to large scale job opportunities, based on neighbourhood.



N = 134

The following neighbourhoods received no dots indicating a desire for more medium to large scale job opportunities: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Burnaby Mountain, Westridge, Capitol Hill Conservation Area, Capitol Hill, Simon Fraser, Forest Grove, Montecito, Willingdon Heights, Boundary, Holdom, Winston, Brighton, Cariboo Heights, Cariboo Heights North, Burnaby Lake Sports Complex, Still Creek, Myrtle Street North, Myrtle Street, Burnaby Central, Greentree, Cascade Heights, Broadview South, Forest Glen, Oaklands, Deer Lake Park, George Derby, Armstrong, Newcombe, Sixth Street, Hillcrest, Brantford, Suncrest, Clinton.

Figure 3-21: Breakdown of responses in favour of more industrial businesses and uses, based on neighbourhood.



N = 130

The following neighbourhoods received no dots indicating a desire for more industrial business and uses: Burrard Inlet West, Burrard Inlet East, Barnet Marine Park, Westridge, Capitol Hill Conservation Area, Capitol Hill, Burnaby Heights, Capitol Hill Village, Forest Grove, Montecito, Willingdon Heights, Winston, Brighton, Brighton East, Cariboo Heights, Cariboo Heights North, Burnaby Lake Sports Complex, Myrtle Street North, Douglas Road, Central Administrative Area, Burnaby Central, Gilpin, Greentree, BCIT, Willingdon Lands, Cascade Heights, Broadview South, Cascade Heights South, Garden Village, Forest Glen, Oaklands, Kisbey Park, Rayside, Lakeview, Armstrong, Newcombe, East Burnaby, Sixth Street, Brantford.

Community Partner Engagement

As part of *Phase 2: Visioning*, the City of Burnaby conducted targeted engagement with local organizations such as youth centres, faith-based organizations, small business organizations, non-profit organizations, public service agencies, and more. Many of these organizations serve equity-deserving groups, or are advancing social programming. This took place through **several focused workshops and meetings**. The City of Burnaby sent out invitations by email to community partners inviting them to participate in a virtual or in-person session.

Conversations in these workshops focused on uncovering values, priorities and concerns from each organization, based on the community and clients they serve. These sessions allowed the voices of people who are often not heard from during public processes to be provided with a platform for engagement, as well as to provide an opportunity for the City to get to know more about what each organization does and how the City can support them. The role each organization can play in involving equity-deserving groups in the OCP process was also explored.

Community partner meetings were held throughout June–August 2023. **Three meetings** were virtual and **seven** were held in person.



Members from the following organizations participated in the Community Partner engagement events:

- Alegria Soy Cultural & Community Association
- Brentwood Presbyterian Church
- Burnaby Division of Family Practice
- Burnaby Neighborhood House
- Chinese Taoism Kuan-Kung Association in Canada (Tian Jin Temple)
- City of New Westminster
- Community Living Society
- Edmonds Community Champions
- Edmonds Youth Centre
- Fraser Health
- Heights Merchants Association BIA
- Heights Neighbourhood Association
- Immigrant Advisory Council
- Immigrant Services Society of BC
- Lookout Housing and Health Society
- More Than a Roof Housing Society
- Our Lady of Mercy Parish
- PosAbilities
- Primary Care Networks (PCN) Steering Committee
- St. Francis de Sales Parish
- S.U.C.C.E.S.S.
- Tenant Resource and Advisory Centre (TRAC)
- Tourism Burnaby
- UniverCity Community Association
- United Way BC
- Voices of Burnaby Seniors Society (VOBSS)

Similarly to the Visioning Dialogue events, the Now, How, Wow activity was used to frame discussions. Below is a summary of the engagement data from these events.

NOW: What is Burnaby like today?

Community partners were asked to consider the following questions:

?

What is the most positive or optimistic thing you are observing within your organization, clients and community?

?

What is the most critical issue your organization, clients and community are facing in Burnaby?

?

What are you most concerned about?

The top themes in response to these prompts included:

Top Themes	Discussion Points
Healthcare & Social Services (72 comments)	<ul style="list-style-type: none"> • More social services needed (for women and children, refugees, and immigrants) (17) • Lack of access to healthcare services (lack of doctors) (14) • Support for seniors needed, and social isolation is high (10) • Public safety concerns (unsafe to walk alone at night, crime, lack of safety at SkyTrain stations) (7) • More investments in arts and culture needed (6) • Lack of access to child care (6) • More support for people experiencing homelessness (6) • More support for local organizations and non-profits (6)
Housing & Infrastructure (61 comments)	<ul style="list-style-type: none"> • Lack of affordable housing (27) • Infrastructure updates needed (roads, street lighting, washroom upgrades) (12) • Variety of housing options needed (key worker housing, rentals) (11) • Protect neighbourhood character and uniqueness (7) • Infrastructure doesn't match growth (4)
Community Spaces & Amenities (43 comments)	<ul style="list-style-type: none"> • Great amenities (but not in all neighbourhoods) (10) • Great community events (9) • Good schools (but more investments needed) (9) • Lack of community spaces (8) • Close community (7)
Environment (39 comments)	<ul style="list-style-type: none"> • Access to parks and green spaces (30) • Desire to protect green spaces (5) • Climate change adaptation needed (4)
Government & Processes (29 comments)	<ul style="list-style-type: none"> • Facilitate collaboration and coordination (between community organizations, between different levels of government) (11) • City leadership (progressive policies, support for community groups, transparency) (9) • More engagement and communications needed (9)

WOW: What would make you go WOW?

Community partners were asked to consider the following questions:

?

What are 3 words you would like to use to describe Burnaby 25 years from now?

?

What about Burnaby do you hope will change for your communities and clients by 2050?

?

What is your vision for the role your organization plays in Burnaby in 2050?

The top themes in response to these prompts include:

Top Themes	Discussion Points
Healthcare & Social Services (91 comments)	<ul style="list-style-type: none"> • There is greater access to healthcare (18) • People are food secure (14) • The community feels safe (10) • There is access to arts and culture (10) • There is access to child care (9) • There are more social services (9) • There are services that support refugees and immigrants (8) • Local organizations and non-profits are supported (7) • There is support for seniors (6)
Community Spaces & Amenities (85 comments)	<ul style="list-style-type: none"> • There is a strong sense of community (28) • There are more community spaces and gathering spaces (21) • More access to recreation (10) • There are more community events (10) • There are more/high quality schools (8) • More access to amenities (4) • There are active transportation options for all (4)
Housing & Infrastructure (51 comments)	<ul style="list-style-type: none"> • Housing is affordable (24) • There is a variety of housing options (family housing, non-profit housing, co-ops) (14) • Infrastructure has been updated (more washrooms, more garbage cans, climate adaptation) (13)
Accessibility, Diversity & Inclusion (38 comments)	<ul style="list-style-type: none"> • Burnaby is diverse (13) • Burnaby is accessible (13) • Burnaby is affordable (7) • Burnaby is livable (5)
Environment (30 comments)	<ul style="list-style-type: none"> • There are many green spaces (21) • Burnaby has reduced its environmental impact (9)

HOW: How can we get from the NOW to the WOW?

Community partners were asked to consider the following questions:



What City decisions or investments need to be made to achieve your vision for Burnaby in 2050?



What are the top 3 things the Burnaby 2050 planning process should focus on in terms of social and community needs?

The top themes in response to these prompts included:

Top Themes

Discussion Points

Top Themes	Discussion Points
Healthcare & Social Services (83 comments)	<ul style="list-style-type: none"> • Support local organizations and non-profits (14) • Prioritize arts and culture (music grants, arts facilities, theatre support) (13) • Provide more access to healthcare (new clinics, more doctors, new hospital, primary care outreach) (12) • Invest in child care (8) • Support poverty reduction (municipal strategy) (6) • Broaden social services (support for women and children, low-income residents) (6) • Build more schools/improve access to schools for community programming (6) • Invest in public safety (community patrols, cameras) (5) • Support agriculture and food security (5) • Provide support for refugees and immigrants (4) • Improve access to addiction prevention and treatment (4)
Housing & Infrastructure (44 comments)	<ul style="list-style-type: none"> • Invest in affordable housing (low-income housing options, affordable seniors housing) (13) • Increase oversight on development (control the quality of new buildings) (8) • Increase housing variety (transition housing, laneway houses, rentals) (7) • Densify thoughtfully (urban villages, developer contributions) (7) • Increase municipal involvement in housing (stringent regulations, progressive policies) (5) • Update infrastructure (climate adaptation, bridges) (4)
Community Spaces & Amenities (44 comments)	<ul style="list-style-type: none"> • Increase community spaces (for 2SLGBTQ+ groups, arts groups, spaces for groups to rent) (23) • Maintain the sense of community (14) • Improve access to amenities and active living options (7)
Government & Processes (38 comments)	<ul style="list-style-type: none"> • Develop progressive policies through City leadership (26) • Increase funding (6) • Increase communications and engagement (4) • Improve partnerships and collaboration between government, healthcare providers and agencies (2)
Environment (22 comments)	<ul style="list-style-type: none"> • Enhance green spaces and access to green spaces (18) • Prioritize sustainability (4)



Other Meetings

In addition to the community partner meetings, the OCP project team from the City met with TransLink to discuss what the organization is facing today when it comes to demand, what plans they have for major network improvements in the next 25 years, and how they would like to be involved in the process going forward.

There are several areas of alignment between Burnaby 2050, [Transport 2050](#) and the [Transit Oriented Communities Design Guidelines](#), including:

- Ensuring that everyone can easily connect to the people, places, and opportunities that they need to thrive
- Ensuring that everyone has convenient transportation choices that are reliable, affordable, safe, and comfortable
- Focusing growth (mixed land uses and housing types) around major transit corridors
- Supporting walkable, complete, and affordable communities where it's easy to access most daily needs within a kilometre of home and without having to drive

Additional one-on-one meetings were held with:

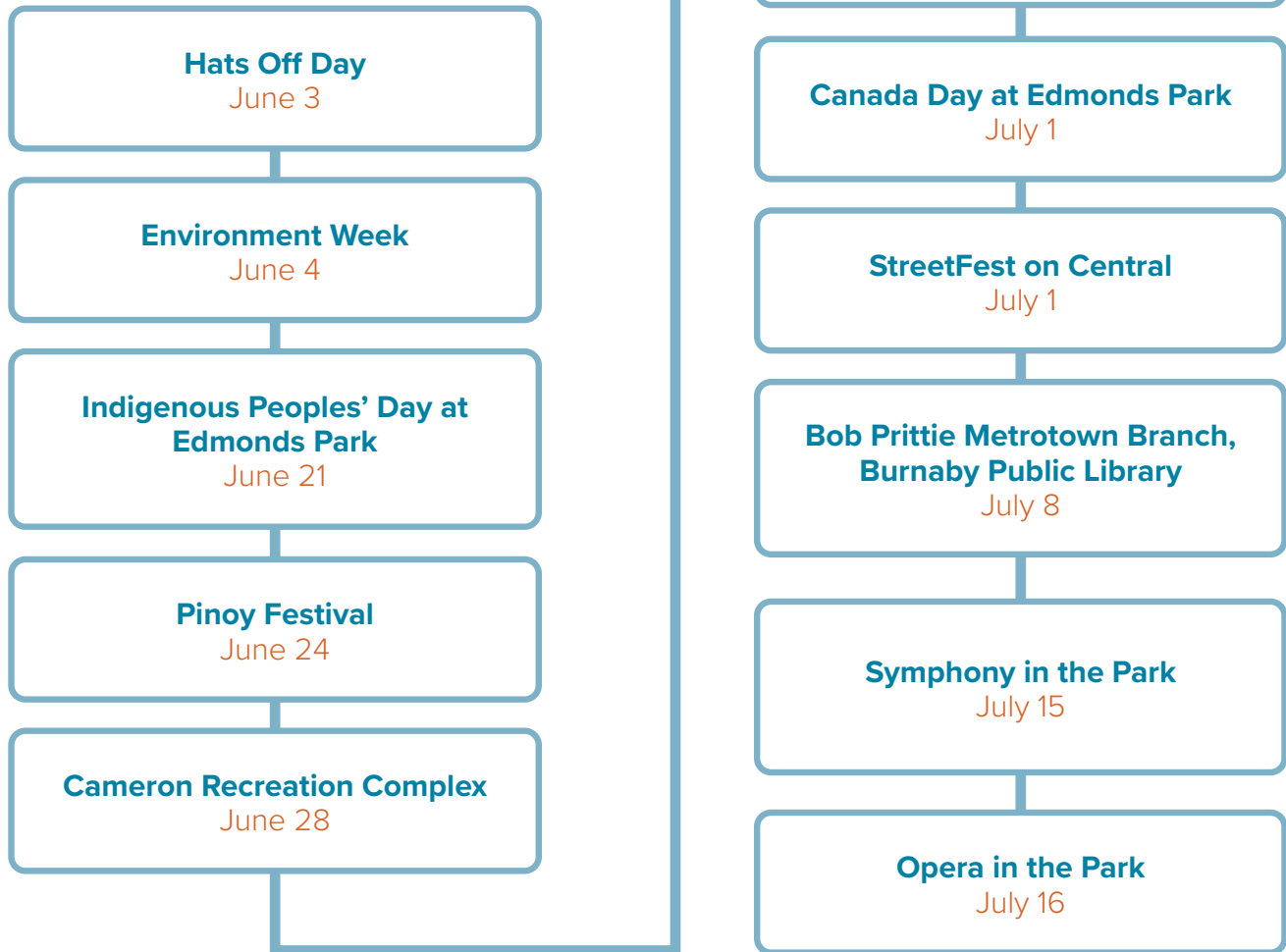
- PCN Steering Committee
- Fraser Health
- Burnaby Public Library
- Burnaby Heights Merchants Association
- Immigrant Advisory Committee
- S.U.C.C.E.S.S.
- Edmonds Youth Centre
- St. Francis de Sales Parish



Pop-Ups

The project team attended several community events and high-traffic locations around the City to connect with the community, provide information about the OCP, and collect input regarding the City's future.

The pop-up events took place on:



There were three activities that pop-up attendees were invited to participate in at each location:

1. What's Important/What's Your Big Idea?
2. Community Mapping
3. Wishing Tree

The results from each activity are shown on the following pages.



What's Important/What's your Big Idea?

At each event, two boards prompted attendees to list what was important to them, and what ideas they had for the future when it came to the following policy areas:

- Transportation
- Housing
- Jobs & Economy
- Climate Action & Environment
- Infrastructure
- Parks & Recreation
- Agriculture & Food Systems
- Arts & Culture
- City Structure & Urban Design
- Services & Amenities

Burnaby 2050
planning our city together

WHAT's important and WHY?

Let us know what you think is important about each policy topic by writing on a sticky note and placing it in the chart below. Don't forget to include a sticky note with any of the big ideas you have to make your vision a reality!

Policy topics	What's important to you?	What's your big idea?
Housing		
Transportation		
Jobs & Economy		
Climate Action		
Environment		

City of Burnaby

The top themes and subthemes that emerged are listed below.

What's Important to You

What's your Big Idea

Housing (82 comments)

- Affordable housing options (72)
- Strong social services (7)
- Efficient government processes (5)

Housing (64 comments)

- More affordable housing and more variety of housing options (46)
- Develop mid-size family housing and low-rises, not high-rises (8)
- Build more shelters and transition housing (5)

Service and Amenities (59 comments)

- Recreational amenities and programming (11)
- Strong social services (10)
- Schools and child care (11)

Services and Amenities (43 comments)

- Build more medical facilities and expand healthcare services (12)
- Improve access to cultural and community facilities and programming (12)
- Build more schools and upgrade existing education programs and child care (11)

Transportation (58 comments)

- Active transportation infrastructure (37)
- Effective public transit (10)
- Reduced traffic congestion (6)

Transportation (50 comments)

- Invest in more active transportation infrastructure (21)
- Invest in transit improvements (15)
- Prioritize sustainability and reduce pollution (6)

Parks and Recreation (52 comments)

- Access to recreation and green spaces (44)
- Accessible transportation (5)
- Community and social events (3)

Parks and Recreation (42 comments)

- Increase access to parks, green spaces and recreation (29)
- Improve community facilities and programming (10)
- Update infrastructure and accessibility (5)

Infrastructure (34 comments)

- Effective transportation infrastructure (18)
- Schools and child care facilities (5)
- Accessibility and safety (4)

Infrastructure (33 comments)

- Update infrastructure and increase affordable housing (11)
- Design transportation infrastructure to reduce car traffic and encourage active transportation (11)
- Create more community spaces, such as community centres, parks, and community gardens (9)

Jobs and Economy (30 comments)

- Local businesses and local jobs (13)
- Community and social support (10)
- Urban planning and growth that protects community feel (3)

Jobs and Economy (15 comments)

- Support local jobs and offer job training (4)
- Offer more child care services (3)
- Prioritize sustainable growth and attract green jobs (3)

Environment (26 comments)

- Conservation of parks and green spaces (17)
- Sustainability and environmental protections (7)

Environment (22 comments)

- Improve access to green space (7)
- Reduce waste through recycling and cleaning up litter (6)
- Increase community support and engagement (4)



What's Important to You

City Structure and Urban Design (26 comments)

- Variety of development and land-use (10)
- Culture and community (5)
- Accessible transportation (4)

Climate Action (25 comments)

- Reducing emissions and using alternative fuels or power sources (9)
- Conserving green space (6)
- Reducing waste (5)

Arts and Culture (23 comments)

- Arts and culture infrastructure, such as galleries, performance spaces, and community centres (8)
- Community events and entertainment (8)
- Accessible and affordable local arts and culture (7)

Agriculture and Food Systems (9 comments)

- Community engagement and services (3)
- Food security (3)

What's your Big Idea

City Structure and Urban Design (21 comments)

- Sustainability and environmental concerns (7)
- Build more active transportation infrastructure (5)
- Improve the efficiency of government processes and enforcement (5)

Climate Action (21 comments)

- Protect green spaces, parks and community gardens (7)
- Reduce emissions through transit investments and alternative fuel and power sources (6)
- Reduce waste (2)

Arts and Culture (28 comments)

- Improve accessibility and affordability of art and culture (15)
- Offer more community events and entertainment (6)
- Support more diversity and First Nations involvement in arts and culture (3)

Agriculture and Food Systems (24 comments)





- Improve food security with community gardens and food programs (18)
- Prioritize sustainability in agricultural practices (4)



Mapping

At each pop-up, there was a map that prompted attendees to mark the areas that they would like to see protected (using green sticky-notes), enhanced (using yellow sticky notes), or changed (using red sticky notes).

The top themes and subthemes that emerged are listed below.

	Change	Enhance	Protect
General	<ul style="list-style-type: none"> • Improve access to schools (1) • Increase support for seniors (1) • Reduce noise pollution (1) 	<ul style="list-style-type: none"> • Increase access to healthcare (3) • Improve transportation and cycling infrastructure (4) • Increase access to nature and green spaces (3) 	<ul style="list-style-type: none"> • Conserve parks and green spaces (4) • Preserve First Nations culture and traditions (1)
Northwest Quadrant (Brentwood) 	<ul style="list-style-type: none"> • Create more community facilities and programming (4) • Improve housing options (3) • Invest in transit and transportation infrastructure (3) • Prioritize sustainability and green spaces (3) 	<ul style="list-style-type: none"> • Improve active transportation infrastructure (8) • Increase access to recreation and parks (3) • Improve housing affordability and mixed-use development (2) 	<ul style="list-style-type: none"> • Preserve neighbourhood character (2)
Northeast Quadrant (Lougheed) 	<ul style="list-style-type: none"> • Improve access to parks and green spaces (4) • Avoid increasing housing density (3) • Build more schools and community centres (2) 	<ul style="list-style-type: none"> • Improve active transportation infrastructure (5) • Increase access to recreation and parks (3) • Increase community engagement and neighbourhood feel (3) 	<ul style="list-style-type: none"> • Conserve parks and green spaces (9)
Southeast Quadrant (Edmonds) 	<ul style="list-style-type: none"> • Invest in transit and transportation infrastructure (5) • Improve housing options and development (3) 	<ul style="list-style-type: none"> • Increase access to recreation and parks (8) • Improve transit and transportation infrastructure (3) • Offer more entertainment and community space (2) 	<ul style="list-style-type: none"> • Conserve parks and green spaces (6)
Southwest Quadrant (Metrotown) 	<ul style="list-style-type: none"> • Invest in active transportation infrastructure (7) • Create more community facilities and programming (4) • Improve housing options (4) 	<ul style="list-style-type: none"> • Improve active transportation infrastructure (16) • Increase access to recreation and parks (7) • Improve housing affordability (2) 	<ul style="list-style-type: none"> • Conserve parks and green space (6) • Preserve neighbourhood character (1) • Protect existing amenities (1)

Wishing Tree

Pop-up attendees were also prompted to leave one wish for Burnaby on a wooden tree. In total, over **120 wishes** were collected.

The top ten wishes from participants at the pop-ups were for Burnaby to:

- Protect and grow the parks, green spaces, and nature (17)
- Increase affordable housing options (17)
- Invest in the transit system (10)
- Provide more access to recreation (7)
- Provide supports for people experiencing homelessness (5)
- Increase child care opportunities for families (4)
- Build safe active transportation infrastructure (4)
- Build fewer high rises (4)
- Build more schools (5)



Written Submissions

Throughout *Phase 2: Visioning*, community members provided written submissions to City staff. In total, **five written submissions** were collected; four from the public and one from the community organization PosAbilities. They listed the following themes:

- Rental crisis and lack of affordable housing options (for new immigrants, young workers and seniors)
- Concerns regarding the expansion of developer contributions to support City buildings
- Concerns with cost-sharing agreements the City shares with developers
- Desire for more consistent SkyTrain schedules and maintenance
- Desire for improved walkability along Norland Avenue
- Concerns regarding affordability for seniors (bus passes, health care, etc.)
- More hospitals and medical facilities needed (with post-offices)
- More green spaces needed (gardens, trees, flowers, community gardens, rain gardens near Byrne Creek)
- Lack of affordable commercial lease space or strata-owned spaces for organizations and non-profits
- Desire for more skill development opportunities
- Desire for a vibrant arts district
- Advance affordability, accessibility, and sustainability through the lens of reconciliation

Host First Nations Engagement

Updating the Official Community Plan presents an opportunity to integrate reconciliation principles into the foundational framework of Burnaby, fostering enduring positive relationships with the Host First Nations and addressing historical injustices for the benefit of future generations. Burnaby is committed to engaging the four Host First Nations on whose traditional territory Burnaby is located on to ensure the OCP reflects their communities' perspectives and needs.

Each of the Host First Nations received a letter outlining the Burnaby 2050 process and inviting their staff to participate in the engagement process.

Although further discussion is needed to determine how each Nation would like to be engaged, the initial responses from each Host First Nation were:

- **Tsleil-Waututh Nation:** Interested in participating
- **Musqueam:** Not interested in participating at this time
- **Kwikwetlem First Nation:** Interested in participating
- **Squamish Nation:** Interested in participating

Additional comments from Squamish Nation included:

- Incorporate Squamish Nation signage and recognition in the City
- Create affordable housing space for Squamish Nation members
- Create job and business opportunities for Squamish Nation members in any municipal development or construction
- Establish climate resilient standards for building design to prepare for future climate impacts including increased temperature, increased risk of fire and smoke, increased rainfall and risk of flooding
- Establish sustainability standards for building design to address carbon emissions, water conservation, waste management, food security, transportation and environmental impact
- Conduct archaeological assessments in any new development areas





Burnaby 2050 Community Mapping Exercise

On your sticky notes, tell us what you see and why you want to protect, enhance or change. The map includes labels for major streets, parks, and landmarks.

Make a sticky note for each area you want to:

- Protect (Green)
- Enhance (Yellow)
- Change (Red)

Place a sticky note on the map to tell us...

Legend:

- Major Street
- Park
- Water
- Other Water
- Other Land
- Other Building
- Other Landmark

Burnaby 2050 Community Mapping Exercise

Place a sticky note on the map to tell us...

Legend:

- Major Street
- Park
- Water
- Other Water
- Other Land
- Other Building
- Other Landmark

Next Steps



What we heard in **Phase 2: Visioning** will be used to draft a clear and inspirational community Vision to be presented back to the community later in 2023/2024.

Phase 3: Drafting will involve setting the priorities, strategic direction and policies that will support Burnaby in achieving its draft vision, goals, and objectives. The engagement activities will focus on outcomes that will help the project team set priorities and develop policies.

Phase 4: Confirming involves sharing the draft OCP and engaging with the community to confirm that the draft OCP reflects their values and priorities for the future. Engagement activities will be celebratory in nature to reflect the contributions from the community which lead to the creation of the draft OCP.



Phase 2:
Visioning



Phase 3:
Drafting



Phase 4:
Confirming



Appendix A

Visioning Dialogues Participation Demographics

Visioning Dialogue Participant Demographics

Category	Nikkei June 14		Brentwood June 15		Bonsor June 20		Confederation June 21		Lougheed September 21		Wesburn September 23		All Events	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
All Responses	51	100%	35	100%	62	100%	80	100%	60	100%	50	100%	338	100%
Man	23	45%	11	31%	22	35%	28	35%	22	37%	22	44%	128	38%
Woman	26	51%	21	60%	29	47%	47	59%	28	47%	22	44%	173	51%
Gender Non-binary	1	2%	2	6%	0	0%	2	3%	0	0%	1	2%	6	2%
I am a caregiver for children (parent, grand parent, foster parent, etc.)	3	6%	4	11%	6	10%	11	14%	7	12%	7	14%	38	11%
I am a caregiver for an aging parent or family member	3	6%	5	14%	3	5%	9	11%	4	7%	4	8%	28	8%
New to Canada (moved to Canada in the past 5 years)	2	4%	1	3%	3	5%	4	5%	2	3%	6	12%	18	5%
New to Burnaby (moved to Burnaby in the last 5 years)	12	24%	8	23%	6	10%	9	11%	8	13%	9	18%	52	15%
Racialized Person	6	12%	5	14%	8	13%	7	9%	3	5%	8	16%	37	11%
Person with a disability	3	6%	1	3%	4	6%	4	5%	2	3%	0	0%	14	4%
2SLGBTQ+	5	10%	1	3%	2	3%	2	3%	1	2%	0	0%	11	3%
Indigenous	0	0%	0	0%	0	0%	2	3%	0	0%	0	0%	2	1%
Refugee	0	0%	0	0%	0	0%	1	1%	0	0%	0	0%	1	0%
High School student	0	0%	0	0%	0	0%	0	0%	1	2%	1	2%	2	1%
Post secondary school student	3	6%	1	3%	0	0%	2	3%	2	3%	0	0%	8	2%
Older adult (65+)	16	31%	7	20%	11	18%	30	38%	12	20%	11	22%	87	26%
Home/property owner	35	69%	20	57%	34	55%	48	60%	26	43%	23	46%	186	55%
Renter	10	20%	11	31%	10	16%	13	16%	8	13%	6	12%	58	17%
Business owner	4	8%	8	23%	2	3%	6	8%	5	8%	4	8%	29	9%
Other, please specify	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Prefer not to Answer	1	2%	0	0%	1	2%	1	1%	1	2%	0	0%	4	1%

Appendix B

Engagement Materials

Engagement Materials

Visioning Dialogue Display Boards



Burnaby **2050**
planning our city together

Welcome to Burnaby 2050: Visioning Dialogue

An evening of refreshments,
entertainment and planning
our city—together!



For more information, visit
Burnaby.ca/Burnaby2050



6:00 pm Doors open: enjoy food,
refreshments, entertainment

6:30 pm Welcoming remarks

6:45 pm Overview of **Burnaby 2050**



7:10 pm Facilitated table discussions

8:10 pm Share back: what we heard

8:20 pm Thank you and closing remarks

Burnaby **2050**
planning our city together

Take the survey



Help shape the way our community lives, learns, works and plays.

The City of Burnaby is working on a new Official Community Plan to set the long-term vision for our city's growth over the next 25 years.

We want to hear from you:

What do you love
and value about
Burnaby?

What are your
priorities for the
future?

Take the survey by **July 17, 2023**
to have your say.



[Burnaby.ca/Burnaby2050](https://burnaby.ca/Burnaby2050)

Burnaby 2050

planning our city together

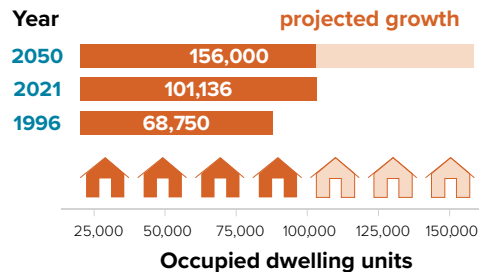
The future of Burnaby



Burnaby has grown and changed dramatically in recent years and will continue to evolve in the decades to come. By the year 2050, Burnaby is projected to welcome approximately 99,000 new residents. As we develop the Burnaby 2050 Official Community Plan, some of the key trends and growing areas to consider are **Housing Growth**, **Employment Growth**, and **Climate Change**.

Housing Growth

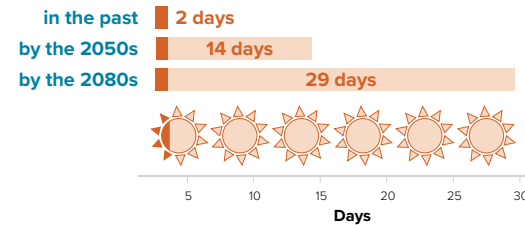
Over the past 27 years, the number of homes* in Burnaby has increased by more than 32,000, from 68,750 in 1996 to 101,136 homes today. By 2050, it is projected that there will be nearly 55,000 more homes in the city – an increase of just over 50% compared to 2021.



Climate Change

It is anticipated that climate change will lead to warmer temperatures, drier summers, and wetter winters. By 2050, it is projected that our summers will be significantly warmer, with temperatures exceeding 30°C occurring seven times more frequently than they do now.

Projected days in which daytime temperatures exceed 30°C



*Climate trends are downscaled projections for the entire Metro Vancouver region
Source: Metro Vancouver - Climate Projections for Metro Vancouver Report 2016*

Warmer, drier summers

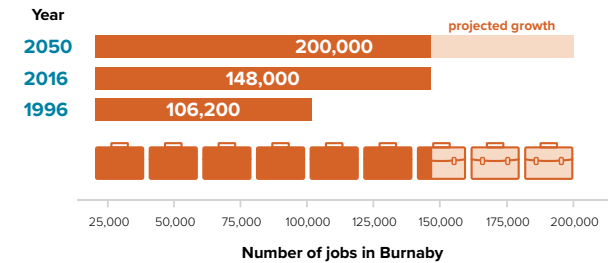
- Longer dry spells
- Less summer rain
- More water use restrictions
- Increased risk of forest fire
- Increased risk to fish and wildlife habitat

Warmer, wetter winters

- Decrease in snowpack for spring and summer water supply
- Increased risk of neighbourhood overland flooding
- Increased risk of landslides
- Increased stress on drainage systems
- Impact to local winter recreation/tourism

Employment Growth

The number of jobs in Burnaby has risen steadily over the past 25 years, from approximately 106,200 jobs in 1996 to 148,000 jobs in 2016. By 2050, Burnaby is projected to add 52,000 more jobs based on Metro Vancouver's Regional Growth Strategy.



Burnaby 2050

planning our city together

Burnaby's Official Community Plan



The City of Burnaby is embarking on an exciting planning process – a new Burnaby Official Community Plan to guide future growth over the next 25 years.

Let's start a conversation! Let's plan our city together – what do you value in your city? What would you prioritize as the city grows? We'd like to hear what you think!

What is an OCP?

An OCP is a City bylaw that enables City Council to guide and manage where, when and how future growth in Burnaby will be accommodated.

It sets a **long range vision for the city**, supported by goals, objectives and policies for how that vision will be achieved, and is a reflection of the community's values and aspirations for the future.

There are certain elements that are required in an OCP including:

- » **housing policies** to meet anticipated needs, as well as policies to appropriately respond to housing affordability, and rental and special needs housing,
- » establishing **targets for Green House Gas (GHG) emissions** reduction and include policies and actions to achieve those targets, and
- » a **Regional Context Statement (RCS)** to indicate how the OCP will align with the *Metro 2050* - Regional Growth Strategy.



Why do we need a new OCP?

Burnaby is undergoing change; the City wants to respond in a way that meets the needs of Burnaby residents and the broader community – both present and future.

A new OCP will define what Burnaby's priorities are and how future sustainability, land use, and community investments influence growth.

How will Burnaby welcome approximately 3,600 new or returning residents each year?

What sorts of homes will people need?

How much are we projected to grow by 2050?

Metro Vancouver's Regional Growth Strategy lays out projections for growth in the region and specifies how much of that growth will be absorbed by individual cities.

By 2050, the region is expected to welcome a million new residents. Approximately 1/10th of the region's population growth is projected to take place in Burnaby.

Population increase
109,000

Jobs increase
over 40,000

Where will people work? What types of jobs should be supported in Burnaby?

Burnaby 2050

planning our city together

How has Burnaby changed?

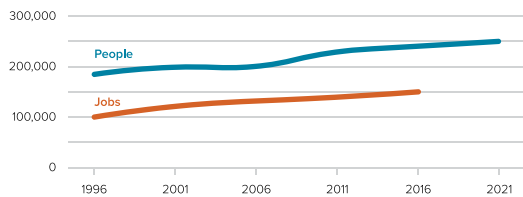


Our population and number of jobs are growing.

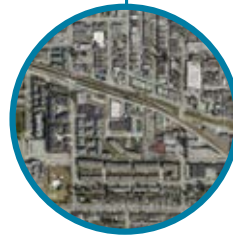
The city's population has increased steadily over the past 25 years by nearly 70,000 from 179,200 in 1996 to 249,100 in 2021.

The number of jobs has increased by 42,000 between 1996 and 2016, from 106,200 in 1996 to 148,000 in 2016. *(Note: 2021 numbers are not yet available).*

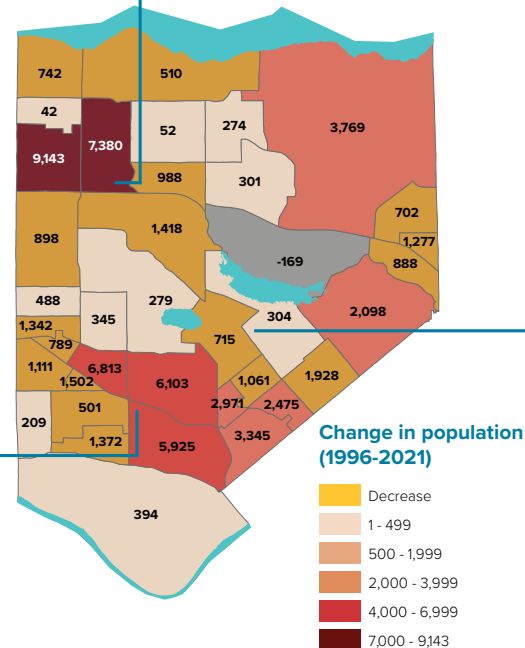
Population and job growth (1996-2021)



Brentwood 1995 (left) and 2021 (right)



Royal Oak 1995 (top) and 2021 (bottom)



Where are the 70,000 new residents living?

Some areas of the city have grown faster than others. The largest increases in population have been around town centres and on Burnaby Mountain. In addition, areas east of Royal Oak have also seen a dramatic increase in population.

Some parts of the city have seen either little or no increase in population, particularly single family areas of north and central Burnaby.



Single family area (central Burnaby) 1995

Single family area (central Burnaby) 2021

Burnaby 2050

planning our city together



Our commitment

Planning our city together means we commit to a process that is:

- » **Accessible, inclusive and engaging** - invites people of all ages, abilities and diverse backgrounds to help shape the city.
- » **Inclusive of Indigenous perspectives** - invites and supports local First Nations partners to help shape the city.
- » **Visionary, creative and fun** - we want to inspire people.
- » **Evidence-based and data driven** - priorities, policies and decisions are informed by evidence, science, lived-experience and traditional knowledge bases.
- » **A “systems-thinking” approach** - recognizes that the city is an urban system in which the built, natural and human environments are all highly connected.
- » **Climate-focused** - recognizes that priorities, policies and decisions need to account for climate change and adaptation.
- » **Innovative and forward-thinking** - demonstrating leadership.

What is the process?

The OCP project is a multi-year process with 4 phases.



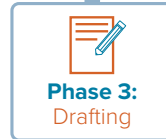
Phase 1:
Surfacing

Raise awareness and invite the community to learn more about the project.



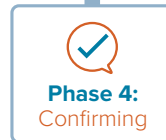
Phase 2:
Visioning

Prepare a vision for the future of the City and prepare growth scenario options.



Phase 3:
Drafting

Set the strategic direction and policies to achieve the draft vision, goals and objectives.



Phase 4:
Confirming

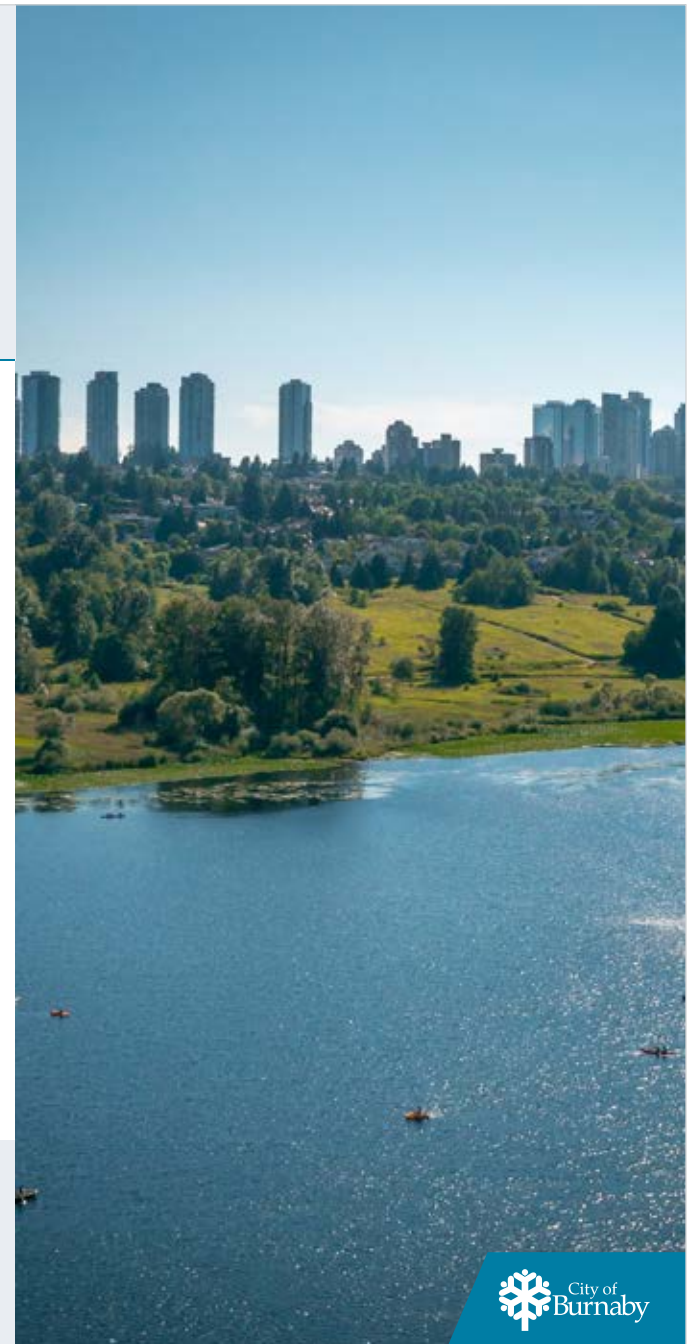
Engage and confirm that the draft OCP reflects the values and priorities of the community.

Learn more:



Visit our webpage Burnaby.ca/Burnaby2050

Contact us at burnaby2050@burnaby.ca
or 604-294-7775





The City of Burnaby recognizes that we are on the ancestral and unceded homelands of the hə́ŋqəmiŋə́m and Sḵw̓xwú7mesh speaking peoples and are grateful to be on this territory.

The City of Burnaby is working in partnership with Indigenous Peoples to advance truth and reconciliation. We are committed to build and improve relationships between non-Indigenous Canadians and Indigenous communities and to responding to the Truth and Reconciliation Commission Calls to Action, including Call to Action 57 to educate public servants on the history of Indigenous Peoples.

Through the process of developing the Burnaby 2050: Official Community Plan, we know that the way we live on this land and grow our community needs to be guided by a commitment to decolonize and indigenize the systems, policies, and processes. This means different ways of thinking and doing community planning work together.

The Coast Salish World: Past, Present and Future

Before Burnaby existed, the lands on which it is now located were home to several Coast Salish Nations. These were hə́ŋqəmiŋə́m-speaking people, with the exception of the Sḵw̓xwú7mesh who spoke Sḵw̓xwú7mesh sníchim. Today, their descendants continue to live in Burnaby and the adjacent communities that developed within their territories.

Since time immemorial, each of these First Nations has celebrated its own unique culture and history. Each has oral traditions to explain their origins and ongoing connections to their territories. In these accounts, geography is often more important than chronology for understanding the past. Indigenous history is, instead, invoked by features of the landscape such as Burnaby Mountain, Deer Lake and the Brunette River, and the resources connected to those places.

The City of Burnaby continues to learn from local Indigenous people and the four host First Nations, Sḵw̓xwú7mesh (Squamish), sə́ilwətaʔ (Tsleil-Waututh), x̣ʷməθkʷəỵəm (Musqueam) and kʷikʷətləm (Kwkwetlem), about the places in Burnaby that are important to them and how we can continue to protect, enhance, or celebrate these places through the Official Community Plan.

Map of what the lands known as Burnaby would have looked like in the past. Burnaby Village Museum, 2017



WHAT'S important and WHY?



Let us know what you think is important about each policy topic by writing on a sticky note and placing it in the chart below. Don't forget to include a sticky note with any of the big ideas you have to make your vision a reality!

Policy topics	What's important to you?	What's your big idea?
Housing		
Transportation		
Jobs & Economy		
Climate Action		
Environment		

WHAT'S important and WHY?



Let us know what you think is important about each policy topic by writing on a sticky note and placing it in the chart below. Don't forget to include a sticky note with any of the big ideas you have to make your vision a reality!

Policy topics	What's important to you?	What's your big idea?
Infrastructure		
Parks & Recreation		
Agriculture & Food Systems		
Arts & Culture		
City Structure & Urban Design		
Services & Amenities		

