
TO: ACTING CITY MANAGER **DATE:** 2021 May 12

FROM: FIRE CHIEF

SUBJECT: BURNABY FIRE DEPARTMENT 2020 ANNUAL REPORT

PURPOSE: To provide Council with the Burnaby Fire Department's 2020 Annual Report.

RECOMMENDATIONS:

1. **THAT** Council receive this report for information.
2. **THAT** a copy of this report to be sent to the Public Safety Committee for information purposes.

REPORT

1.0 INTRODUCTION

The Burnaby Fire Department's 2020 Annual Report (*attached*) has been forwarded to Council under separate cover. It is a summary of the Department's activities and encompasses all aspects of the Department's management and operations.

2.0 POLICY SECTION

Support from the Burnaby Fire Department is aligned with the City of Burnaby's Corporate Strategic Plan by supporting the following goals:

- A Safe Community
 - Emergency preparedness – Enhance plans, procedures and services so that we are better prepared to respond to emergencies and are able to maintain City services
 - Emergency services – Provide responsive emergency services
 - Community amenity safety – Maintain a high level of safety in City buildings and facilities for the public and City staff

To: *Acting City Manager*
From: *Fire Chief*
Re: *Burnaby Fire Department 2020 Annual Report*
2021 May 12 Page 2

- A Connected Community
 - Social connection –
Enhance social connections throughout Burnaby

 - Partnership –
Work collaboratively with businesses, educational institutions, associations, other communities and governments

- An Inclusive Community
 - Serve a diverse community –
Ensure City services fully meet the needs of our dynamic community
 - Create a sense of community –
Provide opportunities that encourage and welcome all community members and create a sense of belonging

- A Healthy Community
 - Community involvement –
Encourage residents and businesses to give back to and invest in the community

- A Thriving Organization
 - Organizational culture –
Ensure that our core values are reflected in our policies, programs and service delivery
 - Financial viability –
Maintain a financially sustainable City for the provision, renewal and enhancement of City services, facilities and assets
 - Human resources –
Foster an environment for teamwork, efficiency and excellence to deliver customer service in alignment with our core values
 - Communication –
Practice open and transparent communication among staff, Council and the community

To: *Acting City Manager*
From: *Fire Chief*
Re: *Burnaby Fire Department 2020 Annual Report*
2021 May 12 Page 3

3.0 RECOMMENDATIONS

It is recommended that Mayor and Council receive this report for information, and a copy of this report to be sent to the Public Safety Committee for information purposes.

Chris Bowcock

Chris Bowcock
FIRE CHIEF

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CC: Director – Public Safety and Community Services